

Particulars

About Your Organisation

1.1 Member Name

IOI Corporation Berhad

1.2 Membership number

2-0002-04-000-00

1.3 Membership sector

Palm Oil Processors and/or Traders

1.4 Membership category

Ordinary

1.5 Country

Malaysia

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

Grower

1. Operational Profile

1.1 Please state your company's main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Independent palm oil mill
- Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

99

Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	188646.94
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	2720.0
2.1.4 Total land designated and managed as HCV areas (hectares)	3608.47
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	6145.23
2.1.6 Total land under scheme smallholders (hectares)	5420.91
Total	206541.55

2.2 Certification progress**2.2.1 Number of management units certified under RSPO P&C Certification**

101**2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)**

173557.47**2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders**

86.30%**2.2.3 Total certified land under scheme smallholders (hectares)**

0.0**2.2.3.1 Certification progress - land under scheme smallholders**

0.00%**2.3 In which countries are your estates located?****2.3.1 Indonesia - Please indicate which province(s)**

West Kalimantan**2.3.2 Malaysia - Please indicate which state(s)**

Johor, Malacca, Negeri Sembilan, Pahang, Sabah, Sarawak**2.3.3 Other - Please indicate which country/countries**

-

2.4 New plantings and development (excluding replanting)**2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

375.44

2.4.2 How many New Planting Procedures (NPP) covering the new plantings in this reporting period (Question G.2.4.1) were submitted to the RSPO?

1.0

2.4.3 Please provide links to the NPP Public Notifications reported in Question G.2.4.2<https://rspo.org/certification/new-planting-procedure/public-consultations/page/3?>**2.4.4 Do the New Planting Procedures (NPP) reported in Question G.2.4.2 cover all new plantings reported in Question G.2.4.1?**

Yes

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

3145470.33

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

2959469.38

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- Scheme Smallholders
- Independent Smallholders
- Outgrowers
- Other Third-Party Suppliers

2.5.3 Scheme smallholder operations that supply your operations:**2.5.3.1 Total FFB volume supplied by scheme smallholders (tonnes)**

44451.6

2.5.3.2 Total certified FFB volume supplied by scheme smallholders (tonnes)

0.0

2.5.4 Independent smallholder operations that supply your operations:**2.5.4.1 Total FFB volume supplied by independent smallholders (tonnes)**

3197.04

2.5.4.2 Total certified FFB volume supplied by independent smallholders (tonnes)

0.0

2.5.5 Outgrower operations that supply your operations:**2.5.5.1 Total FFB volume supplied by outgrowers (tonnes)**

46665.73

2.5.5.2 Total certified FFB volume supplied by outgrowers (tonnes)

1792.82

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

15

2.6.2 Number of palm oil mills certified under RSPO P&C

14

2.7 Palm Kernel processing and production operations

2.7.1 Number of palm kernel crushers and/or palm kernel mills operated

1

2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)

1

3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	655970.0
Indonesia	48488.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0
Total	704458.0

3.2 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	20653.0
Segregated (SG)	397294.0
Mass Balance (MB)	8207.0
RSPO Credits	1000.0
Total	427154.0

3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	427154.0
3.3 CSPO sold under other certification schemes	7998.0
3.4 CSPO sold as conventional	83877.0
Total	519029.0

3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

73.68%

3.7 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	91.0
Indonesia	9.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0

3.8 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	146243.0
Indonesia	5966.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0
Total	152209.0

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	98595.0
Segregated (SG)	31767.0
Mass Balance (MB)	11370.0
Total	141732.0

3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	141732.0
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	3602.0
Total	145334.0

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

95.48%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	100.0
Indonesia	0.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0

4. TimeBound Plan**4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?**

2009

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2023

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

The delay in achieving 100% RSPO certification is due to the following reasons;

1. Location of Estate(s): IOI-Pelita, in Sarawak.

Reason(s): Settlement on the dispute over land ownership in Tinjar Long Lapok is still in progress through the engagement programme headed by the IOI stakeholder team.

