Particulars

About Your Organisation

1.1 Member Name
Harlan Bakeries, LLC
1.2 Membership Number
4-0965-17-000-00
1.3 Membership Sector
Consumer Goods Manufacturers
1.4 Membership Category
Ordinary
1.5 Country
United States
2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?
Yes
2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).
I own and operate oil palm estate(s) and/or palm oil mill(s)
I represent a palm oil Independent Smallholder farmer Group
I own and operate independent palm oil mills
I own and operate independent palm kernel crushing plants - Processors and/or Traders
I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
I am a refiner of palm oil or palm kernel oil - Processors and/or Traders Lors a processor of intermediate (P2P) palm oil palm kernel oil or related fractions/denivatives. Processors and/or Traders
I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
I am a social and human development NGO supporting the sustainable development of the palm oil industry

Particulars Page 1/1

Consumer Goods Manufacturers

1.	O	perational	Pr	ofil	le
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1.1 Please state your company's main activity within the palm oil supply chain.
✓ Food Good Manufacturer - own brand
✓ Food Good Manufacturer - third-party brand
Home & Personal Care Good Manufacturer - own brand
Home & Personal Care Good Manufacturer - third-party brand
Ingredient Manufacturers
☐ Biofuels
Other
Other
<u>-</u>

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Harlan Bakeries - US, LLC Harlan Bakeries - KF, LLC Apple Valley Foods - US, Inc. Apple Valley Foods, Inc. - Nova Scotia, CAN Harlan Bakeries - Edmonton, Inc. CAN

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

North America â°

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	107399.52
Total volume of crude palm kernel oil (tonnes)	61.70
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.14
Total	107461.36

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	90
Palm kernel oil-based derivatives and fractions	10

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	0
North America	100
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Palm Kernel	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	107399.52	61.70	0.00	0.14
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	107399.52	61.70	0.00	0.14

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	90
Certified Palm kernel oil-based derivatives and fractions	10

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

100.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

Currently, 100% of palm or palm containing ingredients purchased are CSPO mass balance.

 $2.6\ Please\ estimate\ the\ regional\ sales\ volume\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ 2.4)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	0
North America	100
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2015
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2015
3.2.1 If the previous target year has not been met, please explain why.
Harlan Bakeries is already using CSPO in all palm containing items we produce.
3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.
2015
3.3.1 If the previous target year has not been met, please explain why.
Harlan Bakeries is already using CSPO in all palm containing items we produce.
3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.
2015
3.4.1 If the previous target year has not been met, please explain why.Harlan Bakeries is already using CSPO in all palm containing items we produce.

4. Trademark Use

4.1 Does your company use of plan to use the KSTO Trademark in own-brand products:
No
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products
☐ Challenging reputation of palm oil
Confusion among end-consumers
✓ Costs of changing labels
☐ Difficulty of applying for RSPO Trademark
✓ Lack of customer demand
Limited label space
Low consumer awareness
✓ Low usage of palm oil
Risk of supply disruption
Others
Others

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)	
Participation in RSPO Working Group or Task Forces	
Support Independent Smallholders (ISH)	
Contribute to the RSPO Smallholder Trainer Academy	
Financial contribution to the RSPO Smallholder Support Fund	
Direct investments in Smallholder Certification projects	
Involvement/direct investments in Jurisdictional/Landscape approach	
Direct/collective investments in conservation and restoration initiatives	
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives	
Allocating FTE to promote the production or consumption of certified sustainable oil palm products	
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts	
No activities planned	
Others	
Other	
<u>-</u>	

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

Information & Public Availability 1.1 Does your organisation have organisational management documents publicly-available? No **Ethical Conduct & Human Rights** 1.2 Does your organisation have a publicly-available Policy covering Ethical Conduct & Human Rights? No **Legal Compliance** 1.3 Does your organisation comply with all applicable legal requirements? Yes 1.4 Does your organisation require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts? Yes **Complaints & Grievances** 1.5 Does your organisation have a Grievance Mechanism that is accessible to all affected parties? Yes 1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System? Yes

Shared Responsibility Page 1/4

Land Use & FPIC

Informed Consent (FPIC) in the Palm Oil Supply chain?

No

Smallholders

1.7 Does your organisation support oil palm smallholders (groups)?

No

Labour & Labour Rights

1.8 Does your organisation have a publicly-available policy covering Labour & Labour Rights?

No

Occupational Health & Safety

1.9 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?

Yes

1.9.1 Does your organisation have a Standard Operating Procedure (SOP) for Occupational Health & Safety?

Yes

1.6 Does your organisation have a publicly-available policy covering Commitment to respect Free Prior and

Shared Responsibility Page 2/4

Waste Management

1.10a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?
Yes
1.10a.1 Is this plan implemented?
Yes
Water Management
1.11 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?
No
Energy Use
1.12 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?
No
Climate Change & Greenhouse Gas (GHG)
1.13 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?
No

Shared Responsibility Page 3/4

Claims and labels

 ${\bf 1.15\ Does\ your\ organisation\ promote\ the\ use\ of\ off-product\ RSPO\ claims\ and\ labels?}$

No

Shared Responsibility Page 4/4

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?		
	Awareness of RSPO in the market	
	Difficulties in the certification process	
	Certification of smallholders	
	Competition with non-RSPO members	
	High costs in achieving or adhering to certification	
	Human rights issues	
\checkmark	Insufficient demand for RSPO-certified palm oil	
\checkmark	Low usage of palm oil	
	Reputation of palm oil in the market	
	Reputation of RSPO in the market	
\checkmark	Supply issues	
\checkmark	Traceability issues	
	No challenges faced	
	Others	
	In addition to the actions already reported in this ACOP report, what other ways has your company supported vision of the RSPO to transform markets to make sustainable palm oil the norm?	
	Communication and/or engagement to transform the negative perception of palm oil	
Y	Engagement with business partners or consumers on the use of CSPO	
	Engagement with government agencies	
Y	Engagement with peers and clients	
	Promotion of CSPO through off product claims	
	Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations	
	Promotion of physical CSPO	
	Providing funding or support for CSPO development efforts	
	Research & Development support	
	Stakeholder engagement	
	No actions taken	
	Others	
Otł	ners	
-		
	If your company has any other publicly-available reports or information regarding its palm oil-related policies	

and activities, please provide the links here

Harlan Bakeries is a privately held LLC and not subject to the same reporting as publicly held corporations. However, we are making strides in establishing many of the ESG related policies and programs and we also report information to our customers as requested.

Page 1/1 Challenges & Support