

Particulars

About Your Organisation

1.1 Member Name

Danone

1.2 Membership Number

4-0295-12-000-00

1.3 Membership Sector

Consumer Goods Manufacturers

1.4 Membership Category

Ordinary

1.5 Country

France

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- I own and operate oil palm estate(s) and/or palm oil mill(s)
- I represent a palm oil Independent Smallholder farmer Group
- I own and operate independent palm oil mills
- I own and operate independent palm kernel crushing plants - Processors and/or Traders
- I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- I am a social and human development NGO supporting the sustainable development of the palm oil industry

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Group wide operations and brands for Essential Dairy and Plant-based (EDP) and Specialised Nutrition (SN)

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Europe °,North America °,China,India,Malaysia,Indonesia,Africa °,Latin America °,Rest of the World °

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	49092.00
Total volume of crude palm kernel oil (tonnes)	385.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	19663.00
Total	69140.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	96
Palm kernel oil-based derivatives and fractions	4

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	19
North America	49
Malaysia	0
Indonesia	20
China	0
India	0
Latin America	1
Africa	6
Rest of World	5

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	2960.00	0.00	0.00	3051.00
Segregated (SG)	43646.00	385.00	0.00	16612.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	46606.00	385.00	0.00	19663.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	96
Certified Palm kernel oil-based derivatives and fractions	4

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

96.40%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

In 2014, Danone undertook to source 100% of its palm oil requirements from physically segregated sustainable palm oil suppliers certified by the Roundtable on Sustainable Palm Oil (RSPO) for the first time.

Danone works with Earthworm Foundation to ensure traceability of palm oil. In 2022, 88% of the palm oil sourced by Danone was certified Roundtable on Sustainable Palm Oil (RSPO) segregated (93% in 2021), 9% was certified RSPO Mass Balance (5% in 2021) and the remaining 3% was conventional palm oil sourced and used in Africa (2% in 2021).

The 5% decrease of RSPO segregated volumes compared to 2021 was largely caused by global supply chain disruption.

The 1% increase of conventional volumes versus 2021, are sourced from and used in Africa. In 2022 Danone Africa decreased volumes of Asian (certified) palm oil and increased the volumes of African produced palm, thus decreasing our reliance on imported palm oil. The conventional palm is sourced from and used locally in products for Ghana and Nigeria. We are also working with our local teams to ensure transition to RSPO certified facilities to be able to claim MB.

According to its most recent mill mapping over the first semester 2022, Danone maintained 98% traceability to plantation.

These initiatives were recognized by the CDP and enabled Danone to obtain for the fourth year in a row the highest score possible in the CDP Forests–Palm questionnaire for its transparency and its environmental performance in fighting deforestation. In addition, the Group continues to publish updated list of its palm oil direct suppliers and mills as well as the grievance process on its website.

Danone issued its Renewed Forest Policy in December 2022 committing to delivering verified deforestation and conversion free supply chains and moving towards a forest positive future. This policy applies to all materials Danone sources that are potentially linked to deforestation or land conversion, and has specific targets and timelines for five priority commodities: palm oil, soy, animal feed, cocoa, and paper & board. We have adopted the following commodity-specific commitments for palm oil:

- 100% RSPO Segregated or Independent Smallholder Credits for all our palm oil use by 2025;
- 100% traceability of palm oil to plantation by 2023;
- Top five direct suppliers will match our commitments by 2025.

2.6 Please estimate the regional sales volume distribution of your company's RSPO certified palm oil, palm kernel oil and related products (as declared in Question 2.4) in the following countries/regions:

Countries/Regions	Percentage
Europe	20
North America	51
Malaysia	0
Indonesia	21
China	0
India	0
Latin America	1
Africa	2
Rest of World	5

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2011

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2011

3.2.1 If the previous target year has not been met, please explain why.

-

3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2014

3.3.1 If the previous target year has not been met, please explain why.

In 2014, Danone undertook to source 100% of its palm oil requirements from physically segregated sustainable palm oil suppliers certified by the Roundtable on Sustainable Palm Oil (RSPO) for the first time.

Danone works with Earthworm Foundation to ensure traceability of palm oil. In 2022, 88% of the palm oil sourced by Danone was certified Roundtable on Sustainable Palm Oil (RSPO) segregated (93% in 2021), 9% was certified RSPO Mass Balance (5% in 2021) and the remaining 3% was conventional palm oil sourced and used in Africa (2% in 2021).

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 - 100% traceability of palm oil to plantation by 2023;
 - Top five direct suppliers will match our commitments by 2025.
-

3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2014

3.4.1 If the previous target year has not been met, please explain why.

In 2014, Danone undertook to source 100% of its palm oil requirements from physically segregated sustainable palm oil suppliers certified by the Roundtable on Sustainable Palm Oil (RSPO) for the first time. Danone works with Earthworm Foundation to ensure traceability of palm oil. In 2022, 88% of the palm oil sourced by Danone was certified Roundtable on Sustainable Palm Oil (RSPO) segregated (93% in 2021), 9% was certified RSPO Mass Balance (5% in 2021) and the remaining 3% was conventional palm oil sourced and used in Africa (2% in 2021).

