

Particulars

About Your Organisation

1.1 Member Name

Sociedad Industrial Dominicana

1.2 Membership Number

2-0307-12-000-00

1.3 Membership Sector

Palm Oil Processors and/or Traders

1.4 Membership Category

Ordinary

1.5 Country

Dominican Republic

2.0 Does your company or organisation produce, process, consume or sell any palm oil or any products containing derivatives of palm oil?

Yes

2.1 Please select ALL the palm oil-related activity(ies) that describe your company or organisation as multiple selections are allowed. ACOP reporting is NOT limited to the primary sector of the member's RSPO membership. You will be required to complete the relevant ACOP section based on your selection(s).

- ☒ I own and operate oil palm estate(s)
- ☐ I represent a palm oil Independent Smallholder farmer Group
- ☐ I own and operate palm oil mills
- ☐ I own and operate palm kernel crushing plants - Processors and/or Traders
- ☐ I trade or broker palm oil, palm kernel oil or related products - Processors and/or Traders
- ☒ I am a refiner of palm oil or palm kernel oil - Processors and/or Traders
- ☒ I am a processor of intermediate (B2B) palm oil, palm kernel oil or related fractions/derivatives - Processors and/or Traders
- ☐ I am a B2B distributor or wholesaler of palm oil, palm kernel oil or related products - Processors and/or Traders
- ☒ I manufacture final consumer (B2C) products containing palm oil, palm kernel oil or related products. This includes products manufactured by 3rd party contractors - Consumer Goods Manufacturers
- ☐ I retail final consumer (B2C) products containing palm oil, palm kernel oil or related products - Retailers
- ☐ I operate food retail outlets that use palm oil, palm kernel oil or related products - Retailers
- ☐ I am a conservation and environmental NGO supporting the sustainable development of the palm oil industry
- ☐ I am a social and human development NGO supporting the sustainable development of the palm oil industry

Grower

1. Operational Profile

1.1 Please state your company's main activities as a palm oil grower:

- ☐ Oil palm grower without palm oil mill
- ☐ Oil palm grower with palm oil mill
- ☒ Oil palm grower with palm oil mill and palm kernel crushing plant
- ☐ Independent palm oil mill
- ☐ Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2.0 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification of individual members, sectors and RSPO members as a whole. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

2

Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	6676.80
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	357.30
2.1.4 Total land designated and managed as HCV areas (hectares)	755.00
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	405.60
2.1.6 Other land under management unit (hectares)	0.00
2.1.7 Total land under scheme smallholders (hectares)	0.00
Total	8194.70

2.2 Certification progress**2.2.1 Number of management units certified under RSPO P&C Certification**

0

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

0.00

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

0.00%

2.3 In which countries are your estates located?**2.3.1 Indonesia - Please indicate which province(s)**

-

2.3.2 Malaysia - Please indicate which state(s)

-

2.3.3 Other - Please indicate which country/countries

Dominican Republic

2.4 New plantings and development (excluding replanting)**2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

0.00

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

73837.00**2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)**

0.00**2.5.1.2 Certification progress - Certified FFB volume produced by estates managed or controlled by your company**

0.00%**2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?**

- ☐ Scheme Smallholders
- ☐ Independent Smallholders
- ☐ Outgrowers
- ☒ Other Third-Party Suppliers

2.5.6 Other Third-party supplier operations that supply your operations:**2.5.6.1 Total FFB volume supplied by third-party suppliers (tonnes)**

0.00**2.5.6.2 Total certified FFB volume supplied by third-party suppliers (tonnes)**

0.00**2.5.6.3 Certification progress - Certified FFB volume supplied by third-party suppliers**

2.6 Fresh Fruit Bunches (FFB) processing and production operations

2.6.1 Number of palm oil mills operated

1

2.6.2 Number of palm oil mills certified under RSPO P&C

0

2.7 Palm Kernel processing and production operations

2.7.1 Number of palm kernel crushers and/or palm kernel mills operated

1

2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)

0

3. Palm Oil and Certified Palm Oil Production

Information in Section 3 - Palm Oil and Certified Palm Oil Production - is a mandatory declaration in your ACOP. This includes volume, to enable the RSPO to accurately calculate production uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.00
Indonesia	0.00
Latin America	14470.00
Africa	0.00
Thailand	0.00
Rest of the World	0.00
Total	14470.00

3.2 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.00
Segregated (SG)	0.00
Mass Balance (MB)	0.00
RSPO Credits	0.00
Total	0.00

3.5 Total CSPO sold

Description	Tonnes
3.2 CSPO sold as RSPO-certified	0.00
3.3 CSPO sold under other certification schemes	0.00
3.4 CSPO sold as conventional	0.00
Total	0.00

