

## Particulars

### About Your Organisation

#### 1.1 Member Name

PCC SE

#### 1.2 Membership Number

4-1132-19-000-00

#### 1.3 Membership Sector

Consumer Goods Manufacturers

#### 1.4 Membership Category

Ordinary

#### 1.5 Country

Germany

### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

### 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants - Processors and/or Traders
- I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- I am a social and human development NGO supporting the sustainable development of the palm oil industry

## Processors & Traders

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Intermediate Products Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

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## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.*

**2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.**

PCC EXOL SA (POLNAD EUROPE)

At the end of 2013, PCC EXOL SA obtained an RSPO certificate in the Mass Balance model. Because of this, the Company has the right to sell its products as certified in this model. This means that the raw materials used to produce them have been identified and verified as certified. PCC EXOL SA is one of the producers of palm oil-based chemical raw materials, who are gradually implementing good practices, improving the social sphere and environmental sustainability of operations, also due to the RSPO.

PCC CP Kosmet Sp. z o.o. (POLNAD EUROPE)

PCC Consumer Products Kosmet is one of the largest producers of household chemistry, professional chemistry and cosmetics in Poland. The company develops its own brand portfolio and specializes in the production of private label products, whose recipients are the largest retail chains in Central and Eastern Europe. PCC Consumer Products Kosmet also cooperates with global corporations, for which it produces products as a contract manufacturer. The company's clients also include public institutions and industrial plants, which are dedicated to the offer of professional chemistry products. PCC CP Kosmet uses various types of chemical raw materials for the production of its products, such as surfactants based on palm oil derivatives. The company became a member of RSPO in the beginning of 2019.

PCC Organic Oils Ghana Ltd. (GHANA/ AFRICA)

One of the fundamental goals in PCC Organic Oils Ghana is making sure, that our production processes are as safe, efficient, reliable and environmentally friendly as possible. Our facilities are using all the necessary equipment and installations to achieve those goals as well as provide our customers with the highest quality Palm Kernel Oil, Palm Kernel Shells and Palm Kernel Cake. We are also doing our best to eliminate any unnecessary waste in our factories and to make sure we are offering the highest quality products for the demanding market at competitive prices.

**2.1.1 In which markets do you sell goods with palm oil and palm oil-related products?**

Europe ,Africa

**DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)

**2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year**

<b>Description</b>	<b>Tonnes</b>
Crude palm oil, including derivatives refined from CPO (tonnes)	0.00
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	22350.00
Crude palm kernel expeller (tonnes)	0.00
<b>Total</b>	<b>22350.00</b>

**2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):**

<b>Description</b>	<b>Crude Palm Oil (CSPO) and CSPO Derivatives</b>	<b>Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives</b>	<b>Palm Kernel Expeller (CSPKE)</b>
RSPO Credits from Mill / Crusher	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00
Mass Balance (MB)	0.00	9524.00	0.00
Segregated (SG)	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00
<b>Total</b>	<b>0.00</b>	<b>9524.00</b>	<b>0.00</b>

**2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:**

42.61%

**2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions**

As a capital group, PCC SE joined the RSPO organization in 2019. PCC EXOL SA, which belongs to the PCC Group, obtained the RSPO certificate in the Mass Balance model at the end of 2013. Therefore, the fact is that the Company has the right to sell its products as certified in this model. In 2019, we implemented our RSPO certification plan in the MB model for the company PCC CP Kosmet. This company is a professional producer of high quality household chemistry products and cosmetics. Raw materials for production for this company are supplied by PCC EXOL SA. After receiving the certificate by PCC CP Kosmet, cooperation also takes place between companies in the scope of deliveries of certified raw materials on the premises of the RSPO MB model. RSPO certified products are manufactured only on some installations of the PCC Group. It depends on the type of products and their intended use for the industry. Not all clients of our company are recipients of palm oil-based products due to the specificity of the industries in which they operate. The production installations on which we produce palm oil-based products will be successively certified in the RSPO MB variant. In PCC EXOL SA many of raw materials for the production are derived from fuel oil. Our company manufactures chemical products for many industries in which RSPO certification for fatty alcohol-based palm oil is not required. Therefore, the origin of the raw materials that we use for production depends on the type of products manufactured and their intended use in a given industrial sector. Not all of our customers are recipients of surfactants and other palm oil derived products. Taking into account the specifics of the industries and the needs of our customers, our production installations will be successively certified in the RSPO MB variant. The PCC Group as a producer of chemical products and industrial formulations is in the middle of the value chain between global suppliers and customers. This results in a lack of flexibility in deliveries and often high prices of certified raw materials used in production processes. This situation has a significant impact on the prices of products delivered to customers. PCC Group companies are constantly looking for alternative sources of raw materials and are adapting their production infrastructure to the requirements of the RSPO system.

