

## Particulars

### About Your Organisation

#### 1.1 Member Name

UNILEVER PLC

#### 1.2 Membership number

4-0001-04-000-00

#### 1.3 Membership sector

Consumer Goods Manufacturers

#### 1.4 Membership category

Ordinary

#### 1.5 Country

Netherlands

### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

### 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

## Consumer Goods Manufacturers

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

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## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.*

**2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership**

The scope of communications concerns all relevant Unilever operations as defined as those Supply Chain entities listed on the RSPO Company profile and updated from time to time.

**2.1.1 In which markets does your company sell goods with palm oil and oil palm products?**

Europe, North America, China, India, Malaysia, Indonesia, Africa, Latin America, Rest of the World

**DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)

**2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products**

Description	Tonnes
Total volume of crude palm oil (tonnes)	339126.0
Total volume of crude palm kernel oil (tonnes)	69144.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	395332.0
Total	803602.0

**2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	29.0
Palm kernel oil-based derivatives and fractions	71.0

**2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions. In cases where sales distribution data is not available, members may use manufacturing regions as a proxy for regional usage of certified volumes.**

Countries/Regions	Percentage
Europe	13.0
North America	2.0
Malaysia	0.0
Indonesia	22.0
China	4.0
India	9.0
Latin America	9.0
Africa	15.0
Rest of World	26.0

**2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	34265.0	8000.0	0.0	0.0
Mass Balance (MB)	291419.0	64190.0	0.0	385163.0
Segregated (SG)	17231.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	342915.0	72190.0	0.0	385163.0

**2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based**

Description	Percentage
Certified Palm oil-based derivatives and fractions	29.0
Certified Palm kernel oil-based derivatives and fractions	71.0

**2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:**

99.59%

**2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.**

Globally, in 2020 Unilever overall purchased 94.3% physically certified palm oil and palm kernel oil for our core volumes. This result was achieved through a combination of segregated and mass balance supply. We sourced another 5.3% of our volumes through independent smallholder credits, reaching a total of 99.6% sustainably sourced overall.

2.6 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	13.0
North America	2.0
Malaysia	0.0
Indonesia	22.0
China	4.0
India	9.0
Latin America	9.0
Africa	15.0
Rest of World	26.0

### 3. TimeBound Plan

**3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2011

**3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products**

2009

**3.2.1 If the previous target year has not been met, please explain why.**

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**3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.**

2012

**3.3.1 If the previous target year has not been met, please explain why.**

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**3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.**

2019

**3.4.1 If the previous target year has not been met, please explain why.**

Globally, in 2020 Unilever overall purchased 94.3% physically certified palm oil and palm kernel oil for our core volumes. This result was achieved through a combination of segregated and mass balance supply. We sourced another 5.3% of our volumes through independent smallholder credits, reaching a total of 99.6% sustainably sourced overall.

**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

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#### 4. Trademark Use

##### 4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

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##### 4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

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## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

In March 2021, Unilever launched the Compass, a broad reaching strategy with the vision to make sustainable living commonplace. Under the Compass, we maintain our decade-long commitment to sourcing certified sustainable products, including RSPO certified palm oil. One of our new goals under the Compass is to Protect and Regenerate Nature and we will work with our partners, suppliers, and smallholder farmers around the world to drive the systemic change that's needed to protect – and regenerate – the natural world.

In 2020, we introduced our new People and Nature cross-commodity policy – superseding our individual commodity policies – making clear our supplier requirements and expectations: to achieve a zero deforestation supply chain, and to respect and promote human rights. This Policy strongly aligns with our commitment to supporting the production and consumption of CSPO in our own operations and supply chain. By 2023, we will have a deforestation-free supply chain in palm oil, paper and board, tea, soy and cocoa, so anyone who uses a Unilever product containing any of these commodities can enjoy it knowing that the origination of these commodities have not contributed to forest destruction. To end deforestation, we need visibility on exact sourcing locations and this is particularly true for that crucial first mile, by which we mean from where the commodity is sourced to where it is first processed. We are increasing traceability and transparency through the use of emerging digital technologies and partnerships with our suppliers.

