#### Particulars

#### **About Your Organisation**

#### 1.1 Member Name

Natural Habitats Americas B.V.

#### 1.2 Membership number

1-0115-11-000-00

#### 1.3 Membership sector

**Oil Palm Growers** 

#### 1.4 Membership category

Ordinary

#### 1.5 Country

Netherlands

## 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes			

# 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kenel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

#### Grower

#### 1. Operational Profile

#### 1.1 Please state your company's main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Independent palm oil mill
- Smallholder Group Manager

#### 2. Operations and Certification Progrss

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectarage data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectarage data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

1

#### Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	9046.14
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	9690.41
2.1.4 Total land designated and managed as HCV areas (hectares)	283.12
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	925.95
2.1.6 Total land under scheme smallholders (hectares)	0.0
Total	19945.62

#### 2.2 Certification progress

2.2.1 Number of management units certified under RSPO P&C Certification

1

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

12507.75

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

62.71%

2.3 In which countries are your estates located?

2.3.1 Indonesia - Please indicate which province(s)

2.3.2 Malaysia - Please indicate which state(s)

2.3.3 Other - Please indicate which country/countries

Ecuador

2.4 New plantings and development (excluding replanting)

2.4.1 How much new land was planted by your company during this reporting period (hectares)?

0.0

#### 2.5 Supply of Fresh Fruit Bunches (FFB)

2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)

69776.0

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

38718.0

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

Scheme Smallholders

Independent Smallholders

Outgrowers

Other Third-Party Suppliers

#### 2.5.5 Outgrower operations that supply your operations:

#### 2.5.5.1 Total FFB volume supplied by outgrowers (tonnes)

69776.0

#### 2.5.5.2 Total certified FFB volume supplied by outgrowers (tonnes)

38718.0

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

2

2.6.2 Number of palm oil mills certified under RSPO P&C

1

2.7 Palm Kernel processing and production operations

2.7.1 Number of palm kernel crushers and/or palm kernel mills operated

2

2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)

2

#### 3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

#### 3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	14872.0
Africa	0.0
Rest of the World	0.0
Total	14872.0

#### 3.2 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	5556.68
Segregated (SG)	0.0
Mass Balance (MB)	0.0
RSPO Credits	0.0
Total	5556.68

#### 3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	5556.68
3.3 CSPO sold under other certification schemes	3195.59
3.4 CSPO sold as conventional	0.0
Total	8752.27

## 3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

58.85%

3.7 Based on total CSPO volumes sold (Question G.3.6), please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	0.0
Indonesia	0.0
Latin America	100.0
Africa	0.0
Rest of the World	0.0

#### 3.8 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	6291.63
Africa	0.0
Rest of the World	0.0
Total	6291.63

#### 3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	1329.81
Segregated (SG)	0.0
Mass Balance (MB)	0.0
Total	1329.81

#### 3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	1329.81
3.10 CSPK sold under other certification schemes	4844.14
3.11 CSPK sold as conventional	0.0
Total	6173.95

## 3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

98.13%

## 3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	100.0
Africa	0.0
Rest of the World	0.0

#### 4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2013

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2013

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

Target was already met.

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2021

#### 4.4.1 If the previous target year for G.4.4 has not been met, please explain why

There are always new plantations being added to the group, therefore achieving a 100% RSPO for all of our FFB growers is hard to attain.

#### 5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?

Yes

5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

No

#### 6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO2e/ha)?

-7.22

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO2e/tCPO)?

-3.0 6.3 What are the key emission sources identified by your company in certified management units? I Land use change Existing cultivation peatland Palm oil mill effluent (POME) Fertiliser application Others

6.4 Does your company have a baseline for GHG reporting?

No

6.4.2 Please explain why your company does not have an existing baseline, and if it is planning to develop a baseline for GHG reporting?

We are currently working on developing a GHG report for our website. The numbers we used are based on the RSPO GHG Calculator. The reason that we have not develop a baseline is because the numbers for crop sequestration are not fixed and depend on different factors. Additionally, our current Group and operations are complex to measure based on a set baseline. We have succeeded in delivering a quality report with real data which portrays our current situation regarding GHG.

#### 7. Support for Oil Palm Smallholders

#### 7.1 How is your company supporting Independent Smallholder groups?

Sourcing of physical FFB

- Financial support
- Operations support
- Training support
- Community development
- □ Not supporting Independent Smallholder groups
- ✓ Others

Others

Performing regular medical checks.

