### Particulars

### **About Your Organisation**

### 1.1 Member Name

Robeco Institutional Asset Management B.V

### 1.2 Membership Number

5-0021-19-000-00

### **1.3 Membership Sector**

Banks and Investors

### 1.4 Membership Category

Ordinary

### 1.5 Country

Netherlands

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

No

# 2.2 Please select all the sectors that best describe the business activities of your company or organisation, including your primary RSPO membershop sector. You may select multiple sectors and will be required to complete the ACOP form for the relevant sectors

I am a bank or financial institution that finances or supports companies or organisations that produce or manufacture palm oil, palm kernel oil or related products

I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry

- I am a social and human development NGO supporting the sustainable development of the palm oil industry
- I am an Affiliate member of the RSPO, indirectly involved in the palm oil industry

### **Bank & Investors**

### **1. Operational Profile**

1.1 Please state your company's main activity(ies) within palm oil-related financing. Please select all applicable option(s).

Corporate / Commercial Banking

- Trade Finance
- Private Banking
- Investment / Equity
- Debt / Capital Market
- Other

Other

-

### 2. Operations in Palm Oil

### 2.1 What types of financial services does your company provide to the palm oil industry?

- Trade Solutions
- Lending/Loans
- Leasing
- Treasury Products
- Cash Management Products
- Investments
- Insurance
- Other

Other

2.2 For your company's palm oil-related activities, which geographic region(s) do you operate in?

- Worldwide
- Africa
- Europe
- North America
- South America
- Middle East
- China
- India
- Indonesia
- Malaysia
- Oceania
- Rest of Asia

### 3. Palm Oil Policy and Progress

3.1 Does your company have a lending or investment policy on palm oil?

Yes
3.2 Which supply chain sectors does your palm oil policy cover?
Growers
Traders
Processors
Consumer Goods Manufacturers
Retailers
Others
Others
_
3.3 Does your policy on palm oil make a specific reference to RSPO-certified sustainable palm oil and oil palm products, and/or RSPO certification?
Yes
3.4 Does your company have a policy that requires all your palm oil clients to be RSPO members?
Yes
3.5 Does your company require your clients to have a public TimeBound Plan for 100% RSPO certification or uptake?
Yes
3.6 When do you expect to require all your Grower clients to be RSPO certified?
2025
3.7 When do you expect to require your clients in all other sectors to be RSPO certified?

N/A

#### 3.8 Which regions do the above commitments cover?

- Worldwide
- Africa
- Europe
- North America
- South America
- Middle East
- China
- India
- Indonesia
- Malaysia
- Oceania
- Rest of Asia

### 3.9 What measures do you take if a client is not meeting the requirements of your policy on palm oil?

For regular strategies Robeco excludes palm oil companies that are not members of the RSPO or have 50% or less of their plantations RSPO certified. The remaining palm oil producing companies are part of an engagement program where Robeco requires them to make progress towards full RSPO certification and addresses potential controversies and breaches of the UN Global compact. Palm oil producing companies that do not reach 80% RSPO certified plantations by 31 December 2024 will then be excluded.

With our engagement we encourage companies to achieve 100% RSPO certification within the required timelines or sooner in case that is feasible.

### 3.10 Do you proactively engage with your clients to support and join the RSPO?

Yes

## 3.11 Did members of your company participate in RSPO working groups and/or taskforces during the reporting period?

Yes

**3.12** Does your company have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?

#### Yes

## 3.13 What other activities have your company undertaken to promote RSPO-certified sustainable palm oil and oil palm products during the reporting period?

Robeco actively engages with all palm oil producing companies in our investment portfolios that have less than 80% of their plantations RSPO certified as well as advocating for no deforestation and responsible stakeholder management through its broader engagement work with soft commodity companies and its sovereign engagement efforts with Indonesia. Besides this, Robeco has contributed to the development of the Zoological society of London's Sustainability Policy Transparency Toolkit (ZSL-SPOTT) palm oil benchmark as a member of its Technical Advisory Group.

Finally, we regular participate in webinars/events to promote sustainable palm oil / increase awareness amongst financial institutions and other stakeholders on sustainable palm oil /the RSPO (eg. together with WWF).

