Particulars

About Your Organisation

1.1 Member Name

OLEOFLORES S A S

1.2 Membership Number

2-0530-14-000-00

1.3 Membership Sector

Palm Oil Processors and/or Traders

1.4 Membership Category

Ordinary

1.5 Country

Colombia

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- [x] I own and operate oil palm estate(s) and/or palm oil mill(s)
- [ ] I represent a palm oil Independent Smallholder farmer Group
- [ ] I own and operate independent palm oil mills
- [ ] I own and operate independent palm kernel crushing plants - Processors and/or Traders
- [x] I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- [x] I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- [x] I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- [ ] I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- [x] I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- [ ] I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- [ ] I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- [ ] I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- [ ] I am a social and human development NGO supporting the sustainable development of the palm oil industry

Grower

1. Operational Profile

1.1 Please state your company's main activities as a palm oil grower:

- [ ] Oil palm grower without palm oil mill
- [ ] Oil palm grower with palm oil mill
- [x] Oil palm grower with palm oil mill and palm kernel crushing plant
- [ ] Independent palm oil mill
- [ ] Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectarage data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectarage data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

9

Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	2473.00
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	263.00
2.1.4 Total land designated and managed as HCV areas (hectares)	326.00
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	47.00
2.1.6 Total land under scheme smallholders (hectares)	0.00
Total	3109.00

2.2 Certification progress

2.2.1 Number of management units certified under RSPO P&C Certification

2

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

1352.00

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

43.49%

2.3 In which countries are your estates located?

2.3.1 Indonesia - Please indicate which province(s)

North Sulawesi

2.3.2 Malaysia - Please indicate which state(s)

-

2.3.3 Other - Please indicate which country/countries

Colombia

2.4 New plantings and development (excluding replanting)

2.4.1 How much new land was planted by your company during this reporting period (hectares)?

0.00

2.5 Supply of Fresh Fruit Bunches (FFB)

2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)

42631.00

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

19920.00

2.5.1.2 Certification progress - Certified FFB volume produced by estates managed or controlled by your company

46.73%

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- [ ] Scheme Smallholders
- [x] Independent Smallholders
- [ ] Outgrowers
- [x] Other Third-Party Suppliers

2.5.4 Independent smallholder operations that supply your operations:

2.5.4.1 Total FFB volume supplied by independent smallholders (tonnes)

262579.00

2.5.4.2 Total certified FFB volume supplied by independent smallholders (tonnes)

16769.00

2.5.4.3 Certification progress - Certified FFB volume supplied by independent smallholders

6.39%

2.5.6 Other Third-party supplier operations that supply your operations:

2.5.6.1 Total FFB volume supplied by third-party suppliers (tonnes)

355178.00

2.5.6.2 Total certified FFB volume supplied by third-party suppliers (tonnes)

1410.00

2.5.6.3 Certification progress - Certified FFB volume supplied by third-party suppliers

0.40%

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

3

2.6.2 Number of palm oil mills certified under RSPO P&C

2

2.7 Palm Kernel processing and production operations

2.7.1 Number of palm kernel crushers and/or palm kernel mills operated

1

2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)

1

3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.00
Indonesia	0.00
Latin America	253513.00
Africa	0.00
Rest of the World	0.00
Total	253513.00

3.2 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.00
Segregated (SG)	0.00
Mass Balance (MB)	13346.00
RSPO Credits	0.00
Total	13346.00

3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	13346.00
3.3 CSPO sold under other certification schemes	0.00
3.4 CSPO sold as conventional	240167.00
Total	253513.00

3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

100.00%

3.7 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	0
Indonesia	0
Latin America	100
Africa	0
Rest of the World	0

3.8 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.00
Indonesia	0.00
Latin America	14708.00
Africa	0.00
Rest of the World	0.00
Total	14708.00

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.00
Segregated (SG)	0.00
Mass Balance (MB)	140.00
Total	140.00

3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	140.00
3.10 CSPK sold under other certification schemes	0.00
3.11 CSPK sold as conventional	14565.00
Total	14705.00

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

99.98%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	0
Indonesia	0
Latin America	100
Africa	0
Rest of the World	0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2016

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2030

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

1. High cost of execution of HCV/HCS, LUCA, EISA, CLIP, ARC. 2. High cost of implementing improvements (documents, infrastructure, signage, health and safety conditions, etc.).
3. Limited internal staff to cover all sustainability issues in the different areas.
4. Year after year complexity of RSPO standard requirements