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-

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Participation in RSPO Working Group or Task Forces
- Support Independent Smallholders (ISH)
- Contribute to the RSPO Smallholder Trainer Academy
- Financial contribution to the RSPO Smallholder Support Fund
- Direct investments in Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Direct/collective investments in conservation and restoration initiatives
- Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned
- Others

Other

Company palm commitments are integrated within the Renewed Forest Policy published last December 2022. Link here: <https://www.danone.com/content/dam/danone-corp/danone-com/about-us-impact/policies-and-commitments/en/2022/danone-renew-forest-policy-dec-2022.pdf>.

Danone is committed to delivering verified deforestation and conversion free supply chains across five priority commodities by 2025 and moving to a forest-positive future: palm oil, soy, animal feed, cocoa, and paper & board. We will address all forms of deforestation and land conversion, regardless of whether or not it occurs legally or illegally in production regions, in accordance with the definitions agreed within the Accountability Framework initiative (AFI). A commodity and/or regionally specific cut-off date is present for each commodity, with 31 December 2020 being used, at the latest, where a more specific agreement is not in place.

This commitment is embedded within its reframed sustainability journey 'Danone Impact journey'

<https://www.danone.com/fr/about-danone/sustainable-value-creation/danone-impact-journey.html>

Our strategy to achieve this includes:

1. Clean Supply Chains by 2025: Our supply chains will be fully traceable and verified deforestation- and conversion-free (for commodities in scope). For palm oil, we aim to achieve 100% RSPO Segregated or independent smallholder credits for palm oil by 2025 and 100% traceability of palm oil to plantation by 2023.

2. Responsible Suppliers by 2025: We will have cascaded Deforestation- and Conversion-Free commitments in line with our cut-off dates through our direct supply chain. The suppliers we source from will share and meet our commitments across their entire operations, not just for what they supply to us. For palm oil, we aim to have our top five direct suppliers match our commitments by 2025.

3. Regeneration by 2030: We will have supported landscape projects that protect and restore vital ecosystems, with a focus where relevant on strengthening farmer livelihoods. Partnerships and coalitions are central to our impact.

We will establish a monitoring, reporting, and verification system, with publicly available indicators of progress, grievances, and the steps taken to correct non-conformances. For instance, by disclosing supply chain details in Forest Policy Update, CDP Forest and Annual Report, palm plantation disclosure and continuing to publish the complete list of companies and mills supplying our business.

We will continue to work with our peers and producers to find effective and scalable solutions. For palm oil, collaboration will take place through understanding risks in emerging regions (e.g. Africa), and the routes for certified material sourcing; effective smallholder support programmes; and working with other palm oil users to promote strengthening their group-wide commitments and actions to become responsible suppliers. These efforts will extend across our sector through the Consumer Goods Forum's Forest Positive Coalition as well as through the commodity-specific channels (for instance Palm working group within CGF-FPC).

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on <https://rspo.org/members/shared-responsibility> or email the Shared Responsibility team at sharedresponsibility@rspo.org.

Information & Public Availability

1.1 Does your organisation have organisational management documents publicly-available?

Yes

Ethical Conduct & Human Rights

1.2 Does your organisation have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

1.2.1 Does the policy cover:

- Ethical conduct for contractors
- Ethical conduct for recruitment
- Respect of human rights, including for suppliers and sub-Contractors

Legal Compliance

1.3 Does your organisation comply with all applicable legal requirements?

Yes

1.4 Does your organisation require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts?

Yes

Complaints & Grievances

1.5 Does your organisation have a Grievance Mechanism that is accessible to all affected parties?

Yes

1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?

Yes

Land Use & FPIC

1.6 Does your organisation have a publicly-available policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the Palm Oil Supply chain?

Yes

1.6.1 Does your organisation have a procedure in place to identify legal, customary or user rights, and people entitled to compensation?

No

Smallholders

1.7 Does your organisation support oil palm smallholders (groups)?

Yes

1.7.1 Does your organisation report on the actions to support the inclusion of smallholders?

Yes

Labour & Labour Rights

1.8 Does your organisation have a publicly-available policy covering Labour & Labour Rights?

Yes

1.8.1 Does the policy cover:

- No discrimination and equal opportunities
- Pay and working conditions at least at legal or industry minimum standards and are sufficient to provide decent living wages (DLW)
- Freedom of association and Collective bargaining
- Protection of children, as well as the workforce of suppliers and third-party contractors
- Prevention of all forms of harassment, including sexual harassment
- No forced or trafficked labour

Occupational Health & Safety

1.9 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?

Yes

1.9.1 Does your organisation have a Standard Operating Procedure (SOP) for Occupational Health & Safety?

Yes

Waste Management

1.10a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?

Yes

1.10a.1 Is this plan implemented?

Yes

Water Management

1.11 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?

