# **Particulars**

Ordinary

# **About Your Organisation** 1.1 Name of your organisation Compañia Industrial Aceitera Coto Cincuenta y Cuatro S.A 1.2 What is/are the primary activity(ies) or product(s) of your organisation? Palm Oil Grower ✓ Processor and/or Trader Consumer Goods Manufacturer Retailer Bank and/or Investor Social and/or Development NGO Environmental and/or Conservation NGO Affiliate 1.3 Membership number 1-0112-12-000-00 1.4 Membership category Oil Palm Growers 1.5 Membership sector

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# Grower

94.94%

1	Λ.	<b>4:</b>	1 D Cl.
1.	VI	oeratio na	n Prome

1.1 Please state your main activities as a palm oil grower:	
Oil palm grower without palm oil mill	
Oil palm grower with palm oil mill	
Oil palm grower with palm oil mill and palm kernel crushing plant	
Smallholder Group Manager	
2. Operations and Certification Progrss	
Information in Section 2 - Operations and Certification Progress - is a mandatory declaration in your includes hectarage data, to enable the RSPO to accurately calculate certification on a member, sector ACOP reports without reported hectarage data will be considered as incomplete and will not be accep	r and total level.
2.1 Land area controlled and managed associated to palm oil	
2.1.1 Please state the total number of palm oil estates, certified and uncertified, controlled or man member	aged by the
6	
2.1.7 Land area controlled and managed associated to palm oil	
Description	Hectare
2.1.2 Total land controlled or managed for oil palm cultivation - planted and infrastructure (hectares)	24857.0
2.1.3 Total land controlled or managed for oil palm cultivation - unplanted (hectares)	75.
2.1.4 Total land designated and managed as HCV areas (hectares)	202.
2.1.5 Other conservation land set aside, excluding HCV areas reported in 2.1.4 (hectares)	1047.
2.1.6 Total land under scheme smallholders (hectares)	0.
Total	26181.
2.2 Condition of the contract o	
<ul><li>2.2 Certification progress:</li><li>2.2.1 Number of management units certified under RSPO P&amp;C Certification</li></ul>	
<u> </u>	
3	
2.2.2 Total certified land under the RSPO P&C Certification, excluding scheme smallholders (hec	ctares)
24857.0	,
270J / • U	

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2.2.2.1 Certification progress - land under RSPO P&C Certification, excluding scheme smallholders

2.3 In which countries are your estates located?
2.3.1 Indonesia - Please indicate which province(s)
2.3.2 Malaysia - Please indicate which state(s)
2.3.3 Other - Please indicate which country/countries
Costa Rica
2.4 New plantings and development (excluding replanting)
2.4.1 How much new land was planted by your company during this reporting period (hectares)?
0.0
2.5 Supply of Fresh Fruit Bunches (FFB)
2.5.1 Total FFB volume produced by estates managed or controlled by your company (tonnes)
460376.0
2.5.1.1 Total certified FFB volume produced by certified estates managed or controlled by your company (tonnes)
460376.0
2.5.2 In addition to FFB produced by your company's estates, does your supply base include any of the following?
Scheme Smallholders  Independent Smallholders  Outgrowers
Other Third-Party Suppliers
2.5.4 Independent smallholder operations that supply your operations:
2.5.4.1 Total FFB volume supplied (tonnes)
328209.0
2.5.4.2 Total certified FFB volume supplied (tonnes)
271209.0
2.6 Fresh Fruit Bunches (FFB) processing and production operations 2.6.1 Number of palm oil mills operated
3
2.6.2 Number of palm oil mills certified under RSPO P&C
3
2.7 Palm Kernel processing and production operations
2.7.1 Number of palm kernel crushers and/or palm kernel mills operated
3

 ${\bf 2.7.2\ Number\ of\ palm\ kernel\ crushers\ and/or\ palm\ kernel\ mills\ certified\ under\ RSPO\ Supply\ Chain\ Certification\ (SCC)}$ 

