## **Particulars**

About Your	Organisation
1.1 Member	Name
Jin Lee (Oil M	Mills) Sdn Bhd
1.2 Members	ship Number
2-0830-18-00	0-00
1.3 Members	ship Sector
Palm Oil Proc	essors and/or Traders
1.4 Members	ship Category
Ordinary	
1.5 Country	
Malaysia	
2.0 Does you derivatives o	r company or organisation produce, process, consume or sell any palm oil or any products containing f palm oil?
Yes	
Multiple sele will be requir	dect all description(s) that describe the palm oil-related activities of your company or organisation.  Compared to complete the relevant ACOP section based on your selection(s).  Separate oil palm estate(s) and/or palm oil mill(s)  The palm oil Independent Smallholder farmer Group
	perate independent palm oil mills
_	operate independent palm kernel crushing plants - Processors and/or Traders
	roker palm oil, palm kernel oil or related products - Processors and/or Traders
_	er of palm oil or palm kernel oil - Processors and/or Traders
_	essor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
	distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
3rd party co	are final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by ontractors - Consumer Goods Manufacturers
I retail final	consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
I operate fo	od retail outlets that use palm oil, palm kernel oil or related products - Retailers
I am a cons	ervation and environmental NGO supporting the sustainable development of the palm oil industry
I am a socia	al and human development NGO supporting the sustainable development of the palm oil industry

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## **Processors & Traders**

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.
Refiner of CPO and PKO
Palm Kernel Crusher
Trader with Physical Possession
Trader without Physical Possession
Integrated Refiner-Trader-Processor
Intermediate Products Producer
Power, Energy and Biofuel Processor
Animal Feed Producer
Oleochemicals Producer
Distribution & Logistics
Other
Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

 $2.1\ Please\ include\ details\ of\ all\ certified\ and\ uncertified\ operations\ using\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products,\ owned\ and/or\ managed\ by\ the\ member\ and/or\ all\ entities\ that\ belong\ to\ the\ group.$ 

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### 2.2 Volumes of uncertified and certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes	
Crude palm oil, including derivatives refined from CPO (tonnes)	0.00	
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	120275.75	
Crude palm kernel expeller (tonnes)	131477.37	
Total	251753.12	

### 2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00
Mass Balance (MB)	0.00	28830.95	0.00
Segregated (SG)	0.00	20573.11	0.00
Identity Preserved (IP)	0.00	0.00	0.00
Total	0.00	49404.06	0.00

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2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your
company's certified palm oil, palm kernel oil and related products uptake is:

19.62%
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2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	
Europe	0
North America	0
Malaysia	100
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

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### 3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?
2018
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2018
3.2.1 If the previous target year has not been met, please explain why.
3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.
2030
3.3.1 If the previous target year has not been met, please explain why.
3.4 Year expected to only source RSPO-certified palm oil and oil palm products.
2030
3.4.1 If target has not been met, please explain why.
RSPO-certified supply is limited, and it will be very challenging to source 100% RSPO material as not every producer is certified.
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
We only operate in Malaysia and the commitments cover our area of operations.

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### 4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
Participation in RSPO Working Group or Task Forces
Support Independent Smallholders (ISH)
Contribute to the RSPO Smallholder Trainer Academy
Financial contribution to the RSPO Smallholder Support Fund
Direct investments in Smallholder Certification projects
Involvement/direct investments in Jurisdictional/Landscape approach
☐ Direct/collective investments in conservation and restoration initiatives
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
Allocating FTE to promote the production or consumption of certified sustainable oil palm products
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
✓ No activities planned
Others
Other -

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### **Shared Responsibility**

Yes

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

Information & Public Availability 1.1 Does your organisation have organisational management documents publicly-available? No **Ethical Conduct & Human Rights** 1.2 Does your organisation have a publicly-available Policy covering Ethical Conduct & Human Rights? Yes 1.2.1 Does the policy cover: Ethical conduct for contractors Ethical conduct for recruitment Respect of human rights, including for suppliers and sub-Contractors Legal Compliance 1.3 Does your organisation comply with all applicable legal requirements? Yes 1.4 Does your organisation require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts? Yes Complaints & Grievances 1.5 Does your organisation have a Grievance Mechanism that is accessible to all affected parties? Yes 1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?

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### Land Use & FPIC

Informed Consent (FPIC) in the Palm Oil Supply chain?
No
Smallholders
1.7 Does your organisation support oil palm smallholders (groups)?
No
Labour & Labour Rights
1.8 Does your organisation have a publicly-available policy covering Labour & Labour Rights?
Yes
1.8.1 Does the policy cover:
✓ No discrimination and equal opportunities
Y Pay and working conditions at least at legal or industry minimum standards and are sufficient to provide decent living wages (DLW)
▼ Freedom of association and Collective bargaining
✓ Protection of children, as well as the workforce of suppliers and third-party contractors
Prevention of all forms of harassment, including sexual harassment
✓ No forced or trafficked labour
Occupational Health & Safety
1.9 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?
Yes
1.9.1 Does your organisation have a Standard Operating Procedure (SOP) for Occupational Health & Safety?
Yes

1.6 Does your organisation have a publicly-available policy covering Commitment to respect Free Prior and

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### Waste Management

1.10a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?
Yes
1.10a.1 Is this plan implemented?
Yes
Water Management
$1.11\ Does\ your\ organisation\ have\ a\ water\ management\ plan\ to\ promote\ efficient\ use\ and\ continued\ availability\ of\ water\ sources?$
Yes
1.11.1 Is this plan implemented?
Yes
Energy Use
1.12 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?
Yes
1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?
Yes
Climate Change & Greenhouse Gas (GHG)
1.13 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?
No

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### Claims and labels

 ${\bf 1.15\ Does\ your\ organisation\ promote\ the\ use\ of\ off-product\ RSPO\ claims\ and\ labels?}$ 

No

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# **Challenges and Support**

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
✓ Supply issues
✓ Traceability issues
No challenges faced
✓ Others
Others
Well-known food brands have long-term commitments to purchasing sustainably-sourced material.
However, they are finding ways to get around procuring RSPO-certified material, by creating their own standards, which may not be as comprehensive, well-reviewed or reputable as the RSPO.
This is a significant challenge for producers like us, who are committed to supplying RSPO products, but have found that buyers are openly switching away from the recognized industry standard.
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Communication and/or engagement to transform the negative perception of palm oil
Engagement with business partners or consumers on the use of CSPO
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies  Engagement with government agencies
Engagement with government agencies
Engagement with government agencies Engagement with peers and clients
Engagement with government agencies  Engagement with peers and clients  Promotion of CSPO through off product claims
Engagement with government agencies  Engagement with peers and clients  Promotion of CSPO through off product claims  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
<ul> <li>Engagement with government agencies</li> <li>Engagement with peers and clients</li> <li>Promotion of CSPO through off product claims</li> <li>Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations</li> <li>Promotion of physical CSPO</li> </ul>
Engagement with government agencies  Engagement with peers and clients  Promotion of CSPO through off product claims  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  Promotion of physical CSPO  Providing funding or support for CSPO development efforts
Engagement with government agencies  Engagement with peers and clients  Promotion of CSPO through off product claims  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  Promotion of physical CSPO  Providing funding or support for CSPO development efforts  Research & Development support
<ul> <li>Engagement with government agencies</li> <li>Engagement with peers and clients</li> <li>Promotion of CSPO through off product claims</li> <li>Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations</li> <li>Promotion of physical CSPO</li> <li>Providing funding or support for CSPO development efforts</li> <li>Research &amp; Development support</li> <li>★ Stakeholder engagement</li> </ul>
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