# **Particulars**

**About Your Organisation** 

1.1 Member Name
Remia C.V.
1.2 Membership Number
4-0083-10-000-00
1.3 Membership Sector
Consumer Goods Manufacturers
1.4 Membership Category
Ordinary
1.5 Country
Netherlands
2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?
Yes
2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).
I own and operate oil palm estate(s) and/or palm oil mill(s)
☐ I represent a palm oil Independent Smallholder farmer Group
I own and operate independent palm oil mills
I own and operate independent palm kernel crushing plants - Processors and/or Traders
I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
<ul> <li>I am a refiner of palm oil or palm kernel oil - Processors and/or Traders</li> <li>I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders</li> </ul>
I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
☐ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
☐ I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
☐ I am a social and human development NGO supporting the sustainable development of the palm oil industry

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# **Consumer Goods Manufacturers**

1. Operational Profi
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1.1 Please state your company's main activity within the palm oil supply chain.
Food Good Manufacturer - own brand
Food Good Manufacturer - third-party brand
☐ Home & Personal Care Good Manufacturer - own brand
☐ Home & Personal Care Good Manufacturer - third-party brand
✓ Ingredient Manufacturers
☐ Biofuels
☐ Other
Other
-

#### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Trading and processing of crude and refined RSPO certified Palm Oil, Palm Kernel Oil, their derivatives and Palm Oil products.

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Europe ,Malaysia, Africa ,Latin America ,Rest of the World

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	12177.00
Total volume of crude palm kernel oil (tonnes)	151.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	8961.00
Total	21289.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	100
Palm kernel oil-based derivatives and fractions	0

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	70
North America	0
Malaysia	2
Indonesia	0
China	0
India	0
Latin America	5
Africa	18
Rest of World	5

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	3432.00	151.00	0.00	2333.00
Segregated (SG)	6380.00	0.00	0.00	2456.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	9812.00	151.00	0.00	4789.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	100
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

69.29%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

N.A.

 $2.6\ Please\ estimate\ the\ regional\ sales\ volume\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ 2.4)\ in\ the\ following\ countries/regions:$ 

Countries/Regions	Percentage
Europe	75
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	5
Africa	15
Rest of World	5

3. TimeBound Plan			

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2012
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products  2011
3.2.1 If the previous target year has not been met, please explain why.  N.A.
3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.
3.3.1 If the previous target year has not been met, please explain why.  N.A.
3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.
2030
3.4.1 If the previous target year has not been met, please explain why.
N.A.
3.6.3 Please explain why your company does not have such a TimeBound Plan
The use of RSPO sustainable palm oil is always discussed with our customers. Our customers decide for their products.

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4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?
Yes
4.2 Please select the countries where your company uses or intends to use the Trademark
Applies globally
4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark
2015

#### 5. Actions for Next Reporting Period

consumption of certified sustainable palm oil (CSPO)		
	Participation in RSPO Working Group or Task Forces	
	Support Independent Smallholders (ISH)	
	Contribute to the RSPO Smallholder Trainer Academy	
	Financial contribution to the RSPO Smallholder Support Fund	
	Direct investments in Smallholder Certification projects	
	Involvement/direct investments in Jurisdictional/Landscape approach	
	Direct/collective investments in conservation and restoration initiatives	
	Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives	
	Allocating FTE to promote the production or consumption of certified sustainable oil palm products	
	Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts	
	No activities planned	
$\checkmark$	Others	

5.1 Please outline activities that your company will take in the coming year to promote the production or

#### Other

Remia is RSPO certified for the Mass Balance and Segregated supply chain models. By making its customers aware of the adverse consequences of large scale palm oil productions and offering the option to buy sustainable products, Remia wants to play a role in the sustainability transformation. During recent years, our company has increased the number of RSPO certified palm products. The total quantity of processed MB and SG palm oil products has increased as well. The communication to both customers and consumers has been succesful and resulted in an increasing demand for Remia's sustainable products. Processing exclusively with RSPO certified palm oil products is the ultimate goal. In that respect it is promising to see that Remia's main palm based raw material is already SG certified. During the coming years Remia will continue to promote the use of sustainable palm products.

Yes

### **Shared Responsibility**

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

Information & Public Availability 1.1 Does your company have organisational management documents publicly-available? Yes **Ethical Conduct & Human Rights** 1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights? Yes 1.2.1 Does the policy cover: **M** Recruitment Contractors ✓ Suppliers and Sub-Contractors Legal Compliance 1.3 Does your company comply with all applicable legal requirements? Yes 1.4 Does your company require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts? Yes Complaints & Grievances 1.5 Does your company have a Grievance Mechanism that is accessible to all affected parties? Yes 1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?

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#### Land Use & FPIC

Informed Consent (FPIC) in the Palm Oil Supply chain?	
No	
Smallholders	
1.7 Does your company support oil palm smallholders (groups)?	
No	
Labour & Labour Rights	
1.8 Does your company have a publicly-available policy covering Labour & Labour Rights?	
Yes	
1.8.1 Does the policy cover:	
✓ No discrimination and equal opportunities	
Pay and working conditions at least at legal or industry minimum standards and are sufficient to provide decent living wages (DLW)	
✓ Freedom of association and Collective bargaining	
✓ Protection of children, as well as the workforce of suppliers and third-party contractors	
✓ Prevention of all forms of harassment, including sexual harassment	
✓ No forced or trafficked labour	
Occupational Health & Safety	
1.9 Does your company have a publicly-available Policy covering Occupational Health & Safety?	
Yes	
1.9.1 Does your company have a Standard Operating Procedure (SOP) for Occupational Health & Safety?	
Ves	

1.6 Does your company have a publicly-available policy covering Commitment to respect Free Prior and

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#### Waste Management

1.10a Does your company have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?
Yes
1.10a.1 Is this plan implemented?
Yes
Water Management
1.11 Does your company have a water management plan to promote efficient use and continued availability of water sources?
Yes
1.11.1 Is this plan implemented?
Yes
Energy Use
1.12 Does your company have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?
Yes
1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?
Yes
Climate Change & Greenhouse Gas (GHG)
1.13 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?
Yes

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# **Challenges and Support**

sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?		
Awareness of RSPO in the market		
☐ Difficulties in the certification process		
☐ Certification of smallholders		
✓ Competition with non-RSPO members		
☐ High costs in achieving or adhering to certification		
Human rights issues		
✓ Insufficient demand for RSPO-certified palm oil		
Low usage of palm oil		
☐ Reputation of palm oil in the market		
Reputation of RSPO in the market		
✓ Supply issues		
☐ Traceability issues		
☐ No challenges faced		
Others		
Others		
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?		
Communication and/or engagement to transform the negative perception of palm oil		
Engagement with business partners or consumers on the use of CSPO		
Engagement with government agencies		
Engagement with peers and clients		
Promotion of CSPO through off product claims		
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations		
Promotion of physical CSPO		
Providing funding or support for CSPO development efforts		
Research & Development support		
Stakeholder engagement		
☐ No actions taken		
Others		
Others		
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1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here		
https://www.remia.com/en/about/corporate-social-responsibility/		

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