2. Location of Estate(s): PT.SKS, PT BNS and PT BSS

Reason(s): As at September 2019, Pre-Assessment (Stage 1) RSPO audit have been conducted under PT.SKS, PT.BNS, PT. BSS and PT. SKS Palm Oil Mill. Due to the pandemic issue, certification preparation was affected such as HGU process and as well as on ground preparation. The postponement of the main assessment have been communicated and approved by RSPO

3. Location of Estate(s): PT. KPAM

Reason(s): The estate is currently under development and the planting are still on going.

The progress of the certification program for all of the above estates, is progressively updated in our quarterly report as per requirement of RSPO Principle & Criteria Certification Systems-June 2017; Updated information on minimum requirements for multiple managements units, clause 4.5.1

4.3 Which year did your company achieve (or plans to achieve) 100% RSPO certification of scheme smallholders?

2023

4.3.1 If the previous target year for G.4.3 has not been met, please explain why

-

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2027

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

-

5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?

Yes _____

5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

No _____

6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO₂e/ha)?

6.28

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO₂e/tCPO)?

1.587

6.3 What are the key emission sources identified by your company in certified management units?

- Land use change
- Existing cultivation peatland
- Palm oil mill effluent (POME)
- Fertiliser application
- Others

Others

-

6.4 Does your company have a baseline for GHG reporting?

Yes

6.4.1 What is the target baseline?

19.0

6.5 Does your company have an annual GHG emissions reduction/minimising target?

Yes

6.5.1 What is your company's annual GHG emissions reduction/minimising target?

3.8

6.5.2 What measures are currently being taken to reduce GHG emissions?

Measures include fertiliser reduction, methane capture projects, water management for peat.

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- Others

Others

-

7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

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8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

Providing suitable partnership and capacity building program with non-certified operating units to improve the ability in implementing the sustainability practices and reduce knowledge gap among the staffs. With the support from internal expertise with various experience, in-house training programme could be planned and implemented to suit the needs of the certification process and preparations for the non-certified operating unit. Gap assessment by external auditors will become part of the plan in expedite the certification process.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

We will continue to engage with our relevant stakeholders to promote sustainability agenda and highlight the importance of sustainable production to the business and supply chain. This will be done through direct engagement, webinars, as well as collaboration with supply chain players on potential projects.

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Intermediate Products Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

Fully-owned (100%) _____

2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?

Europe, North America, China,India,Malaysia,Rest of the World _____

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles) _____

2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	1910687.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	392332.0
Crude palm kernel expeller (tonnes)	125097.0
Total	2428116

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	18454.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	197560.0	68255.0	0.0
Segregated (SG)	331067.0	40526.0	0.0
Identity Preserved (IP)	21200.0	0.0	0.0
Total	549827.0	127235.0	0.0

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

27.88%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

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2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	63.0
North America	65.0
Malaysia	12.0
Indonesia	2.0
China	1.0
India	0.0
Latin America	5.0
Africa	2.0
Rest of World	5.0

3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2011

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2011

3.2.1 If the previous target year has not been met, please explain why.

-

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2013

3.3.1 If the previous target year has not been met, please explain why.

-

3.4 Year expected to only source 100% RSPO-certified palm oil and oil palm products.

-

3.4.1 If target has not been met, please explain why.

-

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

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4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

1. Consistently promote RSPO-certified products to global buyers.
 2. Continue sourcing of RSPO materials.
 3. Improve products quality and segregation to buyers of RSPO certified products.
 4. Quarterly update of our dashboard and publish in IOI website.
 5. Fully committed to the No Deforestation, No planting on Peat and No Exploitation (NDPE).
 6. To promote and emphasize the benefit of production of CSPO to suppliers or smallholders that economic benefits outweigh the financial costs of pursuing sustainable palm oil operations.
 7. Created information materials such as brochures and flyers for our customers including information on RSPO and our RSPO-certified products.
 8. Provide training to our overseas sales agents and customers.
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Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

1.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

Ethical Conduct & Human Rights

1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

1.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

Land Use

1.3 Does your company have a publicly-available Policy covering Land Use?

Yes

1.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

Occupational Health & Safety

1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

Climate Change & Greenhouse Gas (GHG)

1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

Yes

1.5.1 Does the policy cover:

- Identification and assessment of GHG
- Monitored implementation plan to reduce or minimise GHG emissions

Complaints & Grievances

1.6 Does your company have a Complaints & Grievances Mechanism?

Yes

1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?

