## **Particulars**

About Your O	rganisation
1.1 Member N	ame
Aroma Trading	Limited
1.2 Membersh	ip Number
9-2307-17-000-	-00
1.3 Membersh	ip Sector
Supply Chain A	ssociate
1.4 Membersh	ip Category
Associate	
1.5 Country	
United Kingdon	n
2.0 Does your derivatives of p	company or organisation produce, process, consume or sell any palm oil or any products containing palm oil?
Multiple select	ct all description(s) that describe the palm oil-related activities of your company or organisation. cions are allowed, and not limited to the primary sector of the member's RSPO membership. You d to complete the relevant ACOP section based on your selection(s).
I own and ope	erate oil palm estate(s) and/or palm oil mill(s)
☐ I represent a p	palm oil Independent Smallholder farmer Group
I own and ope	erate independent palm oil mills
I own and ope	erate independent palm kernel crushing plants - Processors and/or Traders
☐ I trade or brol	ker palm oil, palm kernel oil or related products - Processors and/or Traders
I am a refiner	of palm oil or palm kernel oil - Processors and/or Traders
I am a process	sor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
	istributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
	e final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured bractors - Consumer Goods Manufacturers
✓ I retail final c	onsumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
I operate food	d retail outlets that use palm oil, palm kernel oil or related products - Retailers
I am a conser	vation and environmental NGO supporting the sustainable development of the palm oil industry
I am a social a	and human development NGO supporting the sustainable development of the palm oil industry

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### Retailers

	file
1.1 Please state you apply to your opera	r company's main activity(ies) within the palm oil supply chain. Please select all options that tions.
Retail - with own b	and products
Retail - without own	n brand products
Food service provide	ers
Retail wholesalers	
Other	
Other	
_	
RSPO to accurately without reported vol may lead to suspens  2.1 Please list down	includes volume data on palm oil, palm kernel oil and related products consumed, to enable the calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports tume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports ion or termination of RSPO membership.  all operations and subsidiaries using palm oil, palm kernel oil and related products that are ged by the member, including those under Group Membership
Bay House Ingredien The Soapmakers Stor	ts e
The Soapmakers Stor	ts re sets does your company sell goods with palm oil and oil palm products?

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2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Tonnes
Total volume of crude palm oil (tonnes)	0.00
Total volume of crude palm kernel oil (tonnes)	0.00
Total volume of palm kernel expeller (tonnes)	1.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.00
Total	1.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	0
Palm kernel oil-based derivatives and fractions	0

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	100
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

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2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	1.00	0.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	0.00	0.00	1.00	0.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:

100.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

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# $2.6\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ RT.2.4)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	100
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

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#### 3. TimeBound Plan

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4. Trademark Use	
4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?	
Yes	
4.2 Please select the countries where your company uses or intends to use the Trademark	

4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark

2016

United Kingdom

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#### 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
Participation in RSPO Working Group or Task Forces
Support Independent Smallholders (ISH)
Contribute to the RSPO Smallholder Trainer Academy
Financial contribution to the RSPO Smallholder Support Fund
Direct investments in Smallholder Certification projects
Involvement/direct investments in Jurisdictional/Landscape approach
Direct/collective investments in conservation and restoration initiatives
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
Allocating FTE to promote the production or consumption of certified sustainable oil palm products
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
▼ No activities planned
Others
Other
- · · · · · · · · · · · · · · · · · · ·

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## **Challenges and Support**

1.1 sust	What significant obstacles or challenges has your company encountered in the promotion of certified ainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
	Awareness of RSPO in the market
	Difficulties in the certification process
_	Certification of smallholders
<b>Y</b>	Competition with non-RSPO members
	High costs in achieving or adhering to certification
	Human rights issues
	Insufficient demand for RSPO-certified palm oil
	Low usage of palm oil
	Reputation of palm oil in the market
	Reputation of RSPO in the market
	Supply issues
	Traceability issues
	No challenges faced
	Others
Othe	In addition to the actions already reported in this ACOP report, what other ways has your company supported
	vision of the RSPO to transform markets to make sustainable palm oil the norm?
<b>Y</b>	Communication and/or engagement to transform the negative perception of palm oil
	Engagement with business partners or consumers on the use of CSPO
	Engagement with government agencies
	Engagement with peers and clients
	Promotion of CSPO through off product claims
	Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
	Promotion of physical CSPO
	Providing funding or support for CSPO development efforts
	Research & Development support
	Stakeholder engagement
	No actions taken
	Others
Othe	ers
	If your company has any other publicly-available reports or information regarding its palm oil-related policies activities, please provide the links here

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