

Particulars

About Your Organisation

1.1 Member Name

Jerónimo Martins SGPS, S.A.

1.2 Membership Number

3-0094-17-000-00

1.3 Membership Sector

Retailers

1.4 Membership Category

Ordinary

1.5 Country

Portugal

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants - Processors and/or Traders
- I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- I am a social and human development NGO supporting the sustainable development of the palm oil industry

Retailers

1. Operational Profile

1.1 Please state your company's main activity(ies) within the palm oil supply chain. Please select all options that apply to your operations.

- Retail - with own brand products
- Retail - without own brand products
- Food service providers
- Retail wholesalers
- Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Jerónimo Martins considers all Perishables and Private Brand products in its retail Companies: Jerónimo Martins Colombia S.A.S. (Ara food retail banner), Jeronimo Martins Polska S.A. (Biedronka food retail banner), Jeronimo Martins Drogerie i Farmacja Sp. z o.o. (Hebe specialized retail banner), Pingo Doce - Distribuição Alimentar, S.A. (Pingo Doce food retail banner) and Recheio - Cash & Carry, S.A. (Recheio food retail banner).

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Europe ,Latin America

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Tonnes
Total volume of crude palm oil (tonnes)	16384.00
Total volume of crude palm kernel oil (tonnes)	4739.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	15974.00
Total	37097.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	78
Palm kernel oil-based derivatives and fractions	22

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	46
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	54
Africa	0
Rest of World	0

2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	2.00	0.00	0.00	1.00
RSPO Credits from Independent Smallholder	328.00	60.00	0.00	0.00
Mass Balance (MB)	4666.00	3686.00	0.00	5844.00
Segregated (SG)	3237.00	21.00	0.00	179.00
Identity Preserved (IP)	0.00	0.00	0.00	3.00
Total	8233.00	3767.00	0.00	6027.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	69
Certified Palm kernel oil-based derivatives and fractions	31

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:

48.59%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

In 2021, 100% of the palm oil used in the Private Brand and Perishable products of our banners for the Polish and Portuguese markets maintained RSPO certification. In Colombia RSPO certification covers 4% of total use of this ingredient. The reduction of RSPO palm oil in by Ara, the local banner, (13 p.p. less than in 2021) is due to the pursuit of the strategy of using palm oil from Colombia and other South American countries in order to reduce the carbon emissions associated with its transportation and promote local development. In 2021, 96% (+10 p.p. compared to 2020) of palm oil incorporated in Ara's Private Brand and Perishable products came from Colombia, a country where less than 30% of total palm oil production is sustainably certified (e.g., RSPO or ISCC). For this reason, Ara joined in 2021 the Colombian Government's initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Aceite de Palma en Colombia" (Voluntary Agreement for Zero Deforestation in the Colombian Palm Oil Chain) with the aim of contributing to fight deforestation associated with the production of this ingredient in the country, and which is supported by RSPO, Proforest, Tropical Forest Alliance and WWF, among other organisations from civil society. Our focus in Colombia, will therefore be in ensuring operations' compliance with this agreement's goals and guidelines which includes promoting RSPO certification. In 2022 our goal is to work with Colombian producers and suppliers to map Palm Oil origin to farm level to ensure that it is deforestation free, despite less than 0.5% of deforestation was associated with palm oil production according to a study conducted in 2019 by the Institute of Hydrology, Meteorology and Environmental Studies of Colombia.

2.6 Please estimate the regional distribution of your company's RSPO certified palm oil, palm kernel oil and related products (as declared in Question RT.2.4) in the following countries/regions:

Countries/Regions	Percentage
Europe	95
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	5
Africa	0
Rest of World	0

3. TimeBound Plan

3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

N/A

3.1.1 If the previous target year has not been met, please explain why.

-

3.2 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products.

N/A

3.2.1 If the previous target year has not been met, please explain why.

-

3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

N/A

3.3.1 If the previous target year has not been met, please explain why.

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3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

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4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

Yes

4.2 Please select the countries where your company uses or intends to use the Trademark

Portugal

4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2020

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Participation in RSPO Working Group or Task Forces
- Support Independent Smallholders (ISH)
- Contribute to the RSPO Smallholder Trainer Academy
- Financial contribution to the RSPO Smallholder Support Fund
- Direct investments in Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Direct/collective investments in conservation and restoration initiatives
- Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned
- Others

Other

The Group will continue to work with its food retail banners' Perishables and Private Brand suppliers who use palm oil to ensure it is 100% sourced from a sustainable origin, namely through RSPO certification. In addition, in the beginning of 2020 Jerónimo Martins started to include the RSPO Trademark in its Pingo Doce and Recheio banners' (under the brand Amanhecer) Private Brands product packaging and raised consumers' awareness on this action through its websites and social media. Both these banners operate in the Portuguese food retail market. In total, since 2020, Jerónimo Martins launched 17 Private Brand references with RSPO Trademark in its packaging.

Additionally, in 2019 Jerónimo Martins (through its banner Biedronka in Poland) was one of the founding members of the Polish Coalition for Sustainable Palm Oil (PKZOP) and in 2020 will continue to work towards contributing to this coalition's goal of achieving 100% certified palm oil (e.g. RSPO) in Poland by 2023.

In Colombia, through our banner Ara, we joined the Government-led joint initiative "Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia" (Voluntary agreement for Zero Deforestation Palm Oil in Supply Chains in Colombia) in 2021. In 2022 our goal is to work with Colombian producers and suppliers to map Palm Oil origin to farm level to ensure that it is deforestation free.