Unilever People & Nature Policy: <https://assets.unilever.com/files/92ui5egz/production-v2/cd70a5aad1bd6474a553bf857266fcbea9f41d47.pdf/unilever-people-and-nature-policy.pdf>

#### Smallholders

To achieve our goals, engaging closely with farmers and growers is essential. We're building on the work we have done to date, to empower a new generation of people in our supply chain to protect and regenerate nature. We want to increase the number of farmers and smallholders we reach through programmes based on our new Regenerative Agriculture Principles. These are agricultural practices focused on delivering positive outcomes in terms of nourishing the soil, increasing farm biodiversity, improving water quality and improving livelihoods. In 2021, we have started applying these Principles with selected suppliers in a number of 'Lighthouse Projects', so called because they signal the way to a brighter future. For oil palm smallholders, we are incorporating these principles into our programming and continuing to support RSPO certification as well. We will continue to purchase RSPO Independent Smallholder credits, creating a market for smallholder-grown palm.

#### Investing in landscapes and jurisdictions

To drive the required transformation, our brands will collectively invest €1 billion in a new Climate & Nature Fund, which will be used over the next ten years to take meaningful action to improve the health of our planet. It's early days but we're starting to expand existing programmes that protect landscapes, restore forests and reinstate wildlife habitats. We're focusing our efforts on a priority set of crops, including palm oil, paper and board, soy, tea and cocoa. Our projects in palm oil landscape projects routinely embed RSPO certification both for smallholders and larger plantations. We continue to support the development of jurisdictional RSPO certification as well.

## Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

**1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?**

Yes

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**1.1.1 Does the policy cover:**

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

### Ethical Conduct & Human Rights

**1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?**

Yes

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**1.2.1 Does the policy cover:**

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

### Land Use

**1.3 Does your company have a publicly-available Policy covering Land Use?**

Yes

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**1.3.1 Does the policy cover:**

- Free Prior and Informed Consent (FPIC)
- Compensation

### Occupational Health & Safety

**1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

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**Climate Change & Greenhouse Gas (GHG)**

**1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes \_\_\_\_\_

**1.5.1 Does the policy cover:**

- Identification and assessment of GHG
- Monitored implementation plan to reduce or minimise GHG emissions

**Complaints & Grievances**

**1.6 Does your company have a Complaints & Grievances Mechanism?**

Yes \_\_\_\_\_

**1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?**

Yes \_\_\_\_\_

**Smallholders**

**1.7 Does your company support oil palm independent smallholder groups?**

Yes \_\_\_\_\_

**1.7.1 Does this support cover:**

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

### 1.7.2 How is your company supporting them?

Our ambition to make sustainable palm oil commonplace means working with partners to support programmes that enable small-scale farmers to thrive. Under our new Compass commitments, Unilever has announced a commitment ensuring that everyone who directly provides goods and services to the company earns at least a living wage or income by 2030. The objective of our smallholder programmes is to increase profitability and incomes for farmers by improving the sustainability of farming practices, professionalising smallholder farming business and promoting RSPO certification. We interact with smallholders through credit-purchases, ground-level projects supported by Unilever and implemented by partners and our independent mill program.

We believe that our purchases of RSPO Independent Smallholder credits can directly incentivise and support the livelihoods of independent smallholders by creating a market for smallholder-grown oil palm. In 2020, Unilever purchased over 43,000 tonnes of RSPO independent smallholder credits from 37 smallholder groups, representing over 50% of independent smallholder groups currently RSPO certified across Indonesia and Thailand. Unilever has been one of the largest buyers of independent smallholder RSPO credits since 2017. We are also investing in programs that support independent mills to improve their practices and achieve certification. We are upscaling our sourcing from independent mills because we believe these mills are a critical node in transforming supply chain and having an impact, particularly for smallholder farmers. We are actively investing in growing the number of certified farmers, farmer groups and the volume of certified oil palm fruit in the global market and ensuring there is a strong and sustainable connection between the smallholders, the mills they supply and our supply chain.

