Particulars

About Your Organisation

| 1.1 Member Name | |
|--|-----|
| Ottogi Corporation | |
| 1.2 Membership Number | |
| 4-0144-11-000-00 | |
| 1.3 Membership Sector | |
| Consumer Goods Manufacturers | |
| 1.4 Membership Category | |
| Ordinary | |
| 1.5 Country | |
| South Korea | |
| 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil? | |
| Yes | |
| 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s). | |
| ☐ I own and operate oil palm estate(s) and/or palm oil mill(s) | |
| I represent a palm oil Independent Smallholder farmer Group | |
| I own and operate independent palm oil mills | |
| I own and operate independent palm kernel crushing plants - Processors and/or Traders | |
| ✓ I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders | |
| I am a refiner of palm oil or palm kernel oil - Processors and/or Traders Lam a processor of intermediate (P2P) palm oil palm kernel oil or related fractions/derivatives. Processors and/or Traders | |
| I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders | |
| | lby |
| I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured 3rd party contractors - Consumer Goods Manufacturers | loy |
| ✓ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers | |
| I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers | |
| | |
| I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry Lam a social and human development NGO supporting the sustainable development of the palm oil industry | |

Particulars Page 1/1

Processors & Traders

1. Operational Profile

| 1.1 Please state your company's main activity within the palm oil supply chain. |
|---|
| Refiner of CPO and PKO |
| Palm Kernel Crusher |
| ☐ Trader with Physical Possession |
| ☐ Trader without Physical Possession |
| ☐ Integrated Refiner-Trader-Processor |
| ✓ Intermediate Products Producer |
| Power, Energy and Biofuel Processor |
| Animal Feed Producer |
| ☐ Oleochemicals Producer |
| ☐ Distribution & Logistics |
| Other |
| |
| Other |
| |

Processor and/or Trader Page 1/6

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

| products, owned and/or managed by the member and/or an entities that belong to the group. | |
|---|--|
| We produce food products after refining the uncertified(ordinary) palm oils. | |
| 2.1.1 In which markets do you sell goods with palm oil and palm oil-related products? | |
| Rest of the World | |
| DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on: | |
| an aggregate level (as in previous ACOP reporting cycles) | |

Processor and/or Trader Page 2/6

2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

| Description | Tonnes |
|---|----------|
| Crude palm oil, including derivatives refined from CPO (tonnes) | 58185.00 |
| Crude palm kernel oil, including derivatives refined from CPKO (tonnes) | 0.00 |
| Crude palm kernel expeller (tonnes) | 0.00 |
| Total | 58185.00 |

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

| Description | Crude Palm Oil (CSPO) and CSPO Derivatives | Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives | Palm Kernel Expeller (CSPKE) |
|---|---|---|---------------------------------------|
| RSPO Credits from Mill / Crusher | 0.00 | 0.00 | 0.00 |
| RSPO Credits from Independent Smallholder | 0.00 | 0.00 | 0.00 |
| Mass Balance (MB) | 0.00 | 0.00 | 0.00 |
| Segregated (SG) | 0.00 | 0.00 | 0.00 |
| Identity Preserved (IP) | 0.00 | 0.00 | 0.00 |
| Total | 0.00 | 0.00 | 0.00 |

Processor and/or Trader Page 3/6

| 2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your | |
|--|--|
| company's certified palm oil, palm kernel oil and related products uptake is: | |

|--|

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

Processor and/or Trader Page 4/6

3. TimeBound Plan

| 3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence? |
|---|
| 2011 |
| 3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products? |
| 2017 |
| 3.2.1 If the previous target year has not been met, please explain why. |
| Still on consideration to expand purchase of RSPO Certified palm oil. |
| 3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities. |
| N/A |
| 3.3.1 If the previous target year has not been met, please explain why. |
| Still on consideration to expand purchase of RSPO Certified palm oil. |
| 3.4 Year expected to only source RSPO-certified palm oil and oil palm products. |
| N/A |
| 3.4.1 If target has not been met, please explain why. |
| Still on consideration to expand purchase of RSPO Certified palm oil. |
| 3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why |
| Lack of needs from customers. |

