

Particulars

About Your Organisation

1.1 Name of your organisation

Cargill Incorporated

1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

1.3 Membership number

2-0215-11-000-00

1.4 Membership category

Palm Oil Processors and/or Traders

1.5 Membership sector

Ordinary

Grower

1. Operational Profile

1.1 Please state your main activities as a palm oil grower:

- Oil palm grower without palm oil mill
- Oil palm grower with palm oil mill
- Oil palm grower with palm oil mill and palm kernel crushing plant
- Smallholder Group Manager

2. Operations and Certification Progress

Information in Section 2 - Operations and Certification Progress - is a mandatory declaration in your ACOP. This includes hectare data, to enable the RSPO to accurately calculate certification on a member, sector and total level. ACOP reports without reported hectare data will be considered as incomplete and will not be accepted.

2.1 Land area controlled and managed associated to palm oil

2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or managed by the member

30

2.1.7 Land area controlled and managed associated to palm oil

Description	Hectares
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	93459.92
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	1255.28
2.1.4 Total land designated and managed as HCV areas (hectares)	14215.2
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	2594.49
2.1.6 Total land under scheme smallholders (hectares)	35452.36
Total	146977.25

2.2 Certification progress:

2.2.1 Number of management units certified under RSPO P&C Certification

29

2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hectares)

64342.27

2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

57.69%

2.2.3 Total certified land under scheme smallholders (hectares)

26142.42

2.2.3.1 Certification progress - land under scheme smallholders

73.74%

2.3 In which countries are your estates located?**2.3.1 Indonesia - Please indicate which province(s)**

South Sumatra, West Kalimantan

2.3.2 Malaysia - Please indicate which state(s)

-

2.3.3 Other - Please indicate which country/countries

-

2.4 New plantings and development (excluding replanting)**2.4.1 How much new land was planted by your company during this reporting period (hectares)?**

438.08

2.4.2 How many New Planting Procedures (NPP) covering the new plantings in this reporting period (Question G.2.4.1) were submitted to the RSPO?

2.0

2.4.3 Please provide links to the NPP Public Notifications reported in Question G.2.4.2

<https://www.rspo.org/certification/new-planting-procedure/public-consultations/alpha-capital-limited-pt-andes-sawit-mas>
<https://rspo.org/certification/new-planting-procedure/public-consultations/pt-sumber-terang-agro-lestari>

2.4.4 Do the New Planting Procedures (NPP) reported in Question G.2.4.2 cover all new plantings reported in Question G.2.4.1?

No

2.5 Supply of Fresh Fruit Bunches (FFB)**2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)**

1513704.57

2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)

1006861.37

2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?

- Scheme Smallholders
 Independent Smallholders
 Outgrowers
 Other Third-Party Suppliers

2.5.3 Scheme smallholder operations that supply your operations:**2.5.3.1 Total FFB volume supplied (tonnes)**

771564.6

2.5.3.2 Total certified FFB volume supplied (tonnes)

596842.5

2.5.4 Independent smallholder operations that supply your operations:**2.5.4.1 Total FFB volume supplied (tonnes)**22781.17

2.5.4.2 Total certified FFB volume supplied (tonnes)0.0

2.6 Fresh Fruit Bunches (FFB) processing and production operations**2.6.1 Number of palm oil mills operated**9

2.6.2 Number of palm oil mills certified under RSPO P&C8

2.7 Palm Kernel processing and production operations**2.7.1 Number of palm kernel crushers and/or palm kernel mills operated**3

2.7.2 Number of palm kernel crushers and/or palm kernel mills certified under RSPO Supply Chain Certification (SCC)3

3. Palm Oil and Certified Palm Oil Production**3.1 Total Crude Palm Oil produced (tonnes)**

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	554798.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0
Total	554798.0

3.3 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.0
Segregated (SG)	226880.0
Mass Balance (MB)	59604.0
RSPO Credits	30000.0
Total	316484.0