Our field programmes unite traditional extension approaches and digital technology to monitor, analyse and change farming practices for improved sustainability and profitability. Our programmes include:

PTPN III Sei Mangkei | UD Lestari Smallholder Farmer Group | Lead implementing partner: FORTASBI | 863 smallholders, Simmalungun District, North Sumatera  
In 2019, Unilever, in collaboration with Fortasbi, began work to certify 800 farmers in the UD Lestari group, with a goal to be fully certified by 2021. In 2020, 623 smallholders were trained and audited for RSPO Independent Smallholder Certification.

PTPN III Hapesong | Batang Toru, North Sumatra | Lead implementing partner: Conservation International | 1000 smallholders  
In 2019, Unilever, in collaboration with Conservation International, began training 1000 farmers supplying PTPN III. A sub-set of 700 farmers will be supported to attain RSPO certification. Due to COVID-19, training to 700 farmers in 2020 was delivered online.

PTPN III Hapesong | Batang Toru, North Sumatra | Lead implementing partner: Kompasioo Enviroo | 279 smallholders  
In 2019, Unilever began working with Kompasioo Enviroo and with 268 smallholders, who aimed to become RSPO certified and supply to PTPN III Hapesong. In 2020, 279 smallholders completed training and have been registered as RSPO members. They will undergo RSPO certification audit in 2021.

PTPN III Sei Mangkei | Simalungun, North Sumatra | Lead implementing partner: SNV | 500 smallholders  
In 2019, Unilever, in collaboration with SNV, began working with PTPN III Sei Mangkei and 500 independent smallholder farmers to receive training with the aim to attain RSPO certification. Unilever is also supporting farmers in Bosar Maligas to establish cooperatives called Gaharu 100. In 2020, 250 independent smallholders were trained and underwent RSPO certification audit.

PTPN V | Rokan Hulu and Siak, Riau | Lead implementing partner: World Resources Institute (WRI) | 1000 SHF  
Building on activities ongoing since 2016, 750 farmers in Siak and Pelalawan, Riau joined this programme in 2019. There are 3 farmer groups joining this programme: Beringin Jaya, Sawit Jaya and Tayo Barokah. In 2020, WRI trained 750 farmers and undertaken RSPO external certification audit. It is expected that all 750 farmers will be RSPO certified by Q2 2021.

KUD Tani Subur | Lead implementing partner: INOBU  
Kotawaringin Barat and Seruyan Districts, Central Kalimantan | 3500 smallholders  
In 2016, Unilever began contributing to a jurisdictional project managed by Yayasan INOBU. By end of 2019, over 1,000 farmers were certified. In the next phase from 2019-2021, INOBU will certify an additional 2,500 farmers on more than 5,000 hectares, with Unilever's support. In 2020, 1,620 independent smallholder farmers were mapped and trained under this project.

Karya Serumpun | Daemeter, World Education International, PT SKIP Mill, Seberida, Riau | 1864 smallholders

Unilever continues to support project activities with Karya Serumpun (KS) Farmers Association to certify a sub-set of 1200 smallholders by 2021. In 2020, Unilever supported PT Sumber Kencana Indo Palma (PT SKIP) to attain RSPO certification, making PT SKIP the only independent mill that is RSPO certified at the point of writing, to the best of our knowledge. In 2020, project activities focused on farmer professionalization including group formation, extension services strengthening for good agriculture practices (GAP) & No Deforestation, No Peat, and No Exploitation (NDPE) principles, financial literacy, and GAP/NDPE progress monitoring. In 2020, 304 farmers committed to follow RSPO certification process and have successfully obtained Land Use Change Analysis (LUCA) which is a requirement under RSPO Principles & Criteria for independent smallholders. The KS Farmers Association signed the Surat Tanda Daftar Budidaya (STDB) which is commitment from independent smallholders to protect the environment and a requirement for smallholders. There are 60 members of the KS Farmers Association participating in government replanting programme, namely Peremajaan Sawit Rakyat (PSR) or the Community Rejuvenation Program.

