

## Particulars

### About Your Organisation

#### 1.1 Member Name

World Association of Zoos and Aquariums 2018 (WAZA)

#### 1.2 Membership Number

6-0051-18-000-00

#### 1.3 Membership Sector

Environmental or Nature Conservation Organisations (Non Governmental Organisations)

#### 1.4 Membership Category

Ordinary

#### 1.5 Country

Spain

#### 2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

No

#### 2.2 Please select all the sectors that best describe the business activities of your company or organisation, including your primary RSPO membership sector. You may select multiple sectors and will be required to complete the ACOP form for the relevant sectors

- I am a bank or financial institution that finances or supports companies or organisations that produce or manufacture palm oil, palm kernel oil or related products
- I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- I am a social and human development NGO supporting the sustainable development of the palm oil industry
- I am an Affiliate member of the RSPO, indirectly involved in the palm oil industry

## NGOs

### 1. Operational Profile

#### 1.1 What are the main activities of your organisation?

The World Association of Zoos and Aquariums (WAZA) is the global alliance of regional associations, national federations, zoos and aquariums, dedicated to the care and conservation of animals and their habitats around the world. The membership consists of nearly 400 leading institutions and organisations around the world, and this number continues to grow.

WAZA promotes cooperation between leading zoos, aquariums, national and regional associations, as well as with leading wildlife experts, academics, and universities. WAZA provides support for species-conservation management and husbandry of animals in human care, while encouraging the highest standards in member institutions. WAZA has formed partnerships with leading international conservation organisations, committing its members to tackle global issues such as the illegal wildlife trade, sustainable forestry, marine litter, sustainable palm oil and climate change.

WAZA's vision is to be a globally recognised and trusted leader advancing conservation and animal welfare. This vision drives our efforts to foster collaboration among our members and partners, advocate for the protection of wildlife and their habitats, and promote sustainable practices that ensure the well-being of animals both in human care and in the wild.

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#### 1.2 What activities has your organisation undertaken to publicise programmes to support the RSPO, RSPO certification, the uptake of RSPO-certified sustainable palm oil and oil palm products, or to support good standing RSPO members during the reporting period?

The WAZA palm oil subcommittee has delivered a number of resources to support WAZA members meet the goals of WAZA's MoU with the RSPO.

In 2022, the Palm Oil Subcommittee of the World Association of Zoos and Aquariums' (WAZA), launched a Global Shopping App, PalmOil Scan. PalmOil Scan is a mobile app that explains why zoos and aquariums care about palm oil and empowers consumers to scan a product's barcode to learn if the company that makes that product is committed to sourcing certified sustainable palm oil. App users are also able to use a Keyword Search to find products based on key descriptor words and are able to contact Administrators with any question about a company.

App Administrators (all WAZA Members) at Chester Zoo representing the UK, Auckland Zoo representing New Zealand, Zoos South Australia, representing Australia, and Cheyenne Mountain Zoo representing the USA and Canada monitor sourcing commitments for companies sourcing palm oil and operating in their regions. Major corporations are rated on a scale as either No Commitment (to sustainable palm oil), Poor, Good, or Excellent while some small companies (based on their employee size) are rated as a small company committed to CSPO or a small company not committed to CSPO. The app empowers consumers to make the best possible choice for supporting sustainable palm oil while they are shopping. Within the app we highlight RSPO members operating in the regions we currently serve and explain the important work of the RSPO. In the future, we have the ability to add more regions to the app as we find other zoos and aquariums that are willing to act as app Administrators.

The Chair of the Palm Oil Subcommittee has been actively participating in zoo and aquarium conferences across North America and at the international level. Through an exhibition booth, they promote the work of the subcommittee with a big focus on PalmOil Scan, or global shopping app. Additionally, they are striving to establish partnerships with WAZA members to broaden the reach of the app and introduce it to other regions globally. As part of these initiatives, in 2023 we successfully secured our first partner in Asia, and ongoing discussions are underway to finalise a partnership in Latin America and launch the app, which will add two new regions worldwide.

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**1.3 What percentage of your organisation's overall activities focus on palm oil?**

6%

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**1.4 Did members of your organisation participate in RSPO working groups and/or taskforces during the reporting period?**

Yes

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**1.5 Does your organisation have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?**

No

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**1.6 How is your organisation's work on palm oil funded?**

As a Membership Organisation, WAZA's work is funded by the fees that our members zoos, aquariums, regional and national associations and like-minded organisations pay. WAZA could also receive donations which help support our work.

