Particulars

About Your Organisation	
1.1 Member Name	
ABN AMRO Bank N.V.	
1.2 Membership Number	
5-0016-14-000-00	
1.3 Membership Sector	
Banks and Investors	
1.4 Membership Category	
Ordinary	
1.5 Country	
Netherlands	
2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?	ng
No	
2.2 Please select all the sectors that best describe the business activities of your company or organisation, including your primary RSPO membershop sector. You may select multiple sectors and will be required to complete the ACOP form for the relevant sectors	
✓ I am a bank or financial institution that finances or supports companies or organisations that produce or manufacture palm oil, palm ker related products	nel oil or
I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry	
I am a social and human development NGO supporting the sustainable development of the palm oil industry	
I am an Affiliate member of the RSPO indirectly involved in the palm oil industry	

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Bank & Investors

South America
Middle East
China
India
Indonesia
Malaysia
Oceania
Rest of Asia

1. O p	erational Profile
	Please state your company's main activity(ies) within palm oil-related financing. Please select all applicable on(s).
	Corporate / Commercial Banking
Г	Crade Finance
✓ P	Private Banking
▼ I	nvestment / Equity
	Debt / Capital Market
	Other
Othe	r
-	
2. Op	erations in Palm Oil
2.1 V	What types of financial services does your company provide to the palm oil industry?
Г	Crade Solutions
	ending/Loans
	easing
Γ	Creasury Products
	Cash Management Products
▼ I	nvestments
I	nsurance
	Other
Othe	r
-	
2.2 F	For your company's palm oil-related activities, which geographic region(s) do you operate in?
□ v	Vorldwide
	Africa
✓ E	Europe
□ N	North America

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3. Palm Oil Policy	and Progress
3.1 Does your com	pany have a lending or investment policy on palm oil?
Yes	
3.2 Which supply	chain sectors does your palm oil policy cover?
✓ Growers	
✓ Traders	
✓ Processors	
Consumer Goods	Manufacturers
Retailers	
Others	
Others	
Yes 3.4 Does your com	pany have a policy that requires all your palm oil clients to be RSPO members?
Yes	
3.5 Does your comuptake?	pany require your clients to have a public TimeBound Plan for 100% RSPO certification or
No	
3.6 When do you e	xpect to require all your Grower clients to be RSPO certified?
N/A	
3.7 When do you e	xpect to require your clients in all other sectors to be RSPO certified?
N/A	

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certified, sustainable sources.

3.8 Which regions do the above commitments cover?
✓ Worldwide
☐ Africa
☐ Europe
North America
South America
Middle East
China
☐ India
Indonesia
☐ Malaysia
Oceania
Rest of Asia
3.9 What measures do you take if a client is not meeting the requirements of your policy on palm oil?
It's important to note that our corporate banking activities outside of Europe and the Trade and Commodity Finance desk globally were wind down. As a consequence, out direct exposure to the palm oil industry has decreased significantly. We do not provide financing/loans anymore to palm oil producers, processors or traders. Therefore, our policy on palm oil is solely from the perspective of Wealth Management related investment activities. As such, we exclude companies that don't have an RSPO membership and have more than 5% involvement in production and distribution of palm oil. If a company falls under this category, it's added to our Exclusion List and investment is discontinued. This rule applies for Discretionary Portfolio Management and ABN AMRO Investment Solutions funds.
3.10 Do you proactively engage with your clients to support and join the RSPO?
No
3.11 Did members of your company participate in RSPO working groups and/or taskforces during the reporting period?
Yes
3.12 Does your company have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?
No
3.13 What other activities have your company undertaken to promote RSPO-certified sustainable palm oil and oil palm products during the reporting period?
Engagement/Stewardship in the topic of Natural Resources with companies we're invested - in collaboration with EOS Hermes. For the companies we engage with, we encourage the sustainable production and/or sourcing of Palm oil from

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4. Actions for Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
✓ Participation in RSPO Working Group or Task Forces
Support Independent Smallholders (ISH)
Contribute to the RSPO Smallholder Trainer Academy
Financial contribution to the RSPO Smallholder Support Fund
Direct investments in Smallholder Certification projects
☐ Involvement/direct investments in Jurisdictional/Landscape approach
☐ Direct/collective investments in conservation and restoration initiatives
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
Allocating FTE to promote the production or consumption of certified sustainable oil palm products
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
☐ No activities planned
✓ Others
Other
Continue on our engagement activities Stay on top of market and industry standards with regards to our exclusion policy

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Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.
SR 1. Transparency
1.1 Does your organisation have organisational management documents publicly-available?
Yes
SR 2. Ethical Conduct
1.2 Does your organisation have a publicly-available policy covering Ethical Conduct, including for recruitment and contractors?
Yes
SR 3 and SR 4. Legal Compliance
1.3 Does your organisation comply with all applicable legal requirements?
Yes
1.4 Does your organisation require its third party contractors to comply with legal requirements?
Yes
SR 7. Claims and labels
1.7b Does your organisation promote preferential incentives to support use of off-product RSPO claims and labels?
No
SR 8. Information and outreach activities
1.8 Does you organisation implement transparent communication and outreach activities to promote sustainable palm oil?
Yes
SR 9. Human Rights
1.9 Does your organisation have a publicly-available Policy on respect for human rights, including for suppliers and sub-contractors?
Vac

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✓ No forced or trafficked labour

SR 10. Complaints & Grievances
1.10 Does your organisation have a Grievance Mechanism that is accessible to all affected parties?
Yes
1.10.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?
No
SR 11 and SR 12. Land Use and FPIC
SK 11 and SK 12. Land Use and FFIC
1.11b Does your organisation have a policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the financing for PO sector.
No
SR 13 and SR 14. Smallholders inclusion
1.13 Does your organisation support oil palm smallholders (groups)?
- con John Cognition of Prince Company
No
SR 15 - SR 20. Labour & Labour Rights
1.15 Does your organisation have a publicly-available policy covering Labour & Labour Rights?
Yes
1.15.1 Does the policy cover:
✓ No discrimination and equal opportunities
Y Pay and conditions of the workers.
✓ Freedom of association and Collective bargaining
✓ Protection of children and remediation for suppliers and third party contractors.
✓ Prevention of all forms of harassment, including sexual harassment

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Yes

SR 21. Occupational Health & Safety

1.21 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?

	•	8		·	·	8	•		v	
Yes										
SR 22.	Waste N	Tanagement								
	•	0	on have a sta	tement of ir	ntent to reduc	ce, recycl	e, reuse ai	nd disposal	based on the	e
hazard	lous char	acteristics?								
Yes										
SR 25.	Cllimate	e Change and	d Greenhous	e Gases (GI	HG)					
					ole policy covi issions and in					

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SR 26. Promotion of certification/uptake

 $1.26a\ Does\ your\ organisation\ provide\ preferential\ rates/investments/loans\ for\ certified\ organisations\ and/or\ organisation\ with\ progressive\ TBP\ either\ for\ certification\ or\ uptake\ of\ certified\ products?$

Yes
SR 27. Sustainable Palm Oil Policy
1.27a Does your organisation have other relevant policies as a sustainable palm oil sourcing policy?
No
SR 28 and SR 29. Support and resourcing
1.28 Does your organisation provides services and support to RSPO and resources to implement SR?
No

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Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
☐ Traceability issues
✓ No challenges faced
Others
Others
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
✓ Communication and/or engagement to transform the negative perception of palm oil
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Engagement with peers and clients
Promotion of CSPO through off product claims
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
✓ Stakeholder engagement
☐ No actions taken
Others
Others
-
1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

Challenges & Support Page 1/1