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**Sustainable Palm Oil Policy**

**1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?**

Yes

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**Waste Management**

**1.9 Does your company have a waste management plan?**

Yes

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**Water Management**

**1.10 Does your company have a water management plan?**

Yes

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**Energy Use**

**1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?**

Yes

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**RSPO Services and Support**

**1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces**

Yes

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**Shared Responsibility Resourcing**

**1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?**

Yes

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## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

#### Others

Unilever is committed to promote cultivation and production of sustainable palm oil, in accordance with RSPO's vision "to transform markets to make sustainable palm oil the norm". Unilever has purchased near 100% sustainable oil palm products, through a combination of the mass balance (MB) and segregated (SG) supply chain models. The RSPO MB supply chain model enables us to source physically certified sustainable material, particularly oleochemicals and their derivatives, however, this RSPO model does not yet provide sufficient assurance of a deforestation-free supply chain for the end-user of the certified material. Therefore, Unilever is undertaking initiatives, over and above certification, to ensure that the origins of Unilever's palm oil are deforestation-free.

The palm oil industry is extremely complex and has many challenges that require collaborative industry participation - from the farmers and suppliers who provide our palm oil, to governments, businesses, civil society and NGOs. No single organization can deliver sustainability alone, so it is essential for the entire palm oil sector to work together.

We are committed to working with our stakeholders to drive industry transformation and address the challenges we have identified below:

#### 1) Certification of smallholders

Smallholder integration into sustainable supply chains is a significant challenge, particularly for independent growers. Factors that prevent farmer inclusion are a lack of farmer aggregation, a lack of adequate support and incentives for certification, unclear land rights and a lack of replanting support. In 2019, we engaged partners with expertise to research, design, implement and monitor our programmes. Current partners include: Bogor University Faculty of Agriculture, Conservation International, Daemeter, Fortasbi, IDH, INOBU, Kompasoo Enviroo, Meridia, SNV, WWF and the World Resources Institute. Our mill partners include PTPN III, PTPN IV, PTPN V, PT SKIP.

We will continue to invest in partnerships that enable us to increase the scale of our projects with farmers and to provide training on good agricultural practices and NDPE, thus creating avenues for increased RSPO certification. We also remain committed to supporting smallholders through the purchase of RSPO smallholder credits. Our smallholder programmes are detailed in question SR.1.7.2.

#### 2) Human rights issues

We know that human rights abuses exist in the palm sector and markets in which we operate - and at times, in our own value chain. These abuses are unacceptable. We're committed to respecting human rights, which means we need to understand the issues and where they occur. We've also identified land rights as one of our eight salient issues in our Human Rights Report 2017 and 2019 human rights Update, and we recognise that the rights of women to land ownership, and access to land, play an important part in closing the global gender gap. We engage in dialogue with industry stakeholders and governments to accelerate progress in addressing social issues in producing countries. We engage suppliers to improve their social sustainability practices through both bi-lateral and industry meetings. We continue to support this work through our participation in the RSPO Human Rights Working Group. As members of BoG and adviser to the RSPO Dispute Settlement Facility, we are also engaged in tackling concerns about the RSPO complaints mechanism by improving the resolution process and strengthening support to resolve outstanding cases.

