Particulars

About Your Orga	nisation
1.1 Member Name	
PERSAN, S.A.	
1.2 Membership N	umber
4-0888-17-000-00	
1.3 Membership S	ector
Consumer Goods M	anufacturers
1.4 Membership C	ategory
Ordinary	
1.5 Country	
Spain	
derivatives of palm	pany or organisation produce, process, consume or sell any palm oil or any products containing n oil?
Yes 2.1 Please select al Multiple selections	
Yes 2.1 Please select al Multiple selections will be required to	I description(s) that describe the palm oil-related activities of your company or organisation.
Yes 2.1 Please select al Multiple selections will be required to I own and operate	I description(s) that describe the palm oil-related activities of your company or organisation. So are allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s).
Yes 2.1 Please select al Multiple selections will be required to I own and operate I represent a palm	I description(s) that describe the palm oil-related activities of your company or organisation. So are allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s)
Yes 2.1 Please select al Multiple selections will be required to I own and operate I represent a palm I own and operate	I description(s) that describe the palm oil-related activities of your company or organisation. Sare allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s) oil Independent Smallholder farmer Group
Yes 2.1 Please select al Multiple selections will be required to I own and operate I own and operate I own and operate I own and operate	I description(s) that describe the palm oil-related activities of your company or organisation. Sare allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s) oil Independent Smallholder farmer Group independent palm oil mills
Yes 2.1 Please select al Multiple selections will be required to I own and operate I represent a palm I own and operate I own and operate I trade or broker p	I description(s) that describe the palm oil-related activities of your company or organisation. Sare allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s) oil Independent Smallholder farmer Group independent palm oil mills independent palm kernel crushing plants - Processors and/or Traders
Yes 2.1 Please select al Multiple selections will be required to I own and operate I represent a palm I own and operate I own and operate I trade or broker p I am a refiner of p	I description(s) that describe the palm oil-related activities of your company or organisation. Sare allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s) oil Independent Smallholder farmer Group independent palm oil mills independent palm kernel crushing plants - Processors and/or Traders alm oil, palm kernel oil or related products - Processors and/or Traders
Yes 2.1 Please select al Multiple selections will be required to I own and operate I represent a palm I own and operate I own and operate I trade or broker p I am a refiner of p I am a processor of	I description(s) that describe the palm oil-related activities of your company or organisation. Is are allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s) oil Independent Smallholder farmer Group independent palm oil mills independent palm kernel crushing plants - Processors and/or Traders alm oil, palm kernel oil or related products - Processors and/or Traders alm oil or palm kernel oil - Processors and/or Traders
Yes 2.1 Please select al Multiple selections will be required to I own and operate I represent a palm I own and operate I own and operate I trade or broker p I am a refiner of p I am a processor o I am a B2B distribute	I description(s) that describe the palm oil-related activities of your company or organisation. It description are allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s) oil Independent Smallholder farmer Group independent palm oil mills independent palm kernel crushing plants - Processors and/or Traders alm oil, palm kernel oil or related products - Processors and/or Traders alm oil or palm kernel oil - Processors and/or Traders fintermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
Yes 2.1 Please select al Multiple selections will be required to I own and operate I represent a palm I own and operate I own and operate I trade or broker p I am a refiner of p I am a processor o I am a B2B distrib I manufacture fina 3rd party contractor	I description(s) that describe the palm oil-related activities of your company or organisation. It is are allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s) oil Independent Smallholder farmer Group independent palm oil mills independent palm kernel crushing plants - Processors and/or Traders alm oil, palm kernel oil or related products - Processors and/or Traders fintermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders autor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
Yes 2.1 Please select al Multiple selections will be required to I own and operate I represent a palm I own and operate I own and operate I trade or broker p I am a refiner of p I am a B2B distrib I manufacture fina 3rd party contracto I retail final consu	I description(s) that describe the palm oil-related activities of your company or organisation. It is are allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s) oil Independent Smallholder farmer Group independent palm oil mills independent palm wernel crushing plants - Processors and/or Traders alm oil, palm kernel oil or related products - Processors and/or Traders alm oil or palm kernel oil - Processors and/or Traders fintermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders alto or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders alto or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders alto or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders alto or wholesaler of palm oil, palm kernel oil or related products. This includes products manufactured by the consumer Goods Manufacturers
Yes 2.1 Please select al Multiple selections will be required to I own and operate I represent a palm I own and operate I own and operate I trade or broker p I am a refiner of p I am a processor o I am a B2B distrib I manufacture fina 3rd party contracte I retail final consu	I description(s) that describe the palm oil-related activities of your company or organisation. It is are allowed, and not limited to the primary sector of the member's RSPO membership. You complete the relevant ACOP section based on your selection(s). oil palm estate(s) and/or palm oil mill(s) oil Independent Smallholder farmer Group independent palm oil mills independent palm kernel crushing plants - Processors and/or Traders alm oil, palm kernel oil or related products - Processors and/or Traders alm oil or palm kernel oil - Processors and/or Traders fintermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders tutor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers mer (B2C) products containing palm oil, palm kernel oil or related products - Retailers