7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

#### 8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

We have started implementing internal audits to increase our awareness of processes and gaps with the purpose on optimizing our company's operations. We have also started emphasizing on our traceability system to improve efficiency in delivering the results from the plantations to the final product delivered to our customers.

In addition to these measures, we want to improve our relationships with our farmers by delivering quality assistance and trainings for their operations.

## 8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

We are in constant recruitment of new growers in the country. Our goal is to increase our CSPO production by finding farmers in strategic locations that will benefit the whole supply chain. We are also trying to educate new growers in understanding the benefit from transferring their operations from conventional to sustainable growth.

For our current growers we are always working in having constant communication, gathering feedback and improving our current operation along the supply chain.

## **Processors & Traders**

#### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

Refiner of CPO and PKO

- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Intermediate Products Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- ☑ Distribution & Logistics
- **Other**

#### Other

Food, and non-food ingredients producer

#### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

Natural Habitats Americas (NHA) buys FFB from independent smallholders and outgrowers in Ecuador.

FFB is transported to our own mill or to subcontracted collection centers, from where FFB will be transported to the mill. In our own mill, CPO is extracted from the fruit supplied. The sub product of this process, the palm kernel nuts, are transported to a subcontracted PKO mill where the PKO is extracted. Both PKO and CPO are transported to our refinery partners for the production of refined products such as RBD-CO or RBD-CK as well as others ingredients and several consumer goods. NHA exports CPO, PKO, refined products, consumer goods to our group's affiliates and customers in the USA and in Europe. In the USA we also collaborate with subcontracted facilities for the production of consumer goods.

2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?

Europe, North America

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

#### 2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	14872.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	866.61
Crude palm kernel expeller (tonnes)	1047.92
Total	16787

#### 2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	0.0	839.94	1047.92
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	8752.27	26.913	0.0
Total	8752.27	866.853	1047.92

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

#### 63.55%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

There is a region in Ecuador that has been affected by the PC. This has led the company to find new farmers in different areas of the country which has meant that we have a pipeline of new growers that we can potentially certified. Certifying of all of those farmers is a constant task that we deal with every year so our number of certified palm oil compared to the total amount of sourced palm oil will make achieving a 100% of certified palm oil a difficult target for the company.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Percentage
50.0
50.0
0.0
0.0
0.0
0.0
0.0
0.0
0.0

#### 3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2013

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2013

3.2.1 If the previous target year has not been met, please explain why.

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2013

3.3.1 If the previous target year has not been met, please explain why.

-

3.4 Year expected to only source 100% RSPO-certified palm oil and oil palm products.

2021

3.4.1 If target has not been met, please explain why.

Natural Habitats is always on the look-out for potential plantations that want to become organic. NH always targets the ongoing year to achieve 100% for RSPO-certified palm oil but it will always be difficult to get to that 100% considering that new farmers are added every year.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

#### 4. Actions For Next Reporting Period

## 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We will continue integrating and educating new growers to convert them into RSPO certified growers. We will continue our collaboration with brokers, distributors, manufacturers, retailers to promote sustainable palm oil in our markets, as well as increasing our communication and education of consumers. We will increase our online communication, our publication of articles and studies to educate and inform consumers about the positive sides of oil palm. We organize an annual Palm Done Right Month to join efforts with brand and retail partners in our outreach to consumers. Finally, we will continue to participate in public conferences to share our sustainable approach to palm oil production with other industry stakeholders.

## **Consumer Goods Manufacturers**

#### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer own brand
- Food Good Manufacturer third-party brand
- Home & Personal Care Good Manufacturer own brand
- Home & Personal Care Good Manufacturer third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

#### Other

#### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Natural Habitats Americas (NHA) buys FFB from independent smallholders and outgrowers in Ecuador.

FFB is transported to our own mill or to subcontracted collection centers, from where FFB will be transported to the mill. In our own mill, CPO is extracted from the fruit supplied. The sub product of this process, the palm kernel nuts, are transported to a subcontracted PKO mill where the PKO is extracted. Both PKO and CPO are transported to our refinery partners for the production of refined products such as RBD-CO or RBD-CK as well as others ingredients and several consumer goods. NHA exports CPO, PKO, refined products, consumer goods to our group's affiliates and customers in the USA and in Europe. In the USA we also collaborate with subcontracted facilities for the production of consumer goods.

