Particulars

About Your Organisation

1.1 Member Name
D H Brothers Industries (Pty) Ltd t/a Willowton Group
1.2 Membership Number
4-0155-11-000-00
1.3 Membership Sector
Consumer Goods Manufacturers
1.4 Membership Category
Ordinary
1.5 Country
South Africa
2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?
Yes
2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).
☐ I own and operate oil palm estate(s) and/or palm oil mill(s)
I represent a palm oil Independent Smallholder farmer Group
I own and operate independent palm oil mills
I own and operate independent palm kernel crushing plants - Processors and/or Traders
✓ I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
☐ I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders ☐ I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
•
I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
✓ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
I am a social and human development NGO supporting the sustainable development of the palm oil industry

Particulars Page 1/1

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.		
Refiner of CPO and PKO		
Palm Kernel Crusher		
☐ Trader with Physical Possession		
☐ Trader without Physical Possession		
✓ Integrated Refiner-Trader-Processor		
✓ Intermediate Products Producer		
Power, Energy and Biofuel Processor		
Animal Feed Producer		
✓ Oleochemicals Producer		
✓ Distribution & Logistics		
✓ Other		
Other		
Soaps, Candles, Margarines, Rice, Shortening and soft seed oils		

Processor and/or Trader Page 1/6

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

Refiner and processor (Fractionation) of Palm Oil and Palm Kernel Oil, retail Margarines and Spreads, Industrial Margarines and Shortening, Soaps and Candles to the retail and B2B Market.

Cape Oil and Margarine (Pty) Ltd
DH Brothers Industries (Pty) Ltd

2.1.1 In which markets do you sell goods with palm oil and palm oil-related products?

demand supply chain can now choose to report palm oil and palm oil product volumes on:

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil

an aggregate level (as in previous ACOP reporting cycles)

Africa

Processor and/or Trader Page 2/6

2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	192349.00
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	9349.00
Crude palm kernel expeller (tonnes)	0.00
Total	201698.00

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00
Mass Balance (MB)	30712.00	0.00	0.00
Segregated (SG)	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00
Total	30712.00	0.00	0.00

Processor and/or Trader Page 3/6

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

15.23%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

We have established a large customer base in the Quick Service Restaurant (QSR) Market that require Mass Balance oil. In addition, a number of our B2B clients have converted to Mass Balance Oil.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	15
Rest of World	0

Processor and/or Trader Page 4/6

3	. TimeBound Plan
	3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?
	2017
	3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
	2017
	3.2.1 If the previous target year has not been met, please explain why.
	Poor demand for MB Oil from customers in previous years.
	3.3 Which year did your company achieve (or expects to achieve) $100%$ RSPO certification of all palm product processing facilities.
	2025
	3.3.1 If the previous target year has not been met, please explain why.
	Customer resistance due to the premium in cost for MB Oil. Lack of customer awareness
	3.4 Year expected to only source RSPO-certified palm oil and oil palm products.
	2026
	3.4.1 If target has not been met, please explain why.
	Customer awareness and demand needs to improve.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Our customers are based in the SADC region

Processor and/or Trader Page 5/6

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
Participation in RSPO Working Group or Task Forces
☐ Support Independent Smallholders (ISH)
☐ Contribute to the RSPO Smallholder Trainer Academy
Financial contribution to the RSPO Smallholder Support Fund
☐ Direct investments in Smallholder Certification projects
☐ Involvement/direct investments in Jurisdictional/Landscape approach
☐ Direct/collective investments in conservation and restoration initiatives
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
Allocating FTE to promote the production or consumption of certified sustainable oil palm products
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
☐ No activities planned
✓ Others
Other
Our Sales Personnel have ongoing engagement with Clients educating and training them on RSPO initiatives

Processor and/or Trader Page 6/6

Consumer Goods Manufacturers

1. Operational Profile

1.1	Please state your company's main activity within the palm oil supply chain.
\checkmark	Food Good Manufacturer - own brand
\checkmark	Food Good Manufacturer - third-party brand
\checkmark	Home & Personal Care Good Manufacturer - own brand
$ lap{\checkmark}$	Home & Personal Care Good Manufacturer - third-party brand
$ lap{\checkmark}$	Ingredient Manufacturers
	Biofuels
	Other
Oth	er