Yes

1.11.1 Is this plan implemented?

Yes

Energy Use

1.12 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?

Yes

1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?

Yes

Climate Change & Greenhouse Gas (GHG)

1.13 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?

Yes

Claims and labels

1.15 Does your organisation promote the use of off-product RSPO claims and labels?

No

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

Danone is committed to achieving verified Deforestation and conversion free supply chains by 2025 for key commodities including palm and to working together with peers and other key stakeholders to help eradicate forced labor. That said, we recognize the systemic challenges that remain prevalent in the palm oil industry and act to address these challenges (such as deforestation, worker rights, livelihood) and promote certified sustainable palm oil (CSPO).

To address these challenges, Danone has adopted the following commitments in its 2022 Renewed Forest Policy to promote CSPO:

- Clean Supply Chains by 2025: Our supply chains will be fully traceable and verified deforestation- and conversion-free (for commodities in scope). For palm oil, we aim to achieve 100% RSPO Segregated or independent smallholder credits for palm oil by 2025 and 100% traceability of palm oil to plantation by 2023.

-Responsible Suppliers by 2025: We will have cascaded Deforestation- and Conversion-Free commitments in line with our cut-off dates through our direct supply chain. The suppliers we source from will share and meet our commitments across their entire operations, not just for what they supply to us. For palm oil, we aim to have our top five direct suppliers match our commitments by 2025.

Additionally, we actively engage with peers, business partners and consumers to promote CSPO. We are a member of Consumer Goods Forum Forest Positive Coalition (as well as the Palm working group within CGF-FPC) which aims to take collective actions and accelerate a forest positive future and the role of certification such as RSPO is recognised as a key component of the coalition's approach. As a member of POIG, Danone supports the POIG recommendation on reviewing criteria. Furthermore, Danone supports RSPO efforts to reinforce its grievance process in case of noncompliance.

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Communication and/or engagement to transform the negative perception of palm oil
- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Engagement with peers and clients
- Promotion of CSPO through off product claims
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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3. Regeneration by 2030: We will have supported landscape projects that protect and restore vital ecosystems, with a focus where relevant on strengthening farmer livelihoods. Partnerships and coalitions are central to our impact.

We have also upgraded the Danone Sustainability Principles in 2022, which firmly include the land rights of communities and indigenous peoples in the standards all employees and suppliers must uphold as well as a Deforestation & Conversion Free commitment for their operations and supply chains that aligns with FPIC (Free, Prior Informed, Content), NDPE (No Deforestation, No Peat, No Exploitation) requirements and with the Accountability Framework Initiative.

Additionally, we actively engage with peers, business partners and consumers to promote sustainable palm oil. We are a member of Consumer Goods Forum Forest Positive Coalition (as well as the Palm working group within CGF-FPC) which aims to take collective actions and accelerate a forest positive future and the role of certification such as RSPO is recognised as a key component of the coalition's approach. As a member of POIG, Danone supports the POIG recommendation on reviewing criteria. Furthermore, Danone supports RSPO efforts to reinforce its grievance process in case of noncompliance.

1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

Danone Impact Journey : <https://www.danone.com/fr/about-danone/sustainable-value-creation/danone-impact-journey.html>

Danone Renewed Forest Policy:

<https://www.danone.com/content/dam/danone-corp/danone-com/about-us-impact/policies-and-commitments/en/2022/danone-renew-forest-policy-dec-2022.pdf>

Danone Universal Registration document 2022

<https://www.danone.com/content/dam/danone-corp/danone-com/investors/fr-all-publications/2022/registrationdocuments/danoneurd2022fr.pdf>

Danone Palm mill & plantation list:

<https://www.danone.com/content/dam/danone-corp/danone-com/about-us-impact/policies-and-commitments/en/2022/danone-palm-oil-suppliers-and-mills-h22021.pdf>

Danone Annual Forest Update (2021/2022):

<https://www.danone.com/content/dam/danone-corp/danone-com/about-us-impact/policies-and-commitments/en/2022/forest-update-on-key-categories-2021-data.pdf>

Danone Human Rights Policy:

<https://www.danone.com/content/dam/danone-corp/danone-com/about-us-impact/policies-and-commitments/en/2022/danone-human-rights-policy-2022.pdf>

Health & Safety :

https://ec.europa.eu/employment_social/empl_portal/transnational_agreements/Danone_H&S%20Stress_EN.pdf

> Danone packaging policy

https://www.danone.com/content/dam/danone-corp/danone-com/investors/en-sustainability/en-policies/planet/circular-economy/Danone_Packaging_Policy.pdf

Danone Water Policy:

<https://www.danone.com/content/dam/danone-corp/danone-com/about-us-impact/policies-and-commitments/en/2020/danone-water-policy-2020.pdf>

Danone Sustainability Principles:

<https://www.danone.com/content/dam/danone-corp/danone-com/about-us-impact/policies-and-commitments/en/2022/dsp-2022-implementation-business-partners.pdf>

Danone Ethics line:

<https://www.danone.ie/contact-us/danone-ethics.html>