3.6 Total CSPO

Description	Tonnes
3.3 CSPO sold as RSPO-certified	316484.0
3.4 CSPO sold under other certification schemes	9103.0
3.5 CSPO sold as conventional	229211.0
Total	554798.0

3.7 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

100.00%

3.8 Based on total CSPO volumes sold (Question G.3.6) , please estimate the percentage of the volumes originating from your operations in the following regions/countries

Countries/Regions	Percentage
Malaysia	0.0
Indonesia	80.0
Latin America	0.0
Africa	0.0
Rest of the World	20.0

3.2 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	118715.79
Latin America	0.0
Africa	0.0
Rest of the World	0.0
Total	118715.79

3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	0.0
Segregated (SG)	53202.34
Mass Balance (MB)	29251.46
Total	82453.8

3.12 Total CSPK sold as RSPO-certified (tonnes)

Description	Tonnes
3.9 CSPK sold as RSPO-certified	82453.8
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	8256.0
Total	90709.8

3.13 According to the volume information you have provided in this questionnaire, CSPK represents the following percentage of your total CPK production

51.79%

3.14 Based on the CSPK sold volumes (Question G.3.12), please estimate the percentage of volumes originating from your operations in the following regions/countries:

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	100.0
Latin America	0.0
Africa	0.0
Rest of the World	0.0

4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?

2008

4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?

2022

4.2.1 If the previous target year for G.4.2 has not been met, please explain why

Pending RaCP and HGU approval

4.3 Which year did your company achieve (or plans to achieve) 100% RSPO certification of scheme smallholders?

2022

4.3.1 If the previous target year for G.4.3 has not been met, please explain why

Pending RaCP and Land Rights title from government

4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?

2008

4.4.1 If the previous target year for G.4.4 has not been met, please explain why

In 2015, Cargill acquired Poliplant Group, earlier registered as Alpha Capital “RSPO membership. Delay of 100% RSPO certification is coming from this acquisition companies due to pending RaCP and Land right titles from BPN (National Land Agency).

5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit maps of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?

Yes

5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?

No

6. GHG Footprint

6.1 What is the average GHG footprint for all certified management units by hectare (tCO₂e/ha)?

3.31

6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO₂e/tCPO)?

1.32

6.3 What are the key emission sources identified by your company in certified management units?

- Land use change
- Existing cultivation peatland
- Palm oil mill effluent (POME)
- Fertiliser application
- Others

Others

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6.4 Does your company have a baseline for GHG reporting?

Yes

6.4.1 What is the target baseline?

1.0

6.5 Does your company have an annual GHG emissions reduction/minimising target?

Yes

6.5.1 What is your company's annual GHG emissions reduction/minimising target?

4.0

6.5.2 What measures are currently being taken to reduce GHG emissions?

Effective fertilizer/pesticide applications, no development on peat, install POME methane capture in WWTP and reduce diesel consumption and enhance and enrich conservation areas.

7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?

- Sourcing of physical FFB
- Financial support
- Operations support
- Training support
- Community development
- Not supporting Independent Smallholder groups
- Others

Others

We have contract agreement to buy Independent SH crops, we help them to do drone mapping to comply to NDPE commitment and we have target plan to work together to help them toward RSPO certification by providing various supports on capacity building of GAP, land legal, administration management system, health and safety and also sustainability related matters RSPO P&C, Group Managers, HCV-HCS, etc.

8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

Goal: RSPO Certification and Compliance: 1) Manage RSPO certification and communicate any delays or challenges to leadership which may impact certification 2) Identify gap and challenges to New RSPO P&C 2018 requirements and to ensure smooth transition and in compliance for all certified locations and new certification unit 3) Participate actively in various RSPO Working Group or Task Force 4) Explore alternative projects for pending RaCP and present findings alongside LC project projects and seek agreement on project to pursue Goal: Sustainable Plantation development and management: 1) Processing FFB verified and comply to Cargill's NDPE 2) All locations area RSPO certified (including managed smallholders)* - upon HGU issues settled 3) Reporting on GHG emissions, and practices to reduce emissions

