# **Particulars**

### **About Your Organisation**

1.1 Name of your organisation
Coast Southwest, Inc.
1.2 What is/are the primary activity(ies) or product(s) of your organisation?
Palm Oil Grower
Processor and/or Trader
Consumer Goods Manufacturer
Retailer
Bank and/or Investor
Social and/or Development NGO
Environmental and/or Conservation NGO
Affiliate
1.3 Membership number
2-0933-19-000-00
1.4 Membership category
Palm Oil Processors and/or Traders
1.5 Membership sector
Ordinary

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# **Processors & Traders**

### 1. Operational Profile

Refiner of CPO and PKO	
Dalar Kamad Condan	
Palm Kernel Crusher	
Trader with Physical Possession	
Trader without Physical Possession	
Integrated Refiner-Trader-Processor	
Food and Non-Food Ingredients Producer	
Power, Energy and Biofuel Processor	
Animal Feed Producer	
Oleochemicals Producer	
Distribution & Logistics	
Other	
Other	
Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declar ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to a calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be incomplete and will not be accepted.  2.1 Please include details of all operations using palm oil, owned and/or managed by the member and that belong to the group.  Coast Southwest is a chemical distributor who buys and re-sells Oleochemicals which include: Glycerin, Stearis Acid, Oleic Acid, Palmitic Acid, Fatty Alcohols (Cetyl & Stearyl Alcohol), Isopropyl Myristate, and Isopropyl I 2.1.1 In which countries does your company sell goods with palm oil and palm oil products?  United States	accurately be considered ad/or all entities c Acid, Myristic
2.2 Total volume of all palm oil and palm oil products sourced in the year:	
2.2 Total volume of all palm oil and palm oil products sourced in the year:  Description	Tonnes
	<b>Tonnes</b> 4711.0
Description	4711.0
Description  Crude palm oil, including derivatives refined from CPO (tonnes)	

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2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel Expeller (CSPKE)
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	18.0	0.0	0.0
Mass Balance (MB)	287.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	305.0	0.0	0.0

 $2.4\ According\ to\ the\ volume\ information\ you\ have\ provided\ in\ Question\ PT.2.2\ and\ Question\ PT.2.3,\ your\ company's\ certified\ palm\ oil\ and\ palm\ oil\ products\ uptake\ is:$ 

6.47%

 $2.5 \ What is the \ estimated \ percentage \ of \ Certified \ Sustainable \ Palm \ Oil \ in \ the \ palm \ oil \ and \ palm \ oil \ products \ sold \ by \ your \ company \ in \ the \ following \ regions:$ 

Countries/Regions	Percentage
Europe	0.0
North America	100.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

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#### 3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or
RSPO trader/distributor licence?
2019
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2018
3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.
target was met
3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.
<u>-</u>
3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.
Coast Southwest is a chemical distributor and does not process palm products.
3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why
The sale of RSPO products is customer driven. Not all customers require RSPO designated Palm products. RSPO is a higher cost item and this is the primary factor why we do not anticipate selling only 100% RSPO products.
3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?
RSPO products are promoted through the Sales Team during customer visits and trade shows

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#### 4. Actions For Next Reporting Period

 ${\bf 4.1~Please~outline~activities~that~your~company~will~take~in~the~coming~year~to~promote~the~production~or~consumption~of~certified~sustainable~palm~oil~(CSPO)}$ 

Conduct employee training highlighting the company's participation in the RSPO organization. The benefits of using RSPO products will be promoted to customers through sales visits and trade shows.

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Land Use

No

#### 5. Shared Responsibility

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

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Labour & Labour Rights
5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
5.1.1 Does the policy cover:
✓ No discrimination
₩age and working conditions
Freedom of association
✓ No child labour
✓ No harassment
✓ No forced or trafficked labour
5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?  Yes
Ethical Conduct & Human Rights
5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
5.2.1 Does the policy cover:
Recruitment
✓ Contractors
Sub-Contractors & Third-Party Contractors
5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACO reporting cycles?
No

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5.3 Does your company have a publicly-available Policy covering Land Use?

Occupational Health & Safety
5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
No
Climate Change & Greenhouse Gas (GHG)
5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
No
Complaints & Grievances
5.6 Does your company have a Complaints & Grievances Mechanism?
No
Smallholders
5.7 Does your company support oil palm independent smallholder groups?
No
5.7.3 Do you have any future plans to support oil palm Independent Smallholders?
No
5.7.4 Please explain why you are not planning to support oil palm independent smallholders
Coast Southwest is a chemical distributor who does not directly interact with any of the independent smallholders.

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## 6. Challenges

6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
✓ Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
✓ Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
Others
Others
6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?
Engagement with business partners or consumers on the use of CSPO Engagement with government agencies
✓ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of CSPO duiside of RSPO venues such as trade workshops of industry associations  Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
No actions taken
Others
Outcis
Others
<u>-</u>
6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here  No

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