## 3. Palm Oil and Certified Palm Oil Production

## 3.1 Total Crude Palm Oil produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	188287.0
Africa	0.0
Rest of the World	0.0
Total	188287.0

#### 3.3 CSPO sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	2442.0
Segregated (SG)	102356.0
Mass Balance (MB)	23138.0
RSPO Credits	49434.0
Total	177370.0

#### 3.6 Total CSPO

Description	Tonnes
3.3 CSPO sold as RSPO-certified	177370.0
3.4 CSPO sold under other certification schemes	0.0
3.5 CSPO sold as conventional	10917.0
Total	188287.0

# 3.7 According to the volume information you have provided in this questionnaire, CSPO represents the following percentage of your total CPO production

100.00%

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 $3.8\ Based\ on\ total\ CSPO\ volumes\ sold\ (Question\ G.3.6)\ ,\ please\ estimate\ the\ percentage\ of\ the\ volumes\ originating\ from\ your\ operations\ in\ the\ following\ regions/countries$ 

Countries/Regions	Percentage
Malaysia	0.0
Indonesia	0.0
Latin America	100.0
Africa	0.0
Rest of the World	0.0

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#### 3.2 Total Crude Palm Kernel produced (tonnes)

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	39584.0
Africa	0.0
Rest of the World	0.0
Total	39584.0

#### 3.9 CSPK sold as RSPO certified

Description	Tonnes
Identity Preserved (IP)	27369.0
Segregated (SG)	0.0
Mass Balance (MB)	9817.0
Total	37186.0

## 3.12 Total CSPK sold as RSPO-certified (tonnes)

Description	Tonnes
3.9 CSPK sold as RSPO-certified	37186.0
3.10 CSPK sold under other certification schemes	0.0
3.11 CSPK sold as conventional	2398.0
Total	39584.0

# $3.13\ According\ to\ the\ volume\ information\ you\ have\ provided\ in\ this\ question naire,\ CSPK\ represents\ the\ following\ percentage\ of\ your\ total\ CPK\ production$

100.00%

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# $3.14\ Based\ on\ the\ CSPK\ sold\ volumes\ (Question\ G.3.12),\ please\ estimate\ the\ percentage\ of\ volumes\ originating\ from\ your\ operations\ in\ the\ following\ regions/countries:$

Countries/Regions	Tonnes
Malaysia	0.0
Indonesia	0.0
Latin America	100.0
Africa	0.0
Rest of the World	0.0

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#### 4. TimeBound Plan

4.1 Which year did your company achieve (or plans to achieve) its first RSPO P&C certification?
2015
4.2 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all its estates and mills?
4.2.1 If the previous target year for G.4.2 has not been met, please explain why
4.4 Which year did your company achieve (or plans to achieve) 100% RSPO certification for all FFB, regardless of source?
2021
4.4.1 If the previous target year for G.4.4 has not been met, please explain why
Work is being done to convince independent Growers about the importance of certification for the market.

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# 5. Concession Map

5.1 The RSPO General Assembly Resolution 6G (2013) calls for all members with Grower operations to submit map of their concessions through ACOP. Has your company submitted concession maps to the RSPO in previous ACOP cycles?
Yes
5.2 Has your company acquired any new concession sites or have any concession sites changed ownership since the previous ACOP map submission?
No
6. GHG Footprint
6.1 What is the average GHG footprint for all certified management units by hectare (tCO2e/ha)?
-0.89
6.2 What is the average GHG footprint for all certified management units per tonne of crude palm oil (tCO2e/tCPO)
-0.02
6.3 What are the key emission sources identified by your company in certified management units?
Land use change
Existing cultivation peatland
Palm oil mill effluent (POME)  Fertiliser application
Others
Cites
Others
-
6.4 Does your company have a baseline for GHG reporting?
Yes
6.4.1 What is the target baseline?
2.0
6.5 Does your company have an annual GHG emissions reduction/minimising target?
No

