

## Particulars

### About Your Organisation

#### 1.1 Member Name

World Association of Zoos and Aquariums 2018 (WAZA)

#### 1.2 Membership Number

6-0051-18-000-00

#### 1.3 Membership Sector

Environmental or Nature Conservation Organisations (Non Governmental Organisations)

#### 1.4 Membership Category

Ordinary

#### 1.5 Country

Spain

#### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

No

#### 2.2 Please select all the sectors that best describe the business activities of your company or organisation, including your primary RSPO membership sector. You may select multiple sectors and will be required to complete the ACOP form for the relevant sectors

- I am a bank or financial institution that finances or supports companies or organisations that produce or manufacture palm oil, palm kernel oil or related products
- I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- I am a social and human development NGO supporting the sustainable development of the palm oil industry
- I am an Affiliate member of the RSPO, indirectly involved in the palm oil industry

## NGOs

### 1. Operational Profile

#### 1.1 What are the main activities of your organisation?

The World Association of Zoos and Aquariums (WAZA) is the global alliance of regional associations, national federations, zoos and aquariums, dedicated to the care and conservation of animals and their habitats around the world. The membership consists of nearly 400 leading institutions and organisations around the world, and this number continues to grow. WAZA promotes cooperation between leading zoos, aquariums, national and regional associations, as well as with leading wildlife experts, academics, and universities. WAZA provides support for species-conservation management and husbandry of animals in human care, while encouraging the highest standards in member institutions. WAZA has formed partnerships with leading international conservation organisations, committing its members to tackle global issues such as the illegal wildlife trade, coral-reef restoration, marine litter, sustainable palm oil and climate change.

#### 1.2 What activities has your organisation undertaken to publicise programmes to support the RSPO, RSPO certification, the uptake of RSPO-certified sustainable palm oil and oil palm products, or to support good standing RSPO members during the reporting period?

During 2021, the World Association of Zoos and Aquariums' (WAZA) – Palm Oil Subcommittee, put together a Short Guide named Sourcing Sustainable Palm Oil at your Zoo or Aquarium, which adds to an existing sustainability resource library that also tackles environmental problems such as single-use plastics and sustainable wood and timber use. The goal of the short guide is to strengthen the message for WAZA Members and to encourage them to switch toward sustainable palm oil at their facilities. The document was launched during WAZA's 2021 Virtual Annual Conference. The Short Guide, which is available for free on WAZA's website, presents WAZA members and other like-minded organisations with a set of information, resources, and case studies from Zoos and Aquariums around the world that have undertaken any kind of efforts from campaigns, exhibits and educational programmes, around sustainable and certified palm oil. The Short Guide is available in English, Bahasa Indonesia, Japanese, Russian, Spanish, and French.

In addition to the WAZA Short Guide on Sourcing Sustainable Palm Oil at Your Zoo or Aquarium, the WAZA Palm Oil Subcommittee has embarked on the development of a Global Shopping App, PalmOil Scan. PalmOil Scan is a mobile app that explains why zoos/aquariums care about palm oil and empowers consumers to scan a product's barcode to learn if the company that makes that product is committed to sourcing certified sustainable palm oil. App users are also able to use a Keyword Search to find products based on key descriptor words and are able to contact Administrators with any question about a company. App Administrators (all members of WAZA) at Chester Zoo representing the UK, Auckland Zoo representing Australia/New Zealand, and Cheyenne Mountain Zoo representing the USA/Canada monitor sourcing commitments for companies sourcing palm oil and operating in their regions. Major corporations are rated on a scale as either No Commitment (to sustainable palm oil), Poor, Good, or Excellent while some small companies (based on their employee size) are rated as a small company committed to CSPO or a small company not committed to CSPO. The app empowers consumers to make the best possible choice for supporting sustainable palm oil while they are shopping. Within the app we highlight RSPO members operating in the regions we currently serve and explain the important work of the RSPO. In the future, we have the ability to add more regions to the app as we find other zoos/aquariums that are willing to act as app Administrators.

In 2021, WAZA hosted the Series of Webinars on Sustainability. A webinar on palm oil and the RSPO was hosted, and we were honoured to receive Inke Van Der Sluijs (RSPO) as a speaker to the session, joined by other representatives from WAZA member Chester Zoo (UK), Cheyenne Mountain Zoo (US) and Africam Safari (Mexico).

To end with, as part of WAZA's commitment with the RSPO to increase Members support of Certified Sustainable Palm Oil, WAZA will also be surveying its members on their palm oil efforts.