**2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	95
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	5
Rest of World	0

**3. TimeBound Plan****3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?**

2013

**3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?**

2014

**3.2.1 If the previous target year has not been met, please explain why.**

Not applicable

**3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.**

2030

**3.3.1 If the previous target year has not been met, please explain why.**

RSPO certified products are manufactured at most of the PCC EXOL installations. It depends on the type of products and their intended use for the industry. Not all clients of our company are recipients of palm oil-based products due to the specificity of the industries in which they operate. The production installations on which we produce palm oil-based products will be successively certified in the RSPO MB variant.

**3.4 Year expected to only source RSPO-certified palm oil and oil palm products.**

2030

**3.4.1 If target has not been met, please explain why.**

It should be added that PCC Exol SA produces chemical products for many different industries. However, not every industry requires products based on certified palm oil, which is usually more expensive than standard oil. Our customers who buy specialized palm oil-based surfactants do not necessarily want to pay a higher price for a certified product. It should be added that PCC Exol SA produces chemical products for many different industries. However, not every industry requires certified palm oil products, which are typically more expensive than standard oil. Our customers buying specialty palm oil-based surfactants do not necessarily want to pay a higher price for a certified product. Another difficult area is the fluctuations in the market of raw materials - palm oil derivatives. It is a market with very high dynamics regarding not only price fluctuations, but also unstable availability of fatty alcohols based on palm oil. For PCC EXOL, both the prices of raw materials and their availability are key factors in in business development.

**3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why**

Not applicable

## 4. Actions For Next Reporting Period

### 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Participation in RSPO Working Group or Task Forces
- Support Independent Smallholders (ISH)
- Contribute to the RSPO Smallholder Trainer Academy
- Financial contribution to the RSPO Smallholder Support Fund
- Direct investments in Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Direct/collective investments in conservation and restoration initiatives
- Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned
- Others

Other

RSPO certified products are manufactured only in some installations of the PCC Group. For this reason, all raw materials for the production are derived from fuel oil. PCC EXOL manufactures chemical products for many industries in which RSPO certification for fatty alcohol-based palm oil is not required. Therefore, the origin of the raw materials that we use for production depends on the type of products manufactured and their intended use in a given industrial sector. Not all of our customers are recipients of surfactants and other palm oil derived products. Taking into account the specifics of the industries and the needs of our customers, our production installations will be successively certified in the RSPO MB variant. The PCC Group as a producer of chemical products and industrial formulations is in the middle of the value chain between global suppliers and customers. This results in a lack of flexibility in deliveries and often high prices of certified raw materials used in production processes. This situation has a significant impact on the prices of products delivered to customers. PCC Group companies are constantly looking for alternative sources of raw materials and are adapting their production infrastructure to the requirements of the RSPO system. The PCC Group offers a wide range of chemical products, additives, and formulations for various industries, including the cosmetics, home and food industries. The detergent and personal care industries around the world are constantly introducing new raw materials and chemical additives based on certified MB palm oil in all regions. However, it depends on the development of markets in different regions and the development of certified sustainable supply chains of oleochemicals. It is a complicated and long-lasting process. The PCC Group promotes sustainable management of palm oil and develops the production of chemical products based on its derivatives. The company offers its clients a wide range of chemical products and provides the opportunity to provide competitive market conditions. The flexibility of production and technical support have a positive impact on the development of the sales of certified MB products. The PCC Group will develop this group of products. Currently, in the PCC Group we are planning further certifications of production plants. We promote our RSPO MB products on our internet platform [www.products.pcc.eu](http://www.products.pcc.eu)

