

Particulars

About Your Organisation

1.1 Member Name

United Plantations Bhd

1.2 Membership number

1-0004-04-000-00

1.3 Membership sector

Oil Palm Growers

1.4 Membership category

Ordinary

1.5 Country

Malaysia

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

Grower

1. Operational Profile

1.1 Please state your company's main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Independent palm oil mill
- Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

11

Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	49052.0
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	450.0
2.1.4 Total land designated and managed as HCV areas (hectares)	6000.0
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	1939.0
2.1.6 Total land under scheme smallholders (hectares)	1314.0
Total	58755.0

2.2 Certification progress**2.2.1 Number of management units certified under RSPO P&C Certification**

10**2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)**

44377.0**2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders**

77.26%**2.2.3 Total certified land under scheme smallholders (hectares)**

0.0**2.2.3.1 Certification progress - land under scheme smallholders**

0.00%**2.3 In which countries are your estates located?****2.3.1 Indonesia - Please indicate which province(s)**

Central Kalimantan**2.3.2 Malaysia - Please indicate which state(s)**

Perak,Selangor**2.3.3 Other - Please indicate which country/countries**

-**2.4 New plantings and development (excluding replanting)****2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

0.0

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

1116540.0

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

964300.0

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- Scheme Smallholders
- Independent Smallholders
- Outgrowers
- Other Third-Party Suppliers

2.5.3 Scheme smallholder operations that supply your operations:**2.5.3.1 Total FFB volume supplied by scheme smallholders (tonnes)**

17675.0

2.5.3.2 Total certified FFB volume supplied by scheme smallholders (tonnes)

0.0

2.5.5 Outgrower operations that supply your operations:**2.5.5.1 Total FFB volume supplied by outgrowers (tonnes)**

25295.0

2.5.5.2 Total certified FFB volume supplied by outgrowers (tonnes)

0.0

2.5.6 Other Third-party supplier operations that supply your operations:**2.5.6.1 Total FFB volume supplied by third-party suppliers (tonnes)**

6878.0

2.5.6.2 Total certified FFB volume supplied by third-party suppliers (tonnes)

0.0

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

5

2.6.2 Number of palm oil mills certified under RSPO P&C

5

3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	195541.56
Indonesia	58666.53
Latin America	0.0
Africa	0.0
Rest of the World	0.0
Total	254208.09

3.2 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	189492.68
Segregated (SG)	5797.2
Mass Balance (MB)	0.0
RSPO Credits	0.0
Total	195289.88

3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	195289.88
3.3 CSPO sold under other certification schemes	0.0
3.4 CSPO sold as conventional	463.39
Total	195753.27

3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

77.01%

3.7 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	98.0
Indonesia	2.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0

3.8 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	39233.14
Indonesia	3916.55
Latin America	0.0
Africa	0.0
Rest of the World	0.0
Total	43149.69

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.0
Segregated (SG)	35771.15
Mass Balance (MB)	600.0
Total	36371.15

3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	36371.15
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	2881.82
Total	39252.97

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

90.97%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	98.0
Indonesia	2.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2008

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2023

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

PT Surya Sawit Sejati (PTSSS) is a subsidiary Company under United Plantations Berhad and located in Pangkalan Bun, Kotawaringin Barat District, Central Kalimantan Province and was purchased by this company (United Plantations Berhad) early 2007. At the time of purchase PT SSS had approvals and possession of HGU no 42 (Land Title) for 2,508.472 ha issued by the National Land Authority/BPN Kotawaringin Barat on 9 August 2005 and the remaining of ± 13,000 ha had been further processed application of HGU - in 2007 up to the Cadastral (Land Office Boundary Confirmation) ref.113.540.42.2007. The Land Boundary Confirmation was based on Spatial Management Plan (RTRWP 2003) for Central Kalimantan Province, which mapped and designated this area as non-forest land (KKP -Kawasan Pengembangan Produksi and KPPL-Kawasan Pemukiman dan Penggunaan Lain).

In 2008, PT SSS received a letter from the National Land Authority (BPN-Badan Pertanahan Nasional) that the process for application of HGU of ± 13,000 ha was postponed as a result of the forest land release (Izin Pelepasan Kawasan Hutan) issued by the Ministry of Forestry (Reference Letter No.800.540.42 dated September 2008) due to the discrepancy between RTRWP 2003 and TGHK (Tata Guna Hutan Kesepakatan) 1982, which is prevalent in Kalimantan Tengah. As per TGHK 1982, PT SSS's land was partially in the forest zone area.

