

## Particulars

### About Your Organisation

#### 1.1 Member Name

Olenex Holdings B.V.

#### 1.2 Membership number

2-0677-16-000-00

#### 1.3 Membership sector

Palm Oil Processors and/or Traders

#### 1.4 Membership category

Ordinary

#### 1.5 Country

Netherlands

### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

### 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

## Processors & Traders

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Intermediate Products Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

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## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.*

**2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.**

Olenex Holdings B.V.  
Olenex Edible Oils B.V.  
Olenex Edible Oils GmbH  
Olenex Edible Oils GmbH Werk Noblee  
Olenex Edible Oils GmbH Werk Noblee - Palm Refinery  
Olenex Sàrl

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**2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?**

Europe

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**DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)

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**2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year**

<b>Description</b>	<b>Tonnes</b>
Crude palm oil, including derivatives refined from CPO (tonnes)	782000.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	64000.0
Crude palm kernel expeller (tonnes)	0.0
<b>Total</b>	<b>846000</b>

**2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):**

<b>Description</b>	<b>Crude Palm Oil (CSPO) and CSPO Derivatives</b>	<b>Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives</b>	<b>Palm Kernel Expeller (CSPKE)</b>
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	8400.0	12000.0	0.0
Segregated (SG)	442600.0	20500.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
<b>Total</b>	<b>451000.0</b>	<b>32500.0</b>	<b>0.0</b>

**2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:**

57.15%

**2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions**

Olenex is committed to continuously increase its share of RSPO certified sustainable palm oil in line with its commitment to Shared Responsibility.

Being a processor & trader, Olenex fully depends on the demand for RSPO certified sustainable palm oil by downstream actors, especially end product manufacturers. To that end, Olenex continuously advocates the benefits of RSPO certified sustainable palm oil among its customers and wider stakeholder community.

It should further be noted that Olenex customers demand conventional palm oil products to be later covered with RSPO Credits as well as palm oil products certified under other certification schemes. This limits Olenex' ability to attain 100% RSPO certified in the future.

Despite these hurdles, Olenex remains fully committed to the RSPO's vision to make sustainable palm oil the norm.

**2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	57.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

### 3. TimeBound Plan

**3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?**

2010

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**3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?**

2011

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**3.2.1 If the previous target year has not been met, please explain why.**

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**3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.**

2010

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**3.3.1 If the previous target year has not been met, please explain why.**

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**3.4 Year expected to only source 100% RSPO-certified palm oil and oil palm products.**

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**3.4.1 If target has not been met, please explain why.**

Olenex is committed to continuously increase its share of RSPO certified sustainable palm oil in line with its commitment to Shared Responsibility.

Being a processor & trader, Olenex fully depends on the demand for RSPO certified sustainable palm oil by downstream actors, especially end product manufacturers. Olenex is sourcing more RSPO-certified oil palm products than purchased by its customers. This is visible in a growing stock of MB rights per location. This shows that our sales is completely depending on our customers.

We have always stated that as soon as customers demand only 100% RSPO certified oil palm products in physical supply chains, we will deliver it. As long as our customers 1) use B&C credits (and therefore buy conventional from us); or 2) demand other certification schemes (like ISCC) Olenex will not be able to source 100% RSPO. Taking ISCC certified volumes into account, 73% of the palm oil processed by Olenex is certified sustainable.

Because we cannot foresee when Olenex customers demand 100% RSPO certified palm oil in physical supply chains, Olenex cannot provide a target year. Olenex remains fully committed to the RSPO's vision to make sustainable palm oil the norm.

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**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

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#### 4. Actions For Next Reporting Period

##### 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Olenex continuous to actively promote RSPO and RSPO certified palm oil products in various ways:

- 1) In direct conversations with customers
  - 2) At events attended by customers and other stakeholders like NGOs, media, politicians, the general public
  - 3) Through its weekly oil market report to its customers
  - 4) By encouraging customers to support the training of smallholder farmers in Latin America to become RSPO certified, see MARIPOSA: <http://www.olenex.com/Mariposa>
  - 5) Via its membership in EPOA, the European Palm Oil Alliance <https://palmoilalliance.eu/>
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## Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

**1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?**

Yes

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**1.1.1 Does the policy cover:**

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

### Ethical Conduct & Human Rights

**1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?**

Yes

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**1.2.1 Does the policy cover:**

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

### Land Use

**1.3 Does your company have a publicly-available Policy covering Land Use?**

Yes

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**1.3.1 Does the policy cover:**

- Free Prior and Informed Consent (FPIC)
- Compensation

### Occupational Health & Safety

**1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

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**Climate Change & Greenhouse Gas (GHG)****1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

No

**Complaints & Grievances****1.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

**1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?**

Yes

**Smallholders****1.7 Does your company support oil palm independent smallholder groups?**

Yes

**1.7.1 Does this support cover:**

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

**1.7.2 How is your company supporting them?**

Olenex supports independent smallholders through its program for sustainable palm oil from Latin America - MARIPOSA: <https://olenex.com/sustainability/mariposa/>

The goal of MARIPOSA is to raise funds to finance sustainability programmes in Latin America and allow the fast-growing palm oil industry to transform into a sustainable agri-business.

Programmes initiated and financed by the MARIPOSA fund focus on educating local oil palm smallholders and processors (mills). It means farming with great respect for nature, the environment, and human rights.

Participation in the MARIPOSA initiative is available for all customers. Starting as low as 1,Ç" per metric tonne of palm product purchased, customers can join MARIPOSA and contribute to the transformation of the palm oil supply chain.

**Sustainable Palm Oil Policy**

**1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?**

No

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**Waste Management**

**1.9 Does your company have a waste management plan?**

Yes

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**Water Management**

**1.10 Does your company have a water management plan?**

Yes

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**Energy Use**

**1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?**

Yes

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**RSPO Services and Support**

**1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces**

Yes

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**Shared Responsibility Resourcing**

**1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?**

Yes

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## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

The premium

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### 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

- 1) Support to EPOA: <https://palmoilalliance.eu/>
  - 2) Support to the Sustainable Palm Oil Choice: <https://www.sustainablepalmoilchoice.eu/our-choice/>
  - 3) Support to German OVID: <https://www.ovid-verband.de/artikel/ovidbriefe/nachhaltiges-palmoel/>
  - 4) Close cooperation with National Initiatives in Europe: <https://palmoilalliance.eu/european-initiativesfor-sustainable-palm-oil/>
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### 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://olenex.com/sustainability/>

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