

Particulars

About Your Organisation

1.1 Member Name

PCC SE

1.2 Membership number

4-1132-19-000-00

1.3 Membership sector

Consumer Goods Manufacturers

1.4 Membership category

Ordinary

1.5 Country

Germany

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Intermediate Products Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

PCC Organic Oils Ghana Ltd. One of the fundamental goals in PCC Organic Oils Ghana is making sure, that our production processes are as safe, efficient, reliable and environmentally friendly as possible. Our facilities are using all the necessary equipment and installations to achieve those goals as well as provide our customers with the highest quality Palm Kernel Oil, Palm Kernel Shells and Palm Kernel Cake. We are also doing our best to eliminate any unnecessary waste in our factories and to make sure we are offering the highest quality products for the demanding market at competitive prices.

PCC EXOL

SA Poland At the end of 2013, PCC EXOL SA obtained an RSPO certificate in the Mass Balance model. Because of this, the Company has the right to sell its products as certified in this model. This means that the raw materials used to produce them have been identified and verified as certified. PCC EXOL SA is PCC EXOL SA is one of the producers of palm oil-based chemical raw materials, who are gradually implementing good practices, improving the social sphere and environmental sustainability of operations, also due to the

RSPO. PCC CP Kosmet Sp. z o.o. PCC Consumer Products Kosmet is one of the largest producers of household chemistry, professional chemistry and cosmetics in Poland. The company develops its own brand portfolio and specializes in the production of private label products, whose recipients are the largest retail chains in Central and Eastern Europe. PCC Consumer Products Kosmet also cooperates with global corporations, for which it produces products as a contract manufacturer. The company's clients also include public institutions and industrial plants, which are dedicated to the offer of professional chemistry products. PCC CP Kosmet uses various types of chemical raw materials for the production of its products, such as surfactants based on palm oil derivatives. The company became a member of RSPO in the beginning of 2019.

2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?

Europe, Africa

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	0.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	25305.0
Crude palm kernel expeller (tonnes)	0.0
Total	25305.0

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0
RSPO Credits from Independent Smallholder	0.0	0.0	0
Mass Balance (MB)	0.0	9330.0	0
Segregated (SG)	0.0	0.0	0
Identity Preserved (IP)	0	0	0
Total	0.0	9330.0	0

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

36.87%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

As a capital group, PCC SE joined the RSPO organization in 2019. PCC EXOL SA, which belongs to the PCC Group, obtained the RSPO certificate in the Mass Balance model at the end of 2013. Therefore, the fact is that the Company has the right to sell its products as certified in this model. In 2019, we implemented our RSPO certification plan in the MB model for the company PCC CP Kosmet. This company is a professional producer of high quality household chemistry products and cosmetics. Raw materials for production for this company are supplied by PCC EXOL SA. After receiving the certificate by PCC CP Kosmet, cooperation also takes place between companies in the scope of deliveries of certified raw materials on the premises of the RSPO MB model.

RSPO certified products are manufactured only on some installations of the PCC Group. It depends on the type of products and their intended use for the industry. Not all clients of our company are recipients of palm oil-based products due to the specificity of the industries in which they operate. The production installations on which we produce palm oil-based products will be successively certified in the RSPO MB variant.

In PCC EXOL SA many of raw materials for the production are derived from fuel oil. Our company manufactures chemical products for many industries in which RSPO certification for fatty alcohol-based palm oil is not required. Therefore, the origin of the raw materials that we use for production depends on the type of products manufactured and their intended use in a given industrial sector. Not all of our customers are recipients of surfactants and other palm oil derived products. Taking into account the specifics of the industries and the needs of our customers, our production installations will be successively certified in the RSPO MB variant. The PCC Group as a producer of chemical products and industrial formulations is in the middle of the value chain between global suppliers and customers. This results in a lack of flexibility in deliveries and often high prices of certified raw materials used in production processes. This situation has a significant impact on the prices of products delivered to customers. PCC Group companies are constantly looking for alternative sources of raw materials and are adapting their production infrastructure to the requirements of the RSPO system.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	95.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	5.0
Rest of World	0.0

3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2013

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2014

3.2.1 If the previous target year has not been met, please explain why.

Not applicable

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2030

3.3.1 If the previous target year has not been met, please explain why.

RSPO certified products are manufactured at most of the PCC EXOL installations. It depends on the type of products and their intended use for the industry. Not all clients of our company are recipients of palm oil-based products due to the specificity of the industries in which they operate. The production installations on which we produce palm oil-based products will be successively certified in the RSPO MB variant.