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

Our target to achieve all locations are 100% RSPO certified, for P&C and also SCCS. Cargill is a member of the no-Deforestation Joint-Steering Group, 2018 Principles & Criteria Task Force Labor Task Force and Human Rights Working Group. The scope of our participation is for both Latam and Indonesia Cargill and 4 others palm companies convened by Forum for the Future, an independent non-profit working with private and public organizations to solve complex sustainability challenges, under the umbrella of the Decent Rural Living Initiative. The initiative seeks to improve the protection of human and labour rights of workers in the agriculture sector, the goal is to empower rural communities by establishing cross-industry and stakeholder partnerships to address worker-centric barriers and going beyond compliance. To lead the process of certification system and standard for independent smallholders through various platforms (standing committee Smallholders, Tsk Force RISS, Partnership with NGOs and other parties)

9. Challenges

9.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

-

9.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

We are part of National Interpretation's technical commissions and of several working groups and discussion groups of RSPO. For instance, we are members of the Consultative Group for Latin America, co-chair of RSPO Human Rights Working Group, chairman of RSPO Independent Smallholder Standard, National Interpretation Task Force (RISS INA NI Task Force), substantive member for Processor & Trader in National Interpretation Working Group, alternate member for No Deforestation Task Force and Smallholder Steering Committee.

9.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.cargill.com/doc/1432164654170/cargill-2019-palm-report.pdf>

Processors & Traders

1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Refiner of CPO and PKO
- Palm Kernel Crusher
- Trader with Physical Possession
- Trader without Physical Possession
- Integrated Refiner-Trader-Processor
- Food and Non-Food Ingredients Producer
- Power, Energy and Biofuel Processor
- Animal Feed Producer
- Oleochemicals Producer
- Distribution & Logistics
- Other

Other

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2. Palm Oil and Certified Sustainable Palm Oil Consumption

Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.

2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

CFSIT, Inc. CFSUT St Lucia Ltd. Midwestern Trading Group, Incorporated (MTCGI) Cargill Financial Solutions, LLC (CFS) Cargill France SAS Cargill America Inc Cargill BV Cargill Palm Products Sdn Bhd Cargill Australia Cargill Tropical Palm Holdings Pte Ltd Cargill NV Cargill GMBH Cargill Oil Packers BVBA Cargill Cocoa and Chocolate Cargill India Private Limited Cargill Meats (Thailand) Limited Cargill Global Edible Oil Solutions Europe Alpha Capital Limited PT Cahaya Gunung Foods Cargill International Trading Pte Ltd Cargill Grain & Oilseeds Co. Ltd LLC Cargill Efermov Cargill PLC Cargill Agricola Cargill Incorporated (DSO) Cargill Texturizing Solutions Deutschland GmbH & Co. KG CI Cargill de Colombia Ltda Sun Valley Foods Limited CAI Trading LLC Cargill Japan Limited PT Cargill Trading Indonesia PT Pacrim Nusantara Lestari Foods

2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Applies globally

2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	2219826.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	376050.0
Crude palm kernel expeller (tonnes)	0.0
Total	2595876.0

2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	12527.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	199800.0	93956.0	0.0
Segregated (SG)	420901.0	25528.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	633228.0	119484.0	0.0

2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:

29.00%

2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:

Countries/Regions	Percentage
Europe	22.0
North America	12.0
Malaysia	13.0
Indonesia	0.0
China	14.0
India	10.0
Latin America	9.0
Africa	0.0
Rest of World	20.0

3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2010

3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2010

3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.

-

3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2030

3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.

We will continue to offer and supply RSPO certified products based on customer demand. Our customers want more customization with respect to traceability for their specific supply chain and despite the complexity, we continue to work to find ways to improve tracking and reporting at origin. Cargill is committed towards a 100% transparent, traceable and sustainable palm supply chain by 2020. Our policy is rooted in the Principles and Criteria of the Roundtable on Sustainable Palm Oil (RSPO) and we believe they serve as the primary global sustainability standards for palm products and encourage all end-users of palm oil and palm oil products in the mature markets.

