### Particulars

### **About Your Organisation**

### 1.1 Member Name

The Saint Louis Zoo Association

### 1.2 Membership number

6-0057-19-000-00

### 1.3 Membership sector

Environmental or Nature Conservation Organisations (Non Governmental Organisations)

1.4 Membership category
Ordinary
1.5 Country
United States
2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?
No
2.2 Please select all the sectors that best describe the business activities of your company or organisation, including your primary RSPO membership sector. You may select multiple sectors and will be required to complete the ACOP form for the relevant

sectors

I finance or support companies or organisations that produce or manufacture palm oil, palm kernel oil or related products

- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO
- I am an Affiliate member of the RSPO, indirectly involved in the palm oil industry

### NGOs

### 1. Operational Profile

### 1.1 What are the main activities of your organisation?

Since 1910, the Saint Louis Zoo has been renowned for its beautiful naturalistic exhibits and for its diverse collection of animals. It is widely recognized for its innovative approaches to animal management, wildlife conservation, research and education. Through the Saint Louis Zoo WildCare Institute, the Zoo focuses on wildlife management and recovery, conservation science, and support of the human populations that coexist with wildlife in conservation hotspots around the globe.

# 1.2 What activities has your organisation undertaken to publicise programmes to support the RSPO, RSPO certification, the uptake of RSPO-certified sustainable palm oil and oil palm products, or to support good standing RSPO members during the reporting period?

We promote sustainable palm oil when possible, at Zoo events, on social media, in various Zoo publications and on our website. We have information cards that are given to visitors by keepers or docents in classes, on Zoo grounds, and at events. We have sustainable palm oil messaging in our candy shop along with a broader palm oil informational graphic. There is palm oil signage at representative animal habitats Zoo wide.

Internally, we have a sustainable palm oil certification course that is available for all Zoo employees and volunteers. The course includes background on the palm oil crisis and offers ways that employees/volunteers can help educate Zoo visitors about palm oil, such as downloading the free Cheyenne Mountain Zoo sustainable palm oil app so they can find products with sustainable palm oil when shopping. 1.3 What percentage of your organisation's overall activities focus on palm oil?

3%

1.4 Did members of your organisation participate in RSPO working groups and/or taskforces during the reporting period?

No

1.5 Does your organisation have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?

No

1.6 How is your organisation's work on palm oil funded?

It is part of our overall operating budget.

### 2. TimeBound Plan

2.1 Which year did your organisation start or expects to start participating in RSPO working groups and/or taskforces?

2023

2.2 Which year did your organisation start or expects to start undertaking and publicising programmes to support the RSPO, RSPO certification, uptake of RSPO-certified sustainable palm oil and oil palm products and/or good standing RSPO member?

2014

### 3. Actions for Next Reporting Period

## 3.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We will continue to promote sustainable palm oil when possible, at Zoo events, on social media, via news media, in various Zoo publications and on our website. We will continue to promote the Cheyenne Mountain Zoo app to our guests to encourage them to choose sustainable palm oil. We will have additional sustainable palm oil signage at events that supplement our existing educational signage. We will add signage to our new Primate Canopy Trails primate habitats, as well as a dedicated education booth within the new expansion where educators can have conversations and educational activities that relate to choosing companies that use sustainable palm oil. In the coming year we plan to work more closely with other RSPO NGO zoo members and conservation partners to research and develop best practices in regards to educating the public about using CSPO. We will work to encourage more USA zoos to join the RSPO.

### Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Respobsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-andevents/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

Labour & Labour Rights

1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

1.1.1 Does the policy cover:

✓ No discrimination

- □ Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

### **Ethical Conduct & Human Rights**

1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

No

### Occupational Health & Safety

1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

No

### Climate Change & Greenhouse Gas (GHG)

1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

No

Complaints & Grievances

1.6 Does your company have a Complaints & Grievances Mechanism?

Yes

1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?

Yes

Smallholders

1.7 Does your company support oil palm independent smallholder groups?

No

1.7.3 Do you have any future plans to support oil palm Independent Smallholders?

No

# 1.7.4 Please explain why you are not planning to support oil palm independent smallholders

We do not currently have the organizational capacity to do so, but may look into it in the future.

### Sustainable Palm Oil Policy

1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?

No

Waste Management

1.9 Does your company have a waste management plan?

Yes

Water Management

1.10 Does your company have a water management plan?

Yes

Energy Use

1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?

Yes

**RSPO Services and Support** 

1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces

No

Shared Responsibility Resourcing

1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?

No

### **Challenges and Support**

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

#### Others

As an environmental NGO, we are working hard to create awareness and ultimately a demand for sustainable palm oil from consumers in the United States.

# 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

#### Others

## 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

https://www.stlzoo.org/conservation/doityourselfconservation/palm-oil-and-orangutans