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# 7. Support for Oil Palm Smallholders

7.1 How is your company supporting Independent Smallholder groups?		
Sourcing of physical FFB		
Financial support		
✓ Operations support		
Training support		
Community development		
Not supporting Independent Smallholder groups		
Others		
Others		
-		

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#### 8. Actions For Next Reporting Period

8.1 Outline activities that your company will undertake in the coming year to advance its certification efforts.

Create technological tools to support independent producers to increase knowledge to increase their productivity

8.2 Outline activities that your company will undertake in the coming year to promote the uptake CSPO along the supply chain.

Promote the use of sustainable oil with our customers and stakeholders to achieve greater knowledge in the RSPO sustainable oil chain

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## 9. Challenges

9.1 pal	What significant obstacles or challenges has your company encountered in the promotion of certified sustainable m oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?	
~	Awareness of RSPO in the market	
	Difficulties in the certification process	
	Certification of smallholders	
<b>Y</b>	Competition with non-RSPO members	
$\checkmark$	High costs in achieving or adhering to certification	
	Human rights issues	
	Insufficient demand for RSPO-certified palm oil	
	Lowusage of palm oil	
	Reputation of palm oil in the market	
	Reputation of RSPO in the market	
	Supply issues	
	Traceability issues	
	No challenges faced	
	Others	
Oth	ners	
	Engagement with business partners or consumers on the use of CSPO Engagement with government agencies Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations Promotion of physical CSPO Providing funding or support for CSPO development efforts Research & Development support	
	Stakeholder engagement	
	No actions taken	
	Others	
Oth	ners	
-		
9.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here  No		

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# **Processors & Traders**

## 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain.		
Refiner of CPO and PKO		
Palm Kernel Crusher		
Trader with Physical Possession		
Trader without Physical Possession		
✓ Integrated Refiner-Trader-Processor		
Food and Non-Food Ingredients Producer		
Power, Energy and Biofuel Processor		
Animal Feed Producer		
Oleochemicals Producer		
Distribution & Logistics		
Other		
Other		
ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.  2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.		
Refineries Retail		
2.1.1 In which countries does your company sell goods with palm oil and palm oil product	s?	
Germany ,Mexico		
Comming granded		
2.2 Total volume of all palm oil and palm oil products sourced in the year:		
Description		
Crude palm oil, including derivatives refined from CPO (tonnes)	Tonnes	
	<b>Tonnes</b> 22126.0	
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)		
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)  Crude palm kernel expeller (tonnes)	22126.0	
	22126.0 2397.0	

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2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):

Description	Crude Palm Oil (CPO) and CSPO Derivatives	Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives	Palm Kernel
RSPO Credits from Mill / Crusher	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0
Mass Balance (MB)	480.36	0.0	0.0
Segregated (SG)	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0
Total	480.36	0.0	0.0

 ${\bf 2.4~According~to~the~volume~information~you~have~provided~in~Question~PT.2.2~and~Question~PT.2.3,~your~company's~certified~palm~oil~and~palm~oil~products~uptake~is:}$ 

1.04%

 $2.5 \ What is the \ estimated \ percentage \ of \ Certified \ Sustainable \ Palm \ Oil \ in \ the \ palm \ oil \ and \ palm \ oil \ products \ sold \ by \ your \ company \ in \ the \ following \ regions:$ 

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	100.0
Africa	0.0
Rest of World	0.0

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## 3. TimeBound Plan

3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?
2015
3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?
2017
3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.
-
3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.
2025
3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.
The company assembles products for large chains and these are just beginning to be interested in certified products. We hope that for the next 3 years we can increase the sale of certificates in the chain.
3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.
2024
3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why
its incluided
3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?
Committing ourselves to process on sustainable sources of Palm Oil

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## 4. Actions For Next Reporting Period

- $4.1\ Please\ outline\ activities\ that\ your\ company\ will\ take\ in\ the\ coming\ year\ to\ promote\ the\ production\ or\ consumption\ of\ certified\ sustainable\ palm\ oil\ (CSPO)$
- 1. A trademark license was requested to start offering sustainability seals to our main clients. 2. We participate in fairs to offer new sustainable products. 3. We actively promote the benefits of associating consumption with sustainable products.

