

## Particulars

### About Your Organisation

#### 1.1 Member Name

BUREAU VERITAS CERTIFICATION (MALAYSIA) SDN BHD

#### 1.2 Membership number

8-0211-18-000-00

#### 1.3 Membership sector

Organisations

#### 1.4 Membership category

Affiliate

#### 1.5 Country

Malaysia

#### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

No

#### 2.2 Please select all the sectors that best describe the business activities of your company or organisation, including your primary RSPO membership sector. You may select multiple sectors and will be required to complete the ACOP form for the relevant sectors

- I finance or support companies or organisations that produce or manufacture palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO
- I am an Affiliate member of the RSPO, indirectly involved in the palm oil industry

## Affiliates

### 1. Operational Profile

#### 1.1 What are the main activities of your organisation?

Bureau Veritas Certification (M) Sdn Bhd is an accredited RSPO Certification Body which provides RSPO Principles & Criteria certification to the certificate holders and new prospect.

---

#### 1.2 What activities has your organisation undertaken to promote sustainable palm oil, the RSPO and/or RSPO members in the reporting period?

As an accredited RSPO Certification Body by Assurance Services International (ASI), BVC committed to provide quality assessment and verification activities on the RSPO P&C certificate holder to ensure their full compliance against RSPO requirements.

---

#### 1.3 What percentage of your organisation's overall activities focus on palm oil?

30.0%

---

#### 1.4 Did members of your organisation participate in RSPO working groups and/or taskforces in the reporting period?

No

---

#### 1.5 Does your organisation have any past or on-going collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?

Yes

---

#### 1.6 How is your organisation's work on palm oil funded?

As an independent certification body, we are voluntary appointed by certificate holders. The certification contract detailed out services to be carried out by BVC and its incurred cost for the services.

---

## **2. Actions for Next Reporting Period**

### **2.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)**

We are committed to market our certification services to any oil palm growers to encourage them towards sustainable palm oil production initiative. This will also be communicated through our company's website.

---

## Challenges and Support

**1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?**

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

Throughout the certification services provided, BVC have faced challenges in several aspects such as high cost of certification and the limited awareness by the growers in getting RSPO certification. For instance since the C-19 pandemic, audit realization using audit facilitator and remote audit are the new challenges, both for CB and the clients. Over the year, we have actively promoting the sustainability certification as well as indirectly educate them on sustainable palm oil.

**1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?**

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

-

**1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

Not applicable