Action plan: -certification of subsequent production installations in the RSPO MB variant -recommending RSPO certified products to customers -using the RSPO logo with the license number in eaflets, folders and on the company's websites - product labeling (RSPO MB) -promotion of RSPO on the product platform of the PCC Group : [www.products.pcc.eu](http://www.products.pcc.eu) We believe that part of our responsibility is intensive cooperation with companies throughout the value chain as well analysis of the effects of the production and sale of products based on palm oil and palm kernel oil. The RSPO certification process is the most effective to meet the objectives of sustainable palm oil management in the world. A global initiative to improve the entire palm sector and provide the necessary infrastructure to monitor the transformation of the market in transparent way. PCC EXOL SA supports the dialogue initiated by the RSPO organization that develops, implements and promotes the basic and global standard of sustainable development of products made from palm oil. PCC EXOL SA cooperates with RSPO in further improvement of mechanisms supporting sustainable production of palm oil and its processing in the entire supply chain. We support the idea of sustainable palm oil and its derivatives manufacture. These raw materials are used to produce surfactants. They also must be carried out in a way that clearly exclude the uncontrolled exploitation of high natural value areas, such as the rainforests. Thereby, we also have an impact on respecting and supporting the rights of plantation workers and local communities. The cultivation of oil palms must be achieved in a manner consistent with the principles and criteria set out by the RSPO ("RSPO Principles & Criteria of Sustainable Palm Oil Production"). Our membership in the RSPO motivates us to act in accordance with RSPO P&C in terms of: -sustainable and controlled exploitation of areas for oil palm cultivation; -conservation of biological diversity; -sustainable palm oil production; - identification and tracking throughout supply chains; -reducing greenhouse gas emissions (GHGs); - respect for the human rights, the rights of local labour and their customs and cultures; -doing business in

accordance to the actual laws and regulations applicable to all areas of activity. Cooperation with suppliers Since our products require certified palm oil raw materials, we pay a bigger special attention whether our business partners share values common to ours: environmental and social responsibility, traceability of raw materials in the supply chain, partnership and cooperation and respect for the rights of local communities, continuous improvement. PCC EXOL SA is willing to cooperate with all stakeholders among supply chains of palm oil and its derivatives, by committing them to continuous development of raw material traceability strategy in accordance with the Principles and Criteria of RSPO. We strive to integrate the RSPO values, membership in the organization and activities of suppliers within the Mass Balance (MB) variant, as one of the criteria of fatty alcohols suppliers' selection, evaluation and qualification. Fatty alcohols are processed derivatives of palm oil and are one of main raw materials in surfactant manufacturing.

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## Consumer Goods Manufacturers

### 1. Operational Profile

#### 1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

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## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

***Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.***

### **2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership**

PCC Consumer Products Kosmet is part of the chemical division of the PCC SE group of companies producing FMCG goods for the final customer and specific products for professionals. Presence in the group provides PCC CP Kosmet with a number of internal synergies, such as raw materials integration, access to the latest technologies and research and development facilities. As a result, the company has consistently been considered as a valued and increasingly important business partner in Europe, setting market standards based on industry trends and customer needs. The company operates under the highest international quality standards, such as GMP, IFS, BRC, AISE, ISO. PCC Consumer Products Kosmet (based in Brzeg Dolny, Poland) has been operating on the market for over 20 years. Implemented, consistent strategy of continuous development allows PCC CP Kosmet to conquer new markets both in European countries, as well as in the Middle East and Africa. PCC CP Kosmet manufactures household chemistry products and Personal Care products. The company uses raw materials based on palm oil to make them. The company uses raw materials for the production of products mainly from palm oil and palm kernel oil (PKO). Raw materials used for the production of semi-finished products, such as: household chemicals - washing liquids, dishwashing liquids, washing liquids, liquid soaps, shower gels, bath liquids, professional chemicals, etc. PCC CP Kosmet buys palm oil and its derivatives from its suppliers, which are used in the production of household chemicals and cosmetics. A certain amount of raw materials comes from certified sources. It depends on customer demand for RSPO Mass Balance certified products.

