### **Particulars**

	Organisation
1.1 Member	Name
Nature's Way	Co., Ltd.
1.2 Members	hip Number
9-3204-19-00	0-00
1.3 Members	hip Sector
Supply Chain	Associate
1.4 Members	hip Category
Associate	
1.5 Country	
Japan	
2.0 Does you derivatives o	r company or organisation produce, process, consume or sell any palm oil or any products containing f palm oil?
Yes  2.1 Please sel Multiple sele will be require	ect all description(s) that describe the palm oil-related activities of your company or organisation. ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You red to complete the relevant ACOP section based on your selection(s).
derivatives o Yes  2.1 Please se Multiple sele will be requi	ect all description(s) that describe the palm oil-related activities of your company or organisation. ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You red to complete the relevant ACOP section based on your selection(s).  Operate oil palm estate(s) and/or palm oil mill(s)
Yes  2.1 Please sel Multiple sele will be required I own and control I represent	ect all description(s) that describe the palm oil-related activities of your company or organisation. ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You red to complete the relevant ACOP section based on your selection(s).  sperate oil palm estate(s) and/or palm oil mill(s) a palm oil Independent Smallholder farmer Group
Yes  2.1 Please sel Multiple sele will be requi  I own and o  I represent  I own and o	ect all description(s) that describe the palm oil-related activities of your company or organisation. ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You red to complete the relevant ACOP section based on your selection(s).  Operate oil palm estate(s) and/or palm oil mill(s)
Yes  2.1 Please sel Multiple sele will be required I own and our I represent I own and our I own and	ect all description(s) that describe the palm oil-related activities of your company or organisation. ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You red to complete the relevant ACOP section based on your selection(s).  sperate oil palm estate(s) and/or palm oil mill(s) a palm oil Independent Smallholder farmer Group sperate independent palm oil mills
Yes  2.1 Please sel Multiple sele will be required I own and control I own and contr	ect all description(s) that describe the palm oil-related activities of your company or organisation.  ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You  red to complete the relevant ACOP section based on your selection(s).  sperate oil palm estate(s) and/or palm oil mill(s)  a palm oil Independent Smallholder farmer Group  sperate independent palm oil mills  sperate independent palm kernel crushing plants - Processors and/or Traders
Yes  2.1 Please se Multiple sele will be required I own and outlined I own and outlined I own and outlined I trade or build I am a refirement.	ect all description(s) that describe the palm oil-related activities of your company or organisation.  ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You red to complete the relevant ACOP section based on your selection(s).  sperate oil palm estate(s) and/or palm oil mill(s) a palm oil Independent Smallholder farmer Group sperate independent palm oil mills sperate independent palm kernel crushing plants - Processors and/or Traders soker palm oil, palm kernel oil or related products - Processors and/or Traders
Yes  2.1 Please sel Multiple sele will be requir  I own and o  I represent  I own and o  I own and o  I trade or b  I am a refir  I am a proc	ect all description(s) that describe the palm oil-related activities of your company or organisation.  ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You red to complete the relevant ACOP section based on your selection(s).  sperate oil palm estate(s) and/or palm oil mill(s) a palm oil Independent Smallholder farmer Group sperate independent palm oil mills sperate independent palm kernel crushing plants - Processors and/or Traders soker palm oil, palm kernel oil or related products - Processors and/or Traders er of palm oil or palm kernel oil - Processors and/or Traders
Yes  2.1 Please sel Multiple selewill be required I own and on I represent I own and on I trade or be I am a refired I am a process. I am a B2B	ect all description(s) that describe the palm oil-related activities of your company or organisation.  ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You red to complete the relevant ACOP section based on your selection(s).  sperate oil palm estate(s) and/or palm oil mill(s)  a palm oil Independent Smallholder farmer Group sperate independent palm oil mills sperate independent palm kernel crushing plants - Processors and/or Traders soker palm oil, palm kernel oil or related products - Processors and/or Traders er of palm oil or palm kernel oil - Processors and/or Traders sessor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
Yes  2.1 Please sel Multiple sele will be required in a represent in a refirement in a refirem	ect all description(s) that describe the palm oil-related activities of your company or organisation.  ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You  red to complete the relevant ACOP section based on your selection(s).  perate oil palm estate(s) and/or palm oil mill(s)  a palm oil Independent Smallholder farmer Group  perate independent palm oil mills  perate independent palm kernel crushing plants - Processors and/or Traders  roker palm oil, palm kernel oil or related products - Processors and/or Traders  er of palm oil or palm kernel oil - Processors and/or Traders  essor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders  distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
Yes  2.1 Please sel Multiple selewill be required in a selewill in a sel	ect all description(s) that describe the palm oil-related activities of your company or organisation.  ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You  red to complete the relevant ACOP section based on your selection(s).  perate oil palm estate(s) and/or palm oil mill(s)  a palm oil Independent Smallholder farmer Group  perate independent palm oil mills  perate independent palm kernel crushing plants - Processors and/or Traders  oker palm oil, palm kernel oil or related products - Processors and/or Traders  er of palm oil or palm kernel oil - Processors and/or Traders  essor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders  distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders  are final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured  ntractors - Consumer Goods Manufacturers
Yes  2.1 Please sel Multiple sele will be required in a selection of the s	ect all description(s) that describe the palm oil-related activities of your company or organisation.  ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You  red to complete the relevant ACOP section based on your selection(s).  perate oil palm estate(s) and/or palm oil mill(s)  a palm oil Independent Smallholder farmer Group  perate independent palm oil mills  perate independent palm kernel crushing plants - Processors and/or Traders  oker palm oil, palm kernel oil or related products - Processors and/or Traders  er of palm oil or palm kernel oil - Processors and/or Traders  essor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders  distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders  re final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured intractors - Consumer Goods Manufacturers  consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers

