

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

Colgate-Palmolive Company

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- Palm Oil Grower
- Processor and/or Trader
- Consumer Goods Manufacturer
- Retailer
- Bank and/or Investor
- Social and/or Development NGO
- Environmental and/or Conservation NGO
- Affiliate

#### 1.3 Membership number

4-0028-07-000-00

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#### 1.4 Membership category

Consumer Goods Manufacturers

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#### 1.5 Membership sector

Ordinary

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## Consumer Goods Manufacturers

### 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.

- Food Good Manufacturer - own brand
- Food Good Manufacturer - third-party brand
- Home & Personal Care Good Manufacturer - own brand
- Home & Personal Care Good Manufacturer - third-party brand
- Ingredient Manufacturers
- Biofuels
- Other

Other

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### 2. Palm Oil and Certified Sustainable Palm Oil Consumption

*Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.*

2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

Applies Globally. We use palm oil and palm derivatives in our facilities in the following Divisions: - North America Division - Latin America Division - Asia Division - Europe, Middle East and Africa Division

2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Applies globally

2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	44527.0
Total volume of crude/refined palm kernel oil (tonnes)	30383.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	98843.0
Total	173753.0

**2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	30.0
Palm kernel oil-based derivatives and fractions	70.0

**2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	27566.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	44527.0	30383.0	0.0	5161.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	44527.0	30383.0	0.0	32727.0

**2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

**2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:**

61.95%

**2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?**

Yes

2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	4.0
North America	8.0
Malaysia	0.0
Indonesia	0.0
China	7.0
India	2.0
Latin America	22.0
Africa	24.0
Rest of World	33.0

### 3. TimeBound Plan

#### 3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2020

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#### 3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2013

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##### 3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

We are currently working with SGS certification body to assess what is needed to certify our facilities. Based on the outcome of this assessment we will develop the execution plan. It is in our plan to start the certification process in 2020, in Latin America.

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#### 3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2015

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##### 3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

Since 2015 we are working very hard with our palm oil and palm kernel oil suppliers to increase the usage and percentage of physically certified palm and palm kernel oil. In 2018 we reached 100% coverage for Tier 1 materials (Palm Oil and Palm Kernel Oil) using Mass Balance RSPO. We continue working with our palm derivatives suppliers to increase the usage of RSPO physically certified materials. As part of our global responsible sourcing strategy for palm we combine this effort with the transformation projects and opportunities identified with our direct suppliers, supporting RSPO certification work. For example, In Thailand, we worked with one of our key strategic suppliers supporting smallholders to get the RSPO certification. In 2018 we did not reach 100% total coverage with RSPO certified, due to lack of availability of palm kernel oil certificates. This situation is still preventing us from covering all our palm kernel oil derivatives volume. We have been using certificates to cover the gap between physically certified oils purchases in our total purchases.

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#### 3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2020

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##### 3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

Starting 2018 100% of our palm oil and palm kernel oil is from physical supply chains that are RSPO certified (RSPO Mass Balance). We continue working with our palm derivatives suppliers to increase the usage of physically certified oil.

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#### 3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

Applies Globally

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#### 4. Trademark Use

##### 4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?

No

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##### 4.3 Please explain why your company does not plan to use the RSPO Trademark in own-brand products

- Challenging reputation of palm oil
- Confusion among end-consumers
- Costs of changing labels
- Difficulty of applying for RSPO Trademark
- Lack of customer demand
- Limited label space
- Low consumer awareness
- Low usage of palm oil
- Risk of supply disruption
- Others

Others

RSPO requires to have the production facilities certified. This requires extensive preparation. In addition, there is limited availability of certified palm derivatives in some specific regions.

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## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

We are focusing on the following key important actions to support our palm oil policy commitments and requirements: - We will continue to meet with our suppliers in different regions to understand their capabilities to supply certified palm derivatives. - We will continue working closely with our direct suppliers for palm and palm kernel oil to maintain our goal of sourcing 100% certified sustainable palm oil and PKO. - We will continue working with our regional palm oil sourcing teams, qualifying new suppliers, specifically in the regions where we usually have some issues finding physically certified oils. - In partnership with our key strategic suppliers we will continue supporting smallholders group to get the RSPO certification. This action is part of our ongoing transformation initiatives to continue driving changes on the ground.

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## 6. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

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##### 6.1.1 Does the policy cover:

- No discrimination
- Wage and working conditions
- Freedom of association
- No child labour
- No harassment
- No forced or trafficked labour

#### 6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

Yes

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### Ethical Conduct & Human Rights

#### 6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

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##### 6.2.1 Does the policy cover:

- Recruitment
- Contractors
- Sub-Contractors & Third-Party Contractors

#### 6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

Yes

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### Land Use

#### 6.3 Does your company have a publicly-available Policy covering Land Use?

Yes

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##### 6.3.1 Does the policy cover:

- Free Prior and Informed Consent (FPIC)
- Compensation

#### 6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Yes

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**Occupational Health & Safety****6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

**6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

No

**Climate Change & Greenhouse Gas (GHG)****6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

**6.5.1 Does the policy cover:**

- Identification and assessment of GHG
- Public reporting of GHG footprint
- Monitored implementation plan to reduce or minimise GHG emissions

**6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?**

Yes

**Complaints & Grievances****6.6 Does your company have a Complaints & Grievances Mechanism?**

No

**Smallholders****6.7 Does your company support oil palm independent smallholder groups?**

Yes

**6.7.1 Does this support cover:**

- Fair and transparent dealings with Smallholders
- Improved Smallholder livelihoods

**6.7.2 How is your company supporting them?**

In partnership with one of our strategic suppliers in Thailand, we continue participating in a transformation project to support a group of smallholders to get the RSPO certification. Colgate has supported Rurality, an Earthworm Foundation smallholder initiative, in Riau Indonesia for the last two years. Colgate's support advances the following two goals in this important palm oil sourcing region: 1) Create a safe environment and working conditions for farmers, families and workers, and 2) Develop youth interest and capacity to adopt stable and sustainable farming businesses. Rurality facilitated the provision of basic personal protective equipment (PPE) such as helmets and boots to farmers' groups, expanding across 3 villages and 10 farmers' groups in 2019. Rurality also delivered training on Best Management Practices, including Occupational Health and Safety, to 226 farmers. With Colgate's support, Rurality launched an agricultural education program in a junior high school, including a 1/2-hectare demonstration lab. Rurality partnered with Soedirman University to create an agricultural education curriculum for youth, and trained 16 junior high school teachers to deliver the curriculum. By the end of 2019, a 57 intra-curricular sessions had been held a total of 167 teachers and student participants.

## 7. Challenges

### 7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?

- Awareness of RSPO in the market
- Difficulties in the certification process
- Certification of smallholders
- Competition with non-RSPO members
- High costs in achieving or adhering to certification
- Human rights issues
- Insufficient demand for RSPO-certified palm oil
- Low usage of palm oil
- Reputation of palm oil in the market
- Reputation of RSPO in the market
- Supply issues
- Traceability issues
- No challenges faced
- Others

Others

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### 7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?

- Engagement with business partners or consumers on the use of CSPO
- Engagement with government agencies
- Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- Promotion of physical CSPO
- Providing funding or support for CSPO development efforts
- Research & Development support
- Stakeholder engagement
- No actions taken
- Others

Others

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### 7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here

<https://www.colgatepalmolive.com/en-us/core-values/our-policies/palm-oils-policy>