Particulars

About Your	Organisation
1.1 Member	r Name
L'Erbolario S	S.R.L
1.2 Member	rship Number
4-0471-14-0	000-00
1.3 Member	rship Sector
Consumer G	oods Manufacturers
1.4 Membe	rship Category
Ordinary	
1.5 Country	7
Italy	
	ur company or organisation produce, process, consume or sell any palm oil or any products containing of palm oil?
Yes	
Multiple sel will be requ	elect all description(s) that describe the palm oil-related activities of your company or organisation. lections are allowed, and not limited to the primary sector of the member's RSPO membership. You ired to complete the relevant ACOP section based on your selection(s).
	operate oil palm estate(s) and/or palm oil mill(s)
_	tt a palm oil Independent Smallholder farmer Group
_	operate independent palm oil mills operate independent palm kernel crushing plants - Processors and/or Traders
—	broker palm oil, palm kernel oil or related products - Processors and/or Traders
	iner of palm oil or palm kernel oil - Processors and/or Traders
	ocessor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
_	B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
▼ I manufac	ture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by contractors - Consumer Goods Manufacturers
	al consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
	food retail outlets that use palm oil, palm kernel oil or related products - Retailers
	nservation and environmental NGO supporting the sustainable development of the palm oil industry
_	rial and human development NGO supporting the sustainable development of the palm oil industry

Particulars Page 1/1

Consumer Goods Manufacturers

1.	O	perational	P	rofil	(
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1.1 Please state your company's main activity within the palm oil supply chain.			
	Food Good Manufacturer - own brand		
	Food Good Manufacturer - third-party brand		
lacksquare	Home & Personal Care Good Manufacturer - own brand		
\checkmark	Home & Personal Care Good Manufacturer - third-party brand		
	Ingredient Manufacturers		
	Biofuels		
	Other		
Oth	ner er		
-			

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Use of raw material derived from palm oil
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?
Europe ,Malaysia,Indonesia,Rest of the World
DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:
an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	0.00
Total volume of crude palm kernel oil (tonnes)	0.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	400.00
Total	400.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	52
Palm kernel oil-based derivatives and fractions	48

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	80
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	20

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	0.00	16.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	16.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	52
Certified Palm kernel oil-based derivatives and fractions	48

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

4.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

Use of certified raw materials for cosmetic products

 ${\bf 2.6~Please~estimate~the~regional~sales~volume~distribution~of~your~company's~RSPO~certified~palm~oil,~palm~kernel~oil~and~related~products~(as~declared~in~Question~2.4)~in~the~following~countries/regions:}$

Countries/Regions	Percentage
Europe	80
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	20

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
N/A
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products 2014
2011
3.2.1 If the previous target year has not been met, please explain why.
Because not all the raw materials derived from palm oil that we use have not yet been certified
3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.
2030
3.3.1 If the previous target year has not been met, please explain why.
ause not all the raw materials derived from palm oil that we use have not yet been certified
3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.
2030
3.4.1 If the previous target year has not been met, please explain why.
Because not all the raw materials derived from palm oil that we use have not yet been certified

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?		
No		
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products		
☐ Challenging reputation of palm oil		
Confusion among end-consumers		
Costs of changing labels		
☐ Difficulty of applying for RSPO Trademark		
Lack of customer demand		
☐ Limited label space		
Low consumer awareness		
Low usage of palm oil		
Risk of supply disruption		
Others		
Others		

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)		
	Participation in RSPO Working Group or Task Forces	
\square :	Support Independent Smallholders (ISH)	
	Contribute to the RSPO Smallholder Trainer Academy	
	Financial contribution to the RSPO Smallholder Support Fund	
	Direct investments in Smallholder Certification projects	
	Involvement/direct investments in Jurisdictional/Landscape approach	
	Direct/collective investments in conservation and restoration initiatives	
	Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives	
	Allocating FTE to promote the production or consumption of certified sustainable oil palm products	
	Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts	
	No activities planned	
Y	Others	
Othe	er er	
	are Always looking for sustainable palm oil raw materials proposed by our suppliers and new poliers	

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

sharedresponsibility@rspo.org. Information & Public Availability 1.1 Does your company have organisational management documents publicly-available? No **Ethical Conduct & Human Rights** 1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights? Yes 1.2.1 Does the policy cover: **M** Recruitment Contractors ☐ Suppliers and Sub-Contractors Legal Compliance 1.3 Does your company comply with all applicable legal requirements? Yes 1.4 Does your company require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts? Yes Complaints & Grievances 1.5 Does your company have a Grievance Mechanism that is accessible to all affected parties? Yes 1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System? No

Shared Responsibility Page 1/3

Land Use & FPIC

I.6 Does your company have a publicly-available policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the Palm Oil Supply chain?	
No	
Smallholders	
1.7 Does your company support oil palm smallholders (groups)?	
No	
Labour & Labour Rights	
1.8 Does your company have a publicly-available policy covering Labour & Labour Rights?	
Yes	
1.8.1 Does the policy cover:	
✓ No discrimination and equal opportunities	
Pay and working conditions at least at legal or industry minimum standards and are sufficient to provide decent living wages (DLW)	
Freedom of association and Collective bargaining	
Protection of children, as well as the workforce of suppliers and third-party contractors	
Prevention of all forms of harassment, including sexual harassment	
✓ No forced or trafficked labour	
Occupational Health & Safety	
1.9 Does your company have a publicly-available Policy covering Occupational Health & Safety?	
Yes	
1.9.1 Does your company have a Standard Operating Procedure (SOP) for Occupational Health & Safety?	
Yes	

Shared Responsibility Page 2/3

Waste Management

based on the hazardous characteristics?
Yes
1.10a.1 Is this plan implemented?
Yes
Water Management
1.11 Does your company have a water management plan to promote efficient use and continued availability of water sources?
No
Energy Use
1.12 Does your company have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?
Yes
1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?
No
Climate Change & Greenhouse Gas (GHG)
1.13 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?
No

Shared Responsibility Page 3/3

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?		
	Awareness of RSPO in the market	
	Difficulties in the certification process	
	Certification of smallholders	
	Competition with non-RSPO members	
	High costs in achieving or adhering to certification	
	Human rights issues	
	Insufficient demand for RSPO-certified palm oil	
\mathbf{Y}	Low usage of palm oil	
	Reputation of palm oil in the market	
	Reputation of RSPO in the market	
	Supply issues	
	Traceability issues	
	No challenges faced	
	Others	
Oth	ers	
the	In addition to the actions already reported in this ACOP report, what other ways has your company supported vision of the RSPO to transform markets to make sustainable palm oil the norm?	
_	Communication and/or engagement to transform the negative perception of palm oil	
_	Engagement with business partners or consumers on the use of CSPO	
-	Engagement with government agencies	
	Engagement with peers and clients	
	Promotion of CSPO through off product claims	
_	Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations	
	Promotion of physical CSPO	
	Providing funding or support for CSPO development efforts	
	Research & Development support	
	Stakeholder engagement	
_	No actions taken	
Ш	Others	
Oth	ers	
-		
1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here		
n.a.		

Challenges & Support Page 1/1