# Particulars

# **About Your Organisation**

### 1.1 Name of your organisation

AVRIL SCA

### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

### 1.3 Membership number

2-0807-17-000-00

### 1.4 Membership category

Palm Oil Processors and/or Traders

### 1.5 Membership sector

Ordinary

# **Processors & Traders**

### 1. Operational Profile

- 1.1 Please state your company's main activity within the palm oil supply chain.
- Refiner of CPO and PKO
  Palm Kernel Crusher
  Trader with Physical Possession
  Trader without Physical Possession
  Integrated Refiner-Trader-Processor
  Food and Non-Food Ingredients Producer
  Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

# 2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

The Avril Group is active in France and internationally in sectors as diverse as agri-foods, livestock nutrition or renewable energies and chemistry. The Avril group uses palm oil\* in the following sectors: oleochemistry (Oleon), soap and margarine (Lesieur Cristal), biodiesel (Saipol, Expur), animal nutrition (Sanders, MiXscience). \*including palm oil/palm kernel oil, their fractions (including olein and stearin) and their derivatives (alcohols, fatty acids, glycerin, esters, etc.). Volumes data presented in sections PT2.2 and PT2.3 cover the following entities of the Avril Group: > Oleon (Asia-Pacific) Sdn. Bhd. > Feed Alliance > Lesieur Cristal > Oleon NV > The Kerfoot Group Limited

#### 2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Applies globally

#### 2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	95335.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	44646.0
Crude palm kernel expeller (tonnes)	0.0
Total	139981.0

### 2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	23605.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	20161.0	7299.0	0.0
Segregated (SG)	316.0	0.0	0.0
Identity Preserved (IP)	24.0	0.0	0.0
Total	44106.0	7299.0	0.0

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:

36.72%

# 2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:

Countries/Regions	Percentage
Europe	23.0
North America	5.0
Malaysia	0.0
Indonesia	0.0
China	1.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	6.0

# 3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2011

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2011

#### 3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.

Year of first supply chain certification : - Effectively start in 2011 for Oleon, - Effectively start in 2016 for Kerfoot

# 3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2017

### 3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.

- Certification of all Kerfoot facilities achieved in 2016 - Certification of all Oleon facilities achieved in 2017 - Feed Alliance : no processing facilities - Lesieur Cristal no certification target

# 3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.

2019

# 3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

Coverage of the Groupâ $\in$ <sup>TM</sup>s Palm Oil supplies by sustainability schemes : We believe that in order to move towards greater sustainability, it is necessary to draw jointly on several schemes. Therefore, Avril equipped itself in 2019 with an internal standard which includes the following requirement: 100% of supplies each year must be covered by sustainability schemes, by order of priority:  $\hat{a}$ -<sup>a</sup> RSPO Mass Balance (MB) or RSPO Segregated (SG) certificates that comply with requirements of customers concerned; ISCC-EU certificates to comply with European union regulations on biofuels;  $\hat{a}$ -<sup>a</sup> Field projects with suppliers or local plantation operators;  $\hat{a}$ -<sup>a</sup> RSPO credits purchased to enable the coverage of all supplies. The 100% coverage target was met in 2019.

# 3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

We follow the market requirements. We provide our customers with options to enable them to buy RSPO certified palm oil based products.

# 4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

At Avril Group level: Since 2017, Avril reports every year on the progress of its sustainable palm policy. https://www.groupeavril.com/sites/default/files/cop\_palm\_2018\_avril\_group\_20190723.pdf Note that 2019 report will be published in coming weeks. At Oleon level: Information is provided via customer visits, product brochures and Oleon websites. https://www.oleon.com/sustainable-development/rspo-commitment

# 5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

#### Labour & Labour Rights

5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

#### 5.1.1 Does the policy cover:

- ✓ No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment

No forced or trafficked labour

5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

### Ethical Conduct & Human Rights

5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

#### **5.2.1** Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

### Land Use

#### 5.3 Does your company have a publicly-available Policy covering Land Use?

No

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# **Occupational Health & Safety**

5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?

Yes

5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)

5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?

No

### **Complaints & Grievances**

5.6 Does your company have a Complaints & Grievances Mechanism?

Yes

5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/

No

Smallholders

5.7 Does your company support oil palm independent smallholder groups?

Yes

### 5.7.1 Does this support cover:

Fair and transparent dealings with Smallholders

Improved Smallholder livelihoods

### 5.7.2 How is your company supporting them?

In 2019, Avril / Oleon started supporting three projects focusing on sustainable palm production by local farmers - APT Programme in Sumatra - https://www.earthworm.org/our-work/projects/aceh-tamiang-sumatra-indonesia - Mariposa Participatory Fund in Honduras - http://www.olenex.com/Mariposa/ - Palmas del IxcÃ<sub>1</sub>n Project in Guatemala https://www.cargill.com/sustainability/palm-oil/palm-smallholder-programs

### 6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- ✓ Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- **Others**

Others

Some NGOs and clients require that sustainable palm policies of processors (such as the Avril group) rely more on direct commitment in transformation projects on the field rather than on sustainability certifications.

# 6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- ✓ Others

#### Others

Avril formalized its Sustainable Palm Policy in 2016, through which the Group aims to ensure that only zero deforestation palm oil will be used. This policy, drawn up in the context of combined efforts with an NGO, The Earthworm Foundation (EF), applies to all the palm oil purchased by different Group subsidiaries. Moreover, Avril aims at assuring a 100% traceability back to the mills for all its palm oil purchases and contributes to transformation on the field by financially supporting on-the-ground programmes, including EF's APT Programme in Indonesia.

# 6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

Avril 2018 annual report (integrated) : available on https://www.groupeavril.com/en/sustainable-development Avril's Palm Policy and Progress Report 2018 available on https://www.groupeavril.com/en/sustainable-development/preserving-planet Avril integrated report 2019 and Avril palm progress report 2019 will be available by the end of June 2020.