Ordinary

## **Particulars**

**About Your Organisation** 

# 1.1 Name of your organisation

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1.2 What is/are the primary activity(ies) or product(s) of your organisation?
Palm Oil Grower
Processor and/or Trader
Consumer Goods Manufacturer
Retailer
Bank and/or Investor
Social and/or Development NCO
Environmental and/or Conservation NGO
Affiliate
1.3 Membership number
4-0579-15-000-00
1.4 Membership category
Consumer Goods Manufacturers
1.5 Membership sector

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## **Consumer Goods Manufacturers**

1. Operational Profil	1.	On	eratio	nal	Pro	fil	e
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1.1 Please state your company's main activity within the palm oil supply chain.	
Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
Ingredient Manufacturers	
Biofuels	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption  Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandator ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO is calculate uptake on a member, sector and total level. ACOP reports without reported volume data with incomplete and will not be accepted.  2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed including those under Group Membership  FBF SPA  2.1.1 In which markets does your company sell goods with palm oil and oil palm products?  Australia ,Austria ,Canada ,Cyprus ,Dominican Republic ,Egypt ,Germany ,Hungary ,Ireland ,Italy ,Lebanon ,Panama ,Qatar ,Russia ,Seychelles ,Slovenia ,Spain ,Switzerland ,United Kingdom ,United States	to accurately all be considered by the member,
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company products and in products produced by your company for third-party brands in the year:	's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	5877.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	5877.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	100.0
Palm kernel oil-based derivatives and fractions	0.0

 $2.3\ Volume\ of\ RSPO\text{-certified palm\ oil\ and\ palm\ oil\ products\ used\ in\ your\ company's\ own\ brand\ products\ and\ in\ products\ produced\ by\ your\ company\ for\ third-party\ brands\ in\ the\ year\ (tonnes):$ 

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	1854.0	0.0	0.0	0.0
Segregated (SG)	2965.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	4819.0	0.0	0.0	0.0

 $2.3.1\ Please\ estimate\ the\ percentage\ of\ RSPO-certified\ derivatives\ and\ fractions\ (reported\ in\ Question\ CG.2.3)$  derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	100.0
Certified Palm kernel oil-based derivatives and fractions	0.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

82.00%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

Yes

 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$ 

Countries/Regions	Percentage
Europe	80.0
North America	14.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	1.0
Africa	1.0
Rest of World	4.0

3. TimeBound Plan	
3.1 Which year did your	company achieve (or expects to achieve) the RSPO supply chain certification?
2015	
3.2 Which year did your products in own-brand p	company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products
2015	
3.2.1 If the previous targ	get year for CG.3.2 has not been met, please explain why.
3.3 Which year did your palm oil products from a 2030	company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and any supply chain option in own-brand products.
3.3.1 If the previous targ	get year for CG.3.3 has not been met, please explain why.
palm oil products from p brand products.	company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-
3.4.1 If the previous targ	get year for CG.3.4 has not been met, please explain why.
3.5 If the TimeBound Pl please explain why	an commitments declared above do not cover all countries in which the member operates,
3.6 Does your company behalf of other companie Yes	use RSPO-certified sustainable palm oil and palm oil products in products manufactured on es?
3.6.1 Does your compan	ny have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil ou manufacture on behalf of other companies?
	y your company does not have such a TimeBound Plan

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#### 4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?
No
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products
Challenging reputation of palm oil
Confusion among end-consumers
Costs of changing labels
Difficulty of applying for RSPO Trademark
Lack of customer demand
Limited label space
Low consumer awareness
Lowusage of palm oil
Risk of supply disruption
✓ Others
Others
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#### 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

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#### 6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

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Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
No
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
6.2.1 Does the policy cover:  ✓ Recruitment  Contractors  Sub-Contractors & Third-Party Contractors
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOF reporting cycles?
Yes
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
No

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
No
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
No
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders
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### 7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
• Others
Others
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7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
No actions taken
Others
Others
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7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here