### **Particulars**

About Your	Organisation
1.1 Membe	r Name
Hap Seng Pl	antations Holdings Bhd
1.2 Membe	rship Number
1-0098-11-0	000-00
1.3 Membe	rship Sector
Oil Palm Gr	owers
1.4 Membe	rship Category
Ordinary	
1.5 Country	7
Malaysia	
	ur company or organisation produce, process, consume or sell any palm oil or any products containing of palm oil?
Yes	
Multiple se will be requ	elect all description(s) that describe the palm oil-related activities of your company or organisation. lections are allowed, and not limited to the primary sector of the member's RSPO membership. You ired to complete the relevant ACOP section based on your selection(s).
	operate oil palm estate(s) and/or palm oil mill(s)
_	tt a palm oil Independent Smallholder farmer Group
	operate independent palm oil mills
<b>—</b>	operate independent palm kernel crushing plants - Processors and/or Traders
	broker palm oil, palm kernel oil or related products - Processors and/or Traders
	iner of palm oil or palm kernel oil - Processors and/or Traders
_	ncessor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
	B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
3rd party	ture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by contractors - Consumer Goods Manufacturers
I retail fir	al consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
I operate	food retail outlets that use palm oil, palm kernel oil or related products - Retailers
I am a cor	nservation and environmental NGO supporting the sustainable development of the palm oil industry
1 1111 11 11 11 11	iservation and environmental rvoo supporting the sustainable development of the paint on industry

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38910.83

### Grower

Total

#### 1. Operational Profile

-	
1.1 Please state your company's main activities as a palm oil grower:	
Oil palm grower without palm oil mill	
✓ Oil palm grower with palm oil mill	
Oil palm grower with palm oil mill and palm kernel crushing plant	
Independent palm oil mill	
Smallholder Group Manager	
2. Operations and Certification Progress	
Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in yeincludes hectarage data, to enable the RSPO to accurately calculate certification of individual memb RSPO members as a whole. ACOP reports without reported hectarage data will be considered as inconst be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO members 2.1 Land area controlled and managed associated to palm oil	ers, sectors and omplete and will
14  Land area controlled and managed associated to palm oil	
	П. 4
Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	37508.85
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	0.00
2.1.4 Total land designated and managed as HCV areas (hectares)	1401.98
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	0.00
2.1.6 Total land under scheme smallholders (hectares)	0.00

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0.00

2.2 Certification progress
2.2.1 Number of management units certified under RSPO P&C Certification
11
2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)
31640.25
2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders 81.31%
01.5170
2.3 In which countries are your estates located?
2.3.1 Indonesia - Please indicate which province(s)
-
2.3.2 Malaysia - Please indicate which state(s)
Sabah
2.3.3 Other - Please indicate which country/countries
2.4 New plantings and development (excluding replanting)
2.4.1 How much new land was planted by your company during this reporting period (hectares)?

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2.5 Supply of Fresh Fruit Bunches (FFB)
2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)
637719.00
2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)
2.3.1.1 Total certified FFB volume produced by certified estates managed of controlled by your company (tollnes)
547001.17
2.5.1.2 Certification progress - Certified FFB volume produced by estates managed or controlled by your company
85.77%
2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?
Scheme Smallholders
✓ Independent Smallholders
✓ Outgrowers
✓ Other Third-Party Suppliers
2.5.4 Independent smallholder operations that supply your operations:
2.5.4.1 Total FFB volume supplied by independent smallholders (tonnes)
2057.22
2.5.4.2 Total certified FFB volume supplied by independent smallholders (tonnes)
T00 T0
798.50
2.5.4.3 Certification progress - Certified FFB volume supplied by independent smallholders
2101110 Certification progress Certificat 112 volume supplied by independent simulation
38.81%
2.5.5 Outgrower operations that supply your operations:
2.5.5.1 Total FFB volume supplied by outgrowers (tonnes)
67410.16
2.5.5.2 Total certified FFB volume supplied by outgrowers (tonnes)
37341.14
2.5.5.3 Certification progress - Certified FFB volume supplied by outgrowers
55.000/
55.39%

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2.5.6 Other Third-party supplier operations that supply your operations:	
2.5.6.1 Total FFB volume supplied by third-party suppliers (tonnes)	
20483.57	
2.5.6.2 Total certified FFB volume supplied by third-party suppliers (tonnes)	
20483.57	
2.5.6.3 Certification progress - Certified FFB volume supplied by third-party suppliers	
100.00%	

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2.6 Fresh Fruit Bunches (FFB) processing and production operations
2.6.1 Number of palm oil mills operated
4
2.6.2 Number of palm oil mills certified under RSPO P&C
4

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#### 3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

#### 3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	147318.00
Indonesia	0.00
Latin America	0.00
Africa	0.00
Rest of the World	0.00
Total	147318.00

#### 3.2 CSPO sold as RSPO certified

Tonnes
107435.00
6293.00
0.00
0.00
113728.00

#### 3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	113728.00
3.3 CSPO sold under other certification schemes	0.00
3.4 CSPO sold as conventional	6080.01
Total	119808.01

## 3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

81.33%

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# $3.7\ Based\ on\ total\ CSPO\ volumes\ sold\ (Question\ G.3.6)\ ,\ please\ estimate\ the\ percentage\ of\ the\ volumes\ originating\ from\ your\ operations\ in\ the\ following\ regions/countries$

Countries/Regions	Percentage
Malaysia	100
Indonesia	0
Latin America	0
Africa	0
Rest of the World	0

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#### 3.8 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	33788.00
Indonesia	0.00
Latin America	0.00
Africa	0.00
Rest of the World	0.00
Total	33788.00

