

## Particulars

### About Your Organisation

#### 1.1 Member Name

Jerónimo Martins SGPS, S.A.

#### 1.2 Membership number

3-0094-17-000-00

#### 1.3 Membership sector

Retailers

#### 1.4 Membership category

Ordinary

#### 1.5 Country

Portugal

### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

### 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

## Retailers

### 1. Operational Profile

**1.1 Please state your company's main activity(ies) within the palm oil supply chain. Please select all options that apply to your operations.**

- Retail - with own brand products
- Retail - without own brand products
- Food service providers
- Retail wholesalers
- Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.*

**2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership**

Jerónimo Martins considers all Perishables and Private Brand products in its retail Companies: Jerónimo Martins Colombia S.A.S. (Ara food retail banner), Jeronimo Martins Polska S.A. (Biedronka food retail banner), Jeronimo Martins Drogerie i Farmacja Sp. z o.o. (Hebe specialized retail banner), Pingo Doce - Distribuição Alimentar, S.A. (Pingo Doce food retail banner) and Recheio - Cash & Carry, S.A. (Recheio food retail banner).

**2.1.1 In which markets does your company sell goods with palm oil and oil palm products?**

Europe, Latin America

**DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)

**2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products**

Description	Tonnes
Total volume of crude palm oil (tonnes)	8197.0
Total volume of crude palm kernel oil (tonnes)	3407.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	7239.0
Total	18843

**2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	70.0
Palm kernel oil-based derivatives and fractions	30.0

**2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions. In cases where sales distribution data is not available, members may use manufacturing regions as a proxy for regional usage of certified volumes.**

Countries/Regions	Percentage
Europe	81.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	19.0
Africa	0.0
Rest of World	0.0

**2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	95.4
Mass Balance (MB)	5414.0	2669.0	0.0	6159.0
Segregated (SG)	1280.0	276.0	0.0	47.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	6694.0	2945.0	0.0	6301.4

**2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based**

Description	Percentage
Certified Palm oil-based derivatives and fractions	70.0
Certified Palm kernel oil-based derivatives and fractions	30.0

**2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:**

84.60%

**2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.**

In 2020, 100% of the palm oil used in the Private Brand and Perishable products of our banners for the Polish and Portuguese markets maintained RSPO certification.

In Ara, RSPO certification covers 20% of total use of this ingredient. The reduction of RSPO palm oil in this banner (10 p.p. less than in 2019) is due to a strategy of using palm oil from Colombia and other South American countries in order to reduce the carbon emissions associated with its transportation and promote local development. Since 2019, more than 85% of palm oil incorporated in Ara's Private Brand and Perishable products came from Colombia, a country where less than 30% of total palm oil production is sustainably certified (including RSPO). For this reason, Ara submitted its proposal to join the Colombian Government's initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Aceite de Palma en Colombia" (Voluntary Agreement for Zero Deforestation in the Colombian Palm Oil Chain) with the aim of contributing to fight deforestation associated with the production of this ingredient in the country, and which is supported by Proforest, Tropical Forest Alliance and WWF, among other organisations from civil society; which was approved in 2021.

Our focus in Colombia, will therefore be in ensuring our operations' compliance with this agreement's goals and guidelines.

2.6 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question RT.2.3) in the following countries/regions:

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	96.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	4.0
Africa	0.0
Rest of World	0.0

### 3. TimeBound Plan

**3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products**

2014

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**3.1.1 If the previous target year has not been met, please explain why.**

Not applicable.

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**3.2 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products.**

2020

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**3.2.1 If the previous target year has not been met, please explain why.**

In 2020, 100% of the palm oil used in the Private Brand and Perishable products of our food retail banners for the Polish and Portuguese markets maintained RSPO certification.

In Ara, RSPO certification covers 20% of total use of this ingredient. The reduction of RSPO palm oil in this banner (10 p.p. less than in 2019) is due to a strategy of using palm oil from Colombia and other South American countries in order to reduce the carbon emissions associated with its transportation and promote local development. Since 2019, more than 85% of palm oil incorporated in Ara's Private Brand and Perishable products came from Colombia, a country where less than 30% of total palm oil production is sustainably certified (including RSPO). For this reason, Ara submitted its proposal to join the Colombian Government's initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Aceite de Palma en Colombia" (Voluntary Agreement for Zero Deforestation in the Colombian Palm Oil Chain) with the aim of contributing to fight deforestation associated with the production of this ingredient in the country, and which is supported by Proforest, Tropical Forest Alliance and WWF, among other organisations from civil society; which was approved in 2021.

Our focus in Colombia, will therefore be in ensuring operations' compliance with this agreement's goals and guidelines.

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**3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.**

2020

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### 3.3.1 If the previous target year has not been met, please explain why.

