

Particulars

About Your Organisation

1.1 Member Name

Sime Darby Plantation Berhad

1.2 Membership number

1-0008-04-000-00

1.3 Membership sector

Oil Palm Growers

1.4 Membership category

Ordinary

1.5 Country

Malaysia

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

Grower

1. Operational Profile

1.1 Please state your company's main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Independent palm oil mill
- Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

241

Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	583339.0
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	0.0
2.1.4 Total land designated and managed as HCV areas (hectares)	38179.0
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	8323.0
2.1.6 Total land under scheme smallholders (hectares)	88333.0
Total	718174.0

2.2 Certification progress**2.2.1 Number of management units certified under RSPO P&C Certification**

66

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

625792.0

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

99.36%

2.2.3 Total certified land under scheme smallholders (hectares)

70239.0

2.2.3.1 Certification progress - land under scheme smallholders

79.52%

2.3 In which countries are your estates located?**2.3.1 Indonesia - Please indicate which province(s)**

Aceh,Central Kalimantan,Central Sulawesi,Jambi,Riau,South Kalimantan,South Sulawesi,West Kalimantan

2.3.2 Malaysia - Please indicate which state(s)

Johor,Kedah,Malacca,Negeri Sembilan,Pahang,Perak,Sabah,Sarawak,Selangor

2.3.3 Other - Please indicate which country/countries

Papua New Guinea ,Solomon Islands

2.4 New plantings and development (excluding replanting)**2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

0.0

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

9277627.0

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

9228933.0

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- Scheme Smallholders
- Independent Smallholders
- Outgrowers
- Other Third-Party Suppliers

2.5.3 Scheme smallholder operations that supply your operations:**2.5.3.1 Total FFB volume supplied by scheme smallholders (tonnes)**

1173028.0

2.5.3.2 Total certified FFB volume supplied by scheme smallholders (tonnes)

958461.0

2.5.6 Other Third-party supplier operations that supply your operations:**2.5.6.1 Total FFB volume supplied by third-party suppliers (tonnes)**

1324705.0

2.5.6.2 Total certified FFB volume supplied by third-party suppliers (tonnes)

0.0

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

66

2.6.2 Number of palm oil mills certified under RSPO P&C

66

2.7 Palm Kernel processing and production operations

2.7.1 Number of palm kernel crushers and/or palm kernel mills operated

9

2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)

9

3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	1174059.0
Indonesia	659450.0
Latin America	0.0
Africa	0.0
Rest of the World	529202.0
Total	2362711.0

3.2 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.0
Segregated (SG)	443671.0
Mass Balance (MB)	26209.0
RSPO Credits	398417.0
Total	868297.0

3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	868297.0
3.3 CSPO sold under other certification schemes	0.0
3.4 CSPO sold as conventional	1494271.0
Total	2362568.0

3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

99.57%

3.7 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	50.0
Indonesia	33.0
Latin America	0.0
Africa	0.0
Rest of the World	17.0

3.8 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	284593.0
Indonesia	138648.0
Latin America	0.0
Africa	0.0
Rest of the World	133870.0
Total	557111.0

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.0
Segregated (SG)	21726.0
Mass Balance (MB)	30964.0
Total	52690.0

3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	52690.0
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	371311.0
Total	424001.0

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

76.11%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	50.0
Indonesia	33.0
Latin America	0.0
Africa	0.0
Rest of the World	17.0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2008

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2022

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

Certification for remaining areas in Indonesia is in progress in line with the announcement by RSPO on Hak Guna Usaha (HGU) issues.

Delays of certification process in year 2020 was mainly due to HGU site verification cannot be done due to travel restriction by local and federal government due to COVID pandemic situation.

4.3 Which year did your company achieve (or plans to achieve) 100% RSPO certification of scheme smallholders?

2023

4.3.1 If the previous target year for G.4.3 has not been met, please explain why

Site verification and relevant activities on the ground to prepare for certification could not be conducted fully in year 2020 due to COVID pandemic situation.

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2025

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

-

5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?

Yes _____

5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

Yes _____

5.3 Please upload your company's updated estate location concession map(s) in Shapefile format here. This requirement only applies if your company has made changes to its concession sites from previous map submissions in ACOP or if the member is submitting concession maps through ACOP for the first time

SimeDarbyPlantation.zip _____

6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO₂e/ha)?

4.11

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO₂e/tCPO)?

1.01

6.3 What are the key emission sources identified by your company in certified management units?

- Land use change
- Existing cultivation peatland
- Palm oil mill effluent (POME)
- Fertiliser application
- Others

Others

-

6.4 Does your company have a baseline for GHG reporting?

Yes

6.4.1 What is the target baseline?

40.0

6.5 Does your company have an annual GHG emissions reduction/minimising target?

No

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- Others

Others

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7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

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8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

- i) Keeping our commitment towards 100% RSPO Certification for all operations - maintenance of system and practices as well as compliance to the standards despite challenges faced/ expected during the pandemic situation.
- ii) Intensifying engagement activities, facilitation and support in terms of training, consultation and assistance for schemed and independent smallholders/smallgrowers in achieving RSPO certification, and sharing of experience in achieving RSPO certification with our customers.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

- i) Creating awareness of plantation sustainability and promotion of sustainable palm oil for business partners, customers and the public.
- ii) Active participation and contribution in events/occasions promoting the use of sustainable palm oil.

