Particulars

Ordinary

About Your Organisation 1.1 Name of your organisation BONILAIT PROTEINES SA 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower Processor and/or Trader ✓ Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 4-0754-16-000-00 1.4 Membership category Consumer Goods Manufacturers 1.5 Membership sector

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Consumer Goods Manufacturers

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1. ()per:	atior	nal	Pro	tile

1.1 Please state your company's main activity within the palm oil supply chain.	
✓ Food Good Manufacturer - own brand	
Food Good Manufacturer - third-party brand	
Home & Personal Care Good Manufacturer - own brand	
Home & Personal Care Good Manufacturer - third-party brand	
✓ Ingredient Manufacturers	
Biofuels	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to calculate uptake on a member, sector and total level. ACOP reports without reported volume data will incomplete and will not be accepted.	declaration in your accurately be considered
incompiete unu witi noi be acceptea.	
${\bf 2.1\ Please\ list\ down\ all\ operations\ and\ subsidiaries\ using\ palm\ oil\ that\ are\ owned\ and/or\ managed\ lincluding\ those\ under\ Group\ Membership}$	by the member,
Manufacturing of dairy ingredients (fat-filled ingredients)	
2.1.1 In which markets does your company sell goods with palm oil and oil palm products?	
Applies globally	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's products and in products produced by your company for third-party brands in the year: Description	s own-brand Tonnes
Total volume of crude/refined palm oil (tonnes)	13900.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	349.0
Total	14249.0

2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	98.0
Palm kernel oil-based derivatives and fractions	2.0

2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)		Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	99.0	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	99.0	0.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	100.0
Certified Palm kernel oil-based derivatives and fractions	0.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

0.69%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

No

2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits

sales of RSPO palm products are made according to customers request which do not represent 100% of our sales volume.

 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ CG.2.3)\ in\ the\ following\ countries/regions:$

Countries/Regions	Percentage
Europe	100.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

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. TimeBound Plan
3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?
2016
3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2017
3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.
$3.3 \ Which year \ did \ your \ company \ begin \ (or \ expects \ to \ begin) \ using \ 100\% \ RSPO-certified \ sustainable \ palm \ oil \ and \ palm \ oil \ products \ from \ any \ supply \ chain \ option \ in \ own-brand \ products.$
2030
3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.
not ask by customers
3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.
2030
3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.
not ask by customers
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
only european customers require RSPO certification

4. Trademark Use

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?		
No		
4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products		
Challenging reputation of palm oil		
Confusion among end-consumers		
Costs of changing labels		
Difficulty of applying for RSPO Trademark		
✓ Lack of customer demand		
Limited label space		
Low consumer awareness		
Low usage of palm oil		
Risk of supply disruption		
Others		
Others		

5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

depending on customers request

6. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

acop(arspo.org	
Labour & Labour Rights	
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?	
No	
Ethical Conduct & Human Rights	
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?	
No	
Land Use	
6.3 Does your company have a publicly-available Policy covering Land Use?	
No	

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
No
Climate Change & Creenhause Cas (CHC)
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
Yes
6.5.1 Does the policy cover:
Identification and assessment of GHG
Public reporting of CHG footprint Monitored implementation plan to reduce or minimise CHG emissions
Monitored implementation plan to reduce or minimise GHG emissions
6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
No
6.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
6.7.4 Please explain why you are not planning to support oil palm independent smallholders

depend on supply policy

7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
✓ Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
✓ Supply issues
Traceability issues
No challenges faced
Others
Others
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
✓ No actions taken
Others
Others
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7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here not concerned
not concerned