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2030

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

1. Challenges in the formalization of labor for small and medium-scale farmers in various regions.
2. Commercial complexities due to unfair practices that do not ensure full fruit loyalty.
3. High costs associated with HCV/HCS, LUCA, EISA, CLIP, ARC studies.
4.High costs associated with the implementation of improvements, including documents, infrastructure, signage, and health and safety conditions.
5. Internal staff limitations to address all sustainability aspects with each of the small and medium-sized oil palm growers in the areas.
6. The RSPO standard presents requirements that change every year, adding complexity.
7. Competition from extractors in areas where compliance with sustainability standards or RSPO is not required, discouraging the adoption of sustainable practices or even leading to their abandonment.
8. Presence of armed conflicts in some of the regions where we operate.

5. Concession Boundaries

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions boundaries through ACOP. Has your company submitted concession boundaries up to estate level to the RSPO in previous ACOP cycles as per RSPO Formatting Requirements for Boundary Data Submission?

Yes

5.2 Has your company either acquired any new concession sites, have any concession sites changed ownership or change its boundaries since the previous ACOP map submission?

No

6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO2e/ha)?

5.90

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO2e/tCPO)?

0.02

6.3 What are the key emission sources identified by your company in certified management units?

- [ ] Land use change
- [ ] Existing cultivation peatland
- [x] Palm oil mill effluent (POME)
- [x] Fertiliser application
- [ ] Others

Others

-

6.4 Does your company have a baseline for GHG reporting?

Yes

6.4.1 What is the target baseline (average tCO2e/tCPO)?

5.00

6.4.2 When is your base year?

2030

6.5 Does your company have an annual GHG emissions reduction/minimising target?

Yes

6.5.1 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO2e/tCPO or in percentage terms)?

5.00

6.5.2 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO2e/tCPO or in percentage terms)?

2030

6.5.3 What measures are currently being taken to reduce GHG emissions?

1. Proactive machinery maintenance.
2. Manual application of fertilizers, replacing the use of agricultural machinery and, consequently, reducing fuel consumption.
3. Efficient resource utilization.
5. Employee engagement and communication.
6. Conservation, protection, and enhancement of green areas.
7. Implementation of an appropriate fertilization scheme.
8. Adoption of good agricultural practices.
9.Avoidance of using fire for land preparation or waste disposal.
10.Provision of informative bulletins for suppliers or service providers regarding greenhouse gas emission minimization measures.
11. Fuel consumption index.
12. Optimization of fertilizer use with precise and efficient fertilizer application to reduce the emission of nitrous oxide (N_2O), a potent greenhouse gas.
13. Reducing deforestation: Avoiding the conversion of forests and peatlands for the expansion of oil palm plantations, as deforestation is a major source of GHG emissions.
14. Waste management: Implementing waste management practices that minimize the generation of methane (CH_4), a greenhouse gas produced during the anaerobic decomposition of organic matter.
15. Promoting agroforestry: Introducing agroforestry systems that combine oil palm cultivation with trees or other plants, which can contribute to carbon capture and storage.
16. Emissions monitoring and reporting: Implementation of GHG emissions monitoring systems to identify areas for improvement and set reduction targets.
17. Environmental certification and standards: Adoption of internationally recognized environmental certifications and standards that promote sustainable practices and the reduction of GHG emissions throughout the oil palm supply chain.

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- [x] Sourcing of physical FFB
- [x] Financial support
- [x] Operations support
- [x] Training support
- [x] Community development
- [ ] Not supporting Independent Smallholder groups
- [x] Others

Others

• Development of model farms that adopt sustainable practices, providing an environment conducive for producers to be inspired in implementing RSPO standards.
• Creation of a platform that facilitates sustainability diagnosis and monitoring in all farms, promoting transparency and continuous improvement.
• Organization of sustainable field days aimed at small and medium-sized producers, to foster cultivation under sustainable practices.
• Implementation of international collaboration projects to provide economic support to producers, including internal and external audits, specialized studies, training, technology, and equipment for data capture and traceability, as well as hiring specialized professionals in environmental issues.
*Technical, social, financial, and legal support.

