Particulars

About Your Organisation	
1.1 Member Name	
ANZ Banking Group Limited	
1.2 Membership Number	
5-0008-08-000-00	
1.3 Membership Sector	
Banks and Investors	
1.4 Membership Category	
Ordinary	
1.5 Country	
Australia	
2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products derivatives of palm oil?	containing
No	
2.2 Please select all the sectors that best describe the business activities of your company or organisation including your primary RSPO membership sector. You may select multiple sectors and will be required complete the ACOP form for the relevant sectors	1, to
✓ I am a bank or financial institution that finances or supports companies or organisations that produce or manufacture palm oil related products	l, palm kernel oil o
I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry	
I am a social and human development NGO supporting the sustainable development of the palm oil industry	
I am an Affiliate member of the RSPO indirectly involved in the palm oil industry	

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Bank & Investors

1. Operational Profile

	Please state your company's main activity(ies) within palm oil-related financing. Please select all applicable on(s).
Y (Corporate / Commercial Banking
Y 7	Trade Finance
□ F	Private Banking
	Investment / Equity
▼ I	Debt / Capital Market
	Other
Othe	er e
-	
2. Op	erations in Palm Oil
	What types of financial services does your company provide to the palm oil industry?
	Trade Solutions
	Lending/Loans
	Leasing
	Treasury Products
	Cash Management Products
I	Investments
	Insurance
	Other
Othe	er en
-	
	For your company's palm oil-related activities, which geographic region(s) do you operate in?
	Worldwide
	Africa
	Europe
	North America
	South America
	Middle East
	China
	India
	Indonesia
	Malaysia
	Oceania
F	Rest of Asia

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3. Palm Oil	Policy and Progress
3.1 Does you	r company have a lending or investment policy on palm oil?
Yes	
3.2 Which so	upply chain sectors does your palm oil policy cover?
✓ Growers	
✓ Traders	
✓ Processors	
✓ Consumer	Goods Manufacturers
Retailers	
Others	
Others	
Yes 3.4 Does you	or company have a policy that requires all your palm oil clients to be RSPO members?
Yes	
3.5 Does you uptake?	ur company require your clients to have a public TimeBound Plan for 100% RSPO certification or
Yes	
3.6 When do	you expect to require all your Grower clients to be RSPO certified?
2030	
3.7 When do	you expect to require your clients in all other sectors to be RSPO certified?
2030	

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3.8 Which regions do the above commitments cover?
✓ Worldwide
☐ Africa
Europe
North America
South America
Middle East
China
☐ India
Indonesia
Malaysia
☐ Oceania
Rest of Asia
3.9 What measures do you take if a client is not meeting the requirements of your policy on palm oil?
As part of ANZ's approach to social and environmental risk management, ANZ encourages its customers to be RSPO members and to establish a time-bound plan for full RSPO certification. However, the bank is disposed to make exceptions where a customer can positively demonstrate adherence to appropriate social, environmental and sustainability principles outside of the RSPO certification process. If a customer does not meet our expectations, we may decline lending.
3.10 Do you proactively engage with your clients to support and join the RSPO?
Yes
3.11 Did members of your company participate in RSPO working groups and/or taskforces during the reporting period?
Yes
3.12 Does your company have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?
No
3.13 What other activities have your company undertaken to promote RSPO-certified sustainable palm oil and oil palm products during the reporting period?
We have a range of social and environmental training programs to educate our employees on our policies and standards and how they are applied in practice. Our online Social and Environmental Risk training covers our Sensitive Sector standards and our approach to human rights. Our Social and Environmental Risk Policy, supported by "sensitive sector" standards adopts a principles-based risk framework which is applied to decision-making in sensitive transactions across the relevant industries.

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We encourage customers to adopt management practices to continuously improve their social and environmental performance, including internationally accepted industry management practices.

4. Actions for Next Reporting Period

	Please outline activities that your company will take in the coming year to promote the production or assumption of certified sustainable palm oil (CSPO)
Y	Participation in RSPO Working Group or Task Forces
	Support Independent Smallholders (ISH)
	Contribute to the RSPO Smallholder Trainer Academy
	Financial contribution to the RSPO Smallholder Support Fund
	Direct investments in Smallholder Certification projects
	Involvement/direct investments in Jurisdictional/Landscape approach
	Direct/collective investments in conservation and restoration initiatives
	Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
	Allocating FTE to promote the production or consumption of certified sustainable oil palm products
	Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
	No activities planned
\	Others
Otl	ner er
hov and	have a range of social and environmental training programs to educate our employees on our policies and standards and w they are applied in practice. Our online Social and Environmental Risk training covers our Sensitive Sector standards d our approach to human rights. Our Social and Environmental Risk Policy, supported by "sensitive sector" standards

adopts a principles-based risk framework which is applied to decision-making in sensitive transactions across the relevant industries.

We encourage customers to adopt management practices to continuously improve their social and environmental performance, including internationally accepted industry management practices.

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Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
☐ Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
☐ Human rights issues
☐ Insufficient demand for RSPO-certified palm oil
Low usage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
☐ Supply issues
Traceability issues
✓ No challenges faced
Others
Others
_
1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Communication and/or engagement to transform the negative perception of palm oil
 ☐ Communication and/or engagement to transform the negative perception of palm oil ☐ Engagement with business partners or consumers on the use of CSPO
Engagement with business partners or consumers on the use of CSPO
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies
 Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims
 Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
 □ Engagement with business partners or consumers on the use of CSPO □ Engagement with government agencies □ Engagement with peers and clients □ Promotion of CSPO through off product claims □ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations □ Promotion of physical CSPO
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Engagement with peers and clients Promotion of CSPO through off product claims Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support Stakeholder engagement No actions taken
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 □ Engagement with business partners or consumers on the use of CSPO □ Engagement with government agencies □ Engagement with peers and clients □ Promotion of CSPO through off product claims □ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations □ Promotion of physical CSPO □ Providing funding or support for CSPO development efforts □ Research & Development support □ Stakeholder engagement □ No actions taken ✓ Others ✓ Others Where our Institutional clients have supply chains that include palm oil as an upstream product used, we will look to assess their corporate sustainability or ESG policies as part of our due diligence and credit analysis. The commitments these

Challenges & Support Page 1/1