### 4. Actions for Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Participation in RSPO Working Group or Task Forces
- Support Independent Smallholders (ISH)
- Contribute to the RSPO Smallholder Trainer Academy
- Financial contribution to the RSPO Smallholder Support Fund
- Direct investments in Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Direct/collective investments in conservation and restoration initiatives
- Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned
- ✓ Others

Other

In the coming years, we will continue our engagement with palm oil producers to promote them to increase the percentage of RSPO-certified plantations to at least 80% by the end of 2024, and ultimately achieve 100% certification.

Furthermore we will engage on the further implementation on shared responsibility and amongst others the role of downstream players towards sustainable palm oil.

### **Shared Responsibility**

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

### Information & Public Availability

1.1 Does your organisation have organisational management documents publicly-available?

Yes

Ethical Conduct & Human Rights

1.2 Does your organisation have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

#### **1.2.1** Does the policy cover:

- Ethical conduct for contractors
- Ethical conduct for recruitment
- Respect of human rights, including for suppliers and sub-Contractors

### Legal Compliance

1.3 Does your organisation comply with all applicable legal requirements?

Yes

1.4 Does your organisation require its third party contractors to comply with legal requirements, i.e. including a clause on legal compliance in the contracts?

Yes

**Complaints & Grievances** 

1.5 Does your organisation have a Grievance Mechanism that is accessible to all affected parties?

Yes

1.5.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?

Yes

Smallholders
1.7 Does your organisation support oil palm smallholders (groups)?
Yes
1.7.1 Does your organisation report on the actions to support the inclusion of smallholders?
Yes
Labour & Labour Rights
1.8 Does your organisation have a publicly-available policy covering Labour & Labour Rights?
Yes
1.8.1 Does the policy cover:
No discrimination and equal opportunities
Pay and working conditions at least at legal or industry minimum standards and are sufficient to provide decent living wages (DLW)
Freedom of association and Collective bargaining
Protection of children, as well as the workforce of suppliers and third-party contractors
Prevention of all forms of harassment, including sexual harassment
No forced or trafficked labour
Occupational Health & Safety
1.9 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?
Yes
1.9.1 Does your organisation have a Standard Operating Procedure (SOP) for Occupational Health & Safety?
Yes
Waste Management
1.10b Does your organisation have a statement of intent to reduce, recycle, reuse and disposal based on the hazardous characteristics?
Yes
Climate Change & Greenhouse Gas (GHG)

1.13 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?

Yes

### Promotion of certification/uptake

1.14 Does your organisation provide preferential rates/investments/loans for certified organisations and/or organisation with progressive TBP either for certification or uptake of certified products?

Yes

**Claims and labels** 

1.15 Does your organisation promote the use of off-product RSPO claims and labels?

Yes

## **Challenges and Support**

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- ✓ Others

### Others

Involvement of key, relevant and large palm oil financiers/investors in the RSPO is still limited. With an active role in the FICG we are doing outreach to these palm oil financiers/investors to enhance awareness on sustainable palm oil, the RSPO and to increase collaboration.

## 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Communication and/or engagement to transform the negative perception of palm oil
- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Engagement with peers and clients
- Promotion of CSPO through off product claims
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- ✓ Others

#### Others

## 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

Robeco's Palm Oil Policy: https://www.robeco.com/docm/docu-palm-oil-position-paper.pdf

Robeco's Exclusion Policy: https://www.robeco.com/docm/docu-exclusion-policy.pdf

Robeco's Deforestation Position Paper: https://www.robeco.com/docm/docu-deforestation-position-paper.pdf

Robeco's Sustainability Report 2022: https://www.robeco.com/docm/doc-robeco-sustainability-report-2022-online.pdf

Robeco's Stewardship Report 2022: https://www.robeco.com/docu-202304-robeco-stewardship-report-2022.pdf Robeco's 2021 Q1 update on palm oil engagement: https://www.robeco.com/en/insights/2022/04/spotlight-on-mining-and-

palm-oil-in-q1-active-ownership-report.html

Other articles describing Robeco's palm oil engagements: https://www.robeco.com/en/insights/2022/03/usingengagement\_x0002\_to-advance-sustainability-matters-in-the-palm-oil-industry.html https://www.robeco.com/en/insights/2019/11/the-spy-in-the-sky-for-deforestation.html