### **Particulars**

About Your (	Organisation
1.1 Member	Name
Toffee Tec Gr	nbH
101100 100 01	
1.2 Members	hip Number
9-0059-11-00	0-00
1.3 Members	hip Sector
Supply Chain	Associate
1.4 Members	hip Category
Associate	
1.5 Country	
Germany	
2.0 Does your derivatives of	r company or organisation produce, process, consume or sell any palm oil or any products containing f palm oil?
Yes	
Multiple sele will be requir	ect all description(s) that describe the palm oil-related activities of your company or organisation. ctions are allowed, and not limited to the primary sector of the member's RSPO membership. You red to complete the relevant ACOP section based on your selection(s).
_	perate oil palm estate(s) and/or palm oil mill(s)
_	a palm oil Independent Smallholder farmer Group  perate independent palm oil mills
	perate independent palm kernel crushing plants - Processors and/or Traders
₩	oker palm oil, palm kernel oil or related products - Processors and/or Traders
	er of palm oil or palm kernel oil - Processors and/or Traders
	essor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
I am a B2B	distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
I manufactu 3rd party co	re final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by ntractors - Consumer Goods Manufacturers
☐ I retail final	consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
I operate fo	od retail outlets that use palm oil, palm kernel oil or related products - Retailers
I am a cons	ervation and environmental NGO supporting the sustainable development of the palm oil industry
	and human development NGO supporting the sustainable development of the palm oil industry

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## **Consumer Goods Manufacturers**

#### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.		
Food Good Manufacturer - own brand		
✓ Food Good Manufacturer - third-party brand		
Home & Personal Care Good Manufacturer - own brand		
Home & Personal Care Good Manufacturer - third-party brand		
☐ Ingredient Manufacturers		
☐ Biofuels		
✓ Other		
Other		
-		

#### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Toffee Tec GmbH - fully owned
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?
Europe
DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:
an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	0.00
Total volume of crude palm kernel oil (tonnes)	0.00
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	197.56
Total	197.56

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	100
Palm kernel oil-based derivatives and fractions	0

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	100
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Palm Kernel	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	0.00	0.00	0.00	0.00
Segregated (SG)	0.00	0.00	0.00	197.56
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	0.00	0.00	0.00	197.56

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	
Certified Palm oil-based derivatives and fractions	100
Certified Palm kernel oil-based derivatives and fractions	0

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

100.00%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

100% usage of sustainable palm oil

 $2.6\ Please\ estimate\ the\ regional\ sales\ volume\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil,\ palm\ kernel\ oil\ and\ related\ products\ (as\ declared\ in\ Question\ 2.4)\ in\ the\ following\ countries/regions:$ 

Countries/Regions	Percentage
Europe	100
North America	0
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	0
Africa	0
Rest of World	0

3. TimeBound Plan	
3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?	
2011	
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and pal oil products in own-brand products	m
2012	
3.2.1 If the previous target year has not been met, please explain why.	
We have no own-products. We only use certified palm oil in third-party brand products.	
3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil an palm oil products from any supply chain option in own-brand products.	d
2012	
3.3.1 If the previous target year has not been met, please explain why.	
We have no own-products. We only use certified palm oil in third-party brand products.	
3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil an palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.	d
2012	
3.4.1 If the previous target year has not been met, please explain why.	
We have no own-products. We only use certified palm oil in third-party brand products.	

3.6.3 Please explain why your company does not have such a TimeBound Plan

already 100% certified palm oil is used

#### 4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?	
No	
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products	
Challenging reputation of palm oil	
Confusion among end-consumers	
Costs of changing labels	
☐ Difficulty of applying for RSPO Trademark	
Lack of customer demand	
Limited label space	
Low consumer awareness	
Low usage of palm oil	
Risk of supply disruption	
✓ Others	
Others	

At the request of retailers, we apply the private label strategy in Germany and use the trademark on some of our private labels. We do not have any own-products.

### 5. Actions for Next Reporting Period

	5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)		
	Participation in RSPO Working Group or Task Forces		
	Support Independent Smallholders (ISH)		
	Contribute to the RSPO Smallholder Trainer Academy		
	Financial contribution to the RSPO Smallholder Support Fund		
	Direct investments in Smallholder Certification projects		
	Involvement/direct investments in Jurisdictional/Landscape approach		
	Direct/collective investments in conservation and restoration initiatives		
	Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives		
	Allocating FTE to promote the production or consumption of certified sustainable oil palm products		
	Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts		
	No activities planned		
$\checkmark$	Others		
Oth	ner		
we	will continue buying 100% certified palm oil		

# **Challenges and Support**

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
Traceability issues
No challenges faced
✓ Others
Others
The insufficient reputation in the market contributes to that although certified palm oil is purchased and processed, the logo is not always used on the packaging material (depending on the country). No influence can be exerted on this because this is decided by the retail partner.  1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported
4b
the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Communication and/or engagement to transform the negative perception of palm oil
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Communication and/or engagement to transform the negative perception of palm oil  Engagement with business partners or consumers on the use of CSPO
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Communication and/or engagement to transform the negative perception of palm oil  Engagement with business partners or consumers on the use of CSPO  Engagement with government agencies  Engagement with peers and clients  Promotion of CSPO through off product claims
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Communication and/or engagement to transform the negative perception of palm oil  Engagement with business partners or consumers on the use of CSPO  Engagement with government agencies  Engagement with peers and clients  Promotion of CSPO through off product claims  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  Promotion of physical CSPO  Providing funding or support for CSPO development efforts  Research & Development support  Stakeholder engagement  No actions taken  ✓ Others  Others  Continue taking a role model function by purchasing 100% certified palm oil and by encouraging the use of the RSPO Logo

Challenges & Support Page 1/1