### **Particulars**

# **About Your Organisation** 1.1 Member Name Palsystem Consumer's Co-operative Union 1.2 Membership Number 3-0122-21-000-00 1.3 Membership Sector Retailers 1.4 Membership Category Ordinary 1.5 Country Japan 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil? Yes 2.1 Please select all description(s) that describe the palm oil-related activities of your company or organisation. Multiple selections are allowed, and not limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s). I own and operate oil palm estate(s) and/or palm oil mill(s) I represent a palm oil Independent Smallholder farmer Group I own and operate independent palm oil mills I own and operate independent palm kernel crushing plants - Processors and/or Traders I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders I am a refiner of palm oil or palm kernel oil - Processors and/or Traders I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers ✓ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry

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I am a social and human development NGO supporting the sustainable development of the palm oil industry

## Retailers

1. Operational Profile	
1.1 Please state your compan apply to your operations.	y's main activity(ies) within the palm oil supply chain. Please select all options that
Retail - with own brand product	is
Retail - without own brand prod	fucts
Food service providers	
Retail wholesalers	
Other	
Other	
RŠPO to accurately calculate without reported volume data may lead to suspension or term 2.1 Please list down all operations.	volume data on palm oil, palm kernel oil and related products consumed, to enable the uptake of individual members, sectors and RSPO members as a whole. ACOP reports will be considered as incomplete and will not be accepted. Incomplete ACOP reports mination of RSPO membership.  tions and subsidiaries using palm oil, palm kernel oil and related products that are e member, including those under Group Membership
·	your company sell goods with palm oil and oil palm products?
Rest of the World	
	ease of reporting and transparency, RSPO members operating within the palm oil w choose to report palm oil and palm oil product volumes on:

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2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Tonnes
Total volume of crude palm oil (tonnes)	187.50
Total volume of crude palm kernel oil (tonnes)	56.40
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	0.00
Total	243.90

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	0
Palm kernel oil-based derivatives and fractions	0

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	0
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	100

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2.4 Total volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand products. Third-party brand products containing palm oil should be excluded.

Description	Crude/Refined Palm Oil (CSPO)	Palm Kernel	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	15.40	6.30	0.00	0.00
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	47.70	0.80	0.00	0.00
Total	63.10	7.10	0.00	0.00

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	0
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's Certified Sustainable Palm Oil uptake is:

28.78%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

NA (We have no additional information)

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# $2.6\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ RT.2.4)\ in\ the\ following\ countries/regions:$

Percentage
0
0
0
0
0
0
0
0
100

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### 3. TimeBound Plan

3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2020
3.1.1 If the previous target year has not been met, please explain why.
NA(The target year has been met.)
3.2 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil, palm kernel oil and related products from any supply chain option in own-brand products.
2020
3.2.1 If the previous target year has not been met, please explain why.
NA(The target year has been met.)
3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.
2020
3.3.1 If the previous target year has not been met, please explain why.
NA(The target year has been met.)
3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
NA(We operate only in japan.)

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4. Trac	demark Use
4.1 D	oes your company use or plan to use the RSPO Trademark in own-brand products?
Yes	
4.2 Pl	ease select the countries where your company uses or intends to use the Trademark
Japan	
4.2.1	Which year did your company begin (or expects to begin) using the RSPO Trademark
2020	

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### 5. Actions for Next Reporting Period

	se outline activities that your company will take in the coming year to promote the production or option of certified sustainable palm oil (CSPO)
Parti	cipation in RSPO Working Group or Task Forces
Supp	port Independent Smallholders (ISH)
Cont	ribute to the RSPO Smallholder Trainer Academy
Fina	ncial contribution to the RSPO Smallholder Support Fund
Direc	ct investments in Smallholder Certification projects
Invo	lvement/direct investments in Jurisdictional/Landscape approach
Direc	ct/collective investments in conservation and restoration initiatives
	ncial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation restoration initiatives
Allo	cating FTE to promote the production or consumption of certified sustainable oil palm products
Spec inclu	rific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, uding target dates or broader policies that include such efforts
☐ No a	ctivities planned
<b>O</b> the	rs
Other	
Publiciy	re certified paim oil to consumers. Take action to encourage the switch from uncertified to certified oil

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### **Shared Responsibility**

The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on https://rspo.org/members/shared-responsibility or email the Shared Responsibility team at sharedresponsibility@rspo.org.

