

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

Both ENDS

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

#### 1.3 Membership number

7-0004-05-000-00

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#### 1.4 Membership category

Social or Development Organisations (Non Governmental Organisations)

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#### 1.5 Membership sector

Ordinary

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## NGOs

### 1. Operational Profile

#### 1.1 What are the main activities of your organisation?

Vision: Both ENDS envisions a world based on equitable relationships and consisting of sustainable livelihoods, and recognises the key role for CSOs in achieving this. Mission: Both ENDS works critically for social justice and a better environment by connecting and empowering CSOs. Both ENDS supports the work of environmental organisations, primarily in the so-called South (developing countries) and the Central and Eastern European (CEE) countries. We support organisations through information, research, advocacy, campaigning, networking and capacity-building. The core of Both ENDS's activities is in making connections, between South and North, environment and development, and between different sectors of society. Both ENDS functions as a go-between to support individuals and social organisations all over the world whose specialisation is ecological sustainability and social justice. The main focus is the realisation of sustainable forms of natural resource management and to promote policy making in the Netherlands as well as worldwide

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#### 1.2 What activities has your organisation undertaken to publicise programmes to support the RSPO, RSPO certification, the uptake of RSPO-certified sustainable palm oil and oil palm products, or to support good standing RSPO members during the reporting period?

Help commence collaboration between Indian and Dutch government and RSPO and its members re sustainable palm oil produced and consumed in/by India. Activities undertaken to publicise programmes to support RSPO, RSPO certification, uptake of RSPO certified sustainable palm oil and oil palm products and/or good standing RSPO members during the year. Promotion of dialogue with industry and government in consuming countries, including Dutch government, Dutch parliament as well as the European Commission and European Parliament, and local stakeholders, notably local NGOs and communities in sourcing countries. Explanation RSPO's policies, challenges faced and measures taken in Dutch and EU political and public arena. Furthermore as member of RSPO BoG and as co-chair RSPO DSF Advisory Group. Facilitator Board Steering Group RSP Assurance Task Force. Promote implementation 'Amsterdam Declaration' (EU-members states committing to 100% CSPO).

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#### 1.3 What percentage of your organisation's overall activities focus on palm oil?

10%

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#### 1.4 Did members of your organisation participate in RSPO working groups and/or taskforces during the reporting period?

Yes

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#### 1.5 Does your organisation have any collaborations with public or private sector palm oil industry players to support them in their efforts to increase the production or consumption of certified sustainable palm oil (CSPO)?

Yes

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#### 1.6 How is your organisation's work on palm oil funded?

Netherlands Ministry of Foreign Affairs; assignments.

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**2. TimeBound Plan**

**2.1 Which year did your organisation start or expects to start participating in RSPO working groups and/or taskforces?**

2007

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**2.2 Which year did your organisation start or expects to start undertaking and publicising programmes to support the RSPO, RSPO certification, uptake of RSPO-certified sustainable palm oil and oil palm products and/or good standing RSPO member?**

2007

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### 3. Actions for Next Reporting Period

#### 3.1 Please outline activities that your organisation will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

As member of RSPO Assurance Standing Committee, promote Amsterdam Declaration, communicating examples of positive impact RSPO, outreach to intermediary organizations, chairing DSF AG. and DSF Trust Fund Committee, help launch new labor Task Force.

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#### 4. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

##### Labour & Labour Rights

#### 4.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

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##### 4.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

#### 4.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

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##### Ethical Conduct & Human Rights

#### 4.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

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##### 4.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

#### 4.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

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**Occupational Health & Safety****4.3 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

**4.3.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

Yes

**Climate Change & Greenhouse Gas (GHG)****4.4 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

**4.4.1 Does the policy cover:**

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

**4.4.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?**

Yes

**Complaints & Grievances****4.5 Does your company have a Complaints & Grievances Mechanism?**

Yes

**4.5.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>**

Yes

**Smallholders****4.6 Does your company support oil palm independent smallholder groups?**

Yes

**4.7.1 Does this support cover:**

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

**4.6.2 How is your company supporting them?**

Generally through Both ENDS' contribution as member of the RSPO board and various committees and programmes, such as the ASC and RSPO Outreach to IMOs, and through direct support programmes in Asia.

## 5. Challenges

### 5.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

As reported in the previous year: lack of capacity among growers/CBs, auditors/assessors to implement P&C, Human Rights issues, lack of law enforcement and contradictory policies/legislation, esp concerning land use planning and labour; lack of local stakeholders' voice, capacity and involvement,

### 5.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

Dialogue in general, information provision to various non-RSPO stakeholders, incl civil society organisations and government, looking at palm oil development in an integrated fashion - within the larger landscape and social-economy, thus also looking at non-palm oil sources of livelihood and social-econ. and ecological stability, including food security and inter-cropping. Furthermore, the nexus between palm oil and water quality issues.

### 5.3 If your organisation has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

Policy and statements re Palm Oil <https://www.bothends.org/en/Our-work/Dossiers/Fighting-for-more-sustainable-palm-oil>  
Concerning land and water <https://www.bothends.org/en/Our-work/Themes/Land-water-governance/>  
Concerning Human rights and gender <https://www.bothends.org/en/Our-work/Themes/Human-rights-and-gender/>