

Particulars

About Your Organisation

1.1 Member Name

Hap Seng Plantations Holdings Bhd

1.2 Membership number

1-0098-11-000-00

1.3 Membership sector

Oil Palm Growers

1.4 Membership category

Ordinary

1.5 Country

Malaysia

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

Grower

1. Operational Profile

1.1 Please state your company's main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Independent palm oil mill
- Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

14

Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	38776.84
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	0.0
2.1.4 Total land designated and managed as HCV areas (hectares)	1401.98
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	0.0
2.1.6 Total land under scheme smallholders (hectares)	0.0
Total	40178.82

2.2 Certification progress

2.2.1 Number of management units certified under RSPO P&C Certification

12

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

32816.61

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

81.68%

2.3 In which countries are your estates located?

2.3.1 Indonesia - Please indicate which province(s)

-

2.3.2 Malaysia - Please indicate which state(s)

Sabah

2.3.3 Other - Please indicate which country/countries

-

2.4 New plantings and development (excluding replanting)

2.4.1 How much new land was planted by your company during this reporting period (hectares)?

0.0

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

630698.17

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

517088.9

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- Scheme Smallholders
- Independent Smallholders
- Outgrowers
- Other Third-Party Suppliers

2.5.4 Independent smallholder operations that supply your operations:**2.5.4.1 Total FFB volume supplied by independent smallholders (tonnes)**

2261.08

2.5.4.2 Total certified FFB volume supplied by independent smallholders (tonnes)

557.29

2.5.5 Outgrower operations that supply your operations:**2.5.5.1 Total FFB volume supplied by outgrowers (tonnes)**

69317.99

2.5.5.2 Total certified FFB volume supplied by outgrowers (tonnes)

2424.24

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

4

2.6.2 Number of palm oil mills certified under RSPO P&C

4

3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	144981.29
Indonesia	0.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0
Total	144981.29

3.2 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	80066.585
Segregated (SG)	7024.961
Mass Balance (MB)	625.5
RSPO Credits	0.0
Total	87717.046

3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	87717.046
3.3 CSPO sold under other certification schemes	7499.113
3.4 CSPO sold as conventional	10237.38
Total	105453.539

3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

72.74%

3.7 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	100.0
Indonesia	0.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0

3.8 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	33592.5
Indonesia	0.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0
Total	33592.5

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	23239.35
Segregated (SG)	0.0
Mass Balance (MB)	1157.673
Total	24397.023

3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	24397.023
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	0.0
Total	24397.023

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

72.63%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	100.0
Indonesia	0.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2012

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2022

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

The timebound plan to achieve 100% RSPO proposed to be extended to 2022 after seek advice from RSPO Compensation Unit on 20 April 2019 since we still have 3 estates undergoing compensation procedure. The Company has held meeting with the RSPO Compensation Section on 16th December 2019 to discuss on the Concept Note (Northbank Estate/Tabin Estate) and LUCA (Pelipikan Estate) with the comments be provided by the RSPO Compensation Panel (RSPO CP).

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2022

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

In progress to encourage the Independent Local Outgrowers/smallholders to go for RSPO certification. At the time of reporting, 7 out of 11 Independent Local Outgrowers/Smallholders have went through RSPO Stage 1 Audit with the technical assistance provided by Hap Seng Plantations Holdings Berhad. Three independent local outgrowers and smallholders had successfully obtained their RSPO and MSPO certifications in March 2020.

5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?

Yes _____

5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

No _____

6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO₂e/ha)?

5.01

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO₂e/tCPO)?

1.03

6.3 What are the key emission sources identified by your company in certified management units?

- Land use change
- Existing cultivation peatland
- Palm oil mill effluent (POME)
- Fertiliser application
- Others

Others

Land clearing history, methane from POME, outgrowers, field fuel use, N₂O, fertilizer, and mill fuel use.

6.4 Does your company have a baseline for GHG reporting?

Yes

6.4.1 What is the target baseline?

2.0

6.5 Does your company have an annual GHG emissions reduction/minimising target?

Yes

6.5.1 What is your company's annual GHG emissions reduction/minimising target?

5.0

6.5.2 What measures are currently being taken to reduce GHG emissions?

Reduce the GHG emission through biogas plant.

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- Others

Others

Providing technical assistance to our outgrower/independent smallholder such as training, assist in Stakeholder Meeting, RSPO training, documentation and etc.

7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

LKM Trading - 5°18'31.9"N 118°29'53.5"E

8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

Attend training on new RSPO P&C/RSPO supply Chain Standard and update the sustainability related policy as per new requirement.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

Promote sales of CSPO to buyers.

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

The obstacle faced by Company in the promotion of CSPO to the outside FFB supplier mainly from is due to the stringent of new RSPO P&C (but with inadequate slow technical support from RSPO Secretariate) and their inadequate resources and lack of knowledge. The Company efforts is to provide training to the FFB supplier and to improvise the limited resources they have.

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

The Company will continue to ensure all uncertified unit to be certified within the timeline given. This is depending on the response between grower and RSPO. To encourage local independent outgrower and smallholder to go for RSPO certification.

1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.hapsengplantations.com.my/>