#### 3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	25612.00
Segregated (SG)	0.00
Mass Balance (MB)	2223.00
Total	27835.00

#### 3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	27835.00
3.10 CSPK sold under other certification schemes	0.00
3.11 CSPK sold as conventional	2.84
Total	27837.84

# $3.13\ According\ to\ the\ volume\ information\ you\ have\ provided\ in\ this\ questionnaire,\ CSPK\ represents\ the\ following\ percentage\ of\ your\ total\ CPK\ production$

82.39%

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# 3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	100
Indonesia	0
Latin America	0
Africa	0
Rest of the World	0

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#### 4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2012

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2025

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

The timebound plan to achieve 100% to be extended to 2025 after seek advice from RSPO Compensation Section/Intergrity Unit on 11 April 2022 since we still have 3 estates undergoing compensation procudure. The Company has held a meeting with the RSPO Compensation Section/Intergrity Unit on 11 April 2022 to discuss on the Concept Note (Northbank Estate/Tabin Estate) and LUCA (Pelipikan Estate) with the comments be provided by the RSPO Compensation Panel (RSPO CP)

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2024

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

In progress to encourage the Independent Local Outgrowers/Smallholders to go for RSPO certification. At the time of reporting, 8 out 11 Independent Local Outgrowers/Smallholders have went through RSPO Stage 1 Audit with the technical assistance provided by Hap Seng Plantations Holdings Berhad. In 2023, five independent local outgrowers and smallholders are both RSPO and MSPO certified with another three independent local outgrowers and smallholders achieved MSPO certification.

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#### 5. Concession Boundaries

maps of their concessions boundaries through ACOP. Has your company submitted concession boundaries up to estate level to the RSPO in previous ACOP cycles as per RSPO Formatting Requirements for Boundary Data Submission?	
Yes	
5.2 Has your company either acquired any new concession sites, have any concession sites changed ownership or change its boundaries since the previous ACOP map submission?	
No	

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit

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## 6. GHG Footprint 6.1 What is the average GHG footprint for all certified management units by hectare (tCO2e/ha)? 3.04 6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO2e/tCPO)? 0.61 6.3 What are the key emission sources identified by your company in certified management units? Land use change Existing cultivation peatland Palm oil mill effluent (POME) Fertiliser application **✓** Others Others Land clearing history, methane from POME, outgrowers, field fuel use, N2O, fertilizer and mill fuel use. 6.4 Does your company have a baseline for GHG reporting? Yes 6.4.1 What is the target baseline (average tCO2e/tCPO)? 1.00 6.4.2 When is your base year? 2022 6.5 Does your company have an annual GHG emissions reduction/minimising target? Yes 6.5.1 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO2e/tCPO or in percentage terms)? 5.00 6.5.2 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO2e/tCPO or in percentage terms)? 2022

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#### 6.5.3 What measures are currently being taken to reduce GHG emissions?

Reduce the GHG emission through biogas plant

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### 7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?
Sourcing of physical FFB
Financial support
Operations support
☐ Training support
Community development
Not supporting Independent Smallholder groups
✓ Others
Others
Providing technical assistance to our independent local outgrower/smallholder such as training and preparation for RSPO/MSPO audit internally and externally, assist in Stakeholder Meeting, RSPO training, RSPO documentation.
7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.
LKM Traiding - 5°18'31.9"N 118°29'53"E
Lim Engit Fun - 5°23'14.3"N 118°42'37.4"E
Noriza Binti Ariffin - 5°26'40.8"N 118°41'01.2"E

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#### 8. Actions For Next Reporting Period

- 8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.
- 1) Attend training on new RSPO P&C/RSPO Supply Chain Standard and update the sustainability related policy as per new requirement.
- 2) To continue communication with RSPO Secretariat so that RSPO understand it is their role to reduce Audit Manday with practical smallholder audit scope via revising the smallholder audit methodology from fruitful public consultation.
- 8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

To continue communication with RSPO Secretariat so that they understand further it is the role of RSPO to promote sales of CSPO to buyers

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### **Challenges and Support**

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?	
Awareness of RSPO in the market	
Difficulties in the certification process	
Certification of smallholders	
Competition with non-RSPO members	
High costs in achieving or adhering to certification	
Human rights issues	
✓ Insufficient demand for RSPO-certified palm oil	
✓ Low usage of palm oil	
Reputation of palm oil in the market	
Reputation of RSPO in the market	
☐ Supply issues	
Traceability issues	
No challenges faced	
✓ Others	
Others  The obstacle faced by Company in the promotion of CSPO to the outside FFB supplier mainly from is due to the stringent of new RSPO P&C (but with inadequate slow technical support from CSPO Secretariat) and their inadequate resources and lack of knowledge. The Company efforts is to provide training to the FFB supplier and to improvise the limited resources	
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?	
Communication and/or engagement to transform the negative perception of palm oil	
Engagement with business partners or consumers on the use of CSPO	
Engagement with government agencies	
Engagement with peers and clients	
Promotion of CSPO through off product claims	
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations	
Promotion of physical CSPO	
Providing funding or support for CSPO development efforts	
Research & Development support	
Stakeholder engagement	
No actions taken	
✓ Others	
Others	
The company will continue to ensure all certified unit to be certified within the timeline given. This is depending on the response between grower and RSPO. To encourage local independent outgrower and smallholder to go for RSPO certification.	

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 $1.3\ If\ your\ company\ has\ any\ other\ publicly-available\ reports\ or\ information\ regarding\ its\ palm\ oil-related\ policies\ and\ activities,\ please\ provide\ the\ links\ here$ 

https://www.hapsengplantations.com.my

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