### 3) Reputation of palm oil in the market

Consumers are increasingly aware of the impact of their choices and are asking for greater transparency to enable them to make a positive difference through their everyday shopping choices. We continue to face consumer pressure due to consumers associating palm oil with deforestation, particularly in European markets. To overcome this, we make sure consumers are engaged by our ambitious drive to reduce the environmental impacts of every aspect of our business while increasing our positive social impacts. We also want consumers to share our purpose for a world in which sustainable living is commonplace – and to help us build a better way of doing business with our brands. This is done through encouraging our brand managers and marketers to take a stance and make a positive difference to society through purpose-led brands.

Our sustainable sourcing commitments for palm oil are built on sourcing RSPO certified palm for 100% of our core volumes. Our palm commitments aim to give consumers confidence that the products they buy contain ingredients from sustainable sources. Sourcing RSPO physically certified is part to how we communicate sustainability to consumers through our brands and in our Unilever Sustainable Living Plan.

### 4) Supply issues

Globally, in 2020 Unilever sourced 94.3% physically certified sustainable palm oil and palm kernel oil for our core volumes. We are pleased with this result. However, we faced a bottleneck in supply of RSPO-certified materials in Africa. Supply bottlenecks remain a concern both in the physical RSPO market and in the smallholder credit market. We are committed to shared responsibility and will continue to source our volumes as physically certified in the future. We are also committed to addressing bottlenecks in the supply of smallholder credits in the market by directly supporting the certification of farmers and through the purchase of smallholder credits that are available in the market.

### 5) Traceability and transparency issues

Traceability in palm oil, palm kernel oil and palm oil derivate supply chains remain a challenge for the industry due complex and long supply chains, significant commodity trading, government-controlled trade, and the large number of refined oleochemicals and derivatives. We believe traceability and transparency play a crucial role in addressing issues across the supply chain. To address challenges with transparency and traceability, we are partnering with several technology partners to advance our understanding of our supply chain. We are continuing to invest in pilots in farm to mill traceability and in downstream traceability to improve the accuracy and availability of traceability data. We partner Earthqualizer to support us in better understanding and monitoring of our suppliers' compliance with our People and Nature Policy. We were also the first major consumer goods company to publish our supplier and mill data on our website and we would like that more industry stakeholders follow suit.



## 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

### Others

Unilever is one of the biggest consumer goods manufacturing (CGM) buyers of physically RSPO certified materials, with our certified volumes representing 12.7% of the CGM's total physically certified demand. In 2020, Unilever was the largest buyer of RSPO Independent Smallholder (IS) credits, purchasing over 43,000 tonnes of IS credits from 37 smallholder groups – representing over 50% of independent smallholders currently RSPO certified across Indonesia and Thailand.

Unilever has pioneered and made a financial investment in five jurisdictions. Our smallholder programmes are extensive and comprehensive in supporting close to 10,000 independent smallholders in NDPE training and over 7,000 independent smallholders to achieve RSPO certification. As one of the largest buyers of RSPO independent smallholder credits since 2017, our purchases have strongly incentivised independent smallholders to continue and maintain their RSPO certification, even during challenging times such as COVID-19.

<https://www.rspo.org/news-and-events/news/independent-smallholders-in-indonesia-fight-covid19-with-rspo-credits>

### Engagement with business partners or consumers on the use of CSPO

Our suppliers are crucial partners and working closely with them has helped us make significant progress towards our targets. We know our suppliers are at different stages of progress towards sustainability and this requires a combination of approaches, including engagement to set and improve standards and respond to challenges. Our work with suppliers is underpinned by our People and Nature Policy, which describes our commitment to sustainable palm oil and upholding of NDPE principles in our supply chain and beyond. We require all our suppliers and their third-party supply chain to comply with our four principles for sustainable sourcing of palm oil: (1) Protecting natural ecosystems from deforestation and conversion, (2) Respecting and promoting human rights, (3) Transparency and traceability, (4) Being a force for good for nature and people.