7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

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8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

1. Follow up and close gaps in the sustainability index carried out for all producers in the MLB, Tibú and Codazzi zones. 2. Conduct feasibility analyses in the different zones to start supporting producers to become certified in sustainability standards such as RSPO and APS. 3. Continuous training programs in the different zones on environmental, social and productive issues for all producers who supply us with FFB. 4. Strengthen the loyalty process of the producers that supply us with FFB in the different zones. 5. Maintain social welfare programs with the producers that supply us in the different zones of MLB, Tibú and Codazzi. 6. Approach with the medium and large independent suppliers that supply us to encourage the adoption of the FFB in the different zones.
7. Subscription to international and national cooperation projects to support the implementation of sustainable practices, the implementation of technological tools and certification processes, technological tools and certification processes with small and medium producers in the MLB and Tibú zones. 9. Internal audits and diagnostics in the different zones to analyze feasibility and follow up on the closing of gaps in terms of sustainability. 10.Model farms in good sustainable practices where we take producers to motivate them in the implementation of RSPO. 11.Sustainable field days with small and medium-sized producers to promote crops with good sustainability practices.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

1. Follow up and close gaps in the sustainability index carried out for all producers in the MLB, Tibú and Codazzi zones. 2. Conduct feasibility analyses in the different zones to start supporting producers to become certified in sustainability standards such as RSPO and APS. 3. Continuous training programs in the different zones on environmental, social and productive issues for all producers who supply us with FFB. 4. Strengthen the loyalty process of the producers that supply us with FFB in the different zones. 5. Maintain social welfare programs with the producers that supply us in the different zones of MLB, Tibú and Codazzi. 6. Approach with the medium and large independent suppliers that supply us to encourage the adoption of the FFB in the different zones.
7. Subscription to international and national cooperation projects to support the implementation of sustainable practices, the implementation of technological tools and certification processes, technological tools and certification processes with small and medium producers in the MLB and Tibú zones. 9. Internal audits and diagnostics in the different zones to analyze feasibility and follow up on the closing of gaps in terms of sustainability. 10.Model farms in good sustainable practices where we take producers to motivate them in the implementation of RSPO. 11.Sustainable field days with small and medium-sized producers to promote crops with good sustainability practices.

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- [x] Refiner of CPO and PKO
- [x] Palm Kernel Crusher
- [ ] Trader with Physical Possession
- [ ] Trader without Physical Possession
- [x] Integrated Refiner-Trader-Processor
- [x] Intermediate Products Producer
- [ ] Power, Energy and Biofuel Processor
- [ ] Animal Feed Producer
- [ ] Oleochemicals Producer
- [ ] Distribution & Logistics
- [ ] Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

Oleoflores Group has 3 mill (FFB and CPO), 1 expeller/crusher (PK and PKO), 1 refinery, margarine and shortening factory.

2.1.1 In which markets do you sell goods with palm oil and palm oil-related products?

Europe ,North America ,Africa ,Latin America

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	184865.00
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	14708.00
Crude palm kernel expeller (tonnes)	14708.00
Total	214281.00

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00
Mass Balance (MB)	8561.00	868.00	1260.00
Segregated (SG)	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00
Total	8561.00	868.00	1260.00

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

4.99%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

1. Sales are destined to intermediaries and final processors in the palm oil production chain (Food and Soap factories).
2. Sales of certified products (refined products) doubled by 50%.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	100
Africa	0
Rest of World	0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?

2016

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2030

3.2.1 If the previous target year has not been met, please explain why.

The company has a margarine and solids production plant that is in the market for the production of poultry, breads, ice cream and chocolates. We do not yet sell RSPO certified products for this brand of product, 100% of the production of certified palm oil or palm kernel oil is sold in bulk

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2030

3.3.1 If the previous target year has not been met, please explain why.

1. Challenges in the formalization of labor for small and medium-scale farmers in various regions.
2. Commercial complexities due to unfair practices that do not ensure full fruit loyalty.
3. High costs associated with HCV/HCS, LUCA, EISA, CLIP, ARC studies.
4.High costs associated with the implementation of improvements, including documents, infrastructure, signage, and health and safety conditions.
5. Internal staff limitations to address all sustainability aspects with each of the small and medium-sized oil palm growers in the areas.
6. The RSPO standard presents requirements that change every year, adding complexity.
7. Competition from extractors in areas where compliance with sustainability standards or RSPO is not required, discouraging the adoption of sustainable practices or even leading to their abandonment.
8. Presence of armed conflicts in some of the regions where we operate.