3.6 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

0.00%

3.8 Total Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.00
Indonesia	0.00
Latin America	931.00
Africa	0.00
Thailand	0.00
Rest of the World	0.00
Total	931.00

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.00
Segregated (SG)	0.00
Mass Balance (MB)	0.00
Total	0.00

3.12 Total CSPK sold

Description	Tonnes
3.9 CSPK sold as RSPO-certified	0.00
3.10 CSPK sold under other certification schemes	0.00
3.11 CSPK sold as conventional	0.00
Total	0.00

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total Palm Kernel production

0.00%

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2026

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2026

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

From 2021 to 2024 general management of the company has continued focused investments efforts on the upgrade of structural and equipment of the oil mill plant. However, in April 2024 we have begun preparing the documentation for the P&C certification, and the process will continue until obtain the certified 2026.

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2030

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

From 2021 to 2024 general management of the company has continued focused investments efforts on the upgrade of structural and equipment of the oil mill plant. However, in April 2024 we have begun preparing the documentation for the P&C certification, and the process will continue until obtain the certified 2026.

5. Concession Boundaries

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit their concessions boundaries through ACOP. Has your company submitted complete concession boundaries up to supply base level to the RSPO in previous ACOP cycles as per Formatting Requirements for Plantation Boundary Data Submission Guidelines?

Yes

5.2 Has your company either acquired any new concession sites, have any concession sites changed ownership or change its boundaries since the previous ACOP submission?

No

6. GHG Footprint

6.1 Has your company started quantifying its GHG emissions and monitoring?

Yes

6.1.1 Yes. Please state the year when your company started tracking and monitoring.

2021.0

6.2.1 What is the average GHG emissions by hectare (tCO₂e/ha) for all certified management units in this reporting year?

0.0

6.2.2 What is the average GHG emissions per tonne of crude palm oil (tCO₂e/tCPO) for all certified management units in this reporting year?

0.0

6.3 What are the key emission sources identified by your company in certified management units?

- ☐ Land use change
- ☐ Existing cultivation peatland
- ☐ Palm oil mill effluent (POME)
- ☐ Fertiliser application
- ☒ Others

Others

Currently not certified

6.4.1 Does your company have a long-term target?

Yes

6.4.1.1 Yes. Kindly provide your company target(s).

Reduce 0.5% to 2030

6.4.2 What is your baseline year for setting the target?

2021

6.4.3 What is your target baseline (average tCO₂e/tCPO)?

34.00

6.5 Does your company have an annual GHG emissions reduction/minimising target?

Yes

6.5.1 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO₂e/tCPO or in percentage terms)?

0.5

6.5.2 What is your company's annual GHG emissions reduction/minimising target (in absolute tCO₂e/tCPO or in percentage terms)?

2025

6.5.3 What measures are currently being taken to reduce GHG emissions?

Currently only measuring carbon dioxide levels per ton. Measures include Production planning improvement, conducting preventive maintenance and better use of biomass biofuel. Also continuing with upgrades to equipment of the current plant.

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- ☐ Sourcing of physical FFB
- ☐ Financial support
- ☐ Operations support
- ☐ Training support
- ☐ Community development
- ☒ Not supporting Independent Smallholder groups
- ☐ Others

Others

-

7.1.1 Please provide the names and locations of the oil palm Independent Smallholder groups that you are currently supporting. This question is not mandatory, and is left to the discretion of the RSPO member to answer.

-

7.2 Why is your company not currently supporting independent smallholders?

To date, there are no independent smallholders available in the Dominican Republic.

7.2.1 Does your company have any future plans to support oil palm Independent Smallholders?

No

8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

Beginning in April 2024, the organization hired an external consultancy for the implementation of the RSPO Principles and Criteria standard.

In 2025, the implementation process continued and will be concluded in December 2026.

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

We will plan to: continue to report compliance reports to local Environmental Ministry and conduct trainings internally for personnel. Execution of the work plan to achieve certification of the RSPO principles and criteria starting with the documentation and SOPs.

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- ☒ Refiner of CPO and PKO
- ☐ Palm Kernel Crusher
- ☒ Trader with Physical Possession
- ☐ Trader without Physical Possession
- ☐ Integrated Refiner-Trader-Processor
- ☒ Intermediate Products Producer
- ☐ Power, Energy and Biofuel Processor
- ☐ Animal Feed Producer
- ☐ Oleochemicals Producer
- ☒ Distribution & Logistics
- ☐ Other

Other

-

2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please include details of all certified and uncertified operations using palm oil, palm kernel oil and related products, owned and/or managed by the member and/or all entities that belong to the group.