In 2020, 100% of the palm oil used in the Private Brand and Perishable products of our food retail banners for the Polish and Portuguese markets maintained RSPO certification.

In Ara, RSPO certification covers 20% of total use of this ingredient. The reduction of RSPO palm oil in this banner (10 p.p. less than in 2019) is due to a strategy of using palm oil from Colombia and other South American countries in order to reduce the carbon emissions associated with its transportation and promote local development. Since 2019, more than 85% of palm oil incorporated in Ara's Private Brand and Perishable products came from Colombia, a country where less than 30% of total palm oil production is sustainably certified (including RSPO). For this reason, Ara submitted its proposal to join the Colombian Government's initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Aceite de Palma en Colombia" (Voluntary Agreement for Zero Deforestation in the Colombian Palm Oil Chain) with the aim of contributing to fight deforestation associated with the production of this ingredient in the country, and which is supported by Proforest, Tropical Forest Alliance and WWF, among other organisations from civil society; which was approved in 2021.

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### 3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

In 2020, 100% of the palm oil used in the Private Brand and Perishable products of our food retail banners for the Polish and Portuguese markets maintained RSPO certification.

In Ara, RSPO certification covers 20% of total use of this ingredient. The reduction of RSPO palm oil in this banner (10 p.p. less than in 2019) is due to a strategy of using palm oil from Colombia and other South American countries in order to reduce the carbon emissions associated with its transportation and promote local development. Since 2019, more than 85% of palm oil incorporated in Ara's Private Brand and Perishable products came from Colombia, a country where less than 30% of total palm oil production is sustainably certified (including RSPO). For this reason, Ara submitted its proposal to join the Colombian Government's initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Aceite de Palma en Colombia" (Voluntary Agreement for Zero Deforestation in the Colombian Palm Oil Chain) with the aim of contributing to fight deforestation associated with the production of this ingredient in the country, and which is supported by Proforest, Tropical Forest Alliance and WWF, among other organisations from civil society; which was approved in 2021.

Our focus in Colombia, will therefore be in ensuring operations' compliance with this agreement's goals and guidelines.

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#### 4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

Yes

4.2 Please select the countries where your company uses or intends to use the Trademark

Portugal

4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2020



## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

The Group will continue to work with its food retail banners' Perishables and Private Brand suppliers who use palm oil to ensure it is 100% sourced from a sustainable origin, namely through RSPO certification.

In addition, in the beginning of 2020 Jerónimo Martins started to include the RSPO Trademark in its Pingo Doce and Recheio banners' (under the brand Amanhecer) Private Brands product packaging and raised consumers' awareness on this action through its websites and social media. Both these banners operate in the Portuguese food retail market. In total, in 2020 Jerónimo Martins launched 10 Private Brand references with RSPO Trademark in its packaging.

Additionally, in 2019 Jerónimo Martins (through its banner Biedronka in Poland) was one of the founding members of the Polish Coalition for Sustainable Palm Oil (PKZOP) and in 2021 will continue to work towards contributing to this coalition's goal of achieving 100% certified palm oil (e.g. RSPO) in Poland by 2023.

In Colombia, through our banner Ara, we submitted a proposal to join the Government-led joint initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia" (Voluntary agreement for Zero Deforestation Palm Oil in Supply Chains in Colombia), which was approved in 2021.

Jerónimo Martins is also a member of The Consumer Goods Forum' Forest Positive Coalition of Action and is actively engaged in contributing to meet its goals.

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## Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

**1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?**

Yes

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**1.1.1 Does the policy cover:**

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

### Ethical Conduct & Human Rights

**1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?**

Yes

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**1.2.1 Does the policy cover:**

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

### Land Use

**1.3 Does your company have a publicly-available Policy covering Land Use?**

Yes

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**1.3.1 Does the policy cover:**

- Free Prior and Informed Consent (FPIC)
- Compensation

### Occupational Health & Safety

**1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

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**Climate Change & Greenhouse Gas (GHG)**

**1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

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**1.5.1 Does the policy cover:**

- Identification and assessment of GHG
- Monitored implementation plan to reduce or minimise GHG emissions

**Complaints & Grievances**

**1.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

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**1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?**

Yes

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**Smallholders**

**1.7 Does your company support oil palm independent smallholder groups?**

No

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**1.7.3 Do you have any future plans to support oil palm Independent Smallholders?**

No

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**1.7.4 Please explain why you are not planning to support oil palm independent smallholders**

Currently our efforts are focused in ensuring that we meet our goal to have 100% of palm oil in our food retailers' Private Brand and Perishable products sourced from a sustainable origin, namely through RSPO certification.