PT SSS accordingly submitted an application for land release (Izin Pelepasan) since 5 June 2009 based on PP no 10 year of 2010. Unfortunately the process in securing the required land release documents were held back due to ongoing uncertainties by the Local and Central Government on whether to follow RTRWP 2003 or TGHK 1982 and also the fact that there was No Bupati of Kalimantan Barat District until the end of 2011, hence bringing all decisions to a standstill.

With the appointment of the new Bupati towards end 2011, the process of PT SSS's land release was completed and submitted to the Forestry Ministry. However in April 2012, PT SSS received a letter from the Ministry of Forestry stating the application for forest release would be postponed until the "harmonization process" of the zoning map based on RTRWP 2003 with the new forestry map of 2011 (changing TGHK 1982 map) had been completed pending the amendment of the "Peraturan Pemerintah No.10, 2010" concerning converting the forest zone use and functions according to the Director of General Planology, Forestry Ministry No.S.431/V11-KLH/2012, dated 19th April 2012. On 6th July 2012, the President of The Republic of Indonesia issued the amendment of the Peraturan Pemerintah No.10 year 2010, namely Peraturan Pemerintah No.60 year 2012. From the flow chart of PP No 60 of 2012, any company affected by the "harmonization process has to go back to the drawing board and initiate the forest release application according to the new regulation.

In this respect, PT SSS has successfully obtained the Pelepasan Decree from the Investment Coordinating Board on behalf of the Environment and Forestry Minister for 5,122.73 ha on 20 March 2015. For this 5,122.73 ha, HGU application shall be able to proceed to BPN. However, the 4,717.03 ha of HP area are still in the process of Land Swap under the PP no 60 year 2012.

Meanwhile, PT SSS's application for land release of 1,769.61 ha of land in the forest zone from its original HGU area of 2,508.47 was not supported by the Land Office, as the Land Office is of the opinion that once HGU is approved (as under KPP/KPPL in RTRWP 2003) there is no necessity to apply for land release, very much contrary to the Ministry of Forestry's stand. PT SSS had envisaged to certify this 2,508.47 ha of HGU area in its Lada Estate in Q4 of 2016 as per its time bound plan. However due to the difference in opinions between the Land Office and the Ministry of Forestry, which of late has surfaced, PT SSS has to postpone its time bound plan.

The President of The Republic of Indonesia issued Peraturan Pemerintah 104, 2015 dated 28 Dec 2015 and made available to the public in early 2016 a new protocol for the "harmonization process" replacing PP 60/2012. This will prolong the process of 4773.66ha* ha of HP area Land Swap; as the application has been submitted by 17 February 2016 to the Forestry Department. PT SSS is in the process now submitting all documents for its 1769.61ha (from its original HGU) to the Investment Coordinating Board/ Badan Koordinasi Penanaman Modal/BKPM. (*original GIS calculation=4,717.03ha, current SK 529/2012 = 4773.66ha)

PTSSS has appeared for Initial RSPO Assessment for the balance of 713.47ha on 11th to 14th December 2017 and successfully obtained the RSPO certificate in November 2018 with conditional approval due to pending approval of HCV Remediation and Compensation Plan (RaCP). The concept note was approved in February 2018 and the final RaCP Annex 8 was successfully approved by the RSPO HCV Compensation Panel and external evaluator appointed by RSPO Secretariat on 4th October 2019.

We are pleased to inform that the long overdue HGU for 6004.15 ha was received on 12th March 2018. In view of no pending non-compliance (NC on pending RaCP successfully closed), we now proceed to the RSPO Scope Extension Assessment for the HGU newly acquired area of 6004.15 along with RSPO Annual Surveillance Assessment 1 for 713.47ha.

The time bound plan for all of the areas being certified are in tandem with the hectarage issued with the HGU certificates by the Government of Indonesia. The balance portion pending HGU are in the land swap phase and its HGU issuance is beyond our control. However, this is expected by 2023. For our Plasma scheme smallholders, full certification is expected by 2023 subject to the issuance of individual land certificates by the local Government.