3.4 Year expected to only source 100% RSPO-certified palm oil and oil palm products.

2030

3.4.1 If target has not been met, please explain why.

It should be added that PCC Exol SA produces chemical products for many different industries. However, not every industry requires products based on certified palm oil, which is usually more expensive than standard oil. Our customers who buy specialized palm oil-based surfactants do not necessarily want to pay a higher price for a certified product.

It should be added that PCC Exol SA produces chemical products for many different industries. However, not every industry requires certified palm oil products, which are typically more expensive than standard oil. Our customers buying specialty palm oil-based surfactants do not necessarily want to pay a higher price for a certified product.

Another difficult area is the fluctuations in the market of raw materials - palm oil derivatives. It is a market with very high dynamics regarding not only price fluctuations, but also unstable availability of fatty alcohols based on palm oil. For PCC EXOL, both the prices of raw materials and their availability are key factors in in business development.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Not applicable

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

RSPO certified products are manufactured only in some installations of the PCC Group. For this reason, all raw materials for the production are derived from fuel oil. PCC EXOL manufactures chemical products for many industries in which RSPO certification for fatty alcohol-based palm oil is not required. Therefore, the origin of the raw materials that we use for production depends on the type of products manufactured and their intended use in a given industrial sector. Not all of our customers are recipients of surfactants and other palm oil derived products. Taking into account the specifics of the industries and the needs of our customers, our production installations will be successively certified in the RSPO MB variant. The PCC Group as a producer of chemical products and industrial formulations is in the middle of the value chain between global suppliers and customers. This results in a lack of flexibility in deliveries and often high prices of certified raw materials used in production processes. This situation has a significant impact on the prices of products delivered to customers. PCC Group companies are constantly looking for alternative sources of raw materials and are adapting their production infrastructure to the requirements of the RSPO system. The PCC Group offers a wide range of chemical products, additives, and formulations for various industries, including the cosmetics, home and food industries. The detergent and personal care industries around the world are constantly introducing new raw materials and chemical additives based on certified MB palm oil in all regions. However, it depends on the development of markets in different regions and the development of certified sustainable supply chains of oleochemicals. It is a complicated and long-lasting process. The PCC Group promotes sustainable management of palm oil and develops the production of chemical products based on its derivatives. The company offers its clients a wide range of chemical products and provides the opportunity to provide competitive market conditions. The flexibility of production and technical support have a positive impact on the development of the sales of certified MB products. The PCC Group will develop this group of products. Currently, in the PCC Group we are planning further certifications of production plants. We promote our RSPO MB products on our internet platform www.products.pcc.eu

Action plan: -certification of subsequent production installations in the RSPO MB variant - recommending RSPO certified products to customers -using the RSPO logo with the license number in eaflets, folders and on the company's websites -product labeling (RSPO MB) -promotion of RSPO on the product platform of the PCC Group : www.products.pcc.eu We believe that part of our responsibility is intensive cooperation with companies throughout the value chain as well analysis of the effects of the production and sale of products based on palm oil and palm kernel oil. The RSPO certification process is the most effective to meet the objectives of sustainable palm oil management in the world. A global initiative to improve the entire palm sector and provide the necessary infrastructure to monitor the transformation of the market in transparent way. PCC EXOL SA supports the dialogue initiated by the RSPO organization that develops, implements and promotes the basic and global standard of sustainable development of products made from palm oil. PCC EXOL SA cooperates with RSPO in further improvement of mechanisms supporting sustainable production of palm oil and its processing in the entire supply chain. We support the idea of sustainable palm oil and its derivatives manufacture. These raw materials are used to produce surfactants. They also must be carried out in a way that clearly exclude the uncontrolled exploitation of high natural value areas, such as the rainforests. Thereby, we also have an impact on respecting and supporting the rights of plantation workers and local communities. The cultivation of oil palms must be achieved in a manner consistent with the principles and criteria set out by the RSPO ("RSPO Principles & Criteria of Sustainable Palm Oil Production"). Our membership in the RSPO motivates us to act in accordance with RSPO P&C in terms of: -sustainable and controlled exploitation of areas for oil palm cultivation; -conservation of biological diversity; -sustainable palm oil production; - identification and tracking throughout supply chains; -reducing greenhouse gas emissions (GHGs); - respect for the human rights, the rights of local labour and their customs and cultures; -doing business in accordance to the actual laws and regulations applicable to all areas of activity. Cooperation with suppliers Since our products require certified palm oil raw materials, we pay a bigger special attention whether our business partners share values common to ours: environmental and social responsibility, traceability of raw materials in the supply chain, partnership and cooperation and respect for the rights of local communities, continuous improvement. PCC EXOL SA is willing to cooperate with all stakeholders among supply chains of palm oil and its derivatives, by committing them to continuous development of raw material traceability strategy in accordance with the Principles and Criteria of RSPO. We strive to integrate the RSPO values, membership in the organization and activities of suppliers within the Mass Balance (MB) variant, as one of the criteria of fatty alcohols suppliers' selection, evaluation and qualification. Fatty alcohols are processed derivatives of palm oil and are one of main raw materials in surfactant manufacturing.

