## **Particulars**

About Your O	Organisation
1.1 Member N	Jame
Biesterfeld Spe	zialchemie GmbH
1.2 Membersh	nip Number
2-0722-16-000	0-00
1.3 Membersh	nip Sector
Palm Oil Proce	essors and/or Traders
1.4 Membersh	nip Category
Ordinary	
1.5 Country	
Germany	
2.0 Does your derivatives of	company or organisation produce, process, consume or sell any palm oil or any products containing palm oil?
Yes	
Multiple selec	ect all description(s) that describe the palm oil-related activities of your company or organisation. tions are allowed, and not limited to the primary sector of the member's RSPO membership. You ed to complete the relevant ACOP section based on your selection(s).
I own and op	perate oil palm estate(s) and/or palm oil mill(s)
I represent a	palm oil Independent Smallholder farmer Group
I own and op	perate independent palm oil mills
I own and op	perate independent palm kernel crushing plants - Processors and/or Traders
I trade or bro	oker palm oil, palm kernel oil or related products - Processors and/or Traders
_	r of palm oil or palm kernel oil - Processors and/or Traders
	ssor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
	distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
I manufactur 3rd party con	e final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured but actors - Consumer Goods Manufacturers
I retail final	consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
☐ I operate foo	d retail outlets that use palm oil, palm kernel oil or related products - Retailers
I am a conse	rvation and environmental NGO supporting the sustainable development of the palm oil industry
I am a social	and human development NGO supporting the sustainable development of the palm oil industry

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### **Processors & Traders**

#### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.				
☐ R	tefiner of CPO and PKO			
P	alm Kernel Crusher			
T	Trader with Physical Possession			
▼ T	Frader without Physical Possession			
In	ntegrated Refiner-Trader-Processor			
In	ntermediate Products Producer			
P	ower, Energy and Biofuel Processor			
A	nimal Feed Producer			
□ 0	Deochemicals Producer			
▼ D	Distribution & Logistics			
□ O	Other			
Other	r			
_				

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#### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

Biesterfeld companies are storing and distributing palm(kernel)oil derivatives or palm(kernel)oil containing specialty chemicals to their customer base without refilling or relabeling RSPO certified products.

2.1.1 In which markets do you sell goods with palm oil and palm oil-related products?

Europe ,Rest of the World

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

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# 2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	1604.00
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	1578.00
Crude palm kernel expeller (tonnes)	0.00
Total	3182.00

#### 2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00
Mass Balance (MB)	419.00	280.00	0.00
Segregated (SG)	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00
Total	419.00	280.00	0.00

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2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

റ	70/.

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

$\Gamma$	evelo	pment	of the	figures	depends	on the	market	situation

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	25
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	1

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#### 3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?
2016
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2017
3.2.1 If the previous target year has not been met, please explain why.
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
In some countries no certified products were required.

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### 4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)
Participation in RSPO Working Group or Task Forces
Support Independent Smallholders (ISH)
Contribute to the RSPO Smallholder Trainer Academy
Financial contribution to the RSPO Smallholder Support Fund
Direct investments in Smallholder Certification projects
Involvement/direct investments in Jurisdictional/Landscape approach
Direct/collective investments in conservation and restoration initiatives
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
Allocating FTE to promote the production or consumption of certified sustainable oil palm products
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
No activities planned
✓ Others
Other
Biesterfeld is mainly focusing on sustainable products when possible and support their suppliers to develop the market with RSPO certified products. The sustainability of our products is a key driver in the sales process.

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### **Shared Responsibility**

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

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SR 1. Transparency
1.1 Does your organisation have organisational management documents publicly-available?
Yes
SR 2. Ethical Conduct
1.2 Does your organisation have a publicly-available policy covering Ethical Conduct, including for recruitment and contractors?
Yes
SR 3 and SR 4. Legal Compliance
1.3 Does your organisation comply with all applicable legal requirements?
Yes
1.4 Does your organisation require its third party contractors to comply with legal requirements?
Yes
SR 7. Claims and labels
1.7a Does your organisation promote the use of off-product RSPO claims and labels?
No
SR 8. Information and outreach activities
1.8 Does you organisation implement transparent communication and outreach activities to promote sustainable palm oil?
Yes
SR 9. Human Rights
1.9 Does your organisation have a publicly-available Policy on respect for human rights, including for suppliers and sub-contractors?
$V_{ac}$

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✓ No forced or trafficked labour

# SR 10. Complaints & Grievances 1.10 Does your organisation have a Grievance Mechanism that is accessible to all affected parties? No SR 11 and SR 12. Land Use and FPIC 1.11a Does your organisation have a policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the operational Palm Oil Supply chain? No SR 13 and SR 14. Smallholders inclusion 1.13 Does your organisation support oil palm smallholders (groups)? No SR 15 - SR 20. Labour & Labour Rights 1.15 Does your organisation have a publicly-available policy covering Labour & Labour Rights? Yes 1.15.1 Does the policy cover: ✓ No discrimination and equal opportunities Pay and conditions of the workers. ✓ Freedom of association and Collective bargaining ✓ Protection of children and remediation for suppliers and third party contractors. ✓ Prevention of all forms of harassment, including sexual harassment

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#### SR 21. Occupational Health & Safety

1.21 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?
Yes
SR 22. Waste Management
1.22a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?
No
SR 23. Water Management
1.23 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?
No
SR 24. Energy Use
1.24 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?
No
SR 25. Cllimate Change and Greenhouse Gases (GHG)
1.25 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?
Yes

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SR 26. Promotion of certification/uptake

1.26b Does your organisation meet the SR CSPO uptake target?
No
1.26b.1 Why not?
✓ Lack of knowledge on the SR uptake target and /or how to calculate it
Lack of suppliers.
Lack of demand from my clients
Other
SR 27. Sustainable Palm Oil Policy
1.27a Does your organisation have other relevant policies as a sustainable palm oil sourcing policy?
No
SR 28 and SR 29. Support and resourcing
1.28 Does your organisation provides services and support to RSPO and resources to implement SR?
No

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## **Challenges and Support**

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
✓ Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
✓ Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
☐ Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
✓ Reputation of palm oil in the market
✓ Reputation of RSPO in the market
☐ Supply issues
Traceability issues
No challenges faced
Others
Others -
<ul> <li>1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?</li> <li>Communication and/or engagement to transform the negative perception of palm oil</li> </ul>
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Engagement with peers and clients
Promotion of CSPO through off product claims
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
☐ Stakeholder engagement
No actions taken
Others
Others -
1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

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