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#### 5. Shared Responsibility

No

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org
Labour & Labour Rights
5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
5.1.1 Does the policy cover:
▼ No discrimination
✓ Wage and working conditions
Freedom of association
✓ No child labour  ✓ No harassment
✓ No forced or trafficked labour
No forced of trainicked factors
5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?
Yes
Ethical Conduct & Human Rights
5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
5.2.1 Does the policy cover:
Recruitment
Contractors
Sub-Contractors & Third-Party Contractors
5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOI reporting cycles?
Yes
Land Use
5.3 Does your company have a publicly-available Policy covering Land Use?
Yes
5.3.1 Does the policy cover:
Free Prior and Informed Consent (FPIC)
✓ Compensation

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5.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Occupational Health & Safety
5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
Yes
Climate Change & Greenhouse Gas (GHG)
5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
Yes
5.5.1 Does the policy cover:
✓ Identification and assessment of GHG
✓ Public reporting of CHG footprint ✓ Monitored implementation plan to reduce or minimise CHG emissions
Monitored implementation plan to reduce or minimise GHG emissions
5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?
No
Complaints & Grievances
5.6 Does your company have a Complaints & Grievances Mechanism?
Yes
5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to https://askrspo.force.com/Complaint/s/
Yes
Smallholders
5.7 Does your company support oil palm independent smallholder groups?
Yes
5.7.1 Does this support cover:
Fair and transparent dealings with Smallholders
Improved Smallholder livelihoods
5.7.2 How is your company supporting them?

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We finance their certification processes, support them in training programs and provide technical assistance

## 6. Challenges

	6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?		
<b>Y</b>	Awareness of RSPO in the market		
	Difficulties in the certification process		
	Certification of smallholders		
$\mathbf{Y}$	Competition with non-RSPO members		
	High costs in achieving or adhering to certification		
	Human rights issues		
$\checkmark$	Insufficient demand for RSPO-certified palm oil		
	Low usage of palm oil		
	Reputation of palm oil in the market		
	Reputation of RSPO in the market		
	Supply issues		
	Traceability issues		
	No challenges faced		
	Others		
Otl	ners		
	ion of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO Engagement with government agencies  Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations  Promotion of physical CSPO Providing funding or support for CSPO development efforts  Research & Development support Stakeholder engagement No actions taken		
$\exists$	Others		
Otl	ners		
-			
6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here  No			

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# Retailers

## 1. Operational Profile

1.1 Please state your company's main activity within the palm oil supply chain	
Retail - with own brand products	
Retail - without own brand products	
Food service providers	
Retail wholesalers	
Other	
Other	
2. Palm Oil and Certified Sustainable Palm Oil Consumption  Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a ma ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the calculate uptake on a member, sector and total level. ACOP reports without reported volume and included in the calculate of the calculate	RSPO to accurately
incomplete and will not be accepted.  2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the men	
including those under Group Membership	, ,
Grupo Agroindustrial Numar Industrial de Oleoginosas Americanas	
2.1.1 In which markets does your company retail goods with palm oil and oil palm products	?
Costa Rica ,Nicaragua	
2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your co products in the year:	mpany's own-brand
Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	9200.0
Total volume of crude/refined palm kernel oil (tonnes)	0.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	9200.0

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2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question RT.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

2.3 Volume of RSPO-certified palm oil and oil palm products (palm-content only) used in your company's own brand products in the year (tonnes):

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	480.36	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	480.36	0.0	0.0	0.0

2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question RT.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:

5.22%

2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?

