#### **Particulars**

# **About Your Organisation** 1.1 Member Name Nouryon Holdings BV 1.2 Membership number 4-1186-19-000-00 1.3 Membership sector **Consumer Goods Manufacturers** 1.4 Membership category Ordinary 1.5 Country Netherlands 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil? Yes 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s). I own and operate oil palm estate(s) and/or palm oil mill(s) ☐ I represent a palm oil Independent Smallholder farmer Group ☐ I own and operate independent palm oil mills ☐ I own and operate independent palm kernel crushing plants ☐ I trade or broker palm oil, palm kernel oil or related products I am a refiner of palm oil or palm kernel oil I am a processor of intermediate (B2B) palm oil, palm kenel oil or related ingredients I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors. I retail consumer (B2C) products containing palm oil, palm kernel oil or related products

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I operate food retail outlets that use palm oil, palm kernel oil or related products

☐ I support the sustainable development of the palm oil industry as a conservation and environmental NGO
 ☐ I support the sustainable development of the palm oil industry as a social and human development NGO

## **Processors & Traders**

#### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.
☐ Refiner of CPO and PKO
Palm Kernel Crusher
☐ Trader with Physical Possession
☐ Trader without Physical Possession
☐ Integrated Refiner-Trader-Processor
☐ Intermediate Products Producer
Power, Energy and Biofuel Processor
Animal Feed Producer
✓ Oleochemicals Producer
☐ Distribution & Logistics
Other
Other
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#### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

Nouryon Chemicals, Stenungsund Sweden Nouryon Chemicals, Sundvall Sweden Nouryon Chemicals, Mons Belgium Nouryon Chemicals, Herkenbosch, Netherlands Chemische Fabrik Brühl Mare GmbH, Duren Germany

2.1.1 In which	markets do yo	u sell goods	with palm oi	il and palm o	il -related pro	ducts?

2.1.1 in which markets do you sen goods with paint on and paint on -related products?
Europe
DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:
an aggregate level (as in previous ACOP reporting cycles)

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#### 2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	0.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	8321.3
Crude palm kernel expeller (tonnes)	0.0
Total	8321.0

#### 2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0
RSPO Credits from Independent Smallholder	0.0	0.0	0
Mass Balance (MB)	0.0	673.2	0
Segregated (SG)	0.0	0.0	0
Identity Preserved (IP)	0	0	0
Total	0.0	673.2	0

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2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

Nouryon saw increase in demand for cleaning products in 2020 due to Covid 19 impact. Not all customers requested RSPO certified material. Market place tend toward non-RSPO materials for a short period. Expect greater demand for RSPO material as Covid 19 is contained globally.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

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#### 3. TimeBound Plan

3.1	Which	year	did your	company	achieve/	obtain (o	r expects t	o achieve	/obtain) t	he RSPO
su	oply ch	ain ce	rtificatio	on or RSP	O trader/	distributo	r licence?		•	

2017

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2018

3.2.1 If the previous target year has not been met, please explain why.

Target met with steady growth for RSPO product offerings.

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2022

3.3.1 If the previous target year has not been met, please explain why.

Nouryon continues to evaluate business opportunities and is formulating our RSPO commitment that best meet our customer's future demands. As demand for RSPO certified products grows, we will increase our usage of RSPO certified sustainable palm oil products.

3.4 Year expected to only source 100% RSPO-certified palm oil and oil palm products.

2030

3.4.1 If target has not been met, please explain why.

Nouryon continues to evaluate business opportunities and is formulating our RSPO commitment that best meet our customer's future demands. As demand for RSPO certified products grows, we will increase our usage of RSPO certified sustainable palm oil products.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Regions other than Europe are slow to demand RSPO product offerings. We have notified our customers globaly of our willingness to support their RSPO demands but no customers comitments for RSPO products were noted during 2020 outside of Europe.

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#### 4. Actions For Next Reporting Period

- 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
- Online notice of product offerings containing RSPO certified raw materials.
   Nouryon has launched new sustainability commitment statement which includes our commitment to certified sustainable palm oil and RSPO. This statement is made available on Nouryon website.

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## **Shared Responsibility**

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

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1.1 00	es you	r compan <u>y</u>	y nave a	publici	y-avaiiabie	policy	covering	Labour	& Labour	Rignts?

Yes
1.1.1 Does the policy cover:
No discrimination
✓ Wage and working conditions
Freedom of association
No child labour
✓ No harassment
✓ No forced or trafficked labour
Ethical Conduct & Human Rights
1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
1.2.1 Does the policy cover:
Recruitment
✓ Contractors
✓ Sub-Contractors & Third-Party Contractors
Land Use
1.3 Does your company have a publicly-available Policy covering Land Use?
No
Occupational Health & Safety
1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes

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# Climate Change & Greenhouse Gas (GHG) 1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

Yes
1.5.1 Does the policy cover:
✓ Identification and assessment of GHG
✓ Monitored implementation plan to reduce or minimise GHG emissions
Complaints & Grievances
1.6 Does your company have a Complaints & Grievances Mechanism?
Yes
1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?
Yes
Smallholders
1.7 Does your company support oil palm independent smallholder groups?
N.S.
No
1.7.3 Do you have any future plans to support oil palm Independent Smallholders?
Yes

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#### Sustainable Palm Oil Policy

RSPO Shared Responsibility principles? Yes **Waste Management** 1.9 Does your company have a waste management plan? Yes Water Management 1.10 Does your company have a water management plan? Yes **Energy Use** 1.11 Does your company have an energy use plan covering fossil fuels and renewable energy? Yes **RSPO Services and Support** 1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces No **Shared Responsibility Resourcing** 1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles? No

1.8 Does your company have a publicly-available Policy covering the implementation of

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## **Challenges and Support**

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
☐ Difficulties in the certification process
☐ Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
☐ Human rights issues
✓ Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
☐ Traceability issues
☐ No challenges faced
✓ Others
Others  Demand for RSPO certified palm oil products is growing but is not required by all customers.
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
<ul> <li>✓ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations</li> <li>☐ Promotion of physical CSPO</li> </ul>
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Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  Promotion of physical CSPO  Providing funding or support for CSPO development efforts  Research & Development support  Stakeholder engagement  No actions taken  Others  Others  1.3 If your company has any other publicly-available reports or information regarding its

Challenges & Support Page 1/1