We encourage our brand managers and marketers to take a stance and make a positive difference to society through purpose-led brands. We work to engage consumers in our ambitious drive to reduce the environmental impacts of every aspect of our business while increasing our positive social impacts. For palm oil that we buy and use in our products, we are committed to sourcing RSPO physically certified palm which gives consumers confidence that the products they buy contain ingredients from sustainable sources.

### Link to our People & Nature Policy:

<https://assets.unilever.com/files/92ui5egz/production/cd70a5aad1bd6474a553bf857266fcbea9f41d47.pdf/unilever-people-and-nature-policy.pdf>

### Engagement with government agencies

We participate in the Indonesia Palm Oil Platform or Forum Kelapa Sawit Berkelanjutan Indonesia (FoKSBI) launched in 2014 by the Ministry of Agriculture of Indonesia in partnership with the United Nations Development Programme (UNDP) and other organizations. The objectives of FoKSBI are to create a multi-stakeholder National Action Plan for sustainable palm oil, address issues limiting sustainability in the palm oil sector, influence government policy to enable a framework for sustainable palm oil and establish partnerships to support sustainability in the Indonesian palm oil sector. In 2019, the Indonesian government enacted the National Action Plan for Sustainable Palm Oil that will be implemented until 2024. Unilever believes that engagement is required across all sectors, governments, businesses, and civil society, as there is a shared responsibility among stakeholders in this transformational journey.

### Promotion of physical CSPO

We committed to buy physically certified palm oil and each year, we report publicly on our progress towards this commitment on our website

<https://assets.unilever.com/files/92ui5egz/production/16cb778e4d31b81509dc5937001559f1f5c863ab.pdf/USLP-summary-of-10-years-progress.pdf>

Our ongoing efforts in the promotion of physical CSPO is shared in details under question 5.1.

We also encourage the growth of sustainable palm oil supply through our support in the certification of smallholders and our purchase of smallholder credits, as detailed in question SR.1.7.2

Providing funding or support for CSPO development efforts

Unilever funds and supports CSPO development efforts through our:

1. commitment to and sizable demand for physically certified palm materials;
2. consistent purchase of smallholder credits;
3. investment in projects to certify an increasing number of smallholders;
4. supporting activities that lead to the certification of an increased number of suppliers' mills and plantations;
5. investment in jurisdictional and landscape projects; and
6. active involvement in and support for the RSPO Board of Governors and RSPO working groups, and in other multi-stakeholder forums.

Stakeholder engagement

We partner with stakeholders including suppliers, NGOs and governments to ensure the long-term sustainability of our palm oil sourcing and to support transformation within the community and environment that is part of a diverse oil palm growing landscape. Collaboration and partnership are essential to transform the industry and bring innovation to scale. This participative approach has been our policy from the start, and with our scale, we see this as an opportunity for us to positively influence the rest of the industry on the issues of deforestation and human rights. We are committed to driving systematic change in the palm oil industry through coalitions such as the Tropical Forest Alliance, High Carbon Stock Approach (Executive Committee), Forum Kelapa Sawit Berkelanjutan Indonesia (FoKSBI), Support Asia in Sustainable Palm Oil - SASPO (founding member and current steering committee member), New York Declaration on Forests, World Business Council for Sustainable Development, the Consumer Goods Forum (CGF) and Palm Working Group Coalition of Action, Sustainable Forestry Initiative (SFI), Sustainable Agriculture Initiative (SAI), One Planet Business for Biodiversity (OP2B). Current project and technology partners include but are not limited to: Earthqualizer, Bogor University Faculty of Agriculture, Conservation International, Daemeter, Descartes Labs, Fortasbi, IDH Sustainable Trade Initiative, Yayasan Inobu, Kompasioo Envrioo, Meridia, Orbital Insights, Optel, Proforest, Rainforest Alliance/UTZ, SNV, Verite, WWF, and the World Resources Institute.