#### **2.1.1 In which markets does your company sell goods with palm oil and oil palm products?**

Europe

#### **DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:**

an aggregate level (as in previous ACOP reporting cycles)

**2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products**

<b>Description</b>	<b>Tonnes</b>
Total volume of crude palm oil (tonnes)	0.00
Total volume of crude palm kernel oil (tonnes)	0.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	931.24
Total	931.24

**2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

<b>Description</b>	<b>Percentage</b>
Palm oil-based derivatives and fractions	80
Palm kernel oil-based derivatives and fractions	20

**2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	100
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

**2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:**

<b>Description</b>	<b>Crude/Refined Palm Oil (CSPO)</b>	<b>Crude/Refined Palm Kernel Oil (CSPKO)</b>	<b>Palm Kernel Expeller (CSPKE)</b>	<b>Certified Derivatives and Fractions</b>
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	0.00	301.59
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>301.59</b>

**2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based**

<b>Description</b>	<b>Percentage</b>
Certified Palm oil-based derivatives and fractions	80
Certified Palm kernel oil-based derivatives and fractions	20

**2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:**

32.39%

**2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.**

The sale of own brands of RSPO MB-certified products depends primarily on consumer demand in different regions of the world. PCC CP Kosmet operates not only locally, but also on other continents, e.g. why not. Asia (China). Sales to foreign markets depend on many factors, but the most important of them are raw material prices and transportation costs. When introducing RSPO MB products to our offer, we will of course consider looking for alternative sources of raw materials. However, synergy in the PCC Group is important to us. In our structure, we have access to certified ingredients of cosmetics and detergents preparations. In the first one, we introduced products in the RSPO MB variant to our offer and we sell them on the European market.

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**2.6 Please estimate the regional sales volume distribution of your company's RSPO certified palm oil, palm kernel oil and related products (as declared in Question 2.4) in the following countries/regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	100
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

**3. TimeBound Plan**

**3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?**

2019

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**3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products**

2030

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**3.2.1 If the previous target year has not been met, please explain why.**

Not applicable

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**3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.**

2030

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**3.3.1 If the previous target year has not been met, please explain why.**

Not applicable

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**3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.**

2030

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**3.4.1 If the previous target year has not been met, please explain why.**

Not applicable

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#### 4. Trademark Use

##### 4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

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##### 4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

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## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Participation in RSPO Working Group or Task Forces
- Support Independent Smallholders (ISH)
- Contribute to the RSPO Smallholder Trainer Academy
- Financial contribution to the RSPO Smallholder Support Fund
- Direct investments in Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Direct/collective investments in conservation and restoration initiatives
- Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned
- Others

Other

As the PCC GROUP we will engage in a continuous enhancement process toward free and fair labor specific for palm oil industry. - We promote certification toward credible standards. - We develop certification in your area of responsibility and promote physical transformation. - We support upstream traceability to oil mill level and ultimately to plantation level for certified products to break the link between oil palm and deforestation. We will promote and disseminate the above values to our counterparties, investors and employees by organizing training and webinars. We will also develop a sustainable palm oil policy and promote its

values to all our stakeholders. We support the dialogue initiated by the RSPO organization that develops, implements and promotes the basic and global standard of sustainable development of products made from palm oil. PCC PCC Group cooperates with RSPO in further improvement of mechanisms supporting sustainable production of palm oil and its processing in the entire supply chain.

Our commitments : We support the idea of sustainable palm oil and its derivatives manufacture. These raw materials are used to produce chemical raw materials and ready to use products. They also must be carried out in a way that clearly exclude the uncontrolled exploitation of high natural value areas, such as the rainforests. Thereby, we also have an impact on respecting and supporting the rights of plantation workers and local communities. The cultivation of oil palms must be achieved in a manner consistent with the principles and criteria set out by the RSPO (“RSPO Principles & Criteria of Sustainable Palm Oil Production”). Our membership in the RSPO motivates us to act in accordance with RSPO P&C in terms of: -sustainable and controlled exploitation of areas for oil palm cultivation; -conservation of biological diversity; -sustainable palm oil production; -identification and tracking throughout supply chains; - reducing greenhouse gas emissions (GHGs); -respect for the human rights, the rights of local labour and their customs and cultures; -doing business in accordance to the actual laws and regulations applicable to all areas of activity. Cooperation with suppliers Since our products require certified palm oil raw materials, we pay a bigger special attention whether our business partners share values common to ours: -environmental and social responsibility, -traceability of raw materials in the supply chain, - partnership and cooperation and respect for the rights of local communities, - continuous improvement. PCC Group is willing to cooperate with all stakeholders among supply chains of palm oil and its derivatives, by committing them to continuous development of raw material traceability strategy in accordance with the Principles and Criteria of RSPO. We strive to integrate the RSPO values, membership in the organization and activities of suppliers within the Mass Balance (MB) variant, as one of the criteria of fatty alcohols suppliers’ selection, evaluation and qualification. Fatty alcohols are processed derivatives of palm oil and are one of main raw materials in surfactant manufacturing. PCC