Processor and/or Trader Page 5/6

4. Actions For Next Reporting Period

| 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO) |
|---|
| Participation in RSPO Working Group or Task Forces |
| ☐ Support Independent Smallholders (ISH) |
| Contribute to the RSPO Smallholder Trainer Academy |
| Financial contribution to the RSPO Smallholder Support Fund |
| ☐ Direct investments in Smallholder Certification projects |
| ☐ Involvement/direct investments in Jurisdictional/Landscape approach |
| ☐ Direct/collective investments in conservation and restoration initiatives |
| Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives |
| Allocating FTE to promote the production or consumption of certified sustainable oil palm products |
| Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts |
| ☐ No activities planned |
| ✓ Others |
| |
| Other |
| Will look forward to our buyer's needs who are interested in RSPO Certified palm oil. |

Processor and/or Trader Page 6/6

Consumer Goods Manufacturers

| 1. | O | perational | Profile |
|----|---|------------|---------|
|----|---|------------|---------|

| 1.1 Please state your company's main activity within the palm oil supply chain. |
|---|
| Food Good Manufacturer - own brand |
| Food Good Manufacturer - third-party brand |
| ☐ Home & Personal Care Good Manufacturer - own brand |
| ☐ Home & Personal Care Good Manufacturer - third-party brand |
| ☐ Ingredient Manufacturers |
| ☐ Biofuels |
| ☐ Other |
| |
| |
| Other |
| - |

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

| Oil Refinery/processing Plant All other plants to produce food products using refined palm oil |
|---|
| 2.1.1 In which markets does your company sell goods with palm oil and oil palm products? |
| Rest of the World |
| DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on: |
| an aggregate level (as in previous ACOP reporting cycles) |

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

| Description | Tonnes |
|---|----------|
| Total volume of crude palm oil (tonnes) | 58185.00 |
| Total volume of crude palm kernel oil (tonnes) | 0.00 |
| Total volume of palm kernel expeller (tonnes) | 0.00 |
| Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes) | 0.00 |
| Total | 58185.00 |

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

| Description | Percentage |
|---|------------|
| Palm oil-based derivatives and fractions | 0 |
| Palm kernel oil-based derivatives and fractions | 0 |

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

| Countries/Regions | Percentage |
|-------------------|------------|
| Europe | 0 |
| North America | 0 |
| Malaysia | 0 |
| Indonesia | 0 |
| China | 0 |
| India | 0 |
| Latin America | 0 |
| Africa | 0 |
| Rest of World | 100 |
| | |

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

| Description | Crude/Refined Palm Oil (CSPO) | Palm Kernel | Palm Kernel Expeller (CSPKE) | Certified Derivatives and Fractions |
|---|-------------------------------------|-------------|---------------------------------------|--|
| RSPO Credits from Mill / Crusher | 0.00 | 0.00 | 0.00 | 0.00 |
| RSPO Credits from Independent Smallholder | 0.00 | 0.00 | 0.00 | 0.00 |
| Mass Balance (MB) | 0.00 | 0.00 | 0.00 | 0.00 |
| Segregated (SG) | 0.00 | 0.00 | 0.00 | 0.00 |
| Identity Preserved (IP) | 0.00 | 0.00 | 0.00 | 0.00 |
| Total | 0.00 | 0.00 | 0.00 | 0.00 |

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

| Description | Percentage |
|---|------------|
| Certified Palm oil-based derivatives and fractions | 0 |
| Certified Palm kernel oil-based derivatives and fractions | 0 |

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

0.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

| • | TET • | - | | |
|---|--------------|---|------|------|
| - | Tim | $\mathbf{a}\mathbf{R}_{\mathbf{A}\mathbf{B}\mathbf{B}}$ | nd P | 'lan |

| 3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification? |
|---|
| 2011 |
| 3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products |
| 2017 |
| 3.2.1 If the previous target year has not been met, please explain why. |
| Lack of needs from consumers |
| 3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products. |
| 2030 |
| 3.3.1 If the previous target year has not been met, please explain why. |
| Lack of needs from consumers |
| 3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products. |
| 2030 |
| 3.4.1 If the previous target year has not been met, please explain why. |
| Lack of needs from consumers |
| |

