

Particulars

About Your Organisation

1.1 Member Name

ZOOLOGICAL PARKS BOARD OF NSW

1.2 Membership number

6-0039-15-000-00

1.3 Membership sector

Environmental or Nature Conservation Organisations (Non Governmental Organisations)

1.4 Membership category

Ordinary

1.5 Country

Australia

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants
- I trade or broker palm oil, palm kernel oil or related products
- I am a refiner of palm oil or palm kernel oil
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related ingredients
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products
- I manufacture consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors.
- I retail consumer (B2C) products containing palm oil, palm kernel oil or related products
- I operate food retail outlets that use palm oil, palm kernel oil or related products
- I support the sustainable development of the palm oil industry as a conservation and environmental NGO
- I support the sustainable development of the palm oil industry as a social and human development NGO

NGOs

1. Operational Profile

1.1 What are the main activities of your organisation?

Taronga Conservation Society Australia (Taronga) is a not-for-profit organisation, acting to conserve wildlife. Operating Taronga Zoo in Sydney, New South Wales (NSW) and Taronga Western Plains Zoo in Dubbo, NSW, Taronga cares for wildlife and creates transformational experiences that inspire guests to become champions for wildlife. Taronga participates in regional and global conservation breeding programs to establish insurance populations for species threatened in the wild, and carries out world class research whilst focusing on increasing education and awareness about the threats facing wildlife. We don't actually have any own brand products that we sell onsite, our caterers EPICURE (a catering brand of Spotless Group Holdings) manage all of our on-site food and beverage facilities. Through them we do sell branded products within our retail space. Through all of our supplier tender processes, our catering provider and other suppliers (ice cream, cold beverage etc) must adhere to our criteria to only stock products that use 100% CSPO.

1.2 What activities has your organisation undertaken to publicise programmes to support the RSPO, RSPO certification, the uptake of RSPO-certified sustainable palm oil and oil palm products, or to support good standing RSPO members during the reporting period?

Taronga's Tiger Trek takes a 360 degree approach to saving the Sumatran Tiger, focusing on communities, wildlife and habitat. The exhibit, opened in August 2017, is an innovative and state of the art habitat for Taronga's Sumatran Tigers, including breeding facilities and a disruptive visitor experience. At Tiger Trek guests are transported via a simulated plane journey to Way Kambas National Park in Sumatra, Indonesia where they view Taronga's Sumatran Tigers. The visitor journey from plane, to village, then through the national park, involves learning of the extent of deforestation in Sumatra and its impact to wildlife, hearing about a solution - choosing Certified Sustainable Palm Oil - and then guests are taken through an interactive western style supermarket experience. Raise Your Palm, Taronga's community conservation campaign on sustainable palm oil, is facilitated through Tiger Trek. Through the supermarket experience, guests can learn about palm oil use in products and email manufacturers and retailers to reward those using 100% Segregated and Certified sustainable palm oil (CSPO), or encourage and support those yet to transition in a positive and collaborative way. Tiger Trek currently features products from eleven companies that represent some of Australia's favourite brands, and over 135,000 emails have been sent to drive market transformation. Due to the closure of Taronga Zoo during the national COVID shutdowns, there has been reduced capacity to drive awareness during this reporting period.

Taronga also led a taskforce through the Zoo and Aquarium Association in Australia and New Zealand to promote awareness of and transition to RSPO certified sustainable palm oil.

1.3 What percentage of your organisation's overall activities focus on palm oil?

2%

1.4 Did members of your organisation participate in RSPO working groups and/or taskforces during the reporting period?

No

1.5 Does your organisation have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?

Yes

1.6 How is your organisation's work on palm oil funded?

Taronga's public education program on palm oil is funded within the internal conservation program.

2. TimeBound Plan

2.1 Which year did your organisation start or expects to start participating in RSPO working groups and/or taskforces?

2022

2.2 Which year did your organisation start or expects to start undertaking and publicising programmes to support the RSPO, RSPO certification, uptake of RSPO-certified sustainable palm oil and oil palm products and/or good standing RSPO member?

2017

3. Actions for Next Reporting Period

3.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Due to the COVID-19 pandemic leading to the closure of Taronga Zoo and the redeployment of internal resources, several of the activities from the last year have been delayed. These activities will be developed in the coming year:

- Increased corporate engagement with Taronga's Tiger Trek.
 - Continue to influence community sentiment in Australia around palm oil, targeting mainstream audiences.
 - Coordinate the Zoo network across Australia and New Zealand in efforts to promote sustainable palm oil and influence internal supply chain policies.
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Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

1.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

No

Ethical Conduct & Human Rights

1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

No

Occupational Health & Safety

1.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

Climate Change & Greenhouse Gas (GHG)

1.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

Yes

1.5.1 Does the policy cover:

- Identification and assessment of GHG
- Monitored implementation plan to reduce or minimise GHG emissions

Complaints & Grievances

1.6 Does your company have a Complaints & Grievances Mechanism?

No

Smallholders

1.7 Does your company support oil palm independent smallholder groups?

Yes

1.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

1.7.2 How is your company supporting them?

By promoting the use of RSPO credits as part of a transition to 100% physical CSPO.

Sustainable Palm Oil Policy

1.8 Does your company have a publicly-available Policy covering the implementation of RSPO Shared Responsibility principles?

No

Waste Management

1.9 Does your company have a waste management plan?

Yes

Water Management

1.10 Does your company have a water management plan?

Yes

Energy Use

1.11 Does your company have an energy use plan covering fossil fuels and renewable energy?

Yes

RSPO Services and Support

1.12 Does your company provide services and support to the RSPO, eg. participation in RSPO Working Groups and Task Forces

No

Shared Responsibility Resourcing

1.13 Does your company have a plan to commit resources to ensure effective implementation of RSPO Shared Responsibility principles?

No

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

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