3.4 Year expected to only source RSPO-certified palm oil and oil palm products.

2030

3.4.1 If target has not been met, please explain why.

1. Challenges in the formalization of labor for small and medium-scale farmers in various regions.
2. Commercial complexities due to unfair practices that do not ensure full fruit loyalty.
3. High costs associated with HCV/HCS, LUCA, EISA, CLIP, ARC studies.
4.High costs associated with the implementation of improvements, including documents, infrastructure, signage, and health and safety conditions.
5. Internal staff limitations to address all sustainability aspects with each of the small and medium-sized oil palm growers in the areas.
6. The RSPO standard presents requirements that change every year, adding complexity.
7. Competition from extractors in areas where compliance with sustainability standards or RSPO is not required, discouraging the adoption of sustainable practices or even leading to their abandonment.
8. Presence of armed conflicts in some of the regions where we operate.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Solo operamos en Colombia-Latino America.

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- [x] Participation in RSPO Working Group or Task Forces
- [x] Support Independent Smallholders (ISH)
- [ ] Contribute to the RSPO Smallholder Trainer Academy
- [ ] Financial contribution to the RSPO Smallholder Support Fund
- [x] Direct investments in Smallholder Certification projects
- [ ] Involvement/direct investments in Jurisdictional/Landscape approach
- [x] Direct/collective investments in conservation and restoration initiatives
- [x] Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- [ ] Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- [x] Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- [ ] No activities planned
- [ ] Others

Other

-

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- [x] Food Good Manufacturer - own brand
- [ ] Food Good Manufacturer - third-party brand
- [ ] Home & Personal Care Good Manufacturer - own brand
- [ ] Home & Personal Care Good Manufacturer - third-party brand
- [x] Ingredient Manufacturers
- [ ] Biofuels
- [ ] Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Oleoflores Group has 3 mill (FFB and CPO), 1 expeller/crusher (PK and PKO), 1 refinery, margarine and shortening factory

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Latin America

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	184865.00
Total volume of crude palm kernel oil (tonnes)	14708.00
Total volume of palm kernel expeller (tonnes)	14798.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.00
Total	214371.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	0
Palm kernel oil-based derivatives and fractions	0

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	13
North America	1
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	85
Africa	1
Rest of World	0

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	0.00	0.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	0.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

0.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

The company has a margarine and solids production plant that is in the market for the production of poultry, breads, ice cream and chocolates. We do not yet sell RSPO certified products for this brand of product, 100% of the production of certified palm oil or palm kernel oil is sold in bulk

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2016

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2030

3.2.1 If the previous target year has not been met, please explain why.

1. Challenges in the formalization of labor for small and medium-scale farmers in various regions.
2. Commercial complexities due to unfair practices that do not ensure full fruit loyalty.
3. High costs associated with HCV/HCS, LUCA, EISA, CLIP, ARC studies.
4.High costs associated with the implementation of improvements, including documents, infrastructure, signage, and health and safety conditions.
5. Internal staff limitations to address all sustainability aspects with each of the small and medium-sized oil palm growers in the areas.
6. The RSPO standard presents requirements that change every year, adding complexity.
7. Competition from extractors in areas where compliance with sustainability standards or RSPO is not required, discouraging the adoption of sustainable practices or even leading to their abandonment.
8. Presence of armed conflicts in some of the regions where we operate.

3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2030

3.3.1 If the previous target year has not been met, please explain why.

1. Challenges in the formalization of labor for small and medium-scale farmers in various regions.
2. Commercial complexities due to unfair practices that do not ensure full fruit loyalty.
3. High costs associated with HCV/HCS, LUCA, EISA, CLIP, ARC studies.
4.High costs associated with the implementation of improvements, including documents, infrastructure, signage, and health and safety conditions.
5. Internal staff limitations to address all sustainability aspects with each of the small and medium-sized oil palm growers in the areas.
6. The RSPO standard presents requirements that change every year, adding complexity.
7. Competition from extractors in areas where compliance with sustainability standards or RSPO is not required, discouraging the adoption of sustainable practices or even leading to their abandonment.
8. Presence of armed conflicts in some of the regions where we operate.

3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2030

3.4.1 If the previous target year has not been met, please explain why.

1. Challenges in the formalization of labor for small and medium-scale farmers in various regions.
2. Commercial complexities due to unfair practices that do not ensure full fruit loyalty.
3. High costs associated with HCV/HCS, LUCA, EISA, CLIP, ARC studies.
4.High costs associated with the implementation of improvements, including documents, infrastructure, signage, and health and safety conditions.
5. Internal staff limitations to address all sustainability aspects with each of the small and medium-sized oil palm growers in the areas.
6. The RSPO standard presents requirements that change every year, adding complexity.
7. Competition from extractors in areas where compliance with sustainability standards or RSPO is not required, discouraging the adoption of sustainable practices or even leading to their abandonment.
8. Presence of armed conflicts in some of the regions where we operate.