Yes

Smallholders

1.7 Does your company support oil palm independent smallholder groups?

Yes

1.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

1.7.2 How is your company supporting them?

By providing training, technical advices, consultation services etc. For example IOI together with Bunge Lodders Croklaan, Kerry Group and the Fortuna Mill initiated a collaborative smallholders programme called the Iniatif Lestari Untuk Hasil Agrikultur Mampan (ILHAM). Project ILHAM aims to support smallholder farmers to improve their yields, thereby increasing production, without the need for additional land and helping to improve the livelihoods of smallholders.

Sustainable Palm Oil Policy

1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?

Yes _____

Waste Management

1.9 Does your company have a waste management plan?

Yes _____

Water Management

1.10 Does your company have a water management plan?

Yes _____

Energy Use

1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?

Yes _____

RSPO Services and Support

1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces

Yes _____

Shared Responsibility Resourcing

1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?

Yes _____

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

1. Lack of awareness among suppliers and buyers, on importance of sustainability. We conducted a virtual webinars on topics such as deforestation, labour rights, traceability and encourage them to source sustainable products.

2. Limited engagement with smallholders that supply FFB to our mills. We provided some of them training and subsidise/sponsor the audit cost.

3. Insufficient demand for RSPO-certified palm oil. The current demand for palm oil derivatives does not justify the economical implementation of the RSPO supply chain models especially SG and IP models which are not economically viable. We encourage global buyers to source and apply sustainable products (SG and MB) by emphasizing importance of sustainability and traceability in the current market.

4. Criticism from environmental NGOs questioning commitment to conservation and biodiversity protection on palm oil industry. Availability of Sustainable Palm Oil Policy (SPOP) is served as the guiding document for our operations and to show commitments on protecting the communities and environment.

5. Reputation of palm oil in the market

IOI is currently progressing to become a member of the Sustainable Palm Oil Choice, an initiative in partnership with Non-Governmental Organisations (“NGOs”), industry players, Fast-Moving Consumer Goods (“FMCG”) companies and other stakeholders in the European Union (“EU”) to promote sustainable palm oil.

6. Traceability issues

IOI Oleo achieved 100% traceable to mills for all palm supplies but as a downstream manufacturer, there are complexities and challenges in achieving 100% traceable to up plantations such as growers, distribution centres and smallholders. We are now reviewing the definitions and strategy in pursuing the goal.

7. The complexity of downstream oleochemical processes and fractions complicates market entry. IOI Oleo leads the ASEAN Oleochemicals Manufacturers Group (AOMG) in drafting rules for RSPO oleochemicals to promote growth of RSPO-certified oleochemical derivatives and ensure manageable entry cost to spur demand.

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies

- Stakeholder engagement
- No actions taken
- Others

Others

1. Committed to traceability to plantation exercise
 2. Being a fully integrated company (eg. Producers, traders, processors, manufacturers, wholesalers), we utilise our role in the sustainable palm oil supply chain to exercise influence in market, by progressively increasing or try to maintain the sales volume of RSPO certified palm oil as high as a high proportion of the total volume of palm oil we produce.
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1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

https://www.ioigroup.com/Content/S/S_Sustainability

https://www.ioigroup.com/Content/S/S_Dashboard

https://www.ioigroup.com/Content/S/S_SIP

https://www.ioigroup.com/Content/S/S_Enquiries