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## 2. TimeBound Plan

**2.1 Which year did your organisation start or expects to start participating in RSPO working groups and/or taskforces?**

2018

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**2.2 Which year did your organisation start or expects to start undertaking and publicising programmes to support the RSPO, RSPO certification, uptake of RSPO-certified sustainable palm oil and oil palm products and/or good standing RSPO member?**

2018

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### 3. Actions for Next Reporting Period

#### 3.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- Training on sustainability topics, monitoring of implementation of sustainability topics
- Participation in RSPO Working Group or Task Forces;
- Support Independent Smallholders (ISH)
- Become a partner of the RSPO Smallholder Trainer Academy
- Provide technical support for Independent Smallholder Certification projects
- Involvement/direct investments in Jurisdictional/Landscape approach
- Promote and support Direct/collective investments in conservation and restoration initiatives
- Provide technical support support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- Allocating FTE to promote the production or consumption of certified sustainable oil palm products or
- Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- No activities planned
- Others

Other

WAZA, through its PalmOil Subcommittee continues its work to bringing PalmOil Scan, WAZA's sustainable palm oil shopping app, to new regions of the world.

In addition, through WAZA's Conservation and Environmental Sustainability Committee (WAZA CESC), WAZA will be relaunching the resources produced by the committee as part of a broader communications plan, which include the WAZA Palm Oil Resources Website, the WAZA Palm Oil Short Guide, PalmOil Scan our global shopping app, and a video that shows all these while explaining the need to source Certified Sustainable Palm Oil.

WAZA, in collaboration with the RSPO, are exploring a new MoU to continue our joint work for the conservation of wildlife and the environment.

## Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility (SR) requirements will be done through ACOP and MyRSPO. As the process of verification of the reports is in development, the Shared Responsibility section in ACOP may change in future ACOP cycles. Evidence to show compliance to the SR requirements shall be uploaded via your membership profile in MyRSPO. Please login to your MyRSPO account and upload the relevant policies, plans and relevant reports there. If you do not have a policy or your policy does not cover all items, you will be required to provide a Declaration of Support for the relevant policy items in your MyRSPO profile. Additional information on the required policies and plans applicable to all sectors as well as the annual uptake targets for supply chain actors can be found on <https://rspo.org/members/shared-responsibility> or email the Shared Responsibility team at [sharedresponsibility@rspo.org](mailto:sharedresponsibility@rspo.org).*

### SR 1. Transparency

**1.1 Does your organisation have organisational management documents publicly-available?**

Yes

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### SR 2. Ethical Conduct

**1.2 Does your organisation have a publicly-available policy covering Ethical Conduct, including for recruitment and contractors?**

Yes

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### SR 3 and SR 4. Legal Compliance

**1.3 Does your organisation comply with all applicable legal requirements?**

Yes

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**1.4 Does your organisation require its third party contractors to comply with legal requirements?**

Yes

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### SR 8. Information and outreach activities

**1.8 Does your organisation implement transparent communication and outreach activities to promote sustainable palm oil?**

Yes

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### SR 9. Human Rights

**1.9 Does your organisation have a publicly-available Policy on respect for human rights, including for suppliers and sub-contractors?**

Yes

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**SR 10. Complaints & Grievances****1.10 Does your organisation have a Grievance Mechanism that is accessible to all affected parties?**

Yes

**1.10.1 Is your Grievance mechanism in line with the principles of the RSPO's Complaints System?**

Yes

**SR 13 and SR 14. Smallholders inclusion****1.13 Does your organisation support oil palm smallholders (groups)?**

No

**SR 15 - SR 20. Labour & Labour Rights****1.15 Does your organisation have a publicly-available policy covering Labour & Labour Rights?**

Yes

**1.15.1 Does the policy cover:**

- No discrimination and equal opportunities
- Pay and conditions of the workers.
- Freedom of association and Collective bargaining
- Protection of children and remediation for suppliers and third party contractors.
- Prevention of all forms of harassment, including sexual harassment
- No forced or trafficked labour

**SR 21. Occupational Health & Safety**

**1.21 Does your organisation have a publicly-available Policy covering Occupational Health & Safety?**

Yes \_\_\_\_\_

**SR 22. Waste Management**

**1.22b Does your organisation have a statement of intent to reduce, recycle, reuse and disposal based on the hazardous characteristics?**

No \_\_\_\_\_

**SR 25. Climate Change and Greenhouse Gases (GHG)**

**1.25 Does your organisation have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG) including identification and assessment of GHG emissions and implementation of a plan to reduce or minimise them?**

Yes \_\_\_\_\_



**SR 27. Sustainable Palm Oil Policy**

**1.27b Does your organisation have available a statement of support to RSPO's vision?**

Yes \_\_\_\_\_

## Challenges and Support

### 1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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### 1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Communication and/or engagement to transform the negative perception of palm oil
- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Engagement with peers and clients
- Promotion of CSPO through off product claims
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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### 1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

- 1) Resources Website: [www.wazapalmoil.org](http://www.wazapalmoil.org)
- 2) WAZA Palm Oil Short Guide: <https://www.waza.org/priorities/sustainability/a-short-guide-sourcing-sustainable-palm-oil-at-your-zooand-aquarium/>
- 3) WAZA PalmOil Scan: <https://play.google.com/store/apps/details?id=com.venturedna.palmoil&hl=en&gl=US>