Group ensures that policy Sustainable Production of Palm Oil and its Derivatives is understandable, announced and implemented at all levels of the organization, and covered by the RSPO System.

## Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on <https://rspo.org/members/shared-responsibility> or email the Shared Responsibility team at [sharedresponsibility@rspo.org](mailto:sharedresponsibility@rspo.org).*

### Information & Public Availability

**1.1 Does your company have organisational management documents publicly-available?**

Yes

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### Ethical Conduct & Human Rights

**1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?**

Yes

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**1.2.1 Does the policy cover:**

- Recruitment
- Contractors
- Suppliers and Sub-Contractors

### Legal Compliance

**1.3 Does your company comply with all applicable legal requirements?**

Yes

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**1.4 Does your company require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts?**

Yes

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### Complaints & Grievances

**1.5 Does your company have a Grievance Mechanism that is accessible to all affected parties?**

Yes

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**1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?**

Yes

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**Land Use & FPIC**

**1.6 Does your company have a publicly-available policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the Palm Oil Supply chain?**

Yes \_\_\_\_\_

**1.6.1 Does your company have a procedure in place to identify legal, customary or user rights, and people entitled to compensation?**

Yes \_\_\_\_\_

**Smallholders**

**1.7 Does your company support oil palm smallholders (groups)?**

Yes \_\_\_\_\_

**1.7.1 Does your company report on the actions to support the inclusion of smallholders?**

Yes \_\_\_\_\_

**Labour & Labour Rights**

**1.8 Does your company have a publicly-available policy covering Labour & Labour Rights?**

Yes \_\_\_\_\_

**1.8.1 Does the policy cover:**

- No discrimination and equal opportunities
- Pay and working conditions at least at legal or industry minimum standards and are sufficient to provide decent living wages (DLW)
- Freedom of association and Collective bargaining
- Protection of children, as well as the workforce of suppliers and third-party contractors
- Prevention of all forms of harassment, including sexual harassment
- No forced or trafficked labour

**Occupational Health & Safety**

**1.9 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes \_\_\_\_\_

**1.9.1 Does your company have a Standard Operating Procedure (SOP) for Occupational Health & Safety?**

Yes \_\_\_\_\_

**Waste Management**

**1.10a Does your company have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?**

Yes

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**1.10a.1 Is this plan implemented?**

Yes

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**Water Management**

**1.11 Does your company have a water management plan to promote efficient use and continued availability of water sources?**

Yes

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**1.11.1 Is this plan implemented?**

Yes

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**Energy Use**

**1.12 Does your company have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?**

Yes

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**1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?**

Yes

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**Climate Change & Greenhouse Gas (GHG)**

**1.13 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?**

Yes

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## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

-

### 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Communication and/or engagement to transform the negative perception of palm oil
- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Engagement with peers and clients
- Promotion of CSPO through off product claims
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

-

**1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

<https://pcc-exol.eu/en/sustainable-development-2/palm-oil/>

[https://pcc-exol.eu/wp-content/uploads/2020/12/Sustainable-Palm-Oil-Derivatives-Production-Policy\\_EN.pdf](https://pcc-exol.eu/wp-content/uploads/2020/12/Sustainable-Palm-Oil-Derivatives-Production-Policy_EN.pdf)

<https://pccorganicoils.com/>

<https://pccorganicoils.com/quality-control/>

<https://www.products.pcc.eu/en/green-chemistry/>

<https://www.products.pcc.eu/en/blog/facts-and-myths-about-palm-oil/>

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