In Malaysia, United Plantations Berhad has newly acquired a piece of uncertified land (3642ha) in Teluk Intan namely Tanarata Estate. The date of acquisition is 17th August 2019. In compliance with the RSPO P&C Certification System, we anticipate to conduct the RSPO Scope Extension Assessment for Tanarata Estate within three (3) years from the date of acquisition, which is latest by 16th August 2022. Tanarata Estate will be the supply base of Jendarata Palm Oil Mill (RSPO Identity Preserved model) upon obtaining the RSPO certification. We have notified RSPO Membership Department and proceed with the necessary protocols to include Tanarata Estate as an operating unit under United Plantations Berhad. Please be informed that there will be no new land clearing in the newly acquired plantation.

4.3 Which year did your company achieve (or plans to achieve) 100% RSPO certification of scheme smallholders?

2023

4.3.1 If the previous target year for G.4.3 has not been met, please explain why

PT Surya Sawit Sejati (PTSSS) is a subsidiary Company under United Plantations Berhad and located in Pangkalan Bun, Kotawaringin Barat District, Central Kalimantan Province and was purchased by this company (United Plantations Berhad) early 2007. At the time of purchase PT SSS had approvals and possession of HGU no 42 (Land Title) for 2,508.472 ha issued by the National Land Authority/BPN Kotawaringin Barat on 9 August 2005 and the remaining of ± 13,000 ha had been further processed application of HGU – in 2007 up to the Cadastral (Land Office Boundary Confirmation) ref.113.540.42.2007. The Land Boundary Confirmation was based on Spatial Management Plan (RTRWP 2003) for Central Kalimantan Province, which mapped and designated this area as non-forest land (KKP -Kawasan Pengembangan Produksi and KPPL-Kawasan Pemukiman dan Penggunaan Lain).

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With the appointment of the new Bupati towards end 2011, the process of PT SSS's land release was completed and submitted to the Forestry Ministry. However in April 2012, PT SSS received a letter from the Ministry of Forestry stating the application for forest release would be postponed until the "harmonization process" of the zoning map based on RTRWP 2003 with the new forestry map of 2011 (changing TGHK 1982 map) had been completed pending the amendment of the "Peraturan Pemerintah No.10, 2010" concerning converting the forest zone use and functions according to the Director of General Planology, Forestry Ministry No.S.431/V11-KLH/2012, dated 19th April 2012. On 6th July 2012, the President of The Republic of Indonesia issued the amendment of the Peraturan Pemerintah No.10 year 2010, namely Peraturan Pemerintah No.60 year 2012. From the flow chart of PP No 60 of 2012, any company affected by the "harmonization process has to go back to the drawing board and initiate the forest release application according to the new regulation.

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4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2030

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

For the third party smallholders supplier to obtain RSPO certification is a long journey and very challenging.

Oil palm smallholders have a critical role in helping us achieve our sustainability goals, they are part of the supply chain providing an estimated 40% of world palm oil production. As part of our Company's involvement, UP continuously engages with smallholders on an annual basis. In view of the COVID-19 pandemic, the Smallholder's Field Day for 2020 was deferred until the situation of COVID-19 is normalized. The last Smallholder's Field Day was held on 16th November 2019. We invited 150 smallholders from local districts to visit our plantations to get a better understanding of good agricultural practices, sustainability initiatives and environmental protection. We are pleased to inform that 134 smallholders attended the Smallholders Field Day. The smallholders were given training sessions in safe handling of pesticides with appropriate Personal Protective Equipment (PPE), effective use of pre-emergent herbicides for less chemical usage, integrated pest management (IPM) mechanized harvesting in order to assist them with their agricultural interests. Demonstration on fire combat procedures were carried out to further enhance the awareness of neighbouring smallholders in case of fire incidence and were informed to contact UP for emergency assistance within the close vicinity. We also introduce the concept of RSPO and basic Principles and Criteria for smallholders to gain an understanding and receive the necessary preparation to eventually become RSPO certified.

5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?

Yes

5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

Yes

5.3 Please upload your company's updated estate location concession map(s) in Shapefile format here. This requirement only applies if your company has made changes to its concession sites from previous map submissions in ACOP or if the member is submitting concession maps through ACOP for the first time

Tanarata_SHP.rar

6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO₂e/ha)?

0.25

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO₂e/tCPO)?

