# Particulars

<b>About Your Or</b>	ganisation
1.1 Member N	ame
LIPIDS TERMINA	AL SDN BHD
1.2 Membersh	nip number
2-0913-18-000-0	00
1.3 Membersh	nip sector
Palm Oil Proces	ssors and/or Traders
1.4 Membersh	nip category
Ordinary	
1.5 Country	
Malaysia	
2.0 Does your or any produc	company or organisation produce, process, consume or sell any palm oil cts containing derivatives of palm oil?
Yes	
company or o sector of the	ect all description(s) that describe the palm oil-related activities of your organisation. Multiple selections are allowed, and not limited to the primary member's RSPO membership. You will be required to complete the relevant based on your selection(s).
1	ate oil palm estate(s) and/or palm oil mill(s)
_	lm oil Independent Smallholder farmer Group
	ate independent palm oil mills
_	ate independent palm kernel crushing plants
	r palm oil, palm kernel oil or related products
	f palm oil or palm kernel oil
	or of intermediate (B2B) palm oil, palm kenel oil or related ingredients
	ributor or wholesaler of palm oil, palm kernel oil or related products
3rd party contra	consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured bactors.
I retail consume	er (B2C) products containing palm oil, palm kernel oil or related products
I operate food re	etail outlets that use palm oil, palm kernel oil or related products
	stainable development of the palm oil industry as a conservation and environmental NGO
I summent the su	stainable development of the palm oil industry as a social and human development NGO

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## **Processors & Traders**

#### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.
☐ Refiner of CPO and PKO
Palm Kernel Crusher
☐ Trader with Physical Possession
☐ Trader without Physical Possession
☐ Integrated Refiner-Trader-Processor
☐ Intermediate Products Producer
☐ Power, Energy and Biofuel Processor
Animal Feed Producer
☐ Oleochemicals Producer
✓ Distribution & Logistics
Other
Other

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#### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil inalm

kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.
Received refine palm oil from ISF Refinery at Port Klang and Dengkil
2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?
Europe
DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:
an aggregate level (as in previous ACOP reporting cycles)

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#### 2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	176105.45
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	3064.0
Crude palm kernel expeller (tonnes)	0.0
Total	179169

### 2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	0.0	2997.55	0.0
Segregated (SG)	176171.9	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	176171.9	2997.55	0.0

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	you have provided in Question PT.2.2 and
Question PT.2.3, your company's certified	f palm oil, palm kernel oil and related products
uptake is:	

100.00%		

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

Total intake/ receipt based by	read tankers
Total intake/ receipt based by	/road lankers.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

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#### 3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?
2020
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2020
3.2.1 If the previous target year has not been met, please explain why.
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
we just a service provider palm products - storage and export for clients

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#### 4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

1) extending storage capacity from 18700 mt to 36200 mt (10 tanks x 1750 mt each) for financial year 2021

2) compliance to ISO-RSPO Certification

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## **Shared Responsibility**

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

**Labour & Labour Rights** 

1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
1.1.1 Does the policy cover:
☐ No discrimination
✓ Wage and working conditions
Freedom of association
No child labour
No harassment
✓ No forced or trafficked labour
Ethical Conduct & Human Rights
1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
1.2.1 Does the policy cover:
Recruitment
Contractors
✓ Sub-Contractors & Third-Party Contractors
Land Use
1.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes

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Climate Change & Greenhouse Gas (GHG)

we are service provider storage palm oil and export for clients

1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

No

Complaints & Grievances

1.6 Does your company have a Complaints & Grievances Mechanism?

No

Smallholders

1.7 Does your company support oil palm independent smallholder groups?

No

1.7.3 Do you have any future plans to support oil palm Independent Smallholders?

No

1.7.4 Please explain why you are not planning to support oil palm independent smallholders

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### **Sustainable Palm Oil Policy**

1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?
No
Waste Management
1.9 Does your company have a waste management plan?
Yes
Water Management
1.10 Does your company have a water management plan?
No
Energy Use
1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?
No
INO
RSPO Services and Support
1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces
Yes
res
Shared Responsibility Resourcing
1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?
Yes

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# **Challenges and Support**

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
☐ Difficulties in the certification process
☐ Certification of smallholders
Competition with non-RSPO members
☐ High costs in achieving or adhering to certification
☐ Human rights issues
☐ Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
✓ Traceability issues
☐ No challenges faced
Others
Others -
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
your company supported the vision of the RSPO to transform markets to make
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