MercaSID is a company dedicated to the fat and oils manufacturing (crushing, bleaching, refining and deodorization) and marketing of products derived from oil palm, with one kernel crushing plant. Process: Refining of certified palm oil and palm kernel oil and production of Refined Bleached Deodorized Olein (RBDPOL), Refined Bleached Deodorized Stearin (RBDS, and specialty vegetable fats and margarines kitchen and industrial, Model MB.

2.1.1 In which markets do you sell goods with palm oil and palm oil-related products?

North America, Latin America

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related product sourced in the year

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	24678.40
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	776.00
Crude palm kernel expeller (tonnes)	0.00
Total	25454.40

2.3 Volume of RSPO-certified palm oil, palm kernel oil and related products sourced in the year (tonnes):

Description	Crude Palm Oil (CSPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00
Mass Balance (MB)	3861.70	0.00	0.00
Segregated (SG)	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00
Total	3861.70	0.00	0.00

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil, palm kernel oil and related products uptake is:

15.17%

2.4.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake calculated in PT.2.4. This may include changes due to business environment, evolving nature of operations or variations due to stock positions

Changes in our client portfolio and product demand.

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil, palm kernel oil and related products sold, traded or processed by your company in the following regions:

Countries/Regions	Percentage
Europe	0
North America	3
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	97
Africa	0
Rest of World	0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification or RSPO trader/distributor licence?

2016

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2016

3.2.1 If the previous target year has not been met, please explain why.

Target was met.

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

N/A

3.3.1 If the previous target year has not been met, please explain why.

Our main palm oil supplier and partner company (Induspalma Dominicana) is still pending certification in P Y C. The certification will be ready in decembre 2026.

3.4 Year expected to only source RSPO-certified palm oil and oil palm products.

N/A

3.4.1 If target has not been met, please explain why.

Our main palm oil supplier and partner company (Induspalma Dominicana) is still pending certification in P Y C. The certification will be ready in decembre 2026.

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Not applicable.

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- ☒ Participation in RSPO Working Group or Task Forces
- ☐ Support Independent Smallholders (ISH)
- ☐ Contribute to the RSPO Smallholder Trainer Academy
- ☐ Financial contribution to the RSPO Smallholder Support Fund
- ☐ Direct investments in Smallholder Certification projects
- ☐ Involvement/direct investments in Jurisdictional/Landscape approach
- ☐ Direct/collective investments in conservation and restoration initiatives
- ☐ Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- ☐ Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- ☐ Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- ☐ No activities planned
- ☒ Others

Other

Participation in Palm Oil Collaboration Group for LATAM and International RSPO Conference. Communication to clients (through our Purchasing Department) of our sustainable purchasing policy and the availability of RSPO certified palm oil.

Consumer Goods Manufacturers

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- ☒ Food Good Manufacturer - own brand
- ☒ Food Good Manufacturer - third-party brand
- ☒ Home & Personal Care Good Manufacturer - own brand
- ☐ Home & Personal Care Good Manufacturer - third-party brand
- ☒ Ingredient Manufacturers
- ☐ Biofuels
- ☐ Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2.0 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil, palm kernel oil and related products consumed, to enable the RSPO to accurately calculate uptake of individual members, sectors and RSPO members as a whole. ACOP reports without reported volume data will be considered as incomplete and will not be accepted. Incomplete ACOP reports may lead to suspension or termination of RSPO membership.

2.1 Please list down all operations and subsidiaries using palm oil, palm kernel oil and related products that are owned and/or managed by the member, including those under Group Membership

Oils, fats and margarine plants in MercaSID, S.A.

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

North America, Latin America

DL.2.0 In order to facilitate ease of reporting and transparency, RSPO members operating within the palm oil demand supply chain can now choose to report palm oil and palm oil product volumes on:

an aggregate level (as in previous ACOP reporting cycles)

2.2 Total volume of RSPO-certified (IP, MB, SG and RSPO Credits/Book and Claim) and Non RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products

Description	Tonnes
Total volume of crude palm oil (tonnes)	23738.92
Total volume of crude palm kernel oil (tonnes)	776.02
Total volume of palm kernel expeller (tonnes)	0.00
Total volume of crude palm oil/palm kernel oil-based derivatives and fractions (tonnes)	939.40
Total	25454.34

2.2.1 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80
Palm kernel oil-based derivatives and fractions	20

2.3 Please estimate the regional distribution of your company's uncertified and certified palm oil, palm kernel oil and related products sales (as declared in Question 2.2) in the following countries/regions.