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

owned and or managed by the member, metading those under Group Membership		
Bulk Oil for Manufacturing, Catering Oil, Margarine, Spreads, Shortenings, Soap, Candles		
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?		
Africa		
DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:		
an aggregate level (as in previous ACOP reporting cycles)		

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	192349.00
Total volume of crude palm kernel oil (tonnes)	9349.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.00
Total	201698.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	0
Palm kernel oil-based derivatives and fractions	0

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	100
Rest of World	0

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Palm Kernel	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	30712.00	0.00	0.00	0.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	30712.00	0.00	0.00	0.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

15.23%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

2.6 Please estimate the regional sales volume distribution of your company's RSPO certified palm oil, palm kernel oil and related products (as declared in Question 2.4) in the following countries/regions:

Percentage
0
0
0
0
0
0
0
100
0

3. TimeBound Plan
3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2015
2017
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2016
3.2.1 If the previous target year has not been met, please explain why.
Premium cost for MB Oil and lack of customer awareness
3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.
2025
3.3.1 If the previous target year has not been met, please explain why.
Lack of adequate customer demand due to cost of certified product. Trading in a predominantly low LSM market.
3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.
2026
3.4.1 If the previous target year has not been met, please explain why.
As per previous reasons
3.6.3 Please explain why your company does not have such a TimeBound Plan

We are on a growth path with RSPO certified products and a plan will be looked at in the future

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4. Trademark Use	
4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?	
Yes	
4.2 Please select the countries where your company uses or intends to use the Trademark	
South Africa	
4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark	

2022

5. Actions for Next Reporting Period

	lease outline activities that your company will take in the coming year to promote the production or umption of certified sustainable palm oil (CSPO)
☐ Pa	articipation in RSPO Working Group or Task Forces
☐ St	upport Independent Smallholders (ISH)
☐ C	Contribute to the RSPO Smallholder Trainer Academy
☐ Fi	inancial contribution to the RSPO Smallholder Support Fund
□ D	birect investments in Smallholder Certification projects
☐ In	nvolvement/direct investments in Jurisdictional/Landscape approach
□ D	pirect/collective investments in conservation and restoration initiatives
☐ Fi	inancial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
□ A	illocating FTE to promote the production or consumption of certified sustainable oil palm products
S _l	pecific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
□ N	lo activities planned
Y 0	Others
Other	
Ongo	sing customer awareness and training

Retailers

1. Operational Profile	
1.1 Please state your company's main activity(ies) within the palm oil supply chain. Please select all options thapply to your operations.	at
Retail - with own brand products	
Retail - without own brand products	
▼ Food service providers	
▼ Retail wholesalers	
• Other	
Other	
Edible Oil, Margarine, Spreads, Soaps, Candles etc	
Eulote Off, Margarine, Spreads, Soaps, Candles etc	
2. Palm Oil and Certified Sustainable Palm Oil Consumption	
Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declar in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reposition of the considered as incomplete and will not be accepted. Incomplete ACOP reposition of the considered as incomplete and will not be accepted. Incomplete ACOP reposition of the considered as incomplete and will not be accepted.	le the ports
2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that a owned and/or managed by the member, including those under Group Membership	re
Cape Oil and Margarine (Pty) Ltd DH Brothers Industries (Pty) Ltd	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Africa	
DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm of demand supply chain can now choose to report palm oil and palm oil product volumes on:	il
an aggregate level (as in previous ACOP reporting cycles)	

Retailers Page 1/7

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Tonnes
Total volume of crude palm oil (tonnes)	192349.00
Total volume of crude palm kernel oil (tonnes)	9349.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	10685.00
Total	212383.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	91
Palm kernel oil-based derivatives and fractions	9

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	100
Rest of World	0

Retailers Page 2/7

2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	30712.00	0.00	0.00	0.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	30712.00	0.00	0.00	0.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:

14.46%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

- 1. The demand for Certified PKO is insufficient to import the Minimum Order Quantity
- 2. We have had no gaps and hence no need to procure Book and Claim certificates
- 3. The demand for crude sustainable Palm Oil has increased in the last year due the listing of new Customers in the QSR Sector
- 4. We have also noted a few customers migrating away from Palm to soft seed oil alternatives, including HOSO

Retailers Page 3/7

 $2.6\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ RT.2.4)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	100
Rest of World	0