Additionally, through our CGF's Forest Positive Coalition of Action (FPCoA) membership, we committed to drive transformational change in key commodity landscape. To achieve this, it is expected that companies engage in multi-stakeholder initiatives, including smallholders, to promote the conservation of the ecosystems in the major areas in which deforestation-related commodities (including palm oil) are produced. The FPCoA's roadmap on palm oil which includes this and other commitments is available at: <https://www.theconsumergoodsforum.com/wp-content/uploads/202009-CGF-Forest-Positive-Palm-Oil-Roadmap-v1.pdf>

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**Sustainable Palm Oil Policy**

**1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?**

Yes

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**Waste Management**

**1.9 Does your company have a waste management plan?**

Yes

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**Water Management**

**1.10 Does your company have a water management plan?**

Yes

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**Energy Use**

**1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?**

Yes

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**RSPO Services and Support**

**1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces**

No

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**Shared Responsibility Resourcing**

**1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?**

Yes

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## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

#### Others

Difficulties selected refer to barriers faced by our Perishables and Private Brand suppliers. Supply challenges are mainly faced by our suppliers in Colombia, a country where less than 30% of total palm oil production is sustainably certified (including RSPO). Other difficulties are related to ensuring supply chain CSPO certification, especially in the case of our less representative Private Brand suppliers or in the cases where they are small enterprises, or even when our direct suppliers do not purchase palm oil directly but already embedded into other products' components. Efforts have been made in order to promote the use of RSPO certified palm oil in these cases.

### 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

#### Others

Others: In 2019 Jerónimo Martins (through its banner Biedronka in Poland) was a founding member of the Polish Coalition for Sustainable Palm Oil (PKZOP). The main goal of this coalition is to have 100% certified palm oil (e.g. RSPO) in Poland by 2023. In 2020, the Coalition launched a "Palm Oil Knowledge Database" and Jerónimo Martins Polska (JMP) actively participated in the development of Q&A concerning health issues connected to palm oil. Training sessions and conferences were also organised to promote sustainable palm oil and encourage other companies and organisations to join PKZOP, alongside the creation of a roadmap to achieve 100% sustainable palm oil in Poland.

One of the Coalition's trainings entitled "Palm oil and its certification - training of the Polish Coalition for Sustainable Palm Oil" counted with the participation of nine JMP's suppliers that could learn about the RSPO certification process, among other issues. Additionally, JMP also joined a workgroup named "Education" with the main purpose of raising consumer's awareness regarding sustainable palm oil.

Jerónimo Martins continued to reply to CDP's Forests programmes and achieved the score of 'A' (leadership level) for its approach and actions on sustainable palm oil.

In Colombia, through our banner Ara, we submitted a proposal to join the Government-led joint initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia" (Voluntary agreement for Zero Deforestation Palm Oil in Supply Chains in Colombia), which was approved in 2021.

Jerónimo Martins is also a member of The Consumer Goods Forum' Forest Positive Coalition of Action and is actively engaged in contributing to meet its goals.

### 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/zero-net-deforestation/>

<https://www.jeronimomartins.com/wp-content/uploads/01-DOCUMENTS/Responsibility/Environment/EN/Fighting-Deforestation-2020.pdf>

<https://www.jeronimomartins.com/en/responsibility/our-commitments-and-progress/>

<https://www.jeronimomartins.com/en/responsibility/our-responsibility-strategy/organisations-to-which-we-belong/>

[https://www.jeronimomartins.com/wp-content/uploads/01-DOCUMENTS/Responsibility/Environment/EN/2020\\_CDP\\_Forests\\_JM.pdf](https://www.jeronimomartins.com/wp-content/uploads/01-DOCUMENTS/Responsibility/Environment/EN/2020_CDP_Forests_JM.pdf)

[https://www.theconsumergoodsforum.com/wp-content/uploads/2021/03/CGF-FPC-Taking-Root-Embarking-on-the-Forest-Positive-Journey-2021.pdf?utm\\_source=mailchimp&utm\\_medium=email&utm\\_campaign=fp-taking-root-publication&utm\\_source=TCGF+News+Release&utm\\_campaign=e40b15bb54-fpc-taking-root-publication&utm\\_medium=email&utm\\_term=0\\_0efe68d81b-e40b15bb54-69819837](https://www.theconsumergoodsforum.com/wp-content/uploads/2021/03/CGF-FPC-Taking-Root-Embarking-on-the-Forest-Positive-Journey-2021.pdf?utm_source=mailchimp&utm_medium=email&utm_campaign=fp-taking-root-publication&utm_source=TCGF+News+Release&utm_campaign=e40b15bb54-fpc-taking-root-publication&utm_medium=email&utm_term=0_0efe68d81b-e40b15bb54-69819837)