Particulars Page 1/1

Consumer Goods Manufacturers

	1. O	perational	Profile
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1.1 Please state your company's main activity within the palm oil supply chain.		
Food Good Manufacturer - own brand		
Food Good Manufacturer - third-party brand		
Home & Personal Care Good Manufacturer - own brand		
✓ Home & Personal Care Good Manufacturer - third-party brand		
Ingredient Manufacturers		
Biofuels		
Other		
Other		
-		

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

may lead to suspension or termination of RSPO membership.
2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership
-
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?
Europe â°
DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:
an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	0.00
Total volume of crude palm kernel oil (tonnes)	0.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	16750.00
Total	16750.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	0
Palm kernel oil-based derivatives and fractions	100

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	100
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	262.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	0.00	2254.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	2516.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	100

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

15.02%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

 $2.6\ Please\ estimate\ the\ regional\ sales\ volume\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ 2.4)\ in\ the\ following\ countries/regions:$

100
0
0
0
0
0
0
0
0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2017
3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?
Yes
3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?
Yes
3.6.2 When do you expect all products manufactured on behalf of other companies to only contain RSPO-certified sustainable palm oil and palm oil products?
2030

5. Actions for Next Reporting Period

cor	sumption of certified sustainable palm oil (CSPO)
	Participation in RSPO Working Group or Task Forces
	Support Independent Smallholders (ISH)
	Contribute to the RSPO Smallholder Trainer Academy
	Financial contribution to the RSPO Smallholder Support Fund
	Direct investments in Smallholder Certification projects
	Involvement/direct investments in Jurisdictional/Landscape approach
	Direct/collective investments in conservation and restoration initiatives
	Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
	Allocating FTE to promote the production or consumption of certified sustainable oil palm products
	Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
\mathbf{V}	No activities planned
	Others
Oth	ner

5.1 Please outline activities that your company will take in the coming year to promote the production or

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

Information & Public Availability 1.1 Does your organisation have organisational management documents publicly-available? No **Ethical Conduct & Human Rights** 1.2 Does your organisation have a publicly-available Policy covering Ethical Conduct & Human Rights? No Legal Compliance 1.3 Does your organisation comply with all applicable legal requirements? Yes 1.4 Does your organisation require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts? Yes **Complaints & Grievances** 1.5 Does your organisation have a Grievance Mechanism that is accessible to all affected parties? Yes 1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System? Yes

Shared Responsibility Page 1/4

Land Use & FPIC

1.6 Does your organisation have a publicly-available policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the Palm Oil Supply chain?
No
Smallholders
1.7 Does your organisation support oil palm smallholders (groups)?
No
Labour & Labour Rights
1.8 Does your organisation have a publicly-available policy covering Labour & Labour Rights?
No
Occupational Health & Safety
1.9 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?
No
1.9.1 Does your organisation have a Standard Operating Procedure (SOP) for Occupational Health & Safety?
Yes

Shared Responsibility Page 2/4

Waste Management

1.10a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?
Yes
1.10a.1 Is this plan implemented?
Yes
Water Management
1.11 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?
Yes
1.11.1 Is this plan implemented?
Yes
Energy Use
1.12 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?
Yes
1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?
Yes
Climate Change & Greenhouse Gas (GHG)
1.13 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?
No

Shared Responsibility Page 3/4

Claims and labels

 ${\bf 1.15\ Does\ your\ organisation\ promote\ the\ use\ of\ off-product\ RSPO\ claims\ and\ labels?}$

No

Shared Responsibility Page 4/4

Challenges and Support

sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
Traceability issues
No challenges faced
✓ Others
Others Currently, not all palm oil based derivatives, which we are using, have a sustainable option on the market; therefore we will have to cover them with RSPO credits. In addition, the sustainable consumer products have an extra cost that not all customers, or final consumers, are willing to afford it.
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported
the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Communication and/or engagement to transform the negative perception of palm oil
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement
Communication and/or engagement to transform the negative perception of palm oil Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken

Challenges & Support Page 1/2

 $1.3\ If\ your\ company\ has\ any\ other\ publicly-available\ reports\ or\ information\ regarding\ its\ palm\ oil-related\ policies\ and\ activities,\ please\ provide\ the\ links\ here$

Challenges & Support Page 2/2