Particulars

About Your Organisation

1.1 Member Name The International Natural and Organic Cosmetics Association (NATRUE) 1.2 Membership number 8-0239-20-000-00 1.3 Membership sector Associations 1.4 Membership category **Affiliate** 1.5 Country Belgium 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil? No 2.2 Please select all the sectors that best describe the business activities of your company or organisation, including your primary RSPO membership sector. You may select multiple sectors and will be required to complete the ACOP form for the relevant sectors ☐ I finance or support companies or organisations that produce or manufacture palm oil, palm kernel oil or related products I support the sustainable development of the palm oil industry as a conservation and environmental NGO I support the sustainable development of the palm oil industry as a social and human development NGO

✓ I am an Affiliate member of the RSPO, indirectly involved in the palm oil industry

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Affiliates

- 1. Operational Profile
 - 1.1 What are the main activities of your organisation?

NATRUE AISBL, the International Natural and Organic Cosmetics Association, has the mission to protect and promote natural and organic cosmetics for the benefits of consumers worldwide. In the absence of an official regulatory definition for these claims, including global harmonization, NATRUE has established a private, voluntary standard setting label criteria whose requirements can be validated by approved third-party control bodies to certify finished products and raw materials.

1.2 What activities has your organisation undertaken to promote sustainable palm oil, the RSPO and/or RSPO members in the reporting period?

Consumers and companies are increasingly more focused on sustainability as a criteria for the selection of their products, including cosmetics. In 2020, NATRUE concluded the criteria to include cover palm (kernel) oil and its derivatives together with the release of V3.9 of the NATRUE standard (https://www.natrue.org/our-standard/natrue-criteria-2/), which included explict reference to palm oil in Section 5.4.1. On 01/01/2021 the criteria became implementable by all NATRUE approved certifiers for all applicants (existing and new raw material and finished products) globally.

NATRUE continues to presented and promoted the NATRUE standard across the EU and around the world, and emphasizes the criterion related to certified sustainable palm oil - highlighting RSPO. NATRUE has also communicated about sustainable palm oil to its membership in a regular newsletter and upon membership promoted RSPO via its website (https://www.natrue.org/natrue-becomes-member-of-rspo/).

| 1.3 What percentage of your organisation's overall activities focus on palm oil? |
|--|
| 5.0% |
| 1.4 Did members of your organisation participate in RSPO working groups and/or taskforces in the reporting period? |
| Yes |
| 1.5 Does your organisation have any past or on-going collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)? |
| No |
| 1.6 How is your organisation's work on nalmoil funded? |

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NATRUE AISBL is funded by:

direct membership contributions (as per our statutes: https://www.natrue.org/uploads/2019/03/en_natrue_aisbl_-statutes_-2013_.pdf)

through label fees from NATRUE label users which can include members of the association (https://www.natrue.org/our-standard/certification-process-step-step/)

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2. Actions for Next Reporting Period

2.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Continued promotion of the criteria introduced within V3.9 of the NATRUE standard with stakeholders in the NATRUE label (raw material suppliers and finished cosmetic product manufacturers), as well as with consumers, and at various tradeshows, congresses and other speaking opportunities globally.

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Challenges and Support

| to address these obstacles or challenges? |
|--|
| Awareness of RSPO in the market |
| ☐ Difficulties in the certification process |
| ☐ Certification of smallholders |
| Competition with non-RSPO members |
| High costs in achieving or adhering to certification |
| Human rights issues |
| ☐ Insufficient demand for RSPO-certified palm oil |
| Low usage of palm oil |
| Reputation of palm oil in the market |
| Reputation of RSPO in the market |
| ✓ Supply issues |
| ✓ Traceability issues |
| ☐ No challenges faced |
| ✓ Others |
| |
| Others |
| The outstanding issue for cosmetics principally concerns palm (kernel) oil derivatives in that not all raw material suppliers for cosmetics are, to-date, able to adapt their procedures so that all substances containing palm (kernel) oil derivatives are minimum mass balanced quality. NATRUE works within its scientific committee in charge for developing its label criteria within the NATRUE |

1.1 What significant obstacles or challenges has your company encountered in the

standard on how to close these gaps by engaging with raw material suppliers. The NATRUE standard annexes (https://www.natrue.org/our-standard/natrue-criteria-2/) - Annex 3 - includes reference to where a particular derivative is available in minimum mass balanced quality and must be used as such.

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The NATRUE standard

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm? Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations ☐ Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support ✓ Stakeholder engagement No actions taken **✓** Others Others NATRUE has spoken at a number of trade fairs, including the largest for natural and organic cosmetics, VIVANESS, to present the sustainable palm oil criteria for the standard, which includes reference to RSPO. NATRUE is frequently contacted by consumers asking about our position in relation to palm oil and that of our label users and members. Consequently, NATRUE continues to promotes sustainable palm oil use by reference to the criterion in our standard. As indicated above, NATRUE works with its scientific committee (experts from the NATRUE membership and external industry experts) to benchmark outstanding raw materials containing palm (kernel) oil and its derivatives and find the gaps in order to take contact with suppliers. Availability of new minimum MB grade raw materials are automatically recorded on our Annexes and a review of all substances is carried out at least once a year. 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here Our communication on joining RSPO has been published here: https://www.natrue.org/natruebecomes-member-of-rspo/.

and its annexes with an update to follow shortly on this criterion can be found at:

https://www.natrue.org/uploads/2019/08/NATRUE_Factsheets_Palm-oil.pdf

https://www.natrue.org/our-standard/natrue-criteria-2/

NATRUE has also prepared a factsheet on palm oil here:

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