Countries/Regions	Percentage
Europe	0
North America	3
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	97
Africa	0
Rest of World	0

2.4 Volume of RSPO-certified palm oil, palm kernel oil and related products purchased for use in your company's own-brand and third-party brand products in the year:

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.00	0.00	0.00	0.00
RSPO Credits from Independent Smallholder	0.00	0.00	0.00	0.00
Mass Balance (MB)	3501.91	0.00	0.00	359.80
Segregated (SG)	0.00	0.00	0.00	0.00
Identity Preserved (IP)	0.00	0.00	0.00	0.00
Total	3501.91	0.00	0.00	359.80

2.4.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.4) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based

Description	Percentage
Certified Palm oil-based derivatives and fractions	80
Certified Palm kernel oil-based derivatives and fractions	20

2.5 According to the volume information you have provided in Question 2.2 and Question 2.4, your company's certified palm oil and palm oil products uptake is:

15.17%

2.5.1 Please provide additional information on your certified palm oil, palm kernel oil and related products uptake. This may include your usage of RSPO Credits to cover gaps in certified uptake, changes due to business environment, variations due to stock positions or efforts to support independent smallholders beyond volume commitments.

We are certified Mass balance, we do not use certified RSPO palm oil in any of our products or brands. All certified RSPO palm oil is sold to third parties for use as an ingredient or raw material.

2.6 Please estimate the regional sales volume distribution of your company's RSPO certified palm oil, palm kernel oil and related products (as declared in Question 2.4) in the following countries/regions:

Countries/Regions	Percentage
Europe	0
North America	3
Malaysia	0
Indonesia	0
China	0
India	0
Latin America	97
Africa	0
Rest of World	0

3. TimeBound Plan

3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2016

3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2030

3.2.1 If the previous target year has not been met, please explain why.

We are currently certified in our Supply Chain as Mass Balance, locally there is currently no demand to utilize RSPO certified sustainable palm oil or palm oil products.

3.3 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2030

3.3.1 If the previous target year has not been met, please explain why.

We are currently certified in our Supply Chain as Mass Balance, locally there is currently no demand to utilize RSPO certified sustainable palm oil or palm oil products.

3.4 Which year did your company begin (or expects to begin) using only RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2030

3.4.1 If the previous target year has not been met, please explain why.

We are currently certified in our Supply Chain as Mass Balance, locally there is currently no demand to utilize RSPO certified sustainable palm oil or palm oil products.

3.6.3 Please explain why your company does not have such a TimeBound Plan

We are currently certified in our Supply Chain as Mass Balance, locally there is currently no demand to utilize RSPO certified sustainable palm oil or palm oil products.

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- ☐ Challenging reputation of palm oil
- ☐ Confusion among end-consumers
- ☐ Costs of changing labels
- ☐ Difficulty of applying for RSPO Trademark
- ☐ Lack of customer demand
- ☐ Limited label space
- ☐ Low consumer awareness
- ☐ Low usage of palm oil
- ☐ Risk of supply disruption
- ☒ Others

Others

Not applicable, currently not using RSPO in own-brand products

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

- ☒ Participation in RSPO Working Group or Task Forces
- ☐ Support Independent Smallholders (ISH)
- ☐ Contribute to the RSPO Smallholder Trainer Academy
- ☐ Financial contribution to the RSPO Smallholder Support Fund
- ☐ Direct investments in Smallholder Certification projects
- ☐ Involvement/direct investments in Jurisdictional/Landscape approach
- ☐ Direct/collective investments in conservation and restoration initiatives
- ☐ Financial contribution to support members with Remediation and Compensation (RaCP) process, direct/collective investments in conservation and restoration initiatives
- ☐ Allocating FTE to promote the production or consumption of certified sustainable oil palm products
- ☐ Specific policies and action plans by the member to promote CSPO production or consumption in the upstream or downstream supply chain, including target dates or broader policies that include such efforts
- ☐ No activities planned
- ☒ Others

Other

Participation in Palm Oil Collaboration Group for LATAM and International RSPO Conference. Communication to clients (through our Purchasing Department) of our sustainable purchasing policy and the availability of RSPO certified palm oil.

Challenges and Support

1.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- ☒ Awareness of RSPO in the market
- ☒ Difficulties in the certification process
- ☐ Certification of smallholders
- ☒ Competition with non-RSPO members
- ☒ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☒ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☒ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☐ Supply issues
- ☐ Traceability issues
- ☐ No challenges faced
- ☐ Others

Others

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1.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- ☒ Communication and/or engagement to transform the negative perception of palm oil
- ☐ Engagement with business partners or consumers on the use of CSPO
- ☐ Engagement with government agencies
- ☒ Engagement with peers and clients
- ☐ Promotion of CSPO through off product claims
- ☐ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☐ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☐ Research & Development support
- ☐ Stakeholder engagement
- ☐ No actions taken
- ☐ Others

Others

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1.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://gruposid.com.do/sostenibilidad/>
<https://mercasid.com.do/politicas/>