Particulars

About You	r Organisation
1.1 Memb	er Name
PT. Dua K	auda Indonesia
1.2 Memb	pership Number
2-0660-16	-000-00
1.3 Memb	pership Sector
Palm Oil I	Processors and/or Traders
1.4 Memb	pership Category
Ordinary	
1.5 Count	ry
Indonesia	
	our company or organisation produce, process, consume or sell any palm oil or any products containing s of palm oil?
Yes	
Multiple	select all description(s) that describe the palm oil-related activities of your company or organisation. elections are allowed, and not limited to the primary sector of the member's RSPO membership. You quired to complete the relevant ACOP section based on your selection(s).
I own a	nd operate oil palm estate(s) and/or palm oil mill(s)
I repres	ent a palm oil Independent Smallholder farmer Group
I own a	nd operate independent palm oil mills
I own a	nd operate independent palm kernel crushing plants - Processors and/or Traders
I trade	or broker palm oil, palm kernel oil or related products - Processors and/or Traders
	efiner of palm oil or palm kernel oil - Processors and/or Traders
_	processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
	32B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
I manu 3rd par	acture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by contractors - Consumer Goods Manufacturers
✓ I retail	final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
☐ I opera	e food retail outlets that use palm oil, palm kernel oil or related products - Retailers
I am a	conservation and environmental NGO supporting the sustainable development of the palm oil industry
I am a s	ocial and human development NGO supporting the sustainable development of the palm oil industry

Particulars Page 1/1

Retailers

1. Operational Profile
1.1 Please state your company's main activity(ies) within the palm oil supply chain. Please select all options that apply to your operations.
✓ Retail - with own brand products
Retail - without own brand products
Food service providers
Retail wholesalers
✓ Other
Other
making raw materials
 2. Palm Oil and Certified Sustainable Palm Oil Consumption Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership. 2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership
There isn't any
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?
Europe ,China,India
DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

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2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Tonnes
Total volume of crude palm oil (tonnes)	0.00
Total volume of crude palm kernel oil (tonnes)	0.00
Total volume of palm kernel expeller (tonnes)	126.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.00
Total	126.00

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	0
Palm kernel oil-based derivatives and fractions	0

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	34
North America	0
Malaysia	0
Indonesia	0
China	26
India	17
Latin America	0
Africa	0
Rest of World	23

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2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Crude/Refined Palm Oil (CSPO)	Palm Kernel	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	80.00	0.00	0.00	0.00
Segregated (SG)	46.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	126.00	0.00	0.00	0.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:

100.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

used as a basic ingredient in cosmetics

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$2.6\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ RT.2.4)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	34
North America	0
Malaysia	0
Indonesia	0
China	26
India	17
Latin America	0
Africa	0
Rest of World	23

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3. TimeBound Plan

3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2016
3.1.1 If the previous target year has not been met, please explain why.
Product demand from consumers is still lacking
3.2 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products.
2016
3.2.1 If the previous target year has not been met, please explain why.
Product demand from consumers is still lacking
3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.
2016
3.3.1 If the previous target year has not been met, please explain why.
Product demand from consumers is still lacking
3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
we only sell in a few countries

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4.	Trademark Use
4	1.1 Does your company use or plan to use the RSPO Trademark in own-brand products?
3	Yes
4	4.2 Please select the countries where your company uses or intends to use the Trademark
I	ndia
4	4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark
2	2019

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5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)		
Participation in RSPO Working Group or Task Forces		
Support Independent Smallholders (ISH)		
Contribute to the RSPO Smallholder Trainer Academy		
Financial contribution to the RSPO Smallholder Support Fund		
Direct investments in Smallholder Certification projects		
Involvement/direct investments in Jurisdictional/Landscape approach		
Direct/collective investments in conservation and restoration initiatives		
Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives		
Allocating FTE to promote the production or consumption of certified sustainable oil palm products		
Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts		
✓ No activities planned		
Others		
Other		

Retailers Page 7/7

Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.
SR 1. Transparency
1.1 Does your organisation have organisational management documents publicly-available?
Yes
SR 2. Ethical Conduct
1.2 Does your organisation have a publicly-available policy covering Ethical Conduct, including for recruitment and contractors?
Yes
SR 3 and SR 4. Legal Compliance
1.3 Does your organisation comply with all applicable legal requirements?
Yes
1.4 Does your organisation require its third party contractors to comply with legal requirements?
Yes
SR 7. Claims and labels
1.7a Does your organisation promote the use of off-product RSPO claims and labels?
No
SR 8. Information and outreach activities
1.8 Does you organisation implement transparent communication and outreach activities to promote sustainable palm oil?
No
SR 9. Human Rights
1.9 Does your organisation have a publicly-available Policy on respect for human rights, including for suppliers and sub-contractors?
Yes

Shared Responsibility Page 1/4

✓ No forced or trafficked labour

SR 10. Complaints & Grievances
1.10 Does your organisation have a Grievance Mechanism that is accessible to all affected parties?
Yes
1.10.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?
Yes
SR 11 and SR 12. Land Use and FPIC
1.11a Does your organisation have a policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the operational Palm Oil Supply chain?
Yes
1.11a.1 Does your organisation have a procedure in place to identify legal, customary or user rights, and people entitled to compensation?
No
SR 13 and SR 14. Smallholders inclusion
1.13 Does your organisation support oil palm smallholders (groups)?
Yes
CD 45 CD 40 I I 0 I I D' I 1
SR 15 - SR 20. Labour & Labour Rights
1.15 Does your organisation have a publicly-available policy covering Labour & Labour Rights?
Yes
4454 D
1.15.1 Does the policy cover:
No discrimination and equal opportunities
Pay and conditions of the workers.
Freedom of association and Collective bargaining
Protection of children and remediation for suppliers and third party contractors.
Prevention of all forms of harassment including sexual harassment

Shared Responsibility Page 2/4

SR 21. Occupational Health & Safety
1.21 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?
Vas
Yes
SR 22. Waste Management
1.22a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?
Yes
1.22a.1 Is this plan implemented?
Yes
SR 23. Water Management
1.23 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?
No
SR 24. Energy Use
1.24 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to optimise renewable energy?
Yes
1.24.1 Are there records of implementation of the plan ie. monitoring and reporting?
Yes
SR 25. Cllimate Change and Greenhouse Gases (GHG)
1.25 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?
No

Shared Responsibility Page 3/4

SR 26. Promotion of certification/uptake

1.26b Does your organisation meet the SR CSPO uptake target?
No
1.26b.1 Why not?
Lack of knowledge on the SR uptake target and /or how to calculate it
Lack of suppliers.
✓ Lack of demand from my clients
Other
SR 27. Sustainable Palm Oil Policy
1.27a Does your organisation have other relevant policies as a sustainable palm oil sourcing policy?
No
SR 28 and SR 29. Support and resourcing
1.28 Does your organisation provides services and support to RSPO and resources to implement SR?
No

Shared Responsibility Page 4/4

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
✓ Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
✓ Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
✓ Traceability issues
☐ No challenges faced
Others
Others
 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm? Communication and/or engagement to transform the negative perception of palm oil
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
☐ Engagement with peers and clients
Promotion of CSPO through off product claims
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
☐ Stakeholder engagement
☐ No actions taken
Others
Others
1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here There isn't any

Challenges & Support Page 1/1