Others:

Jurisdictional Approach Programmes

Unilever supports the development of wider transformational approaches through working in priority landscapes with a broad range of stakeholders to convene resources, knowledge and know-hows and valuable networks and connections, especially to those of sub-national governments with direct authority over land use planning, national parks, and large scale agriculture development. Jurisdictional and landscape approaches offer the potential to accelerate and scale sustainable commodity production initiatives, to promote conservation and restoration activities, and to be more inclusive of smallholder producers in the area. We made good progress in all projects despite severe restrictions due to COVID, and we followed the local regulations on COVID restrictions where we were able to carry out activities on the ground. We are undertaking these landscape projects the following jurisdictions:

• Yayasan Inobu in Central Kalimantan | Kotawaringin and Seruyan Districts

Unilever and Yayasan Inobu has been collaborating to support the provincial government of Central Kalimantan, the district governments of Kotawaringin Barat and Seruyan through a jurisdictional approach for sustainable commodity production. Seruyan is one of the jurisdictional certification pilots being supported by the RSPO. The Tanjung Puting National Park, located in the project area, is an important landscape for species such as the orangutan and the "production and protection" model can help prevent encroachment into the protected area and enable sustainable economic development for communities and businesses. The project includes restoring 200 hectares of forest in a riparian area with local communities by the end of 2022. We are working with the governments to improve the yields, livelihoods, and sustainability practices of independent smallholder farmers including through direct support for independent smallholder farmers to be RSPO certified. Since 2017, we have RSPO certified over 1,000 farmers. In this next phase of the partnership, we aim to certify an additional 2,500 farmers on more than 5,000 hectares. We are also supporting the development of a comprehensive jurisdictional human rights assessment in both districts, registration of social and human rights conflicts in at least 20 villages, and also the mapping of customary village boundaries in collaboration with the local office of Aliansi Masyarakat Adat Nusantara (AMAN). In 2020, we restored 34 hectares of forest and 1,620 independent oil palm smallholders were mapped and trained under this project.

<https://inobu.org/the-mosaik-initiative>

• Conservation International in North Sumatera, Indonesia | Tapanuli Selatan District  
Unilever and Conservation International is partnering to support our ambition in making sustainable palm oil commonplace. Since 2019, we have teamed up to strengthen a multi-stakeholder initiative known as the Coalition for Sustainable Livelihoods (CSL). Unilever's more specific engagement is taken at the landscape level, supporting the local government in Tapanuli Selatan in the province of North Sumatera to help create district-level green growth development plans, strengthen forest governance of Forest Management Units (FMU), as well as to map out and pilot forest restoration of 100 hectares in the region by the end of 2022. At the same time, the partnership together with PT Perkebunan Nusantara (PTPN) III is building the capacity of at least 1,000 independent oil palm smallholders, to play a key role in conservation, sustainable development, and sustainable commodity production. At least 800 of these farmers will be supported to obtain RSPO certification. In 2020, 141 farmers organized into two Forest Farmer Groups necessary to receive legal land tenure over 350 hectares as precursor to obtaining social forestry licences for the restoration activities. The project supported two nurseries producing over 10,000 seedlings that will be used for restoration. By the end of 2020, over 1,000 farmers had begun a series of RSPO trainings, 309 had received GAP training, and 230 farmers received their land legality certificates, as a precursor to RSPO certification.

<https://www.conservation.org/corporate-engagements/unilever>

• Proforest and Daemeter and the Coalition in Riau, Indonesia | Siak and Pelalawan Districts  
Unilever with a coalition of seven other private sector companies facilitated by Proforest and Daemeter (CORE) have come together to support neighboring Siak and Pelalawan districts in Riau in moving towards a sustainable palm oil region that is more forest and people positive. The members, constituting the Siak-Pelalawan Landscape Program (SPLP) Coalition, aim to pursue its objective through coordinated action in support of the government-led Green Siak District (Siak Hijau) and the Pelalawan District Action Plan for Sustainable Palm Oil. The goal of the programme is to transition large parts of both districts to becoming sustainable landscapes through (1) developing scalable solutions for common problems and pilot multi-stakeholder approaches to deliver deforestation free supply sheds and protect remaining forests and peat lands, (2) developing scalable tools and approaches to improve smallholder and community livelihoods, (3) supporting and empowering local organizations to enable the longevity of these efforts.