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- [ ] Challenging reputation of palm oil
- [ ] Confusion among end-consumers
- [ ] Costs of changing labels
- [ ] Difficulty of applying for RSPO Trademark
- [x] Lack of customer demand
- [ ] Limited label space
- [x] Low consumer awareness
- [ ] Low usage of palm oil
- [ ] Risk of supply disruption
- [ ] Others

Others

-

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- [x] Participation in RSPO Working Group or Task Forces
- [ ] Support Independent Smallholders (ISH)
- [ ] Contribute to the RSPO Smallholder Trainer Academy
- [x] Financial contribution to the RSPO Smallholder Support Fund
- [x] Direct investments in Smallholder Certification projects
- [ ] Involvement/direct investments in Jurisdictional/Landscape approach
- [x] Direct/collective investments in conservation and restoration initiatives
- [x] Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- [ ] Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- [x] Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- [ ] No activities planned
- [ ] Others

Other

-

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

SR 1. Transparency

1.1 Does your organisation have organisational management documents publicly-available?

Yes

SR 2. Ethical Conduct

1.2 Does your organisation have a publicly-available policy covering Ethical Conduct, including for recruitment and contractors?

Yes

SR 3 and SR 4. Legal Compliance

1.3 Does your organisation comply with all applicable legal requirements?

Yes

1.4 Does your organisation require its third party contractors to comply with legal requirements?

Yes

SR 7. Claims and labels

1.7a Does your organisation promote the use of off-product RSPO claims and labels?

Yes

SR 8. Information and outreach activities

1.8 Does you organisation implement transparent communication and outreach activities to promote sustainable palm oil?

Yes

SR 9. Human Rights

1.9 Does your organisation have a publicly-available Policy on respect for human rights, including for suppliers and sub-contractors?

-

SR 10. Complaints & Grievances

1.10 Does your organisation have a Grievance Mechanism that is accessible to all affected parties?

-

SR 11 and SR 12. Land Use and FPIC

1.11a Does your organisation have a policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the operational Palm Oil Supply chain?

-

SR 13 and SR 14. Smallholders inclusion

1.13 Does your organisation support oil palm smallholders (groups)?

-

SR 15 - SR 20. Labour & Labour Rights

1.15 Does your organisation have a publicly-available policy covering Labour & Labour Rights?

-

SR 21. Occupational Health & Safety

1.21 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?

-

SR 22. Waste Management

1.22a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?

-

SR 23. Water Management

1.23 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?

-

SR 24. Energy Use

1.24 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?

-

SR 25. Cllimate Change and Greenhouse Gases (GHG)

1.25 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?

-

SR 26. Promotion of certification/uptake

1.26b Does your organisation meet the SR CSPO uptake target?

-

SR 27. Sustainable Palm Oil Policy

1.27a Does your organisation have other relevant policies as a sustainable palm oil sourcing policy?

-

SR 28 and SR 29. Support and resourcing

1.28 Does your organisation provides services and support to RSPO and resources to implement SR?

-

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- [x] Awareness of RSPO in the market
- [x] Difficulties in the certification process
- [x] Certification of smallholders
- [x] Competition with non-RSPO members
- [x] High costs in achieving or adhering to certification
- [ ] Human rights issues
- [ ] Insufficient demand for RSPO-certified palm oil
- [ ] Low usage of palm oil
- [ ] Reputation of palm oil in the market
- [ ] Reputation of RSPO in the market
- [ ] Supply issues
- [ ] Traceability issues
- [ ] No challenges faced
- [ ] Others

Others

-

1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- [x] Communication and/or engagement to transform the negative perception of palm oil
- [x] Engagement with business partners or consumers on the use of CSPO
- [x] Engagement with government agencies
- [x] Engagement with peers and clients
- [ ] Promotion of CSPO through off product claims
- [ ] Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- [ ] Promotion of physical CSPO
- [x] Providing funding or support for CSPO development efforts
- [x] Research & Development support
- [ ] Stakeholder engagement
- [ ] No actions taken
- [ ] Others

Others

-

1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

https://oleoflores.com/