3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.

2030

3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

-

3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

a) We regularly communicate our efforts on sustainability and RSPO to our customers b) We offer customers the option to utilize the RSPO segregated or mass balance supply chain models c) We are actively involved in the organization of several industry events, as we are present as a speaker on multiple occasions to share our vision on how to achieve sustainable palm in the palm supply chain. d) We have signed up for the different EU market initiatives to stimulate the uptake of the sustainable palm among the local manufacturers and users of palm oil, either directly or via the association that we are member of. e) We have developed a strong RSPO product demand in our contracts with costumers in Europe and the Region. We offer RSPO as one of our product lines.

4. Actions For Next Reporting Period

4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

a) Continue promotion towards sustainable palm with customers, via national country initiatives, seminars and via our direct sales force b) Encourage our third party suppliers (especially integrated players) to join RSPO and attain certification. c) Encourage our customers and suppliers to become RSPO members and to start implementing CSPO in their supply chain d) Offer our customers the option to utilize all physical "chain of custody" trading models authorized by the RSPO, i.e., "segregation" and "mass-balance". We will deliver RSPO certified product in response to market demand. e) We shall continue to expend independent smallholder joining Wild Asia Group (WAG) Scheme in Peninsular Malaysia. f) Cargill will continue to work with Earthworm Foundation (EF) and Proforest in Malaysia, Indonesia and Latin America to actively engaging and supporting suppliers to comply with our NDPE requirements in their supply chain operation. We work with suppliers in landscape level instead of focusing on 1 supplier at a time. g) We support suppliers by giving exposure and guideline on RSPO requirement and how they can achieve certification. h) We want to continue our HCSA promotion along with RSPO LATAM in Colombia and Guatemala.

5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at acop@rspo.org

Labour & Labour Rights

5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

5.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

Ethical Conduct & Human Rights

5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

5.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

Land Use

5.3 Does your company have a publicly-available Policy covering Land Use?

Yes

5.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

5.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

Occupational Health & Safety**5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?

No

Climate Change & Greenhouse Gas (GHG)**5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

5.5.1 Does the policy cover:

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?

Yes

Complaints & Grievances**5.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>

Yes

Smallholders**5.7 Does your company support oil palm independent smallholder groups?**

Yes

5.7.1 Does this support cover:

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

5.7.2 How is your company supporting them?

We are supporting two smallholder projects in LATAM. The first one is aimed at certifying 105 smallholders in Guatemala, and helping them to adopt sustainable agricultural practices through digital and innovative tools. The second one will pilot in a group of 400 SH of Colombia a credit scoring tool to allow them accessing financial resources for sustainability improvements, and a tool that will help them access a tailor-made field support from extension teams. In Malaysia, we are engaging Wild Asia to support a group of 357 smallholders and successfully certified for both RSPO and MSPO certification. We aspire to increase the certified smallholder annually. In Indonesia, we are trialing of HCS-HCV Smallholder application in Riau (Sungai Linau) to test a targeted approach designed to work at a community and/or landscape level to help smallholders understand and map HCV-HCS areas, existing farmland and potential planting areas, then discuss potential protection and production scenarios. The ultimate aim is to develop a toolkit for use by smallholders elsewhere for community-based identification and protection of HCV lands and HCS forest.

6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

-

6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

We are part of National Interpretation's technical commissions and of several working groups and discussion groups of RSPO. For instance, we are members of the Consultative Group for Latin America, co-chair of RSPO Human Rights Working Group, chairman of RSPO Independent Smallholder Standard, National Interpretation Task Force (RISS INA NI Task Force), substantive member for Processor & Trader in National Interpretation Working Group, alternate member for No Deforestation Task Force and Smallholder Steering Committee.

6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.cargill.com/sustainability/palm-oil/palm-policy-commitment> <https://www.cargill.com/doc/1432164654170/cargill-2019-palm-report.pdf>