4. Trademark Use

| 4.1 Does your company use or plan to use the RSPO Trademark in own-brand products? No | |
|---|--|
| 4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products | |
| ✓ Challenging reputation of palm oil | |
| ✓ Confusion among end-consumers | |
| ✓ Costs of changing labels | |
| ☐ Difficulty of applying for RSPO Trademark | |
| ✓ Lack of customer demand | |
| ☐ Limited label space | |
| Low consumer awareness | |
| Low usage of palm oil | |
| ☐ Risk of supply disruption | |
| ☐ Others | |
| Others | |

5. Actions for Next Reporting Period

| 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO) |
|---|
| Participation in RSPO Working Group or Task Forces |
| ☐ Support Independent Smallholders (ISH) |
| Contribute to the RSPO Smallholder Trainer Academy |
| Financial contribution to the RSPO Smallholder Support Fund |
| ☐ Direct investments in Smallholder Certification projects |
| Involvement/direct investments in Jurisdictional/Landscape approach |
| ☐ Direct/collective investments in conservation and restoration initiatives |
| Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives |
| Allocating FTE to promote the production or consumption of certified sustainable oil palm products |
| Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts |
| ✓ No activities planned |
| ☐ Others |
| Other |
| <u>-</u> |

Retailers

| 1. Operational Profile | |
|---|----------|
| 1.1 Please state your company's main activity(ies) within the palm oil supply chain. Please select all options that apply to your operations. | |
| Retail - with own brand products | |
| Retail - without own brand products | |
| ☐ Food service providers | |
| Retail wholesalers | |
| Other | |
| Other | |
| 2. Palm Oil and Certified Sustainable Palm Oil Consumption Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declarate in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable to RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP report without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP report may lead to suspension or termination of RSPO membership. | he ts |
| 2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership | |
| - | |
| 2.1.1 In which markets does your company sell goods with palm oil and oil palm products? | |
| 2.1.1 In which markets does your company sell goods with palm oil and oil palm products? Rest of the World | |

an aggregate level (as in previous ACOP reporting cycles)

Retailers Page 1/6

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

| Description | Tonnes |
|---|----------|
| Total volume of crude palm oil (tonnes) | 58185.00 |
| Total volume of crude palm kernel oil (tonnes) | 0.00 |
| Total volume of palm kernel expeller (tonnes) | 0.00 |
| Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes) | 0.00 |
| Total | 58185.00 |

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

| Description | Percentage |
|---|------------|
| Palm oil-based derivatives and fractions | 0 |
| Palm kernel oil-based derivatives and fractions | 0 |

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

| Percentage |
|------------|
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 0 |
| 100 |
| |

Retailers Page 2/6

2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

| Description | Crude/Refined Palm Oil (CSPO) | Crude/Refined Palm Kernel Oil (CSPKO) | Palm Kernel Expeller (CSPKE) | Certified Derivatives and Fractions |
|---|-------------------------------------|---|---------------------------------------|--|
| RSPO Credits from Mill / Crusher | 0.00 | 0.00 | 0.00 | 0.00 |
| RSPO Credits from Independent Smallholder | 0.00 | 0.00 | 0.00 | 0.00 |
| Mass Balance (MB) | 0.00 | 0.00 | 0.00 | 0.00 |
| Segregated (SG) | 0.00 | 0.00 | 0.00 | 0.00 |
| Identity Preserved (IP) | 0.00 | 0.00 | 0.00 | 0.00 |
| Total | 0.00 | 0.00 | 0.00 | 0.00 |

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

| Description | Percentage |
|---|------------|
| Certified Palm oil-based derivatives and fractions | 0 |
| Certified Palm kernel oil-based derivatives and fractions | 0 |

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:

0.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

Retailers Page 3/6

3. TimeBound Plan

| 3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products |
|---|
| 2011 |
| 3.1.1 If the previous target year has not been met, please explain why. |
| Lack of needs from consumers |
| 3.2 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products. |
| 2017 |
| 3.2.1 If the previous target year has not been met, please explain why. |
| Lack of needs from consumers |
| 3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products. |
| 2030 |
| 3.3.1 If the previous target year has not been met, please explain why. |
| Lack of needs from consumers |
| 3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why |
| Lack of needs from consumers |

Retailers Page 4/6

4. Trademark Use

| 4.1 Does your company use or plan to use the RSPO Trademark in own-brand products? No |
|---|
| 4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products |
| ✓ Challenging reputation of palm oil |
| ✓ Confusion among end-consumers |
| Costs of changing labels |
| ☐ Difficulty of applying for RSPO Trademark |
| ✓ Lack of customer demand |
| ☐ Limited label space |
| Low consumer awareness |
| Low usage of palm oil |
| Risk of supply disruption |
| Others |
| Others |

Retailers Page 5/6

5. Actions for Next Reporting Period

| 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO) |
|---|
| Participation in RSPO Working Group or Task Forces |
| ☐ Support Independent Smallholders (ISH) |
| Contribute to the RSPO Smallholder Trainer Academy |
| Financial contribution to the RSPO Smallholder Support Fund |
| Direct investments in Smallholder Certification projects |
| ☐ Involvement/direct investments in Jurisdictional/Landscape approach |
| ☐ Direct/collective investments in conservation and restoration initiatives |
| Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives |
| Allocating FTE to promote the production or consumption of certified sustainable oil palm products |
| Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts |
| ▼ No activities planned |
| Others |
| Other |
| |

Retailers Page 6/6

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

Information & Public Availability

1.1 Does your company have organisational management documents publicly-available?

No

Ethical Conduct & Human Rights

1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

No

Legal Compliance

1.3 Does your company comply with all applicable legal requirements?

No

1.4 Does your company require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts?

No

Complaints & Grievances

1.5 Does your company have a Grievance Mechanism that is accessible to all affected parties?

Shared Responsibility Page 1/3

Land Use & FPIC

| 1.6 Does your company have a publicly-available policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the Palm Oil Supply chain? |
|--|
| No |
| Smallholders |
| 1.7 Does your company support oil palm smallholders (groups)? |
| No |
| Labour & Labour Rights |
| 1.8 Does your company have a publicly-available policy covering Labour & Labour Rights? |
| No |
| Occupational Health & Safety |
| 1.9 Does your company have a publicly-available Policy covering Occupational Health & Safety? |
| No |
| 1.9.1 Does your company have a Standard Operating Procedure (SOP) for Occupational Health & Safety? |
| No |

Shared Responsibility Page 2/3

Waste Management

| 1.10a Does your company have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics? |
|--|
| No |
| Water Management |
| 1.11 Does your company have a water management plan to promote efficient use and continued availability of water sources? |
| No |
| Energy Use |
| 1.12 Does your company have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy? |
| No |
| Climate Change & Greenhouse Gas (GHG) |
| 1.13 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them? |
| No |

Shared Responsibility Page 3/3

Challenges and Support

| 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges? |
|--|
| Awareness of RSPO in the market |
| ☐ Difficulties in the certification process |
| ☐ Certification of smallholders |
| Competition with non-RSPO members |
| High costs in achieving or adhering to certification |
| Human rights issues |
| ☐ Insufficient demand for RSPO-certified palm oil |
| Low usage of palm oil |
| Reputation of palm oil in the market |
| Reputation of RSPO in the market |
| ☐ Supply issues |
| ☐ Traceability issues |
| ☐ No challenges faced |
| Others |
| Others - |
| 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm? |
| Communication and/or engagement to transform the negative perception of palm oil |
| Engagement with business partners or consumers on the use of CSPO |
| Engagement with government agencies |
| Engagement with peers and clients |
| Promotion of CSPO through off product claims |
| □ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations ✓ Promotion of physical CSPO |
| Providing funding or support for CSPO development efforts |
| Research & Development support |
| Stakeholder engagement |
| No actions taken |
| Others |
| - Culcis |
| Others |
| |
| 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here |

Challenges & Support Page 1/1