Retailers Page 4/7

3.3.1 If the previous target year has not been met, please explain why.

2025

please explain why

3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products 2017 3.1.1 If the previous target year has not been met, please explain why. 3.2 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products. 2016 3.2.1 If the previous target year has not been met, please explain why. Impact of low awareness and insufficient demand as well as the premium cost of certified products 3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates,

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4	I. Trademark Use
	4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?
	Yes
	4.2 Please select the countries where your company uses or intends to use the Trademark
	South Africa
	4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark
	2022

Retailers Page 6/7

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)	
☐ Participation in RSPO Working Group or Task Forces	
☐ Support Independent Smallholders (ISH)	
☐ Contribute to the RSPO Smallholder Trainer Academy	
Financial contribution to the RSPO Smallholder Support Fund	
☐ Direct investments in Smallholder Certification projects	
☐ Involvement/direct investments in Jurisdictional/Landscape approach	
☐ Direct/collective investments in conservation and restoration initiatives	
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives	
Allocating FTE to promote the production or consumption of certified sustainable oil palm products	
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts	
☐ No activities planned	
✓ Others	
Other	
Continue with customer awareness efforts and training	

Retailers Page 7/7

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

similar esponsionally as sporting.
Information & Public Availability
1.1 Does your company have organisational management documents publicly-available?
N
Yes
Ethical Conduct & Human Rights
1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
1.2.1 Does the policy cover:
Recruitment
✓ Contractors
Suppliers and Sub-Contractors
Legal Compliance
1.3 Does your company comply with all applicable legal requirements?
Yes
1.4 Does your company require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts?
Yes
Complaints & Grievances
1.5 Does your company have a Grievance Mechanism that is accessible to all affected parties?
Yes
1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?
Yes

Shared Responsibility Page 1/3

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Land Use & FPIC

Informed Consent (FPIC) in the Palm Oil Supply chain?
No
Smallholders
1.7 Does your company support oil palm smallholders (groups)?
Yes
1.7.1 Does your company report on the actions to support the inclusion of smallholders?
No
Labour & Labour Rights
1.8 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
1.8.1 Does the policy cover:
✓ No discrimination and equal opportunities
Y Pay and working conditions at least at legal or industry minimum standards and are sufficient to provide decent living wages (DLW)
✓ Freedom of association and Collective bargaining
✓ Protection of children, as well as the workforce of suppliers and third-party contractors
Prevention of all forms of harassment, including sexual harassment
✓ No forced or trafficked labour
Occupational Health & Safety
1.9 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
1.9.1 Does your company have a Standard Operating Procedure (SOP) for Occupational Health & Safety?
Yes

1.6 Does your company have a publicly-available policy covering Commitment to respect Free Prior and

Shared Responsibility Page 2/3

RSPO Annual Communication of Progress 2021

Waste Management

$1.10a\ Does\ your\ company\ have\ a\ waste\ management\ plan\ that\ includes\ reduction,\ recycling,\ reusing\ and\ disposal\ based\ on\ the\ hazardous\ characteristics?$	
Yes	
1.10a.1 Is this plan implemented?	
Yes	
Water Management	
1.11 Does your company have a water management plan to promote efficient use and continued availability of water sources?	
Yes	
1.11.1 Is this plan implemented?	
Yes	
Energy Use	
1.12 Does your company have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?	
Yes	
1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?	
Yes	
Climate Change & Greenhouse Gas (GHG)	
1.13 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?	
Yes	

Shared Responsibility Page 3/3

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?	
Awareness of RSPO in the market	
☐ Difficulties in the certification process	
☐ Certification of smallholders	
✓ Competition with non-RSPO members	
High costs in achieving or adhering to certification	
☐ Human rights issues	
✓ Insufficient demand for RSPO-certified palm oil	
Low usage of palm oil	
Reputation of palm oil in the market	
Reputation of RSPO in the market	
☐ Supply issues	
☐ Traceability issues	
☐ No challenges faced	
Others	
Others	
-	
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?	
✓ Communication and/or engagement to transform the negative perception of palm oil	
✓ Engagement with business partners or consumers on the use of CSPO	
Engagement with government agencies	
✓ Engagement with peers and clients	
Promotion of CSPO through off product claims	
✓ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations	
Promotion of physical CSPO	
Providing funding or support for CSPO development efforts	
Research & Development support	
Stakeholder engagement	
No actions taken	
☐ Others	
Others	
1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here Sustainability policy. Grievance Policy etc accessible on our website at www.willowtongroup.com	

Challenges & Support Page 1/1