1.57

6.3 What are the key emission sources identified by your company in certified management units?

- Land use change
- Existing cultivation peatland
- Palm oil mill effluent (POME)
- Fertiliser application
- Others

Others

-

6.4 Does your company have a baseline for GHG reporting?

Yes

6.4.1 What is the target baseline?

5.0

6.5 Does your company have an annual GHG emissions reduction/minimising target?

Yes

6.5.1 What is your company's annual GHG emissions reduction/minimising target?

5.0

6.5.2 What measures are currently being taken to reduce GHG emissions?

Methane capture facilities (Biogas plant), conserve and maintain the self-declared conservation and HCV areas, no new plantings of oil palm on peat and best management practices being implemented on existing oil palm plantings on peat (water level and peat subsidence monitoring).

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- Others

Others

Oil palm smallholders have a critical role in helping us achieve our sustainability goals, they are part of the

supply chain providing an estimated 40% of world palm oil production.

As part of our Company's involvement, UP continuously engages with smallholders on an annual basis. In view of the COVID-19 pandemic, the Smallholder's Field Day for 2020 was deferred until the situation of COVID-19 is normalized.

The last Smallholder's Field Day was held on 16th November 2019. We invited 150 smallholders from local districts to visit our plantations to get a better understanding of good agricultural practices, sustainability initiatives and environmental protection.

We are pleased to inform that 134 smallholders attended the Smallholders Field Day. The smallholders were given training sessions in safe handling of pesticides with appropriate Personal Protective Equipment (PPE), effective use of pre-emergent herbicides for less chemical

usage, integrated pest management (IPM) mechanized harvesting in order to assist them with their agricultural interests.

Demonstration on fire combat procedures were carried out to further enhance the awareness of neighbouring smallholders in case of fire incidence and were informed to contact UP for emergency assistance within the close vicinity. We also introduce the concept of RSPO and basic Principles and Criteria for smallholders to gain an understanding and receive the necessary preparation to eventually become RSPO certified.

7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

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8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

UP's entire oil palm plantations in Malaysia were successfully certified in accordance with the RSPO Principles and Criteria on the 26th August 2008 thus becoming the world's first producer of certified sustainable palm oil. It subsequently conducted its second cycle recertification in 2017 and successfully conducted Annual Surveillance Audit 1 and 2 in 2018 and 2019 respectively. We anticipate to conduct RSPO Scope Extension Assessment for our newly acquired plantation, Tanarata Estate within three years from date of acquisition (August 2019). For our Indonesian operations, UP/PTSSS have successfully obtained the certificate for the entire HGU* area of 6717.62ha in December 2019. The Time Bound Plan for the balance uncertified areas will be in tandem with the issuance of HGU certificates by the Government of Indonesia. This is expected by 2023. For our Plasma scheme smallholders, the full certification is expected by 2023 subject to the issuance of individual land certificates by the local government. *HGU refers to the certificate on land cultivation rights title issued by the Government of Indonesia.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

Our organization started working with stakeholders involved with the RSPO in 2004. We have promoted the concept behind RSPO ever since. United Plantations received the worlds first RSPO certificate in August 2008 indicating our commitment from the beginning. During the RSPO RT held in Bangkok in November 2019, it was pleasing to note that the concept of commensurate effort/shared responsibility which was initially spear-headed and put forth as a necessary criteria was finally adopted by the Board of Governors of the RSPO. This is poised to help stimulate the demand for RSPO certified oil.

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Intermediate Products Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

There are total of five (5) palm oil mills and twelve (11) oil palm estates including 1 newly acquired plantation and will be certified within 3 years from the date of acquisition i.e August 2019 (10 in Malaysia and 2 Inti Estates in Indonesia) under United Plantations Berhad. Please be informed that 2 of our existing RSPO certified estates which were formerly known as Ladang Sungei Chawang and Ladang Sungei Erong have been combined and Ladang Charong in 2020.

Amongst the five palm oil mills, there are four (4) mills in Malaysia (IP Model) whereas one mill in Indonesia (MB Model).

Our wholly owned refinery, Unitata Berhad sourced CPO and PK from the Malaysian mills under United Plantations Berhad.

Our Joint Venture (JV) 50:50 refinery, UniFuji sourced CPO from Ulu Bernam Optimill, the state of art palm oil mill which replaced the over 100 years old Ulu Bernam POM. Kindly be informed that UniFuji is registered as an individual entity in RSPO membership.