sharedresponsibility@rspo.org.
SR 1. Transparency
1.1 Does your organisation have organisational management documents publicly-available?
Yes
SR 2. Ethical Conduct
1.2 Does your organisation have a publicly-available policy covering Ethical Conduct, including for recruitment and contractors?
No
SR 3 and SR 4. Legal Compliance
1.3 Does your organisation comply with all applicable legal requirements?
Yes
1.4 Does your organisation require its third party contractors to comply with legal requirements?
Yes
SR 7. Claims and labels
1.7a Does your organisation promote the use of off-product RSPO claims and labels?
No
SR 8. Information and outreach activities
1.8 Does you organisation implement transparent communication and outreach activities to promote sustainable palm oil?
No
SR 9. Human Rights
1.9 Does your organisation have a publicly-available Policy on respect for human rights, including for suppliers and sub-contractors?
No

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SR 10. Complaints & Grievances
1.10 Does your organisation have a Grievance Mechanism that is accessible to all affected parties?
Yes
1.10.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?
Yes
SR 11 and SR 12. Land Use and FPIC  1.11a Does your organisation have a policy covering Commitment to respect Free Prior and Informed Consent (FPIC) in the operational Palm Oil Supply chain?
No
SR 13 and SR 14. Smallholders inclusion
1.13 Does your organisation support oil palm smallholders (groups)?
No
SR 15 - SR 20. Labour & Labour Rights
1.15 Does your organisation have a publicly-available policy covering Labour & Labour Rights?
No

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SR 21. Occupational Health & Safety
1.21 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?
No
CD 22 W 4 M
SR 22. Waste Management
1.22a Does your organisation have a waste management plan that includes reduction, recycling, reusing and disposal based on the hazardous characteristics?
disposar based on the nazardous characteristics.
Yes
1.22a.1 Is this plan implemented?
Yes
SR 23. Water Management
1.23 Does your organisation have a water management plan to promote efficient use and continued availability of water sources?
No
SR 24. Energy Use
1.24 Does your organisation have an energy use plan to improve the efficiency of the fossil fuels used and to
optimise renewable energy?
Yes
1.24.1 Are there records of implementation of the plan ie. monitoring and reporting?
Yes
SR 25. Cllimate Change and Greenhouse Gases (GHG)
1.25 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)
including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?
Yes

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No

# SR 26. Promotion of certification/uptake 1.26b Does your organisation meet the SR CSPO uptake target? No 1.26b.1 Why not? ✓ Lack of knowledge on the SR uptake target and /or how to calculate it Lack of suppliers. ✓ Lack of demand from my clients Other SR 27. Sustainable Palm Oil Policy 1.27a Does your organisation have other relevant policies as a sustainable palm oil sourcing policy? No SR 28 and SR 29. Support and resourcing 1.28 Does your organisation provides services and support to RSPO and resources to implement SR?

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# **Challenges and Support**

sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
✓ Awareness of RSPO in the market
✓ Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
✓ Traceability issues
☐ No challenges faced
Others
Others
<del>-</del>
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
•
Communication and/or engagement to transform the negative perception of palm oil
Communication and/or engagement to transform the negative perception of palm oil
☐ Communication and/or engagement to transform the negative perception of palm oil ☐ Engagement with business partners or consumers on the use of CSPO
<ul> <li>Communication and/or engagement to transform the negative perception of palm oil</li> <li>✓ Engagement with business partners or consumers on the use of CSPO</li> <li>Engagement with government agencies</li> </ul>
<ul> <li>Communication and/or engagement to transform the negative perception of palm oil</li> <li>✓ Engagement with business partners or consumers on the use of CSPO</li> <li>Engagement with government agencies</li> <li>Engagement with peers and clients</li> </ul>
<ul> <li>Communication and/or engagement to transform the negative perception of palm oil</li> <li>✓ Engagement with business partners or consumers on the use of CSPO</li> <li>Engagement with government agencies</li> <li>Engagement with peers and clients</li> <li>Promotion of CSPO through off product claims</li> </ul>
Communication and/or engagement to transform the negative perception of palm oil  ✓ Engagement with business partners or consumers on the use of CSPO  Engagement with government agencies  Engagement with peers and clients  Promotion of CSPO through off product claims  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
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Communication and/or engagement to transform the negative perception of palm oil  Engagement with business partners or consumers on the use of CSPO  Engagement with government agencies  Engagement with peers and clients  Promotion of CSPO through off product claims  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  Promotion of physical CSPO  Providing funding or support for CSPO development efforts  Research & Development support  Stakeholder engagement  No actions taken  Others
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