Yes

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 $2.5\ Please\ estimate\ the\ regional\ distribution\ of\ your\ company's\ RSPO\ certified\ palm\ oil\ and\ palm\ oil-products\ us\ age\ (as\ declared\ in\ Question\ RT.2.3)\ in\ the\ following\ countries/regions:$ 

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	100.0
Africa	0.0
Rest of World	0.0

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## 3. TimeBound Plan

3.1 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products
2015
3.1.1 If the previous target year for RT.3.1 has not been met, please explain why.
Target met
3.2 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.  2025
3.2.1 If the previous target year for RT.3.2 has not been met, please explain why.
Target in process
3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in ownbrand products.
2025
3.3.1 If the previous target year for RT.3.3 has not been met, please explain why.  Target in process
Target in process
3.4 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why
Cover all market

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ı			rız	ΔM9	ran	4

4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?	
Yes	
4.2 Please select the countries where your company uses or intends to use the Trademark Costa Rica ,Nicaragua	
4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark 2021	

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## 5. Actions for Next Reporting Period

5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Promote the advantages of using trademark in products. Educate consumers in Latin America

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#### 6. Shared Responsibility

No

The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org

and may change in future ACOP cycles. For more information on Shared Responsibility, please go to https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules or email the ACOP team at acop@rspo.org
Labour & Labour Rights
6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?
Yes
6.1.1 Does the policy cover:
No discrimination
✓ Wage and working conditions
Freedom of association
✓ No child labour
✓ No harassment
No forced or trafficked labour
6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?
Yes
Ethical Conduct & Human Rights
6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?
Yes
6.2.1 Does the policy cover:
Recruitment
✓ Contractors
Sub-Contractors & Third-Party Contractors
6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOI reporting cycles?
Yes
Land Use
6.3 Does your company have a publicly-available Policy covering Land Use?
Yes
6.3.1 Does the policy cover:
Free Prior and Informed Consent (FPIC)
✓ Compensation

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6.3.2 Has your company previously uploaded or linked its Land Use policy in previous ACOP reporting cycles?

Occupational Health & Safety
6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?
Yes
6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?
Yes
Climate Change & Greenhouse Gas (GHG)
6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?
Yes
6.5.1 Does the policy cover:
Identification and assessment of GHG
Public reporting of GHG footprint  Monitored implementation plan to reduce or minimise GHG emissions
6.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?
No
Complaints & Grievances
6.6 Does your company have a Complaints & Grievances Mechanism?
Yes
$6.6.1\ Is\ your\ Complaints\ \&\ Grievances\ mechanism\ in\ line\ with\ the\ RSPO's\ grievance\ mechanism?\ For\ details\ of\ the\ RSPO's\ grievance\ mechanism,\ please\ go\ to\ https://askrspo.force.com/Complaint/s/$
Yes
Smallholders
6.7 Does your company support oil palm independent smallholder groups?
Yes
6.7.1 Does this support cover:
Fair and transparent dealings with Smallholders  Improved Smallholder livelihoods
improved shannoider nveilhoods
6.7.2 How is your company supporting them?
orres 110 th 10 Jour company supporting them.

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Covering certification costs Technical training Technical assistance on farms

# 7. Challenges

7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?
Awareness of RSPO in the market
Difficulties in the certification process
Certification of smallholders
Competition with non-RSPO members
High costs in achieving or adhering to certification
Human rights issues
Insufficient demand for RSPO-certified palm oil
Lowusage of palm oil
Reputation of palm oil in the market
Reputation of RSPO in the market
Supply issues
Traceability issues
No challenges faced
Others
Others
7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?  Engagement with business partners or consumers on the use of CSPO
Engagement with government agencies
Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
Promotion of physical CSPO
Providing funding or support for CSPO development efforts
Research & Development support
Stakeholder engagement
No actions taken
Others
Others
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