Jerónimo Martins is also a member of The Consumer Goods Forum' Forest Positive Coalition of Action and is actively engaged in contributing to meet its goals, namely the commitment to eliminate deforestation, to protect High Conservation Value areas, High Carbon Stock forests and no new developments on peatlands, as well as to ensure no exploitation and Human Rights violations."

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on <https://rspo.org/members/shared-responsibility> or email the Shared Responsibility team at sharedresponsibility@rspo.org.

Information & Public Availability

1.1 Does your company have organisational management documents publicly-available?

Yes

Ethical Conduct & Human Rights

1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

1.2.1 Does the policy cover:

- Recruitment
- Contractors
- Suppliers and Sub-Contractors

Legal Compliance

1.3 Does your company comply with all applicable legal requirements?

Yes

1.4 Does your company require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts?

Yes

Complaints & Grievances

1.5 Does your company have a Grievance Mechanism that is accessible to all affected parties?

Yes

1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?

Yes

Land Use & FPIC

1.6 Does your company have a publicly-available policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the Palm Oil Supply chain?

No

Smallholders

1.7 Does your company support oil palm smallholders (groups)?

No

Labour & Labour Rights

1.8 Does your company have a publicly-available policy covering Labour & Labour Rights?

-

Occupational Health & Safety

1.9 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

1.9.1 Does your company have a Standard Operating Procedure (SOP) for Occupational Health & Safety?

Yes

Waste Management

1.10a Does your company have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?

Yes

1.10a.1 Is this plan implemented?

Yes

Water Management

1.11 Does your company have a water management plan to promote efficient use and continued availability of water sources?

Yes

1.11.1 Is this plan implemented?

Yes

Energy Use

1.12 Does your company have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?

Yes

1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?

Yes

Climate Change & Greenhouse Gas (GHG)

1.13 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?

Yes

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

Difficulties selected refer to barriers faced by our Perishables and Private Brand suppliers. Supply challenges are mainly faced by our suppliers in Colombia, a country where less than 30% of total palm oil production is sustainably certified (including RSPO). Other difficulties are related to ensuring supply chain CSPO certification, especially in the case of our less representative Private Brand suppliers or in the cases where they are small enterprises, or even when our direct suppliers do not purchase palm oil directly but already embedded into other products' components. Efforts have been continuously made to promote the use of RSPO certified palm oil in these cases.

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Communication and/or engagement to transform the negative perception of palm oil
- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Engagement with peers and clients
- Promotion of CSPO through off product claims
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

In 2019 Jerónimo Martins (through its banner Biedronka in Poland) was a founding member of the Polish Coalition for Sustainable Palm Oil (PKZOP). The main goal of this coalition is to have 100% certified palm oil (e.g. RSPO) in Poland by 2023. In 2020, the Coalition launched a ""Palm Oil Knowledge Database"" and Jerónimo Martins Polska (JMP) actively participated in the development of training sessions and conferences to promote sustainable palm oil and encourage other companies and organisations to join PKZOP, alongside the creation of a roadmap to achieve 100% sustainable palm oil in Poland. Additionally, JMP also joined a workgroup named ""Education"" with the main purpose of raising consumer's awareness concerning sustainable palm oil. In 2021, JMP continue to engage with PKZOP, attending the coalition meetings regarding plans, assumptions and budget of ""PKZOP Campaign ""for 2022. The campaign will include a presentation of palm oil production ""from seed to fork"" palm plantation to be placed probably in the Wroclaw ZOO.

Jerónimo Martins continued to reply to CDP's Forests programmes and achieved, for the third consecutive year, the score of 'A-' (leadership level) for its approach and actions on sustainable palm oil and other deforestation related commodities. In Colombia, through our banner Ara, we joined the Government-led joint initiative ""Acuerdo de Voluntades para la Deforestación Cero en la Cadena de Palma en Colombia"" (Voluntary agreement for Zero Deforestation Palm Oil in Supply Chains in Colombia), which was approved in 2021. In 2022, our goal is to work with Colombian producers and suppliers to map Palm Oil origin to farm level to ensure that it is deforestation free. Jerónimo Martins is also a member of The Consumer Goods Forum' Forest Positive Coalition of Action and is actively engaged in contributing to meet its goals."

1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.jeronimomartins.com/en/responsibility/sourcing-responsibly/fighting-deforestation/>

<https://www.jeronimomartins.com/wp-content/uploads/01-DOCUMENTS/Responsibility/Environment/EN/Strategy-Progress-Fighting-Deforestation-2020.pdf>

<https://www.jeronimomartins.com/en/responsibility/our-commitments-and-progress/#1505502691919-400fd9d-c43863da-64c2>

<https://www.jeronimomartins.com/wp-content/uploads/01-DOCUMENTS/Investor/GMs/2022/EN/AnnualReportJM2021nonESEF.pdf>

<https://www.jeronimomartins.com/en/responsibility/our-responsibility-strategy/organisations-to-which-we-belong/>

https://www.jeronimomartins.com/wp-content/uploads/01-DOCUMENTS/Responsibility/Environment/EN/2021_CDP_Forests_JM.pdf

<https://www.theconsumergoodsforum.com/wp-content/uploads/CGF-FPC-Palm-Oil-Roadmap.pdf>

<https://www.theconsumergoodsforum.com/wp-content/uploads/2021/09/CGF-FPC-Annual-Report-2021.pdf>

<https://olejpalmowy.com/EN/>