**1.3 What percentage of your organisation's overall activities focus on palm oil?**

7.0%

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**1.4 Did members of your organisation participate in RSPO working groups and/or taskforces during the reporting period?**

Yes

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**1.5 Does your organisation have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?**

No

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**1.6 How is your organisation's work on palm oil funded?**

As a Membership Organisation, WAZA's work is funded by the fees that our members zoos, aquarims, regional and national associations and like-minded organisations pay. WAZA also receives donations which help support our work.

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**2. TimeBound Plan**

**2.1 Which year did your organisation start or expects to start participating in RSPO working groups and/or taskforces?**

2018

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**2.2 Which year did your organisation start or expects to start undertaking and publicising programmes to support the RSPO, RSPO certification, uptake of RSPO-certified sustainable palm oil and oil palm products and/or good standing RSPO member?**

2018

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### 3. Actions for Next Reporting Period

#### 3.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Training on sustainability topics, monitoring of implementation of sustainability topics
- Participation in RSPO Working Group or Task Forces;
- Support Independent Smallholders (ISH)
- Become a partner of the RSPO Smallholder Trainer Academy
- Provide technical support for Independent Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Promote and support Direct/collective investments in conservation and restoration initiatives
- Provide technical support support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- Allocating FTE to promote the production or consumption of certified sustainable oil palm products or
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned
- Others

Other

1) WAZA will be launching PalmOil Scan, the mobile app that explains why zoos/aquariums care about palm oil and empowers consumers to scan a product's barcode to learn if the company that makes that product is committed to sourcing certified sustainable palm oil.

2) WAZA, through its Palm Oil Subcommittee, will be surveying and analysing the results of the annual survey to track progress against the WAZA/RSPO Memorandum of Understanding

3) WAZA, through its Palm Oil Subcommittee, will be looking into additional translations of the Palm Oil Short Guide "Sourcing Sustainable Palm Oil at your Zoo or Aquarium".

4) Further promotion of the WAZA Resources website ([www.wazapalmoil.org](http://www.wazapalmoil.org)) as well as all the materials published throughout the year will be done through our channels (social media, direct contact with members, conferences, etc.)

5) WAZA, through its Palm Oil Subcommittee, will be assessing the opportunity to have a position statement on palm oil, or to review a resolution on Palm Oil.

## Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on <https://rspo.org/members/shared-responsibility> or email the Shared Responsibility team at [sharedresponsibility@rspo.org](mailto:sharedresponsibility@rspo.org).*

### Information & Public Availability

**1.1 Does your company have organisational management documents publicly-available?**

Yes

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### Ethical Conduct & Human Rights

**1.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?**

Yes

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**1.2.1 Does the policy cover:**

- Recruitment
- Contractors
- Suppliers and Sub-Contractors

### Legal Compliance

**1.3 Does your company comply with all applicable legal requirements?**

Yes

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**1.4 Does your company require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts?**

Yes

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### Complaints & Grievances

**1.5 Does your company have a Grievance Mechanism that is accessible to all affected parties?**

Yes

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**1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?**

Yes

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**Smallholders****1.7 Does your company support oil palm smallholders (groups)?**

No

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**Labour & Labour Rights****1.8 Does your company have a publicly-available policy covering Labour & Labour Rights?**

Yes

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**1.8.1 Does the policy cover:**

- No discrimination and equal opportunities
- Pay and working conditions at least at legal or industry minimum standards and are sufficient to provide decent living wages (DLW)
- Freedom of association and Collective bargaining
- Protection of children, as well as the workforce of suppliers and third-party contractors
- Prevention of all forms of harassment, including sexual harassment
- No forced or trafficked labour

**Occupational Health & Safety****1.9 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

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**1.9.1 Does your company have a Standard Operating Procedure (SOP) for Occupational Health & Safety?**

No

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**Waste Management****1.10b Does your company have a statement of intent to reduce, recycle, reuse and disposal based on the hazardous characteristics?**

No

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**Climate Change & Greenhouse Gas (GHG)****1.13 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?**

No

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## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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### 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Communication and/or engagement to transform the negative perception of palm oil
- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Engagement with peers and clients
- Promotion of CSPO through off product claims
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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### 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

1) Resources Website: [www.wazapalmoil.org](http://www.wazapalmoil.org)

2) WAZA Palm Oil Short Guide: <https://www.waza.org/priorities/sustainability/a-short-guide-sourcing-sustainable-palm-oil-at-your-zoo-and-aquarium/>