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

1.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

Ethical Conduct & Human Rights

1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

1.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

Land Use

1.3 Does your company have a publicly-available Policy covering Land Use?

No

Occupational Health & Safety

1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

Climate Change & Greenhouse Gas (GHG)**1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes _____

1.5.1 Does the policy cover:

- Identification and assessment of GHG
- Monitored implementation plan to reduce or minimise GHG emissions

Complaints & Grievances**1.6 Does your company have a Complaints & Grievances Mechanism?**

Yes _____

1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?

Yes _____

Smallholders**1.7 Does your company support oil palm independent smallholder groups?**

Yes _____

1.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

1.7.2 How is your company supporting them?

One of our companies -PCC Organic Oils was established in 2012 with an objective to produce high quality palm kernel oil with its side products: palm kernel shells and palm kernel cake. From 2012 until 2015 our focus was mainly on market research and trade development. Starting in 2015 we began to launch a full-scope production and logistics operation structure using the newest technological solutions, aimed at supplying the market with high-end quality Palm Kernel Oil, Palm Kernel Shells and Palm Kernel Cake at competitive and market driven prices. PCC Organic Oils modus operandi is transparent, effective as well as supportive for the surrounding community. We are buying Palm Kernel from many regions in southern Ghana, focusing on purchases from small, private plantations. We are currently supplied by more than 400 small and micro cultivators, all out of which are running their farms in an organic and environmentally friendly way. We collect Palm Kernel Nuts and Palm Kernel from small farmers mainly family-owned enterprises located in the bush of Eastern, Western, Ashanti, Central and Brong Ahafo regions of Ghana. Our products are fully ecological and organic collected from small plantations that do not use fertilisers and other chemicals in the oil palm cultivation. Our focus in relation to collection points is to make sure that we are receiving the highest quality, fully organic Palm Kernels which, after processing will provide our Customers with the highest quality Palm Kernel Oil, Palm Kernel Shells as well as Palm Kernel Cake. We are constantly developing and researching the structure of our collection points as well as keeping a close network cooperation with the farmers to make sure that we are able to do reliable, customer friendly and environmentally safe and sustainable business. We have over 400 collection points in Ghana as following. We collect the PK also from the small clammers that also produce CPO and after that also have a cracking system and produce PK and PKS. They sell the PKS to other buyers and sell the PK to us. Our company can collect 150 to 300 tons per month. PCC organic oils currently employs 103 persons at our factories and additionally through our network of farmers during collection of PK and PKN 2650 people work for us. We collect Palm Kernel Nuts and Palm Kernel from small farmers mainly family-owned enterprises located in the bush of Eastern, Western, Ashanti, Central and Brong Ahafo regions of Ghana. We are constantly developing and researching the structure of our collection points as well as keeping a close network cooperation with the farmers to make sure that we are able to do reliable, customer friendly and environmentally safe business. We have over 400 collection points in Ghana as following: Brong Ahafo - 43 Ashanti - 57 Western Ghana- 110 Central Ghana - 42 Eastern Ghana- 148 <https://pccorganiccoils.com/harvesting/> We use trucks with capacities of 12 and 15 tons for the collection because these trucks are able to move freely in every corner in the Ghanaian bush. We can collect from 1000 ,À 3500 tons per month depending on the season. We collect the PK also from the small clammers that also produce CPO and after that also have a cracking system and produce PK and PKS. They sell the PKS to other buyers and sell the PK to us. Our company can collect 150 ,À 300 tons per month. In this way, we are supporting Smallholders and we have an impact on their quality of life.

Sustainable Palm Oil Policy

1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?

Yes _____

Waste Management

1.9 Does your company have a waste management plan?

Yes _____

Water Management

1.10 Does your company have a water management plan?

Yes _____

Energy Use

1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?

Yes _____

RSPO Services and Support

1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces

No _____

Shared Responsibility Resourcing

1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?

Yes _____

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

-

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

-

1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://csr2018.pcc-exol.eu/en/dostawcy/zrownowazone-zrodla-surowcow/>