### **Particulars**

# **About Your Organisation** 1.1 Member Name Mays Chemical Company, Inc. 1.2 Membership number 2-0888-18-000-00 1.3 Membership sector Palm Oil Processors and/or Traders 1.4 Membership category Ordinary 1.5 Country **United States** 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil? Yes 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s). I own and operate oil palm estate(s) and/or palm oil mill(s) ☐ I represent a palm oil Independent Smallholder farmer Group ☐ I own and operate independent palm oil mills I own and operate independent palm kernel crushing plants ☐ I trade or broker palm oil, palm kernel oil or related products I am a refiner of palm oil or palm kernel oil I am a processor of intermediate (B2B) palm oil, palm kenel oil or related ingredients ✓ I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors. I retail consumer (B2C) products containing palm oil, palm kernel oil or related products I operate food retail outlets that use palm oil, palm kernel oil or related products

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☐ I support the sustainable development of the palm oil industry as a conservation and environmental NGO
 ☐ I support the sustainable development of the palm oil industry as a social and human development NGO

## **Processors & Traders**

### 1. Operational Profile

1.1 Please state your company's main act	ivity within the paim oil supply chain.
Refiner of CPO and PKO	
Palm Kernel Crusher	
☐ Trader with Physical Possession	
☐ Trader without Physical Possession	
☐ Integrated Refiner-Trader-Processor	
☐ Intermediate Products Producer	
Power, Energy and Biofuel Processor	
☐ Animal Feed Producer	
☐ Oleochemicals Producer	
✓ Distribution & Logistics	
Other	
Other	
_	

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#### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

We buy Palm Oil (Glycerin) from both Wilmar and Proctor and Gamble. Both are certified and members of RSPO.

2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?
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North America	

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

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#### 2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	1555.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	0.0
Crude palm kernel expeller (tonnes)	0.0
Total	1555

#### 2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	1555.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	1555.0	0.0	0.0

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2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

With the market tightening due to logistics and the pandemic it is highly unlikely we will have an uptake for calendar 2021.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	100.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

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#### 3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achie	ve/obtain) the RSPO
supply chain certification or RSPO trader/distributor licence?	

2025

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2019

3.2.1 If the previous target year has not been met, please explain why.

Just getting involved in the RSPO process and where we fall or which type of membership we should have or want to pursue.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

We currently only source out of Malaysia.

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#### 4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Since we are strictly a distributor and source material for our customers we already promote the program.

Our purchasing policy covers certain requirements of who we do business with. This includes slaved/forced labor, child labor, and sustainability programs.

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## **Shared Responsibility**

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour	ጲ	Labour	Rights
Laboul	Œ	Lubuui	IVIETICS

Yes

1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
1.1.1 Does the policy cover:
✓ No discrimination
✓ Wage and working conditions
✓ Freedom of association
✓ No child labour
✓ No harassment
✓ No forced or trafficked labour
Ethical Conduct & Human Rights
1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
1.2.1 Does the policy cover:
Recruitment
✓ Contractors
✓ Sub-Contractors & Third-Party Contractors
,
Land Use
1.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

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Climate Change & Greenhouse Gas (GHG)

1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
1.6 Does your company have a Complaints & Grievances Mechanism?
Yes
1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?  Yes
Smallholders
1.7 Does your company support oil palm independent smallholder groups?
No
1.7.3 Do you have any future plans to support oil palm Independent Smallholders?
Yes

Shared Responsibility Page 2/3

#### Sustainable Palm Oil Policy

RSPO Shared Responsibility principles? No **Waste Management** 1.9 Does your company have a waste management plan? Yes Water Management 1.10 Does your company have a water management plan? Yes **Energy Use** 1.11 Does your company have an energy use plan covering fossil fuels and renewable energy? Yes **RSPO Services and Support** 1.12 Does your company provide services and support to the RSPO, eg. participation in **RSPO Working Groups and Task Forces** No **Shared Responsibility Resourcing** 1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles? Yes