<https://www.siakpelalawan.net/>

• Aceh, Indonesia (with IDH - Sustainable Trade Initiative)

Unilever and the IDH Sustainable Trade Initiative are supporting the Aceh Tamiang and Aceh Timur district governments in Indonesia along with other industry players to accelerate efforts to achieve a successful production-protection-inclusion model surrounding the fragile forests of the Leuser Ecosystem. With various local partners, such as Forum Konservasi Leuser (FKL), the project includes the development of a deforestation monitoring tool for the local government and stakeholders, construction of an indicative High Conservation Value (HCV) and High Carbon Stock (HCS) assessment at a landscape level, construction of a database of land and labor conflict due to agriculture development, training programs for 1,500 independent smallholder farmers, in which 500 of them would be targeted for RSPO and ISPO certification, support for 2 mills and associated estates to be RSPO and ISPO certified, and 500 hectares of forest rehabilitated through an agroforestry-based livelihood model by the end of 2023.

<https://www.idhsustainabletrade.com/news/unilever-and-idh-commit-1-5m-euro-for-sustainable-sourcing-in-indonesia/>

• WWF in Sabah, Malaysia | Sugut, Kinabatangan, and Tawau Landscapes

Unilever and WWF are working together on the Sabah Landscape Programme to protect and restore forest ecosystems in Malaysia. This is part of our wider strategy to achieve sustainable transformation and reduction of greenhouse gas emissions in the palm oil industry. This project contributes to the RSPO jurisdictional certification process that is being piloted in Sabah and is supported by the RSPO. Through our partner, Forever Sabah, we are supporting the establishment of a permanent Secretariat for Sabah's Jurisdictional Certification Steering Committee. The programme directly supports the RSPO certification of at least 60,000 hectares of oil palm plantations, most of which is farmed by 'outgrowers' – these are larger than smallholders but not as big as commercial estates with palm oil mills. Through this collaboration, we also aim to protect forested conservation areas, and restore more than 1,500 hectares of forest including in ecological corridors between forest patches that are critical for connectivity of elephants and orangutan species by end of 2023. In this case, the corridors link the Ulu Kalumpang Forest Reserve and Tawau Hills Park to the Ulu Segama Forest, which is part of the larger central forest complex covering almost 250,000 hectares. We are also supporting the Bornean Rhino Alliance (BORA) on restoration projects within oil palm landscapes in the Kinabatangan area. In 2020, in spite of COVID restrictions, we replanted 154 hectares of land with indigenous trees under this project.

<https://www.wwf.org.my/sabahlandscapes/>

**1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

Zero deforestation: <https://www.unilever.com/planet-and-society/protect-and-regenerate-nature/zero-deforestation/>

Sustainable Palm Oil: <https://www.unilever.com/planet-and-society/protect-and-regenerate-nature/sustainable-palm-oil/>

People and Nature Policy: <https://assets.unilever.com/files/92ui5egz/production-v2/cd70a5aad1bd6474a553bf857266fcbea9f41d47.pdf/unilever-people-and-nature-policy.pdf>

Responsible Sourcing Policy (labour rights, human rights, land rights) :  
<https://assets.unilever.com/files/92ui5egz/production-v2/93055db1df9d3c3f24e88c3f72ee841d90fa7700.pdf/responsible-sourcing-policy-interactive-final.pdf>

Sustainability Performance Reporting: <https://www.unilever.com/planet-and-society/sustainability-reporting-centre/sustainability-performance-data/>

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