2.1.1 In which markets do you sell goods with palm oil and palm oil -related products?

Europe, China, India, Malaysia

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	190504.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	132731.0
Crude palm kernel expeller (tonnes)	0.0
Total	323235

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0
Segregated (SG)	1498.0	48012.0	0.0
Identity Preserved (IP)	182926.0	0.0	0.0
Total	184424.0	48012.0	0.0

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

71.91%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

With the concept of shared responsibility amongst global stakeholders with interest in certified palm oil, there has been some positive commitment in further uptake. Nevertheless as only slightly above 50% of the certified palm oil produced globally is sold as certified sustainable palm oil, there is still room for improvement in terms of uptake. We hope to be a part of the positive development and strive towards promoting uptake of sustainable palm oil via our strong commitments on our sustainable palm oil production and outreach to our customers and stakeholders.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	39.0
North America	3.0
Malaysia	48.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	3.0
Africa	1.0
Rest of World	6.0

3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2008

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2008

3.2.1 If the previous target year has not been met, please explain why.

-

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2008

3.3.1 If the previous target year has not been met, please explain why.

-

3.4 Year expected to only source 100% RSPO-certified palm oil and oil palm products.

2008

3.4.1 If target has not been met, please explain why.

-

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

-

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Specific actions taken by continuous briefing to customers via detailed presentations about RSPO and responsible production in general. We continue to promote uptake of RSPO certified palm oil through dialogues and showing customers our plantations and refineries. Attending virtual conferences and discussing sustainable and best agriculture practices based on the new RSPO P&Cs. We also share information through our Annual Report as well as our Company website. We will continue to further the tireless efforts undertaken by the Company over the past many decades in terms of our leadership within the segment of sustainable agricultural production. We will continue to discuss possibilities for our customers to increase the demand and uptake for RSPO certified palm oil that we can supply.

As an important step towards improving our sustainability within economic, environmental and social areas of our business, we have invited our suppliers and contractors to join us along the journey. Prior to any formal engagement with suppliers or contractors within our Group, a screening process by distributing a self-assessment questionnaire against social and environment aspect is carried out. Our aim is to improve sustainability in our supply chain and ensure our suppliers and contractors collaborate with us in the compliance of our company policies as well as legal requirements.

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

1.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

Ethical Conduct & Human Rights

1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

1.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

Land Use

1.3 Does your company have a publicly-available Policy covering Land Use?

Yes

1.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

Occupational Health & Safety

1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

Climate Change & Greenhouse Gas (GHG)**1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

1.5.1 Does the policy cover:

- Identification and assessment of GHG
- Monitored implementation plan to reduce or minimise GHG emissions

Complaints & Grievances**1.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

1.6.1 Is your Complaints & Grievance mechanism in line with the principles of the RSPO's grievance mechanism, which are the elements of fairness, transparency, and impartiality?

Yes

Smallholders**1.7 Does your company support oil palm independent smallholder groups?**

Yes

1.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

1.7.2 How is your company supporting them?

For our Malaysian operations, all of our mills are Identity Preserved (IP) by sourcing FFBs from our own certified plantations. However we taking initiatives to conduct annual Smallholders Field Day. Due to Covid-19 pandemic, our scheduled Field Day has been deferred until the situation of Covid-19 has been normalized.

Our last Smallholder,Âs Field Day was held on 16th November 2019. We invited 150 smallholders from local districts to visit our plantations to get a better understanding of good agricultural practices, sustainability initiatives and environmental protection. We are pleased to inform that 134 smallholders or equivalent to 89% of the smallholders attended the Smallholders Field Day. The smallholders were given training sessions in safe handling of pesticides with appropriate Personal Protective Equipment (PPE), effective use of pre-emergent herbicides for less chemical usage, integrated pest management (IPM) mechanized harvesting in order to assist them with their agricultural interests. Demonstration on fire combat procedures were carried out to further enhance the awareness of neighbouring smallholders in case of fire incidence and were informed to contact UP for emergency assistance within the close vicinity. We explained the RSPO, ISPO and MSPO requirements to the smallholders and encourage them to join us in our sustainability journey.

Sustainable Palm Oil Policy

1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?

No

Waste Management

1.9 Does your company have a waste management plan?

Yes

Water Management

1.10 Does your company have a water management plan?

Yes

Energy Use

1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?

Yes

RSPO Services and Support

1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces

Yes

Shared Responsibility Resourcing

1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?

Yes

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

-

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

-

1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://unitedplantations.com/wp-content/uploads/2021/03/AR2020-3.pdf>

<https://unitedplantations.com/sustainability/>

<https://unitedplantations.com/policies/#Sustainability-Policies>