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# **Consumer Goods Manufacturers**

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.
Food Good Manufacturer - own brand
☐ Food Good Manufacturer - third-party brand
✓ Home & Personal Care Good Manufacturer - own brand
☑ Home & Personal Care Good Manufacturer - third-party brand
☐ Ingredient Manufacturers
☐ Biofuels
☐ Other
Other
-

#### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Nature's Way Co., Ltd. Sanders Perry Co., Ltd. Weleda Japan Co., Ltd. Biolab Co., Ltd. Herblab Co., Ltd.

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Rest of the World

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

# 2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes	
Total volume of crude palm oil (tonnes)	0.00	
Total volume of crude palm kernel oil (tonnes)	0.00	
Total volume of palm kernel expeller (tonnes)	0.00	
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	3.00	
Total	3.00	

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	70
Palm kernel oil-based derivatives and fractions	30

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Percentage
0
0
0
0
0
0
0
0
100

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Palm Kernel	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	0.00	2.25
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	2.25

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	67
Certified Palm kernel oil-based derivatives and fractions	33

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

75.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

 $2.6\ Please\ estimate\ the\ regional\ sales\ volume\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ 2.4)\ in\ the\ following\ countries/regions:$ 

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	100

### 3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
N/A
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2019
3.2.1 If the previous target year has not been met, please explain why.
3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.
2025
3.3.1 If the previous target year has not been met, please explain why.
3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.
2030
3.4.1 If the previous target year has not been met, please explain why.
-
3.6.3 Please explain why your company does not have such a TimeBound Plan
We have not organized team which negotiate to using certified palm oil other companies we contract to manufacture our products yet.

### 4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?
No
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products
☐ Challenging reputation of palm oil
☐ Confusion among end-consumers
☐ Costs of changing labels
☐ Difficulty of applying for RSPO Trademark
✓ Lack of customer demand
☐ Limited label space
Low consumer awareness
✓ Low usage of palm oil
Risk of supply disruption
☐ Others
Others

### 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
Participation in RSPO Working Group or Task Forces
☐ Support Independent Smallholders (ISH)
Contribute to the RSPO Smallholder Trainer Academy
Financial contribution to the RSPO Smallholder Support Fund
Direct investments in Smallholder Certification projects
Involvement/direct investments in Jurisdictional/Landscape approach
Direct/collective investments in conservation and restoration initiatives
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
Allocating FTE to promote the production or consumption of certified sustainable oil palm products
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
☐ No activities planned
✓ Others
Other
Replace uncertified palm and palm kernel origin raw materials to certified in a phased way.

# **Challenges and Support**

sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
Traceability issues
✓ No challenges faced
Others
Others -
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Communication and/or engagement to transform the negative perception of palm oil
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Engagement with peers and clients
Promotion of CSPO through off product claims
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
✓ No actions taken
Others
Others
1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

Challenges & Support Page 1/1