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Intermediate Products Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

1. Sime Darby Oils Langat Refinery
2. Sime Darby Oils Port Klang Refinery
3. Sime Darby Oils Bintulu Sdn Bhd
4. PT Sime Darby Oils Pulau Laut Refinery
5. Sime Darby Oils Pasir Gudang Refinery Sdn Bhd
6. Sime Darby Oils Morakot Public Company Limited
7. Sime Darby Oils Kimbe Refinery
8. Sime Darby Oils Zwijndrecht Refinery B.V.
9. Sime Darby Oils Liverpool Refinery Limited
10. Sime Darby Oils South Africa (Pty) Limited
11. Sime Darby Oils Carey Island KCP
12. Sime Darby Oils Rantau KCP
13. Sime Darby Oils Pemantang KCP
14. Sime Darby Oils Biodiesel Sdn Bhd

2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?

Europe, North America, China, India, Malaysia, Indonesia, Africa, Latin America, Rest of the World _____

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles) _____

2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	2427719.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	455022.0
Crude palm kernel expeller (tonnes)	0.0
Total	2882741

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	409372.0	68350.0	0.0
Segregated (SG)	116293.0	50818.0	0.0
Identity Preserved (IP)	1019360.0	174302.0	0.0
Total	1545025.0	293470.0	0.0

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

63.78%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

-

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	49.0
North America	0.0
Malaysia	25.0
Indonesia	9.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	10.0

3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2010

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2010

3.2.1 If the previous target year has not been met, please explain why.

-

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2019

3.3.1 If the previous target year has not been met, please explain why.

All our refineries and kernel crushing plants have been certified since 2016.

Two new facilities (Sime Darby Oils Indonesia and Sime Darby Research Sdn Bhd) were certified in 2019.

3.4 Year expected to only source 100% RSPO-certified palm oil and oil palm products.

-

3.4.1 If target has not been met, please explain why.

SDP acknowledges the challenges to procure 100% RSPO certified products in our supply chain nevertheless, we are fully committed to ensuring traceability of our raw material and products by:

- Working towards a fully traceable supply chain, with visibility to the mill and plantation.
 - Ensuring that the production of all our raw materials, including from third party suppliers, are aligned to the No Deforestation, No Peat and No Exploitation commitments in this Charter.
 - Promoting the adoption of the RSPO standard and use of RSPO certified products, as outlined in the RSPO Shared Responsibility requirements.
-

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

-

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

SDP will continuously explore the opportunities for customers to support and buy RSPO certified products.

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Manufacturers of branded cooking oil

1. Sime Darby Oils Langat Refinery
 2. Sime Darby Oils Pulau Laut Refinery
 3. Sime Darby Oils Port Klang Refinery
-

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Malaysia,Indonesia

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	42447.84
Total volume of crude palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.0
Total	42448.0

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	-
Palm kernel oil-based derivatives and fractions	-

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions. In cases where sales distribution data is not available, members may use manufacturing regions as a proxy for regional usage of certified volumes.

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	88.0
Indonesia	12.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	27610.68	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	27610.68	0.0	0.0	0.0

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	-
Certified Palm kernel oil-based derivatives and fractions	-

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

65.05%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

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2.6 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	88.0
Indonesia	12.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2010

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2010

3.2.1 If the previous target year has not been met, please explain why.

-

3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2030

3.3.1 If the previous target year has not been met, please explain why.

Not Applicable

SDP is operating under Processor & Trader category thus, TBP for CGM is not applicable.

3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

-

3.4.1 If the previous target year has not been met, please explain why.

SDP is operating under Processor & Trader category thus, TBP for CGM is not applicable.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

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4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

Yes

4.2 Please select the countries where your company uses or intends to use the Trademark

Indonesia ,Malaysia

4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2017

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

SDP will continuously explore the opportunities for customers to support and buy RSPO certified products.

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

1.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

Ethical Conduct & Human Rights

1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

1.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

Land Use

1.3 Does your company have a publicly-available Policy covering Land Use?

Yes

1.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

Occupational Health & Safety

1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

Climate Change & Greenhouse Gas (GHG)

1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

Yes

1.5.1 Does the policy cover:

- Identification and assessment of GHG
- Monitored implementation plan to reduce or minimise GHG emissions

Complaints & Grievances

1.6 Does your company have a Complaints & Grievances Mechanism?

Yes

1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?

Yes

Smallholders

1.7 Does your company support oil palm independent smallholder groups?

Yes

1.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

1.7.2 How is your company supporting them?

SDP proactively partners with governments of the Countries we operate in, to lift smallholders to a certifiable standard of sustainability that will enable them to make their living in a way that does not harm the environment.

We currently work with smallholders in our supply chains across Papua New Guinea, Thailand, Indonesia and Malaysia. We take a localised approach to meet the needs of communities in each of the geographical landscapes we operate in.

For more information:

<https://www.simedarbyplantation.com/sustainability/programmes/supply-chain-sustainability/supporting-smallholders>

Sustainable Palm Oil Policy

1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?

Yes _____

Waste Management

1.9 Does your company have a waste management plan?

Yes _____

Water Management

1.10 Does your company have a water management plan?

Yes _____

Energy Use

1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?

Yes _____

RSPO Services and Support

1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces

Yes _____

Shared Responsibility Resourcing

1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?

Yes _____

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

-

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

1. Company Websites

<http://www.simedarbyplantation.com/>
<https://www.simedarbyoils.com/>

2. Sime Darby Plantation Sustainability Report 2019

<http://www.simedarbyplantation.com/sites/default/files/Sime%20Darby%20Plantation%20Berhad%20Sustainability%20Report%202019.pdf>