Particulars

About Your Organisation 1.1 Member Name Pin It Pastry Ltd 1.2 Membership number 2-0407-13-000-00 1.3 Membership sector Palm Oil Processors and/or Traders 1.4 Membership category Ordinary 1.5 Country **United Kingdom** 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil? Yes 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s). I own and operate oil palm estate(s) and/or palm oil mill(s) ☐ I represent a palm oil Independent Smallholder farmer Group ☐ I own and operate independent palm oil mills ☐ I own and operate independent palm kernel crushing plants ☐ I trade or broker palm oil, palm kernel oil or related products I am a refiner of palm oil or palm kernel oil I am a processor of intermediate (B2B) palm oil, palm kenel oil or related ingredients I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors. I retail consumer (B2C) products containing palm oil, palm kernel oil or related products I operate food retail outlets that use palm oil, palm kernel oil or related products

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☐ I support the sustainable development of the palm oil industry as a conservation and environmental NGO
 ☐ I support the sustainable development of the palm oil industry as a social and human development NGO

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.
Refiner of CPO and PKO
☐ Palm Kernel Crusher
☐ Trader with Physical Possession
☐ Trader without Physical Possession
☐ Integrated Refiner-Trader-Processor
☐ Intermediate Products Producer
☐ Power, Energy and Biofuel Processor
Animal Feed Producer
☐ Oleochemicals Producer
✓ Distribution & Logistics
Other
Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

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2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	1111.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	0.0
Crude palm kernel expeller (tonnes)	0.0
Total	1111

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0
Segregated (SG)	1111.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	1111.0	0.0	0.0

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2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

100.000/	
100.00%	

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

N/A - 100% usage of sustainable palm oil achieved

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

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3. TimeBound Plan

supply chain certification or RSPO trader/distributor licence?
2014
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2014
3.2.1 If the previous target year has not been met, please explain why.
N/A - Target met
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO

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4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Continue to: chain of custody certificates issued to other companies undergoing RSPO audit. We are part of a supply chain trading 100% CSPO products, which actively encourages customers who may wish to continue/initiate business with our company to reach the ongoing conformance to RSPO certification standard. We happily provide guidance for suppliers to achieve these goals, via our own experiences. On this basis we only trade with CSPO suppliers. Initiate discussion on use of RSPO trademark.

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No

Safety?

Yes

Occupational Health & Safety

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour	ጲ	Labour	Rights
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1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
1.1.1 Does the policy cover:
✓ No discrimination
✓ Wage and working conditions
✓ Freedom of association
✓ No child labour
✓ No harassment
✓ No forced or trafficked labour
Ethical Conduct & Human Rights
1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
1.2.1 Does the policy cover:
✓ Recruitment
✓ Contractors
✓ Sub-Contractors & Third-Party Contractors
Land Use
1.3 Does your company have a publicly-available Policy covering Land Use?

Shared Responsibility Page 1/3

1.4 Does your company have a publicly-available Policy covering Occupational Health &

Climate Change & Greenhouse Gas (GHG)
1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
1.6 Does your company have a Complaints & Grievances Mechanism?
Yes
1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?
Yes
Smallholders
Smallholders 1.7 Does your company support oil palm independent smallholder groups?
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1.7 Does your company support oil palm independent smallholder groups?Yes1.7.1 Does this support cover:
 1.7 Does your company support oil palm independent smallholder groups? Yes 1.7.1 Does this support cover: Fair and transparent dealings with Smallholders
1.7 Does your company support oil palm independent smallholder groups?Yes1.7.1 Does this support cover:

1.7.2 How is your company supporting them?

By being a RSPO member

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Sustainable Palm Oil Policy

1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?
No
Waste Management
1.9 Does your company have a waste management plan?
Yes
Water Management
1.10 Does your company have a water management plan?
No
Energy Use
1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?
No
RSPO Services and Support
1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces
No.
No
Shared Responsibility Resourcing
1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?
No

Shared Responsibility Page 3/3

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
☐ Difficulties in the certification process
☐ Certification of smallholders
☐ Competition with non-RSPO members
High costs in achieving or adhering to certification
☐ Human rights issues
☐ Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
☐ Traceability issues
▼ No challenges faced
Others
Others
-
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm? Figggement with business partners or consumers on the use of CSPO.
your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm? Figure Engagement with business partners or consumers on the use of CSPO
your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm? ✓ Engagement with business partners or consumers on the use of CSPO ✓ Engagement with government agencies
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Challenges & Support Page 1/1