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Europe, North America

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	105.83
Total volume of crude palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.0
Total	106.0

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	-
Palm kernel oil-based derivatives and fractions	-

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions. In cases where sales distribution data is not available, members may use manufacturing regions as a proxy for regional usage of certified volumes.

North America100.0Malaysia0.0Indonesia0.0China0.0India0.0India0.0Africa0.0	Countries/Regions	Percentage
Malaysia0.0Indonesia0.0China0.0India0.0Latin America0.0Africa0.0	Europe	0.0
Indonesia0.0China0.0India0.0Latin America0.0Africa0.0	North America	100.0
China0.0India0.0Latin America0.0Africa0.0	Malaysia	0.0
India0.0Latin America0.0Africa0.0	Indonesia	0.0
Latin America0.0Africa0.0	China	0.0
Africa 0.0	India	0.0
	Latin America	0.0
Rest of World 0.0	Africa	0.0
	Rest of World	0.0

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	105.83	0.0	0.0	0.0
Total	105.83	0.0	0.0	0.0

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	-
Certified Palm kernel oil-based derivatives and fractions	-

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

#### 100.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

We are constantly looking for new clients to use RSPO certified palm oil. Right now, we have achieved a 100% of CSPO sales for third party brand producers. Our goal is to increase the number of tonnes that we have sold and continue this path of 100% compliance.

## 2.6 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	0.0
North America	100.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

#### 3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2013

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2013

3.2.1 If the previous target year has not been met, please explain why.

3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2020

3.3.1 If the previous target year has not been met, please explain why.

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2020

3.4.1 If the previous target year has not been met, please explain why.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

#### 4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

Yes

4.2 Please select the countries where your company uses or intends to use the Trademark

United States

#### 4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2013

#### 5. Actions for Next Reporting Period

## 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We will continue integrating and educating new growers to convert them into RSPO certified growers. We will continue our collaboration with brokers, distributors, manufacturers, retailers to promote sustainable palm oil in our markets, as well as increasing our communication and education of consumers. We will increase our online communication, our publication of articles and studies to educate and inform consumers about the positive sides of oil palm. We organize an annual Palm Done Right Month to join efforts with brand and retail partners in our outreach to consumers. Finally, we will continue to participate in public conferences to share our sustainable approach to palm oil production with other industry stakeholders.

## Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Respobsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-andevents/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour & Labour Rights

1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

res	Y	e	3
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1.1.1 Does the policy cover:

- ✓ No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- ✓ No harassment
- No forced or trafficked labour

#### **Ethical Conduct & Human Rights**

## 1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

#### 1.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

#### Land Use

#### 1.3 Does your company have a publicly-available Policy covering Land Use?

Yes

#### 1.3.1 Does the policy cover:

Free Prior and Informed Consent (FPIC)

Compensation

#### **Occupational Health & Safety**

## 1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

#### Climate Change & Greenhouse Gas (GHG)

1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

No

#### Complaints & Grievances

#### 1.6 Does your company have a Complaints & Grievances Mechanism?

Yes

1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?

Yes

#### Smallholders

#### 1.7 Does your company support oil palm independent smallholder groups?

Yes

#### 1.7.1 Does this support cover:

Fair and transparent dealings with Smallholders

Improved Smallholder livelihoods

#### 1.7.2 How is your company supporting them?

'- Paying farmers a premium on top of the FFB price for their Organic, Fair for Life and RSPO practices.

- Providing agronomic advice.

- Supporting farmers to organize themselves.

- Providing training on different aspects of oil palm production, such as good agricultural practices,

composting, integrated pest management, RTE species protection.

- Continuously educating farmers regarding the benefits of waste management and labor

regulations compliance.

#### Sustainable Palm Oil Policy

1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?

No

Waste Management

1.9 Does your company have a waste management plan?

Yes

Water Management

1.10 Does your company have a water management plan?

Yes

Energy Use

1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?

No

**RSPO Services and Support** 

1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces

Shared Responsibility Resourcing

1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?

No

No

## **Challenges and Support**

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

#### Others

The LUCA process is quite slow for new farmers resulting in them taking the decision to not move forward in trasnforming their plantations from conventional to sustainable.

The PC disease in ecuador has affected several of our producers leading to uncertainty in the palm oil market among our farmers.

There is reluctancy by some plantations to give contracts to their workers and register them in the social security institute of the country.

## 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Y Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

#### Others

## 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

https://www.natural-habitats.com/