1.8 Does your company have a publicly-available Policy covering the implementation of

Shared Responsibility Page 3/3

# **Challenges and Support**

May Awareness of RSPO in the market    Difficulties in the certification process   Certification of smallholders   Competition with non-RSPO members   High costs in achieving or adhering to certification   Human rights issues   Insufficient demand for RSPO-certified palm oil   Low usage of palm oil   Reputation of palm oil in the market   Reputation of RSPO in the market   Supply issues   Traceability issues   Others   Others   Others   Others   Traceability issues   Promotion of CSPO usiside of RSPO to transform markets to make sustainable palm oil the norm?   Fingagement with business partners or consumers on the use of CSPO     Engagement with government agencies     Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations   Promotion of Physical CSPO     Providing funding or support for CSPO development efforts     Research & Development support     Stakeholder engagement     No actions taken     Others	Difficulties in the certification process  Certification of smallholders  ✓ Competition with non-RSPO members  High costs in achieving or adhering to certification  Human rights issues  ✓ Insufficient demand for RSPO-certified palm oil  Low usage of palm oil in the market  Reputation of palm oil in the market  ✓ Supply issues  Traceability issues  Others  Others  Others  1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  ✓ Engagement with business partners or consumers on the use of CSPO  Engagement with government agencies  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  ✓ Promotion of physical CSPO  Providing funding or support for CSPO development efforts  Research & Development support  Stakeholder engagement  No actions taken  Others	promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Certification of smallholders  ✓ Competition with non-RSPO members    High costs in achieving or adhering to certification   Human rights issues  ✓ Insufficient demand for RSPO-certified palm oil   Low usage of palm oil in the market   Reputation of palm oil in the market  ✓ Supply issues   Traceability issues   No challenges faced   Others  Others  Others  The Agagement with business partners or consumers on the use of CSPO   Engagement with business partners or consumers on the use of CSPO   Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations   Promotion of physical CSPO   Providing funding or support for CSPO development efforts   Research & Development support   Stakeholder engagement   No actions taken   Others  Others  Others	Certification of smallholders   ✓ Competition with non-RSPO members   High costs in achieving or adhering to certification   Human rights issues   ✓ Insufficient demand for RSPO-certified palm oil   Low usage of palm oil in the market   Reputation of palm oil in the market   Reputation of RSPO in the market   Reputation of RSPO in the market   Supply issues   ✓ Traceability issues   No challenges faced   Others   Others	✓ Awareness of RSPO in the market
Competition with non-RSPO members	✓ Competition with non-RSPO members   High costs in achieving or adhering to certification   Human rights issues   ✓ Insufficient demand for RSPO-certified palm oil   Low usage of palm oil in the market   Reputation of RSPO in the market   ✓ Supply issues   □ Traceability issues   No challenges faced   Others    1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?   ✓ Engagement with business partners or consumers on the use of CSPO   Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations   ✓ Promotion of physical CSPO Providing funding or support for CSPO development efforts   Research & Development support Stakeholder engagement   No actions taken Others    Others  1.3 If your company has any other publicly-available reports or information regarding its	Difficulties in the certification process
High costs in achieving or adhering to certification   Human rights issues   Insufficient demand for RSPO-certified palm oil   Low usage of palm oil in the market   Reputation of palm oil in the market   Reputation of RSPO in the market   Supply issues   Traceability issues   No challenges faced   Others   Others   Others    Others	High costs in achieving or adhering to certification   Human rights issues   Insufficient demand for RSPO-certified palm oil   Low usage of palm oil in the market   Reputation of palm oil in the market   Reputation of RSPO in the market   Supply issues   Traceability issues   No challenges faced   Others   Others   Others    1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?   ✓ Engagement with business partners or consumers on the use of CSPO   Engagement with government agencies   Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations   ✓ Promotion of physical CSPO   Providing funding or support for CSPO development efforts   Research & Development support   Stakcholder engagement   No actions taken   Others	Certification of smallholders
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Insufficient demand for RSPO-certified palm oil   Low usage of palm oil in the market   Reputation of palm oil in the market   Reputation of RSPO in the market   Supply issues   Traceability issues   Traceability issues   Others   Oth	✓ Insufficient demand for RSPO-certified palm oil   Low usage of palm oil   Reputation of palm oil in the market   Reputation of RSPO in the market   ✓ Supply issues   Traceability issues   No challenges faced   Others    1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?   ✓ Engagement with business partners or consumers on the use of CSPO   □ Engagement with government agencies □ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations   ✓ Promotion of physical CSPO □ Providing funding or support for CSPO development efforts   □ Research & Development support □ Stakeholder engagement   No actions taken □ Others    Others  1.3 If your company has any other publicly-available reports or information regarding its	☐ High costs in achieving or adhering to certification
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Others -	Others  -  1.3 If your company has any other publicly-available reports or information regarding its	
-	-  1.3 If your company has any other publicly-available reports or information regarding its	Others
1.2 If your company has any other publish, available reports or information regarding its	1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here	Others -
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