### **Particulars**

# **About Your Organisation** 1.1 Member Name Palsystem Consumer's Co-operative Union 1.2 Membership Number 3-0122-21-000-00 1.3 Membership Sector Retailers 1.4 Membership Category Ordinary 1.5 Country Japan 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil? Yes 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s). I own and operate oil palm estate(s) and/or palm oil mill(s) I represent a palm oil Independent Smallholder farmer Group I own and operate independent palm oil mills I own and operate independent palm kernel crushing plants - Processors and/or Traders I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders I am a refiner of palm oil or palm kernel oil - Processors and/or Traders I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers ✓ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry

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I am a social and human development NGO supporting the sustainable development of the palm oil industry

## Retailers

1. Opera	ntional Profile
	ase state your company's main activity(ies) within the palm oil supply chain. Please select all options that o your operations.
✓ Reta	il - with own brand products
Reta	il - without own brand products
Food	d service providers
Reta	il wholesalers
Othe	ar and a second and
Other	
_	
RŠPO t without may lea 2.1 Plea owned	ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the o accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports at to suspension or termination of RSPO membership.  ase list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are and/or managed by the member, including those under Group Membership
Palsyste Pal Brea	em Consumers Co-operrative Union and Corporation
2.1.1 In	which markets does your company sell goods with palm oil and oil palm products?
Rest of	the World â°
	nond a
	In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil supply chain can now choose to report palm oil and palm oil product volumes on:

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2.2 Total volume of uncertified and certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Tonnes
Total volume of crude palm oil (tonnes)	183.80
Total volume of crude palm kernel oil (tonnes)	56.10
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.00
Total	239.90

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	0
Palm kernel oil-based derivatives and fractions	0

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	100

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2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	9.00	1.40	0.00	0.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	44.50	0.90	0.00	0.00
Total	53.50	2.30	0.00	0.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:

23.26%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

NA (We have no additional information.)

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# $2.6\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ RT.2.4)\ in\ the\ following\ countries/regions:$

Percentage
0
0
0
0
0
0
0
0
100

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## 3. TimeBound Plan

oil products in own-brand products
2020
3.1.1 If the previous target year has not been met, please explain why.
NA (The target year has been met.)
3.2 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products.
2020
3.2.1 If the previous target year has not been met, please explain why.
NA (The target year has been met.)
3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.
2020
3.3.1 If the previous target year has not been met, please explain why.
NA (The target year has been met.)
3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
NA (We operate only in Japan.)

3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm

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4. Trade	emark Use
4.1 Do	es your company use or plan to use the RSPO Trademark in own-brand products?
Yes	
4.2 Ple	ase select the countries where your company uses or intends to use the Trademark
Japan	
4.2.1 W	Which year did your company begin (or expects to begin) using the RSPO Trademark
2020	

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## 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
Participation in RSPO Working Group or Task Forces
☐ Support Independent Smallholders (ISH)
Contribute to the RSPO Smallholder Trainer Academy
Financial contribution to the RSPO Smallholder Support Fund
Direct investments in Smallholder Certification projects
☐ Involvement/direct investments in Jurisdictional/Landscape approach
☐ Direct/collective investments in conservation and restoration initiatives
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
Allocating FTE to promote the production or consumption of certified sustainable oil palm products
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
☐ No activities planned
✓ Others
Other
Publicize certified palm oil to consumers.  Take action to encourage the switch from uncertified to certified oil.

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## **Shared Responsibility**

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

Information & Public Availability 1.1 Does your organisation have organisational management documents publicly-available? Yes **Ethical Conduct & Human Rights** 1.2 Does your organisation have a publicly-available Policy covering Ethical Conduct & Human Rights? No **Legal Compliance** 1.3 Does your organisation comply with all applicable legal requirements? Yes 1.4 Does your organisation require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts? Yes **Complaints & Grievances** 1.5 Does your organisation have a Grievance Mechanism that is accessible to all affected parties? Yes 1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System? Yes

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### Land Use & FPIC

1.6 Does your organisation have a publicly-available policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the Palm Oil Supply chain?
No
Smallholders
1.7 Does your organisation support oil palm smallholders (groups)?
No
Labour & Labour Rights
1.8 Does your organisation have a publicly-available policy covering Labour & Labour Rights?
No
Occupational Health & Safety
1.9 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?
No
1.9.1 Does your organisation have a Standard Operating Procedure (SOP) for Occupational Health & Safety?
Voc

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### Waste Management

1.10a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?
Yes
1.10a.1 Is this plan implemented?
Yes
Water Management
1.11 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?
No
Energy Use
1.12 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?
Yes
1.12.1 Are there records of implementation of the plan ie. monitoring and reporting?
Yes
Climate Change & Greenhouse Gas (GHG)
1.13 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?
Yes

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### Claims and labels

 ${\bf 1.15\ Does\ your\ organisation\ promote\ the\ use\ of\ off-product\ RSPO\ claims\ and\ labels?}$ 

Yes

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## **Challenges and Support**

sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
✓ Awareness of RSPO in the market
✓ Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
✓ High costs in achieving or adhering to certification
Human rights issues
☐ Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
✓ Traceability issues
No challenges faced
Others
Others
-
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Communication and/or engagement to transform the negative perception of palm oil
✓ Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Engagement with government agencies  Engagement with peers and clients
Engagement with peers and clients
<ul> <li>Engagement with peers and clients</li> <li>Promotion of CSPO through off product claims</li> </ul>
<ul> <li>□ Engagement with peers and clients</li> <li>□ Promotion of CSPO through off product claims</li> <li>□ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations</li> </ul>
<ul> <li>Engagement with peers and clients</li> <li>Promotion of CSPO through off product claims</li> <li>Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations</li> <li>Promotion of physical CSPO</li> </ul>
<ul> <li>Engagement with peers and clients</li> <li>Promotion of CSPO through off product claims</li> <li>Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations</li> <li>Promotion of physical CSPO</li> <li>Providing funding or support for CSPO development efforts</li> </ul>
<ul> <li>□ Engagement with peers and clients</li> <li>□ Promotion of CSPO through off product claims</li> <li>□ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations</li> <li>□ Promotion of physical CSPO</li> <li>□ Providing funding or support for CSPO development efforts</li> <li>□ Research &amp; Development support</li> </ul>
Engagement with peers and clients  Promotion of CSPO through off product claims  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  Promotion of physical CSPO  Providing funding or support for CSPO development efforts  Research & Development support  Stakeholder engagement
Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken
Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken Others
Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken Others

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